

DATE	MT	CALL IN TIME	CALL ID #*	PROPERTY ADDRESS NUMBER	PROPERTY ADDRESS STREET NAME	DESCRIPTION OF CALL	RESPONSIBLE MANAGING PARTY	CITY RESPONDING PARTY	TIME OF RESPONSE	ACTION/FINDINGS	OWNER OCCUPIED	CITATION ISSUED
04/01/2019	17:57	5:57 PM	190401175720	N/A	N/A	The Loud Music Stopped While We Were On The Phone	N/A	N/A	N/A	N/A	N/A	
04/01/2019	21:54	9:54 PM	190401215131	1843	Jacques Drive	Playing Their Music Very Loud.	Judith Marx	VRCD	22:07	The address the reporting party provided is 1865 Jacques, but the call center reported it as 1843 Jacques. Reporting party also indicated she was just about to call back as the music seemed to stop. No violation was observed. I have been to this property before, it is not a vacation rental.	Yes	
04/01/2019	22:00	10:00 PM	190401220027	N/A	N/A	On Call Checking In	N/A	N/A	N/A	On call Checking In	N/A	
04/02/2019	13:16	1:16 PM	190402131424	N/A	N/A	We Received A Call From The Compliance Office. We Have A Rental But I Spoke W/ Them And They Said Nobody Called. They Said You Maybe Called Us. Our Alarm Was Triggered Around The Same Time We Received The Call. 421 Mariscal Rd.	N/A	N/A	N/A	N/A	N/A	
04/02/2019	15:20	3:20 PM	190402151941	N/A	N/A	Issues With Fuse Box Sparking	N/A	N/A	N/A	Referred Caller to Office	N/A	
04/02/2019	17:21	5:21 PM	190402171823	2055	S Tulare Drive	There Are Kids In The Yard Of This Rental That Are Screaming And Yelling. I Tried To Put The Music Up But I Can Still Hear Them Over The Music, So I'm Just Done.	Clark Carlton	VRCD	17:31	No violation observed. Called local contact who was going to speak with the guests.	NO	
04/02/2019	17:21	5:21 PM	190402171823	2055	S Tulare Drive	There Are Kids In The Yard Of This Rental That Are Screaming And Yelling. I Tried To Put The Music Up But I Can Still Hear Them Over The Music, So I'm Just Done.	Clark Carlton	VRCD	17:31	Duplicate Call. See ID 190402171823	NO	
04/02/2019	22:12	10:12 PM	190402220959	993	Patencio Road	People Talking Loudly And I Need To Get Some Sleep. (Caller Says On North Patencio)	Christopher Nobile Ventures	USS	20:56	stopped by. everything was quiet. there wasn't anyone talking and no noise at all	NO	
04/02/2019	22:12	10:12 PM	190402220959	993	Patencio Road	People Talking Loudly And I Need To Get Some Sleep. (Caller Says On North Patencio)	Christopher Nobile Ventures	USS	20:56	Duplicate Call. See ID 190402220959	NO	
04/02/2019	22:54	10:54 PM	190402225335	N/A	N/A	On Call Checking In	N/A	N/A	N/A	On call Checking In	N/A	
04/03/2019	18:46	6:46 PM	190403184615	N/A	N/A	On Call Checking In	N/A	N/A	N/A	On call Checking In	N/A	
04/04/2019	19:59	7:59 PM	190404195726	841	E Racquet Club Road	If You Access My Property I Have Dog So Let Me Know. The Occupants Are Playing Loud Music Out By The Pool.	Selena Wallace/Kenya	VRCD	20:34	Arrived to property location. I was not able to observe music coming from the home. Made contact with guest, explained reason for investigating property. explained music ordinance. No violation no citation.	NO	
04/04/2019	19:59	7:59 PM	190404195726	841	E Racquet Club Road	If You Access My Property I Have Dog So Let Me Know. The Occupants Are Playing Loud Music Out By The Pool.	Selena Wallace/Kenya	VRCD	20:34	Duplicate Call. See ID 190404195726	NO	
