

WEEK #24 6-12-17 TO 6-18-17

DATE	MT	CALL IN TIME	CALL #	PROPERTY ADDRESS NUMBER	PROPERTY ADDRESS STREET NAME	DESCRIPTION OF CALL	RESPONSIBLE MANAGING PARTY	CITY RESPONDING PARTY	TIME OF RESPONSE	ACTION/FINDINGS	OWNER OCCUPIED	CITATION ISSUED* <small>(see below)</small>	
6/12/2017		5:48:20	5:48 AM	266	1932	S Navajo Drive	Its a 3 bedroom home. They have 4 cars in the driveway. They are over their limit.	Todd Hover	Police	N/A	Communication Error -Police not showing a call. VRCD to look into and correct.	N/A	
6/14/2017		17:24:15	5:24 PM	267	N/A	N/A	VRCD checking script	N/A	N/A	N/A	N/A		
6/15/2017		9:38:33	9:38 AM	268	N/A	N/A	VRCD Test	N/A	N/A	N/A	N/A		
6/15/2017				269	N/A	N/A	Hang Up per Call Center	N/A	N/A	N/A	N/A		
6/15/2017		14:44:00	2:44 PM	270	1133	Pasatiempo	The new tenants just arrived. They are playing loud music in the backyard. You can barely hear it from the front.	Vacation Palm Springs	Code Enforcement	15:00	We heard outdoor music and were unable to contact tenants recommending citation from office.	NO	Citation A5050 issued to guest - for music
6/15/2017		18:56:01	6:56 PM	271	N/A	N/A	VRCD Test	N/A	N/A	N/A	N/A		
6/15/2017		21:49:27	9:49 PM	272	987	E Twin Palms Drive	There are children and adults that will not stop screaming. Please call back.	Vacation Palm Springs	US Security	22:11	Arrived, heard children playing in back yard, told parents they need to be sent inside. Everyone went inside.	NO	
6/16/2017		1:36:38	1:36 AM	273	555	E Mesquite Ave	People are out by the pool and are very loud	Marshall Gilbert/Adam Gilbert	US Security	N/A	Responder error - VRCD corrected	NO	
6/16/2017		2:21:20	2:21 AM	274	123	W Camino Carmelita	Loud music and screaming all night long.	Turnkey Rentals	US Security	N/A	Responder error - VRCD corrected	NO	
6/16/2017		2:28:03	2:28 AM	275	N/A	N/A	Caller referred to VRCD office - non active complaint	N/A	N/A	N/A	N/A		
6/16/2017		15:15:07	3:15 PM	276	490	N Orchid Tree Ln	The house has speakers outside and are playing loud music. *Update* As soon as the officer left they turned music back on.	Chris Stone/Colin Sarjeant	Code Enforcement	15:40	They did not answer their door due to the loud music. They will be getting a citation on Monday, 6/19.	NO	Citation issued to guest -for music
6/16/2017		15:30:35	3:30 PM	277	N/A	N/A	VRCD Test	N/A	N/A	N/A	N/A		
6/16/2017		15:54:40	3:54 PM	278	490	N Orchid Tree Lane	The house behind me is very noisy again, they're playing music outside.	Chris Stone/Colin Sarjeant	Code Enforcement	15:40	See call 276 for resolution	NO	See above
6/16/2017		19:19:22	7:19 PM	279	1606	Via Estrella	They are playing music extremely loud and they have 3 cars. One of parking on the pedestrian sidewalk.	Daniel Garcia	US Security	19:38	When I arrived the meter was at 42.0. I advised them to move the one car blocking the sidewalk.	NO	
6/16/2017		21:41:14	9:41 PM	280	1133	E Via Escuela	The tenants are really drunk and the noise is progressing with the night.	Josh Atchley	US Security	21:58	We could not verify the complaint, no sound from street or property. I did go to the door and advised them to keep it down.	NO	
6/16/2017		21:43:52	9:43 PM	281	2065	Joshua Tree Place	Loud music/screaming by the pool	Julian Mea	US Security	22:35	Upon arrival, meter reading was 40.2. I gave a verbal warning, advised them of noise laws and regulations.	NO	
6/17/2017		10:35:40	10:35 AM	282	2544	N Starr Road	They are playing loud music, please call. I will be home for the next 15 or 20 minutes if need to witness.	Turnkey Rentals	Police	14:20	Advised of loud talking; no music on arrival.	NO	
6/17/2017				283			Hang Up per Call Center		N/A	N/A	N/A		
6/17/2017		11:29:59	11:29 AM	284	809	Alexander Way	They have music playing very loud currently and last night.	Angela Inda/Giovanne Baraone	Police	14:35	Party advised and will comply.	NO	
6/17/2017		12:12:33	12:12 PM	285	N/A	N/A	N/A	N/A	N/A	N/A	N/A		
6/17/2017		12:30:23	12:30 PM	286	N/A	N/A	VRCD Inquiry	N/A	N/A	N/A	N/A		
6/17/2017		13:59:39	1:59 PM	287	2544	N Starr Road	There is loud music playing in the backyard. I called this a.m.	Turnkey Rentals	Code Enforcement/Police	14:32	When I arrived PSPD was already there and they handled the issue. They were talking to renter. PSPD advised of loud talking; no music heard on arrival.	NO	
6/17/2017		N/A	N/A	288	N/A	N/A	Hang Up per Call Center	N/A	N/A	N/A	N/A		
6/17/2017		20:03:50	8:03 PM	289	530	E Simms Road	Loud music - RP could hear bass in his house, this has been going on for 2 hours.	Scott Fields	US Security	20:31	Arrived, owner in the residence.	YES	
6/17/2017		20:34:29	8:34 PM	290	426	Simms Road	They have been playing music louder and louder since 5pm, it is very loud now. Please check on it.	Not a Vacation Rental	N/A	N/A	N/A	N/A	
6/17/2017		20:42:23	8:42 PM	291	426	E Simms Road	No need to page advised caller, I reported to police.	Not a Vacation Rental	N/A	N/A	N/A	N/A	

