

DATE	MT	CALL IN TIME	CALL ID #*	PROPERTY ADDRESS NUMBER	PROPERTY ADDRESS STREET NAME	DESCRIPTION OF CALL	RESPONSIBLE MANAGING PARTY	CITY RESPONDING PARTY	TIME OF RESPONSE	ACTION/FINDINGS	OWNER OCCUPIED	CITATION ISSUED
06/10/2019	10:27	10:27 AM	190610102216	217	N Monterey Road	The Tenant Had A Party And Has Trash Left All Over Mine And Neighbor's Yards. My Gardener Had To Pick Up Most Of Mine. Please Call Me. I Don't Want You Coming To My Place Because I'm Anonymous	Palm Springs Rental Agency	VRCD	10:46	Observed confetti in yard. Spoke with reporting party who said there was a party at 217 n monterey on Saturday and it was not loud and there was no music, just that they made a mess of two peoples yards with confetti. The renters at 217 apologized and oranj palm sent someone to clean it up. They clean majority of it and have a gardener coming today to take care of the rest of it.	N	
06/10/2019	10:27	10:27 AM	190610102216	217	N Monterey Road	Duplicate Call ID. Please See ID 190610102216	Palm Springs Rental Agency	VRCD	10:46	Duplicate Call ID. Please See ID 190610102216	N	
06/10/2019	12:16	12:16 PM	190610121152	1070	E Mesquite Ave #4	Again, The Nuisance Is Coming From 1070 E. Mesquite Avenue. I Can Have A Callback If You Need To Come By To Hear The Noise, Then You Can Call First.	Vacation Palm Springs	VRCD	12:35	Went to reporting party yard observed violation and issued citation to guest.	N	A5740 - MUSIC
06/10/2019	12:16	12:16 PM	190610121152	1070	E Mesquite Ave #4	Duplicate Call ID. Please See ID 190610121152	Vacation Palm Springs	VRCD	12:35	Duplicate Call ID. Please See ID 190610121152	N	
06/10/2019	13:37	1:37 PM	190610133102	1992	S Navajo	The People Are Playing Their Music So Loud I Can Feel It In My Throat.	N/A	VRCD	13:50	Could hear music from street loudly. Spoke with occupant who said he rents year round from Mclean. This is not a vacation rental. No citation issued. Went over general noise ordinance with him	N/A	
06/10/2019	13:37	1:37 PM	190610133102	1992	S Navajo	Duplicate Call ID. Please See ID 190610133102	N/A	VRCD	13:50	Duplicate Call ID. Please See ID 190610133102	N/A	
06/10/2019	16:12	4:12 PM	190610160742	3460	N Avenida San Gabriel Rd	I Was Calling To Follow Up About The Nuisance I Reported That Was Resolved Last Week. Please Call Me Back.	N/A	VRCD	16:36	Spoke with reporting party. He was calling to follow up regarding his call this past Saturday (call 84/ticket #190610160742) Advised him that officer who responded to call indicates that the property was owner occupied.	N/A	
06/10/2019	16:12	4:12 PM	190610160742	3460	N Avenida San Gabriel Rd	Duplicate Call ID. Please See ID 190610160742	N/A	VRCD	16:36	Duplicate Call ID. Please See ID 190610160742	N/A	
06/10/2019	16:43	4:43 PM	190610163644	1992	S Navajo	Loud Occupants, Music And 9 Cars Parked At House At 1992 South Navajo. If You Need Access To My Home, Please Call And I Will Open Gates And Also Let Me Know If They Are In The Rental Database.	N/A	VRCD	16:53	Returned call to reporting party. Advised him that I have already been to the home once today and that it does not fall under the VR ordinance as this is a long term tenant/renter, who has rented from McLean for over a year now at this location. Advised him to call non-emergency PD number and that I would call McClean. Called Mclean company and advised them.	N/A	