04/05/2019	19:01	7:01 PM	190405185854	855	High Road	I Am Calling To Report Loud Music Coming From This Address.	Turnkey Vacation Rentals	VRCD	19:18	Arrived to property location. upon arriving, i did not observe music, only noise that was observed was from guest at property. Noise was also within the allowed limits for the day. No violation, no citation.	NO	
04/05/2019	21:21	9:21 PM	190405211819	2392	N San Clemente Road	The People At This Address Are Outside Being Very Loud.	Michael Clark / Terry Baggiossi	VRCD	21:47	Arrived to property location. Upon arriving, I took reading from the side of the property and noise was within the limits. No violation, no citation.	NO	
04/05/2019	22:42	10:42 PM	190405223904	1851	N San Gorgonio Road	There Is A Loud Party Going On At This Address, People Are Screaming On And Off.	Gloria Turner-Ruiz	VRCD	22:57	Arrived to property location. Upon arriving, I did not observe any music or loud occupants. All interior lights were shut off and property was quiet. No violation, no citation.	NO	
04/05/2019	22:43	10:43 PM	190405223943	2392	N San Clemente Road	2nd Call. They Are Getting Even Louder As Far As The Noise And I Need To Sleep. The Address Maybe 2592 N San Clemente Rd Or 2392.	Michael Clark / Terry Baggiossi	VRCD	23:05	Arrived at to property location. Upon arriving, I took Db readings and occupants were above the aloud limits. Called local contact regarding complaint and findings, advised to bring the noise down or take it inside. No violation, no citation.	NO	
04/05/2019	22:43	10:43 PM	190405223943	2392	N San Clemente Road	2nd Call. They Are Getting Even Louder As Far As The Noise And I Need To Sleep. The Address Maybe 2592 N San Clemente Rd Or 2392.	Michael Clark / Terry Baggiossi	VRCD	23:05	Duplicate Call. See ID 190405223904	NO	
04/05/2019	23:23	11:23 PM	190405232017	1127	E Mesquite Ave	They Are Being Very Loud And Noisy. All They Need To Do Is Close Their Door. If You Need Access To My Property You Can Give Me A Call.	Michael Sims/Brett Allison	VRCD	23:37	Arrived to property location. I took Db readings from a neighboring property, and guest were above the aloud limits. Called local contact to explain complaint, and findings. Requested local contact to have guest take the noise down or go inside the home. No violation, no citation.	NO	
04/05/2019	23:23	11:23 PM	190405232017	1127	E Mesquite Ave	They Are Being Very Loud And Noisy. All They Need To Do Is Close Their Door. If You Need Access To My Property You Can Give Me A Call.	Michael Sims/Brett Allison	VRCD	23:37	Duplicate Call. See ID 190405232017	NO	

04/05/2019	22:43	10:43 PM	190405223943	2392	N San Clemente Road	2nd Call. They Are Getting Even Louder As Far As The Noise And I Need To Sleep. The Address Maybe 2592 N San Clemente Rd Or 2392.	Michael Clark / Terry Baggiosi	VRCD	23:05	Duplicate Call. See ID 190405223904	NO	
04/05/2019	22:43	10:43 PM	190405223943	2392	N San Clemente Road	2nd Call. They Are Getting Even Louder As Far As The Noise And I Need To Sleep. The Address Maybe 2592 N San Clemente Rd Or 2392.	Michael Clark / Terry Baggiosi	VRCD	23:05	Duplicate Call. See ID 190405223904	NO	
04/06/2019	9:42	9:42 AM	190406093736	1277	N Rose Ave	Very Loud Music At This Address.	Christopher Nobile Ventures	VRCD	10:14	Arrived to property location. Upon arriving at property, I only observed voices coming from the location. Called local contact. No violation, no citation.	NO	
