

DATE	MT	CALL IN TIME	CALL ID #	PROPERTY ADDRESS NUMBER	PROPERTY ADDRESS STREET NAME	DESCRIPTION OF CALL	RESPONSIBLE MANAGING PARTY	CITY RESPONDING PARTY	TIME OF RESPONSE	ACTION/FINDINGS	OWNER OCCUPIED	CITATION ISSUED
04/15/2019	1:23	1:23 AM	190415012202	N/A	N/A	On Call Checking In	N/A	N/A	N/A	On Call Checking In	N/A	
04/15/2019	11:17	11:17 AM	190415111707	N/A	N/A	Caller Referred To Office	N/A	N/A	N/A	Caller Referred To Office	N/A	
04/15/2019	19:48	7:48 PM	190415194551	495	Burton Way	There Is Loud Music And The Bass Is Shaking My House Its Been Going For The Past Couple Hours.	Christopher Noble Ventures	VRCD	19:56	Arrived and observed clear music violation. Citation issued to guest, local contact notified and returned call to reporting party.	NO	A5734 - MUSIC
04/15/2019	19:48	7:48 PM	190415194551	495	Burton Way	Duplicate Call ID. See ID 190415194551	Christopher Noble Ventures	VRCD	19:56	Duplicate Call ID. See ID 190415194551	NO	
04/18/2019	10:12	10:12 AM	190418100753	700	W Ramon Road	They Are Not Allowed To Be Renting It For Two Years Due To Short Term Rental. Their Kids Are Screaming.	Natural Retreats	VRCD	10:33	It's owner occupied. No violation. No citation.	YES	
04/18/2019	10:12	10:12 AM	190418100753	700	W Ramon Road	Duplicate Call ID. See ID 190418100753	Natural Retreats	VRCD	10:33	Duplicate Call ID. See ID 190418100753	YES	
04/18/2019	10:12	10:12 AM	190418100753	700	W Ramon Road	Duplicate Call ID. See ID 190418100753	Natural Retreats	VRCD	10:33	Duplicate Call ID. See ID 190418100753	YES	
04/18/2019	14:24	2:24 PM	190418141853	N/A	N/A	Caller Referred To Office	N/A	N/A	N/A	Caller Referred To Office	N/A	
04/18/2019	19:22	7:22 PM	190418191958	N/A	N/A	Caller Referred To Office	N/A	N/A	N/A	Caller Referred To Office	N/A	
04/18/2019	21:49	9:49 PM	190418214645	1070	E Mesquite Ave	Loud Music Coming From The Property.	Vacation Palm Springs	VRCD	21:14	On arrival, I was able to hear music from reporting parties property. Issued citation. Called local contact	NO	A5820 - MUSIC
04/18/2019	22:39	10:39 PM	190418223710	365	Camino Norte	Amplified Music Out By Pool, Either Playing Radio Or Practicing Guitar Or Both.	Bonnie Williams / Barbara Keane	VRCD	22:56	Arrived and did not observe a violation. Called local contact. Reporting party did not want a call back	NO	
04/18/2019	23:08	11:08 PM	190418230349	334	N Monterey Road	Occupants Making A Lot Of Noise Shouting And Screaming.	Natural Retreats	VRCD	23:22	Arrived and observed loud occupants at 360 Monterey. Readings came in over the dB when guests yell at times. Made contact and advised of the noise ordinance. Called local contact	NO	
04/19/2019	3:35	3:35 AM	190419033030	258	N Saturmino Drive	It Is Across The Street From 246 N Saturmino Drive. It Is A White House With A They Have A Light Opaque Garage Drive. They Are Singing And Yelling Loudly From The Pool.	Debbie Tomlin / Kimberly Pike	USS	4:17	This is an incorrect address, caller called back gave correct address see notes for ticket ID 190419034640	N/A	
04/19/2019	3:40	3:40 AM	190419033704	211	Luring Drive	Unsure Of The Address, I Left The Wrong Address Before. Loud Music & Noise	Palm Springs Rental Agency	USS	4:18	This is an incorrect address, caller called back gave correct address see notes for ticket ID 190419034640	N/A	
