

DATE	MT	CALL IN TIME	CALL #	PROPERTY ADDRESS NUMBER	ADDRESS	DESCRIPTION OF CALL	LOCAL RESPONSE CONTACT	TIME RESPONSIBLE PARTY RESOLVED	MANAGING AGENT/RESPONSIBLE PARTY ACTION	CITY RESPONDING PARTY	TIME OF RESPONSE	ACTION/FINDINGS	OWNER OCCUPIED	CITATION ISSUED* <small>(see below)</small>
4/3/2017	0:08	12:08 AM	2938	668	N Farrell	Outdoor music	Scott Weiner/Paul Reaney	No response	N/A	USS	12:37	Renter in compliance upon arrival all clear	NO	Citation Pending - Failure to Respond
4/3/2017	1:40	1:40 AM	2939	2210	N Milben	Loud party yelling, screaming, and outdoor music	Turnkey	2:25 AM	Greg went to residence; police there; now in compliance	POLICE	2:19	No violation found, no music or party	NO	
4/3/2017	11:22	11:22 AM	2940	1964	S Borona	Constant screaming around the pool	N/A	N/A	NOT A VACATION RENTAL	N/A	N/A	NOT A VACATION RENTAL	NO	
4/3/2017	19:36	7:36 PM	2941	677	W Crescent	Blasting music and loud voices	Ivan Arnold	Property on suspension	Property on suspension	POLICE	19:53	Party advised of the violation and will comply	YES	
4/3/2017	19:38	7:38 PM	2942	677	W Crescent	Loud music	Ivan Arnold	Property on suspension	Property on suspension	POLICE	see above	see above, VRCO confirmed with owner family was in the home	YES	
4/3/2017	19:42	7:42 PM	2943	677	W Crescent	Loud music	Ivan Arnold	Property on suspension	Property on suspension	POLICE	see above	see above	YES	
4/4/2017	17:40	5:40 PM	2945	1057	Tachevah	Screaming, throwing things over the fence, harmed his dog	Rick Gomez (said no longer with this property)/VRCO to follow up	N/A	N/A	USS	17:57	Upon arrival noise below limit. Made contact with the guests, guest had a balloon fight, advised them of the ordinance	NO	
4/4/2017	18:12	6:12 PM	2946	470	Sonora	Screaming	Mark Judson	6:20 PM	Kids playing in pool; told them to be quieter	USS	18:11	Upon arrival noise level below limit, was recorded at 44.5. made contact with the guests and gave verbal warning	NO	
4/4/2017	19:19	7:19 PM	2947	1599	Via Estrella	15-16 people on golf course and screaming, yelling, music	VACASA (said no longer works there)/second contact	7:25 PM	Second contact said children playing hide and seek; now in compliance	USS	19:39	Upon arrival noise level was at 39.6. Made contact with the renter and gave verbal warning	NO	
4/4/2017	19:34	7:34 PM	2948	554	S La Mirada	Playing outside music	Marshall Watson	7:39 PM	Spoke to renters, turned down music, now in compliance	USS	19:51	Upon arrival noise level at 36.6. made contact with the renters and advised they spoke with the management company. Gave verbal warning	NO	
4/4/2017	22:27	10:27 PM	2949	299	E Morongo	Screaming and yelling at pool	Acme	10:34 PM	James spoke to guests; father and daughter at the pool but going in	USS	22:40	At arrival decibel level 33.9. Unable to make contact with the renter.	NO	
4/4/2017	23:36	11:36 PM	2950	720	Dry Falls	Music in the back yard	Jason Stemmler	11:42 PM	Jason said not rented; friend staying there	POLICE	23:49	Loud music. All quiet now. Owner in the home. Music turned off prior to arrival	YES	
4/5/2017	17:03	5:03 PM	2951	816	N Calle Quetzal	Playing music loud, can hear it from back yard	Victor Yepello/Greg Strech	5:12 PM	Called back and reported Owner Occupied	USS	17:41	At arrival noise was below allowed level. Measured 36.6. issued warning to the guests	YES	
4/5/2017	22:31	10:31 PM	2952	495	N Burton Way	Outside music and loud partying	Nobile Ventures	10:35 PM	Christopher Nobile contacted guests	USS	13:23	No music upon arrival, spoke with the renters and advised of the noise complaint and the city ordinance	NO	
4/6/2017	22:33	11:36 AM	2953	2194	E Park	Outdoor loud music playing in back yard	Acme	12:04 AM	James spoke to guest and had music low; now turned it off	CODE	12:05	Property manager leaving, no noise or music at the location. Tenant indoors watching golf, no idea why there was a complaint	NO	