06/10/2019	22:16	10:16 PM	190610221335	1577	S Calle Marcus	There's Loud Music And About 5-6 Females In The Pool, Yelling And Screaming. I Will Try To Go Back To Bed Now, But Please Call Me With A Resolution And Leave A Voicemail.	N/A	VRCD	20:30	Could hear females laughing and being loud in rear yard. Made contact with occupants to determine if unregistered VR. The occupant stayed she was the sister of prop owner and they were not renting, they come out whenever they can. Called reporting party and left voicemail.	N/A	
06/10/2019	22:21	10:21 PM	190610222053	N/A	N/A	On Call Checking In	N/A	N/A	N/A	On Call Checking In	N/A	
06/11/2019	11:05	11:05 AM	190611110513	N/A	N/A	Hang Up	N/A	N/A	N/A	Hang Up	N/A	
06/11/2019	11:11	11:11 AM	190611110721	3149	E Ventura Road	The Neighbors Are Putting Their Trashcans 2-3 Days In Advance. Trash Comes Out On Thursday And The Trash Cans Are Already Out Today. Reported The Same Incident Two Weeks Ago.	Vanessa Garcia	VRCD	11:17	Observed trash cans in street. Spoke with local contact who is coming to remove the cans now. Also told her to advise gardener to stop placing cans at curb.	NO	
06/12/2019	9:13	9:13 AM	190612091128	1821	Navajo	1821 Navajo Circle Is On The Suspension List But For The Last 2 Weeks There Have Been Different Cars Coming And Going. At The Most 4 Cars At A Time Will Be Parked There. What's Going On?	N/A	VRCD	9:22	made contact with the guests. She indicated that she is renting for the entire month of June. This rental is greater than 28 days and not a violation of their suspension. No citation issued. Called reporting party and advised.	NO	
06/12/2019	9:13	9:13 AM	190612091330	N/A	N/A	Caller Hung Up	N/A	N/A	N/A	Caller Hung Up	N/A	
06/12/2019	9:13	9:13 AM	190612091128	1821	Navajo	Duplicate Call ID. Please See ID 190612091128	N/A	VRCD	9:22	Duplicate Call ID. Please See ID 190612091128	NO	
06/12/2019	22:07	10:07 PM	190612220457	1492	S Calle De Maria	They Are Shouting And There Are Children In The Pool Shouting And Thats Not Ok At This Hour.	Palm Springs Getaways	VRCD	22:21	Arrived and no violation observed. It does not look like the property is occupied. Neighborhood dB levels were below limits for time of day.	NO	
06/14/2019	17:36	5:36 PM	190614173013	1565	Sabita Way	There Are Kids That Are Being Noisy And Screaming. We Asked Them To Quiet Down And They Are Not And Even With The Wind Blowing Away From Us We Still Here The Noise.	Dennis Costa	VRCD	17:44	Arrived did not observe a violation. Called local contact to advised. Called reporting party but no answer	NO	
06/14/2019	21:23	9:23 PM	190614211855	703	Barcelona	The Occupants Are At The Pool And Their Dog Is At The House Barking Non Stop	n/a	VRCD	21:42	Arrived and the dog had stopped barking. I spoke with the reporting party. RP mentioned short-term rental activity. Further follow up in office.	N/A	

06/14/2019	21:23	9:23 PM	190614211855	703	Barcelona	Duplicate Call ID. Please See ID 190614211855	n/a	VRCD	21:42	Duplicate Call ID. Please See ID 190614211855	N/A	
06/15/2019	14:28	2:28 PM	190615142656	2631	Chuperosa	Loud Music..	Tom Neville	VRCD	15:02	Arrived to property location. Upon arriving, music was not observed past property lines. Made contact with tenants. Called local agent. No citation, no violation.	NO	
06/15/2019	14:28	2:28 PM	190615142656	2631	Chuperosa	Duplicate Call ID. Please See ID 190615142656	Tom Neville	VRCD	15:02	Duplicate Call ID. Please See ID 190615142656	NO	
06/15/2019	14:59	2:59 PM	190615145642	2300	W Cantina Way	Extremely Loud Music	Natural Retreats	VRCD	15:32	Upon arriving, I did not observe music. Called local contact, they stated that property is vacant. No violation, no citation.	NO	