04/06/2019	13:19	1:19 PM	190406131533	5301	E Waverly Drive #201	By The Pool Area Someone Is Playing The Music Too Loud And This Happen Last Night As Well At 1 Am. This Has To Stop.	Daniel East	VRCD	13:49	Advised RP to call HOA to mitigate the situation, since it is by the pool and not coming from a condo.	NO	
04/06/2019	13:23	1:23 PM	190406131718	5105	E Waverly Drive #H-25	I Called About An Hour Ago Regarding A Noise Complaint And I Was Calling To Let You Know Its Still An Active Nuisance. There Are Several College Aged Guys By The J Building Pool Who Are Very Loud.	Turnkey Vacation Rentals	VRCD	13:49	Advised RP to call HOA to mitigate the situation, since it is by the pool and not coming from a condo.	NO	
04/06/2019	13:59	1:59 PM	190406135410	1025	E Paseo El Mirador	I Am Calling Regarding Really Loud Music Not Exactly Sure Where Its Coming From You Are Welcome To Come To My Residence I Will Take You To The Back Yard To Hear The Loud Music.	Brian Douglas	VRCD	14:25	Arrived to property location. Correct address is 955 E. Paseo El Mirador. Observed music from a neighboring property and also in front of the home. Upon arriving, I made contact with Property owner, advise to turn the music down. No violation, no citation.	YES	
04/06/2019	13:59	1:59 PM	190406135410	1025	E Paseo El Mirador	I Am Calling Regarding Really Loud Music Not Exactly Sure Where Its Coming From You Are Welcome To Come To My Residence I Will Take You To The Back Yard To Hear The Loud Music.	Brian Douglas	VRCD	14:25	Duplicate Call. See ID 190406135410	YES	
04/06/2019	14:20	2:20 PM	190406141446	5105	E Waverly Drive #H-25	There Are About 8 Individuals Playing Loud Music Over At 5300 E Waverly Dr Unit J7.	Turnkey Vacation Rentals	VRCD	15:00	5300 E. Waverly is not a registered vacation rental, advised to call HOA or PD.	NO	
04/06/2019	14:40	2:40 PM	190406143716	147	Tahquitz Way	Neighbor Is Playing Loud Music And My Door Is Rattling. Code Is 6060	McLean	VRCD	15:31	Arrived and music was coming from a different property 680 W Arenas. Made contact and had tenants turn down the music. DB levels was above time limits for the day	YES	
04/06/2019	14:20	2:20 PM	190406141446	5105	E Waverly Drive #H-25	There Are About 8 Individuals Playing Loud Music Over At 5300 E Waverly Dr Unit J7.	Turnkey Vacation Rentals	VRCD	15:00	Duplicate Call. See ID 190406141446	NO	
04/06/2019	15:04	3:04 PM	190406145847	1194	N Via Miraleste	Re: They Are Playing Loud Music And Have A Bunch Of Cars Parked There. I Think They Are Having A Party	Palm Springs Vacation Homes	VRCD	16:01	Call was cancelled. I double checked and no music was observed. Called local contact	NO	
04/06/2019	15:28	3:28 PM	190406152538	1194	N Via Miraleste	Please Cancel My Previous Request. They Have Since Turned Down The Loud Music.	Palm Springs Vacation Homes	VRCD	16:02	Caller Cancelled ID 190406145847	NO	
04/06/2019	15:28	3:28 PM	190406152538	1194	N Via Miraleste	Please Cancel My Previous Request. They Have Since Turned Down The Loud Music.	Palm Springs Vacation Homes	VRCD	16:02	Duplicate Call. See ID 190406152538	NO	
04/06/2019	15:37	3:37 PM	190406153331	147	Tahquitz Way	Gate Code	McLean	VRCD	15:31	Arrived and music was coming from a different property 680 W Arenas. Made contact and had tenants turn down the music. DB levels was above time limits for the day	YES	
04/06/2019	15:37	3:37 PM	190406153331	147	Tahquitz Way	Gate Code	McLean	VRCD	15:31	Duplicate Call. See ID 190406153331	NO	