04/19/2019	3:35	3:35 AM	190419033030	258	N Saturmino Drive	Duplicate Call ID. See ID 190419033030	Debbie Tomlin / Kimberly Pike	USS	4:17	Duplicate Call ID. See ID 190419033030	N/A	
04/19/2019	3:40	3:40 AM	190419033704	211	Luring Drive	Duplicate Call ID. See ID 190106033704	Palm Springs Rental Agency	USS	4:18	Duplicate Call ID. See ID 190106033704	N/A	
04/19/2019	3:49	3:49 AM	190419034640	226	Luring Drive	I Was Wrong About The Address In My Previous Msg, This Is The Correct One.	Vacation Palm Springs	USS	4:22	This resolution is for ticket numbers 190419034640, 190419033704 & 190419033030. Made contact with guests and asked them to be quiet, it appears they are all going to bed at this time.	NO	
04/19/2019	3:49	3:49 AM	190419034640	226	Luring Drive	Duplicate Call ID. See ID 190419034640	Vacation Palm Springs	USS	4:22	Duplicate Call ID. See ID 190419034640	NO	
04/19/2019	3:49	3:49 AM	190419034640	226	Luring Drive	Duplicate Call ID. See ID 190419034640	Vacation Palm Springs	USS	4:22	Duplicate Call ID. See ID 190419034640	NO	
04/19/2019	8:15	8:15 AM	190419081445	N/A	N/A	Declined	N/A	N/A	N/A	Information Given To Caller	N/A	
04/19/2019	8:27	8:27 AM	190419082723	N/A	N/A	Declined	N/A	N/A	N/A	Customer Hung Up	N/A	
04/19/2019	12:16	12:16 PM	190419121254	2730	E San Angelo Rd	Every Weekend A House Behind Me Has New People In It And Having A Party. Want To Know If This Is A Legitimate Rental.	Vacation Palm Springs	VRCD	12:30	Arrived and property is a registered rental. No violations observed currently. Called reporting party.	NO	
04/19/2019	12:16	12:16 PM	190419121254	2730	E San Angelo Rd	Duplicate Call ID. See ID 190419121254	Vacation Palm Springs	VRCD	12:30	Duplicate Call ID. See ID 190419121254	NO	
04/19/2019	14:32	2:32 PM	190419142630	2320	E Powell Rd	The Loud Music Is Coming From The Next Street On Powell Rd.	Daniel Garcia / Lisa Powers	VRCD	15:10	Arrived did not observe a violation. Called local contact. Reporting party did not request a call back	NO	
04/19/2019	22:36	10:36 PM	190419223314	2108	George Drive	There Is A Dog Barking At This Address And It Has Been Going On For At Least 30 Minutes. This Happened Last Weekend Also.	Palm Springs Rental Agency	VRCD	22:49	Arrived and did not observe a violation. No dog observed barking. Called local contact. Reporting party did not want a call back	NO	
04/19/2019	22:36	10:36 PM	190419223314	2108	George Drive	Duplicate Call ID. See ID 190419223314	Palm Springs Rental Agency	VRCD	22:49	Duplicate Call ID. See ID 190419223314	NO	
04/20/2019	1:36	1:36 AM	190420013438	1541	Raquetball Club Rd	There Are Woman Outside Talking So Loudly That They Woke Me Up.	Jason Arca	USS	2:56	It Is Quiet. I Explained That They Needed To Stay Quiet After A Certain Time. They Were Agreeable People.	NO	
04/20/2019	1:36	1:36 AM	190420013438	1541	Raquetball Club Rd	Duplicate Call ID. See ID 190420013438	Jason Arca	USS	2:56	Duplicate Call ID. See ID 190420013438	NO	
04/20/2019	7:49	7:49 AM	190420074716	635	S Bedford Drive	There Are 4 Cars And Should Only Be 3 Cars Due To 36 Bed Rooms.	Vacation Palm Springs	USS	8:43	There is no violation	NO	
04/20/2019	7:49	7:49 AM	190420074716	635	S Bedford Drive	Duplicate Call ID. See ID 190420074716	Vacation Palm Springs	USS	8:43	Duplicate Call ID. See ID 190420074716	NO	