06/15/2019	15:10	3:10 PM	190615150817	2631	Chuperosa	Please Send Someone Out Due To Loud Music And People Loud Party. This Is My 2nd Call Due To No Response.	Tom Neville	VRCD	15:02	Upon arriving, music was not observed past property lines. Made contact with tenants. Called local agent. No citation, no violation. I was present at property during second call.	NO	
06/15/2019	15:10	3:10 PM	190615150817	2631	Chuperosa	Duplicate Call ID. Please See ID 190615150817	Tom Neville	VRCD	15:02	Duplicate Call ID. Please See ID 190615150817	NO	
06/15/2019	15:54	3:54 PM	190615155346	N/A	N/A	On Call Checking In	N/A	N/A	N/A	On Call Checking In	N/A	
06/15/2019	20:44	8:44 PM	190615203910	1565	Sabita Way	There Are Kids In The Pool That Are Screaming Extremely Loud And I Have Asked Them Twice To Keep It Down And Get No Response. I Called Last Night And No One Ever Came Out. Please Send Someone Out Asap.	Dennis Costa	VRCD	21:05	Arrived to R/P's property location. I took DB readings of the noise. The ambient noise was higher than the sounds coming from the property. No violation, no citation.	NO	
06/15/2019	21:13	9:13 PM	190615210635	1565	Sabita Way	I Am Very Angry Now. The Kids Are Still Screaming Outside Very Loudly No One Has Fixed It Today Or Yesterday. This Is Ridiculous. I Pay To Live Here & Worked Hard For This So This Needs To Be Fixed	Dennis Costa	VRCD	21:05	I was at R/P's property when this ticket was generated. See call #190615203910 for resolution.	NO	
06/15/2019	21:13	9:13 PM	190615210635	1565	Sabita Way	Duplicate Call ID. Please See ID 190615210635	Dennis Costa	VRCD	21:05	Duplicate Call ID. Please See ID 190615210635	NO	
06/15/2019	21:13	9:13 PM	190615210635	1565	Sabita Way	Duplicate Call ID. Please See ID 190615210635	Dennis Costa	VRCD	21:05	Duplicate Call ID. Please See ID 190615210635	NO	
06/15/2019	22:50	10:50 PM	190615224702	1889	N Los Alamos Road	1889 N. Los Alamos Rd. Loud Music, Been Like This All Day.	N/A	VRCD	23:11	Arrived to property location. Not a vacation rental. No noise was observed.	N/A	
06/15/2019	23:11	11:11 PM	190615230829	689	S El Cielo Rd	They Are Playing Extremely Loud Music. They Play Music All The Time, But Today It's Awfully Loud And I Cannot Sleep.	Ric Gomez	VRCD	23:26	Arrived to property location. Upon arriving, I heard people and music. called local contact. Property is owner occupied. Informed local contact of noise ordinance to pass onto the property owner. No violation, no citation.	YES	
06/15/2019	23:11	11:11 PM	190615230829	689	S El Cielo Rd	Duplicate Call ID. Please See ID 190615230829	Ric Gomez	VRCD	23:26	Duplicate Call ID. Please See ID 190615230829	YES	
06/15/2019	23:50	11:50 PM	190615234539	2331	N Los Alamos Road	The People Are Very Loud Talking Drunk @ 2331 N Los Alamos Rd	N/A	VRCD	0:05	Arrived property location. Not a vacation rental. informed of noise ordinance.	N/A	
06/16/2019	0:40	12:40 AM	190616003950	N/A	N/A	No Need To Send Previous Message Out Because It All Stopped.	N/A	N/A	N/A	No Need To Send Previous Message Out Because It All Stopped.	N/A	
06/16/2019	18:04	6:04 PM	190616180103	2342	N San Gorgonio Road	The Children Are In The Backyard And They're Screaming All The Time. We Have All Of Our Doors And Windows Closed And We Can Still Hear Them Screaming.	Vacation Palm Springs	VRCD	18:18	Upon arriving, I took DB readings. Occupants were lower than ambient noise. called local contact to notify of complaint. No violation, no citation.	N/A	