

DATE	MT	CALL IN TIME	CALL ID #*	PROPERTY ADDRESS NUMBER	PROPERTY ADDRESS STREET NAME	DESCRIPTION OF CALL	RESPONSIBLE MANAGING PARTY	CITY RESPONDING PARTY	TIME OF RESPONSE	ACTION/FINDINGS	OWNER OCCUPIED	CITATION ISSUED
07/01/2019	2:15	2:15 AM	190701021212	862	Garden	We Responded To A Vacation Rental Property Address 862 E Garden Rd Due To A Barking Dog. When We Got There The Dog Was Barking But Nobody Answered The Door.	N/A	USS	2:43	I do not have that property listed in my data base or on my add on's sheet either. If not listed, I would not have authority to issue a citation but I will still be going out to check out what is going on but for time being. Okay to clear.	N/A	
07/01/2019	2:15	2:15 AM	190701021212	862	Garden	Duplicate Call ID. Please See ID 190701021212	N/A	USS	2:43	Duplicate Call ID. Please See ID 190701021212	N/A	
07/01/2019	15:56	3:56 PM	190701155315	1143	N Rose Ave	I Have People In The Home Behind Me. Im Not Sure If That Is A Rental Or Not. I Believe It Is An Illegal Rental, There Are Loud Kids Screaming In The Pool. Please Take Care Of The Issue.	Relax Palm Springs	VRCD	16:08	No violation observed or citation issued. Called reporting party and local contact.	NO	
07/01/2019	15:56	3:56 PM	190701155315	1143	N Rose Ave	Duplicate Call ID. Please See ID 190701155315	Relax Palm Springs	VRCD	16:08	Duplicate Call ID. Please See ID 190701155315	NO	
07/02/2019	10:41	10:41 AM	190702103833	1143	N Rose Ave	I Called Yesterday VR Was Out Here Yesterday And they were Supposed To Call The Management Company For The Property, But The Occupants Are Still Very Loud.	Relax Palm Springs	VRCD	10:49	No violation observed from the street. No noise, talking or screaming was heard. Reporting party did not provide access to his property, but I called to ask if I could access to hear what he is hearing. He advised me that he had to leave the house for a meeting. Told him I was on until 7 if it started again to call and I would go right out.	NO	
07/02/2019	17:20	5:20 PM	190702171912	N/A	N/A	Customer Service Inquiry	N/A	N/A	N/A	Customer Service Inquiry		
07/03/2019	10:55	10:55 AM	N/A	N/A	N/A	System Error	N/A	N/A	N/A	System Error	N/A	
07/03/2019	10:55	10:55 AM	N/A	N/A	N/A	System Error	N/A	N/A	N/A	System Error	N/A	
07/03/2019	10:56	10:56 AM	N/A	N/A	N/A	System Error	N/A	N/A	N/A	System Error	N/A	
07/03/2019	11:10	11:10 AM	N/A	N/A	N/A	System Error	N/A	N/A	N/A	System Error	N/A	
07/03/2019	19:26	7:26 PM	190703192256	2600	S Kings Rd	2600 S Kings Road. There Is Loud Music With Bass Blasting.	N/A	VRCD	19:43	Arrived to the property and did not observe a violation. No activity at the property. Called local contact to advise. Not a vacation rental.	NO	
07/03/2019	19:26	7:26 PM	190703192256	2600	S Kings Rd	Duplicate Call ID. Please See ID 190703192256	N/A	VRCD	19:43	Duplicate Call ID. Please See ID 190703192256	NO	
07/04/2019	15:25	3:25 PM	190704152524	N/A	N/A	Declined	N/A	N/A	N/A	Caller Hung Up	N/A	
07/04/2019	15:29	3:29 PM	190704152617	2331	N Los Alamos Road	2331 N Los Alamos Road - I Am Calling To Report Loud Noise, Loud Music. Loud Occupants. A Lot Of Screaming.	N/A	VRCD	15:40	Arrived to property location. Observed music, made contact with occupants. Owner occupied for the weekend. Not a vacation rental.	YES	
07/04/2019	15:41	3:41 PM	190704153244	2331	N Los Alamos Road	It's A Two Bedroom House And They One Car Parked In The Driveway And Three Cars Parked On The Street. The Address Is 2331 N. Los Alamos Road.	N/A	VRCD	15:40	Arrived to Observed excess vehicles and loud music. Made contact with the occupant, it is no longer a vacation rental and owner occupied for the weekend.	YES	
07/04/2019	15:50	3:50 PM	190704154823	360	N Glen Circle	Very Loud Music Playing And Loud Occupants. Also There Are Four Cars Parked Outside.	Fernando Garcia / Joey Butler	VRCD	16:12	No music was observed from street or reporting party property. Reporting party stated they just turned the music off. Spoke with guests and went over rules. Notified local contact.	NO	
07/04/2019	15:41	3:41 PM	190704153244	2331	N Los Alamos Road	Duplicate Call ID. Please See ID 190704153244	N/A	VRCD	15:40	Duplicate Call ID. Please See ID 190704153244	N/A	
07/04/2019	15:55	3:55 PM	190704155211	360	N Glen Circle	The Occupants Are Loud, The Music Is Loud, And There Is An Excessive Amount Of Cars Parked In The Area.	Fernando Garcia / Joey Butler	VRCD	16:12	Arrived 4:12 pm. No music was observed from street or reporting party property. Reporting party stated they just turned the music off. Spoke with guests and went over rules. Notified local contact.	NO	
07/04/2019	15:55	3:55 PM	190704155211	360	N Glen Circle	Duplicate Call ID. Please See ID 19070415211	Fernando Garcia / Joey Butler	VRCD	16:12	Duplicate Call ID. Please See ID 19070415211	NO	