4/7/2017	14:37	2:37 PM	2954	2293	Joyce	Music blasting outside	VPS	2:59 AM	Juan went to residence and reminded guests of no music, be mindful of neighbors; they would be fined if another call	CODE	15:15	Arrived at 3:15 PM, I heard no noise or music. I did hear people talking in the back yard. I was unable to get their attention, so left a brochure on the front door	NO	
4/7/2017	17:27	5:27 PM	2955	750	Camino Norte	Loud noise coming from rental	PS Holiday Rental	6:20 PM	Second contact answered; said USS had already advised of quiet rules	USS	17:52	Noise level below allowed limit. Measured at 38.1. Issued verbal warning. No music	NO	Citation Pending - Failure to Respond
4/7/2017	19:29	7:29 PM	2956	524	Called Santa Rosa	Non-stop screaming and yelling	Frank Andriolo	7:33 PM	On location; nothing going on, grown adults having dinner	USS	19:50	Noise meter at 61.1; ticket issued to guests. Informed them of the noise ordinance	NO	Citation Issued to Guest-Noise
4/7/2017	22:37	10:37 PM	2957	505	E Francis	Amplified music and loud voices	Dey/Marsha	10:43 PM	Dey spoke to guests who agreed to be quiet	USS	22:51	Decibel reading at 38.1; gave verbal warning	NO	
4/7/2017	23:03	11:03 PM	2958	1260	E San Jacinto Way	Loud talking in back yard	PS Rentals	11:20 PM	Ben said children were outside but now gone inside	USS	23:31	Decibel reading at 34.1; gave verbal warning	NO	
4/7/2017	23:20	11:20 PM	2959	2255	Araby	Party in back	Office/Jay	11:48 PM	Judy spoke to guests who agreed to be quiet	USS	0:20	Guest apologized, spoke with guests and will follow the rules	NO	
4/7/2017	23:31	11:31 PM	2960	2320	W Cantina	Young people partying and shouting	PS Rentals	11:52 PM	Ben reported its family of owner-Owner Occupied	POLICE	0:31	Friend of the family, upon arrival no music, only sounds of talking. Unable to access the property large and fence	YES	
4/7/2017	23:35	11:35 PM	2961	2255	Araby	When called earlier no amplified music, but now there is	Office/Jay	11:48 PM	Judy spoke to guests who agreed to be quiet	USS	23:50	Upon arrival noise at 38.1, below limit. Spoke with the owner of the home	NO	
4/8/2017	0:00	12:00 AM	2962	2255	Araby	Partying and music still going on	Office/Jay	12:18 AM	Judy reported back	USS	0:09	Guests apologized and taking it inside. Noise limit was 35.5 decibels. Issued verbal warning	NO	

4/8/2017	0:27	12:27 AM	2963	2023	E Andreas	Loud in hot tub	PS Getaways	12:53 AM	Frank spoke to guest and are taking it inside	USS	0:51	Spoke to guests, taking it inside. Issued verbal warning	NO	
4/8/2017	13:29	1:29 PM	2964	1485	N Avenida Caballeros	Yelling and amplified music	VPS	1:46 PM	Tony at house and no music playing outside, only inside	CODE	13:55	When I arrived at 1:55 PM, I heard no noise or music. I rang the doorbell and a tenant answered. She said the agent had just been there and they turned the music off.	NO	
4/8/2017	15:09	3:09 PM	2966	401	W Baristo	Music outside and chatter	Ron Sinacola	3:28 PM	Had music on with door open but now it's off and door shut	CODE	16:35	Found the guests playing music, by visiting the neighboring yard. Issued citation to the guest	NO	Citation Pending - Music
4/8/2017	16:17	4:17 PM	2967	1025	E Apache	Dog barking non-stop	VPS	4:31 PM	Sean said was another dog in the neighborhood but reminded guest to keep the dog contained	CODE	17:15	When I got there at about 5:15 PM, I could hear people in the pool area, but no barking dog.	NO	
4/8/2017	16:59	4:59 PM	2968	953	N Avenida Palmas	Using microphones to speak in back yard	Natural Retreats	5:14 PM	Todd is there and said dealt with problem	USS	17:41	Was wedding reception, guests informed and turned off microphone	NO	
4/8/2017	17:03	5:03 PM	2969	3220	Cambridge Court N	People jumping off roof, loud music	Ripsime Arutyunyan	5:19 PM	Music is inside and turned down; no one on roof, eating dinner	USS	18:03	No music. Gave guests verbal warning and advised of noise laws	NO	