04/20/2019	9:10	9:10 AM	190420090459	1233	N Via Monte Vista	Loud Occupants Yesterday And This A.M. Screaming. Called The Actual Rental Co. And They Said They Owners Are There This Wknd. We Don't Think Vehicles Are The Owners. Called Police They Said Call You	Oasis Rentals	VRCD	9:40	Upon arriving, I did not observe any noise coming from property. Owner occupied for the next week. No violation, no citation.	YES	
04/20/2019	9:44	9:44 AM	190420094114	1224	E Deepwell Road	They Keep Leaving The Garbage Out In The Open- Never Behind The Gates.	Claudia Lunow	VRCD	10:00	Upon arriving, I observed two trash containers in public view. Called local contact and gave an hour to comply, went back and trash containers were stored behind fence.	NO	
04/20/2019	9:53	9:53 AM	190420095138	1127	E Mesquite Ave	There Are 30 People Inside The House And They Are Having A Party. This Has Been Going On Everyday Now. Please Check.	Michael Sims/Brett Allison	VRCD	10:04	Upon arriving, I observed three vehicles in the driveway. Could not hear music from property line, made contact with guest and explained complaint along with music and noise ordinance. No violation, no citation.	NO	
04/20/2019	10:05	10:05 AM	190420100349	1127	E Mesquite Ave	They Have Loud Music And Massive Over Crowding.	Michael Sims/Brett Allison	VRCD	10:04	Upon arriving, I observed three vehicles in the driveway. Could not hear music from property line, made contact with guest and explained complaint along with music and noise ordinance. No violation, no citation.	NO	
04/20/2019	9:53	9:53 AM	190420095138	1127	E Mesquite Ave	Duplicate Call ID. See ID 190420095138	Michael Sims/Brett Allison	VRCD	10:04	Duplicate Call ID. See ID 190420095138	NO	

04/20/2019	10:05	10:05 AM	190420100349	1127	E Mesquite Ave	Duplicate Call ID. See ID 190420100349	Michael Sims/Brett Allison	VRCD	10:04	Duplicate Call ID. See ID 190420100349	NO	
04/20/2019	9:53	9:53 AM	190420095138	1127	E Mesquite Ave	Duplicate Call ID. See ID 190420095138	Michael Sims/Brett Allison	VRCD	10:04	Duplicate Call ID. See ID 190420095138	NO	
04/20/2019	10:05	10:05 AM	190420100349	1127	E Mesquite Ave	Duplicate Call ID. See ID 190420100349	Michael Sims/Brett Allison	VRCD	10:04	Duplicate Call ID. See ID 190420100349	NO	
04/20/2019	10:41	10:41 AM	190420104026	1127	E Mesquite Ave	They Have Loud Music And Massive Over Crowding. This Is My Second Call And It's Still Going On.	Michael Sims/Brett Allison	VRCD	11:17	Upon arriving, I observed three vehicles in the driveway. Could not hear music from property line, made contact with guest and explained complaint along with music and noise ordinance. No violation, no citation.	NO	
04/20/2019	10:51	10:51 AM	190420104657	1027	E San Lucas Road	2nd Call, I Reported This Last Week. The Tenants Are Screaming And Yelling At 4a Continuously. And They Are Dealing Drugs. I Don't Think They Are Renting That Property Legally. Please Call Me Back	Walt Hawkins / Kevin Arnell	VRCD	11:20	Upon arriving I did not observe any noise from property. Property is a registered rental. No violation, no citation. R/P called back with correct address. Location I had previously investigated was incorrect. Correct address is 1510 S. San Joaquin Dr. Upon arriving at correct address, I did not observe any violations at time of arrival. No violation, no citation.	NO	