04/06/2019	16:56	4:56 PM	190406165405	N/A	N/A	5300 E Waverly Drive Unit J-11. Calling To Report Loud Music.	N/A	VRCD	17:13	Arrived at and did not observe music. No violation	NO	
04/06/2019	23:07	11:07 PM	190406230329	5301	E Waverly Drive #124	There Are People By Building 4 In The Pool That Are Being Extremely Noisy With Children Screaming And Running. We Have Our Windows Open Because It's Hot And We Cannot Sleep.	Kevin Miller / Rick Walker	VRCD	23:24	Arrived and did not observe loud tenants at the pool area or the unit provided. Reporting party did not want a call back	YES	
04/06/2019	23:07	11:07 PM	190406230329	5301	E Waverly Drive #124	There Are People By Building 4 In The Pool That Are Being Extremely Noisy With Children Screaming And Running. We Have Our Windows Open Because It's Hot And We Cannot Sleep.	Kevin Miller / Rick Walker	VRCD	23:24	Duplicate Call. See ID 190406230329	YES	
04/07/2019	8:24	8:24 AM	190407082152	2223	S Brentwood Drive	Loud Occupants, Music And Parking.	Vacation Palm Springs	VRCD	9:00	Upon arriving, I observed music from the front property line along with four (4) vehicles. Female occupant admitted to all vehicles belonging to them. Issued citation for music and over limit of vehicles. Called local contact.	No	A5585-MUSIC & TOO MANY VEHICLES
04/07/2019	8:24	8:24 AM	190407082152	2223	S Brentwood Drive	Loud Occupants, Music And Parking.	Vacation Palm Springs	VRCD	9:00	Duplicate Call. See ID 190407082152	No	A5585-MUSIC & TOO MANY VEHICLES
04/07/2019	10:31	10:31 AM	190407102829	5301	E Waverly Drive #124	5301 E Waverly Drive #202 In Building 4. I Gave The Wrong Condo # Last Night. I Strongly Believe This Be A Repeated Issue Tonight If No One Speaks To Them And I Don't Want To Call Again After Midnight	Kevin Miller / Rick Walker	VRCD	10:50	Arrived at 1050 to property location. Upon arriving, I walked the premises and did not observe loud occupants at or near the location. Not a vacation rental property. No violation, no citation.	YES	

04/07/2019	10:31	10:31 AM	190407102829	5301	E Waverly Drive #124	5301 E Waverly Drive #202 In Building 4. I Gave The Wrong Condo # Last Night. I Strongly Believe This Be A Repeated Issue Tonight If No One Speaks To Them And I Don't Want To Call Again After Midnight	Kevin Miller / Rick Walker	VRCD	10:50	Duplicate Call. See ID 190407102829	YES	
04/07/2019	18:41	6:41 PM	190407183707	1164	N Rose Ave	There Is A Home On Rose Next To 1164 N Rose, Do Not Know The Address. There Is Alot Of Music Coming From The Property Even With Windows Closed. It Is Not 1164 But The One On The Right Of It.	Joan Goldman	VRCD	22:44	there was no one at the property. No violation notated. No citations given	NO	
04/07/2019	18:41	6:41 PM	190407183707	1164	N Rose Ave	There Is A Home On Rose Next To 1164 N Rose, Do Not Know The Address. There Is Alot Of Music Coming From The Property Even With Windows Closed. It Is Not 1164 But The One On The Right Of It.	Joan Goldman	VRCD	22:44	Duplicate Call. See ID 190407183707	NO	
04/07/2019	19:56	7:56 PM	190407195321	970	E Marion Way	Loud Noise Loud Talking Loud Music Being Going On For A Few Days	Jody Weikal / Kevin Turner	VRCD	20:36	Upon arriving, I was not able to observe music from the property line, only able to observe music as I got to the front door of the property. Made contact with tenant, explained complaint, tenant stated they will turn music off.	NO	