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## **News Release**

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## City of Palm Springs Vacation Rental Compliance Office Announces New Vacation Rental Hotline Phone Number

May 15, 2017

The City of Palm Springs Vacation Rental Compliance Office would like to alert residents and visitors that a new vacation rental hotline phone number is now in effect.

The new hotline is (760) 322-8383.

Residents may use the hotline number to report disturbances and other issues. If possible, please be prepared to follow these guidelines:

- Please call during the disturbance.
- Be prepared to provide the hotline operator with the following information: property address of disturbance and describe the issue.
- Providing your contact information is optional; if provided, the compliance office will contact you with details regarding their response.
- For **non-emergencies**, residents are asked to please contact the hotline and not the police department.

For more information about the vacation rental compliance in Palm Springs, please contact (760) 323-8257 or visit <a href="www.psvacationrentalcompliance.com">www.psvacationrentalcompliance.com</a>.