4/8/2017	17:36	5:36 PM	2970	3220	Cambridge Court N	Loud music outside	Ripsime Arutyunyan	No response	No response	POLICE	18:30	No music heard, just sounds of people swimming.	NO	Citation Pending - Failure to Respond
4/8/2017	20:34	8:34 PM	2971	524	Calle Santa Rosa	Non-stop screaming and yelling	Frank Andriolo	No response	No response	USS	20:58	No music found, noise was below acceptable limits. Gave renters a verbal warning	NO	
4/8/2017	21:19	9:19 PM	2972	3804	Mira Arena	Loud outdoor music and yelling	Not listed	N/A	NOT A VACATION RENTAL	POLICE	21:23	No music upon arrival, no noise. High wind present. Made contact with the guests. Guests advised they have been indoors all night. No music present inside of the home	NO	
4/8/2017	21:47	9:47 PM	2973	277	Mesquite	Loud music by pool	VPS	10:08 PM	Robert there; woke them up, wrong house	USS	22:03	Upon arrival did not find music. Issued a verbal warning	NO	
4/8/2017	23:15	11:15 PM	2974	1011	Marshall	Loud voices and shouting	Maxwell Security	11:26 PM	Mike said there is no noise	USS	22:25	Upon arrival noise level was below allowed limit. Measured at 36.0. Made contact with the renter issued verbal warning	NO	
4/9/2017	1:06	1:06 AM	2975	2118	Gene Autry	Loud talking and laughing in hot tub	Acme	1:16 AM	James called husband and wife guests, going inside now	USS	1:09	Upon arrival noise level measured at 37.1. Made contact and gave verbal warning	NO	
4/9/2017	11:34	11:34 AM	2976	241	N Farrell	Outside amplified music	VPS	N/A -Owner Occupied	N/A-Owner Occupied	USS/POLICE	13:19	No music heard	YES	
4/9/2017	17:19	5:19 PM	2977	2305	E Bellamy	Children screaming	Ed Horwitz/Vic Yepello	5:31 PM	A family is there; not a party situation	USS	17:56	Upon arrival noise level at 39.1. made contact gave verbal warning	NO	
4/9/2017	17:21	5:21 PM	2978	466	N Juanita	Kids screaming	Maryline Goureau/Rick Boen	5:39 PM	Family enjoying the pool; found in compliance, asked to keep it down	USS	18:09	Upon arrival noise level 34.1. Made contact with the renter and gave verbal warning	NO	
4/9/2017	17:25	5:25 PM	2979	470	Sonora	Screaming and yelling	Mark Judson	6:16 PM	Mark spoke to guests; just arrived from SF and not being that loud	USS	18:19	Upon arrival noise level at 33.1. Gave verbal warning	NO	
4/9/2017	19:02	7:02 PM	2980	770	Plaza Amigo	Children screaming in the pool	Ron Sinacola	7:24 PM	Ron there children in pool.	USS	19:34	Found decibel level at 44.0. Found the guests in compliance and sppoke with gurests on the rules, they agreed to follow.	NO	
4/9/2017	20:22	8:22 PM	2981	967	N Coronet	Loud noise, screaming	PS Rental Agency	8:38 PM	Ben said he spoke to gests and told them to keep it down	USS	20:38	upon arrival noise level 34.5. Made contact with the renter and gave verbal warning	NO	
4/9/2017	20:24	8:24 PM	2982	967	N Coronet	Loud cackling woman	PS Rental Agency	8:39 AM	Ben said he spoke to gests and told them to keep it down	USS	see above	see above	N/A	
4/9/2017	22:17	10:17 PM	2983	682	S Roxbury	Dog barking for 40 min	PS Vacation Homes	N/A-Owner Occupied	Ben called owner to advise	POLICE	N/A	Police not dispatched	YES	
4/9/2017	22:48	10:48 PM	2984	2151	E Papagayo	Very loud party, yelling and whooping	Josh/Steve	N/A-Owner Occupied	N/A-Owner Occupied	POLICE	23:16	No loud music heard, Subjects inside of the residence. Occupants advised	YES	

Please note the column *Owner Occupied* . This situation has been a source of confusion in the past. To clarify, when a home is being Owner Occupied and having a gathering that creates a nuisance, it is not handled as a Vacation Rental complaint since it is not considered a guest stay. The PSPD is responsible for owner occupied matters.

*Citation Issued Column - "Citation Pending" means violation occurred, a citation will be issued, but may not have been issued at the time of this report