04/20/2019	10:51	10:51 AM	190420104657	1027	E San Lucas Road	Duplicate Call ID. See ID 190420104657	Walt Hawkins / Kevin Arnell	VRCD	11:20	Duplicate Call ID. See ID 190420104657	NO	
04/20/2019	13:28	1:28 PM	190420132513	590	S Indian Trail	The Occupants Are Being Unbearably Loud. I Can't Even Think In My Own Home. I Closed Every Window And It Is Not Working. Please Call	John Moore / Marco Galvez	VRCD	13:53	Arrived to property location. Noise was within limits for time of day. No violation, no citation.	NO	
04/20/2019	14:45	2:45 PM	190420144208	1127	E Mesquite Ave	We Had A Call Saying You Have Not Responded To The Complaint. I Need An Update With What Happened Or The Outcome.	Michael Sims/Brett Allison	VRCD	14:49	See Call ID 190420104026	NO	
04/20/2019	15:04	3:04 PM	190420145950	1800	E Palm Canyon	I Am Reporting Of Loud Music Coming From The Saguaro Hotel. If You Are Sending Someone Over, Then Call Me.	N/A	VRCD	15:50	Arrived and did not observe a violation. dBA limits were in compliance. Notified reporting party	NO	
04/20/2019	19:05	7:05 PM	190420190242	700	W Ramon Road	There Are A Bunch Of Kids In The Pool Screaming. I Was Woken Up By The Noise.	Natural Retreats	VRCD	17:17	Arrived and observed kids playing and parents talking. dB levels in limits for day	YES	
04/20/2019	20:53	8:53 PM	190420205117	2695	Junipero	There Are Screaming Children In The Pool And It's Been Going On For 2-3 Hours.	Palm Luxury Properties	VRCD	21:18	Arrived observed kids playing in the pool. Unable to take dB readings due to extreme winds. Called local contact and reporting party	YES	
04/20/2019	20:53	8:53 PM	190420205117	2695	Junipero	Duplicate Call ID. See ID 190420205117	Palm Luxury Properties	VRCD	21:18	Duplicate Call ID. See ID 190420205117	YES	
04/21/2019	12:16	12:16 PM	190421120955	N/A	N/A	This Is Re The 3 Units The Man Does Not Have A Permit And Has Been Renting Out The Units To People From Coachella. They Are Currently Outside Drinking, So I Can't Go Out & Look @ Unit #'s	N/A	VRCD	12:32	Code Compliance will follow up in office	N/A	
04/21/2019	16:48	4:48 PM	190421164457	1510	S San Joaquin	I Have Called Several Times Regarding This Address. They Have Been Playing Loud Music Non Stop And Have Several People Coming And Going From The Property At All Hours Of The Night.	Palm Springs Rental Agency	VRCD	22:04	Arrived and observed music. Made contact and it's owner occupied. Advised of complaint. Called reporting party	YES	
04/21/2019	17:59	5:59 PM	190421175454	1510	S San Joaquin	The Inspector Was Here. He Said He Couldn't Give A Citation Because He Was The Owner. 5 Minutes After He Left, The Music Got Much Louder. This Has Been Going On Non-Stop.	Palm Springs Rental Agency	VRCD	18:18	Arrived and dB levels were at or below time limits for day. Readings were taken from front property line and reporting parties property line. No violation.	YES	
04/21/2019	23:36	11:36 PM	190421233256	1510	S San Joaquin	There Are People Screaming And Yelling. There Are People Coming And Going. It Has Been Going All Night Long. There Is Music Playing Loudly.	Palm Springs Rental Agency	USS	0:36	From the property line I could not get a decibel reading. However, I made contact with the person who made the complaint and was able to hear the noise from his property. I spoke to the person on the property who said he was the owner and gave a hard warning because I was not able to give a citation.	YES	