



City of Palm Springs

3200 E. Tahquitz Canyon Way • Palm Springs, California 92262
Tel: (760) 322-8372/8370 • Fax: (760) 322-8317 • Web: www.palmspringsca.gov
Department of Vacation Rental Compliance

March 30, 2017

Re: New Vacation Rental Ordinance No.1918

Dear Owner/Agent of a Vacation Rental Property,

On March 15, 2017 the City Council passed an Ordinance No.1918 which restates and revises Municipal Code 5.25 Vacation Rentals. The new ordinance will be in effect on April 16, 2017 and is significantly different than the current ordinance. Some of the major changes to the ordinance are listed below.

- Live Meet-N-Greet of the guest in person prior to occupancy or within 24 hours of occupancy
- Allowed contracts per year of 32, with an additional 4 contracts during July, August and September
- Submittal of a contract summary to the City of Palm Springs for each guest stay
- Vacation Rental Compliance Department first responders to Hotline complaints
- New occupancy limitations
- Annual Safety Inspection
- Periodic operational Requirements Inspection
- Parking limitations
- Increased citation fine amounts for non-compliance
- Vacation Rental ownership at one per natural person, trust or LLC
- Friend and Family guidelines
- Provisions for Estate Home qualification with allowed zoning and bedroom count
- Insurance & Indemnification/Hold harmless
- Annual training/testing for applicants or responsible parties

The Vacation Rental Compliance Department recognizes the new ordinance includes number of new operating requirements. Working with the City Manager, the different components of the ordinance will be implemented in phases. Implementation of phases is intended to allow for education, compliance and proper operation of a Vacation Rental property. The dates of phases along with phase descriptions will be published and updated on the City of Palm Springs website under Vacation Rentals, beginning April 7, 2017. In addition, you may find a copy of the Ordinance No. 1918 along with FAQ about the new ordinance on our website. After reviewing the website based resources, should you have any additional questions please feel free to contact the Vacation Rental Compliance Department.

Please help to ensure that you stay up-to-date on all critical updates impacting Vacation Rentals in the City of Palm Springs by providing accurate email and contact information in the space provided below. You may email the information to vacation.rentals@palmspringsca.gov, or mail a hard copy of the below section to the City of Palm Springs (address listed at the top of the letter).

Vacation Rental Property Address: _____

Agent/Owner Name: _____ TOT# _____

Agent/Owner E-mail: _____

Agent/Owner Phone Number: _____

(Owner or Agency with multiple properties please email the list of the homes, with above information)