6/17/2017	N/A	N/A	292	N/A	N/A	Hang Up per Call Center	N/A	N/A	N/A	N/A		
6/17/2017	22:09:32	10:09 PM	293	1889	N Los Alamos Rd	There is a loud party in the house behind me.	Daniel Garcia	US Security	22:28	58.3 meter reading when I arrived & there were over 16 people in house, I made cntc & gave ticket #7413 for excessive noise & over occupancy in rental; advised of noise laws and regs.	NO	Citation issued to guest- for noise and occupancy
6/17/2017	23:44:45	11:44 PM	294	1620	E El Alameda	There's a noisy party going on next door.	Palm Springs Holiday Rentals	US Security	23:58	When I arrived noise level was 47.0, little to none. Gave a verbal warning and advised of noise laws.	NO	
6/18/2017	10:52:52	10:52 AM	295	1922	Sandra Road	There are currently 7 cars parked in front of the house & one is parked on the curb. Lots of noise last night as well.	Not a Vacation Rental	N/A	N/A	N/A	N/A	
6/18/2017	14:30:00	2:30 PM	296	1620	E El Alameda	We had a report of loud music. Our officer is at the location, but hears no music. RP did say music was in and out.	Palm Springs Holiday Rentals	US Security	14:52	No music heard from front of home. Spoke with renter who said was playing music in the kitchen. Meter reading was 41.7.	NO	

Please note the column Owner Occupied. This situation has been a source of confusion in the past. To clarify, when a home is being Owner Occupied and having a gathering that creates a nuisance, it is not handled as a Vacation Rental complaint since it is not considered a guest stay.

The PSPD is responsible for Owner Occupied matters.

Citation issued column - "Citation Pending" means a violation occurred, a citation will be issued, but may not have been issued at the time of report.