07/04/2019	16:54	4:54 PM	190704164958	2864	E Valencia Road	My Emergency Contact Was Contacted For A Property That Does Not Belong To Me, Please Contact Me, Just Incase There Was An Issue At One Of My Properties.	Fernando Osuna / James Dortch	VRCD	16:57	Property owner called as his local contact received call from us. It was not for one of his properties. The incorrect person is listed as a contact for 360 Glen.	NO	
07/04/2019	18:08	6:08 PM	190704175635	663	E Chia Rd	Every Weekend For Awhile The Music Has Been Really Loud. The Previous Weekend It Was Loud Past 1:00am. I Believe It Is A Vacation Rental. It Is One House From Miralefte Heading East	Tony Banuelos	VRCD	18:20	No violation was observed. Made contact with the guest and it was owner occupied. Notified reporting party.	NO	
07/04/2019	21:50	9:50 PM	190704214713	2168	Jacques Drive	They Are Being Loud And Letting Off Fireworks In The Street. It Is Right Across The Street From Me, I Am Not Sure Of The Exact Address.	Ben Cooper/Justine Boyer	VRCD	22:15	Arrived to property location. I did not observe loud occupants or fireworks on the street. No violation, no citation.	NO	

07/04/2019	21:53	9:53 PM	190704214915	1685	E San Jacinto Way	The Neighbors Have Been Playing Music All Day And It Is Very Loud.	Mike Paonessa / Jon DeFreitas	VRCD	22:30	Arrived to property location. I did not observe any music or noise coming from the home. Called local agent to notify them of complaint. No violation, no citation.	NO	
07/04/2019	23:16	11:16 PM	190704231523	N/A	N/A	Customer Service Inquiry	N/A	N/A	N/A	Customer Service Inquiry	N/A	
07/04/2019	23:16	11:16 PM	190704231101	2413	E Hildy Lane	There Are Way Too Many People At The House And There Are People Screaming And Carrying On. This Has Been Going On For Hours. Please Do Not Knock On My Door If Possible.	Vacation Palm Springs	VRCD	23:31	Upon arriving, I observed occupants in the backyard. Ambient noise was between 55-74 DBA, occupants were not over ambient noise. No violation, no citation.	NO	
07/05/2019	0:06	12:06 AM	190705000235	2168	Jacques Drive	There Is Loud Music Coming From The Property And They Were Firing Off Fireworks Earlier As Well.	Ben Cooper/Justine Boyer	VRCD	0:25	I did not observe music or loud occupants. Went earlier to property for fireworks, did not observe fireworks or any sign of fireworks. No violation, no citation.	NO	
07/05/2019	0:06	12:06 AM	190705000235	2168	Jacques Drive	Duplicate Call ID. Please See ID 190705000235	Ben Cooper/Justine Boyer	VRCD	0:25	Duplicate Call ID. Please See ID 190705000235	NO	
07/05/2019	10:23	10:23 AM	190705102122	888	E El Alameda	I Am Not Sure If This Is A Rental Property But I Think It Is. Address Is 888 East El Alameda. They Are Playing Loud Music And Screaming Kids. Call Me Back	N/A	VRCD	10:57	Arrived at 1057 to property location. Property is not a vacation rental. Did not hear noise, went to Rp's property and was able to observe noise. Db levels were below allowed limits. No violation.	NO	
07/05/2019	10:46	10:46 AM	190705104659	N/A	N/A	Caller Will Call Back	N/A	N/A	N/A	Caller Will Call Back	N/A	
07/05/2019	11:07	11:07 AM	190705110518	2240	E Belding Drive	House Is Very Loud. Yelling And Screaming.	Terry Parmer / Jeffery Anderson	VRCD	11:47	Arrived to property location. Observed noise coming from the property. DB levels were below allowed limits for time of day. No violation. Contacted Local Contact to notify of complaint.	NO	
07/05/2019	11:07	11:07 AM	190705110518	2240	E Belding Drive	Duplicate Call ID. Please See ID 190705110518	Terry Parmer / Jeffery Anderson	VRCD	11:47	Duplicate Call ID. Please See ID 190705110518	NO	
07/05/2019	12:59	12:59 PM	190705125556	N/A	N/A	Caller Referred To Office	N/A	N/A	N/A	Caller Referred To Office	N/A	
07/05/2019	13:24	1:24 PM	190705131857	1566	Lorena Way	I Believe The Nuisance Address Is 1536 Lorena Way. They Have Been Playing Loud Music For A Long Time.	Todd Hover	VRCD	13:56	Correct address is 1566 Lorena Way. I was not able to observe music from the property line until I got to the door. Made contact with occupants to explain complaint and educate them on ordinance. No violation, no citation.	NO	
07/05/2019	13:24	1:24 PM	190705131857	1566	Lorena Way	Duplicate City ID. Please See ID 190705131857	Todd Hover	VRCD	13:56	Duplicate City ID. Please See ID 190705131857	NO	
07/05/2019	14:19	2:19 PM	190705141531	1985	N Hidalgo Way	Reporting Music. I Do Not Think They Are Suppose To Playing Amplified Music Of Any Kind And They Have Been For A Day.	Rick Walker	VRCD	14:36	Upon arriving I was not able to observe music until I reached the front door. Made contact with occupants to notify them of complaint and educate them on the ordinance. No violation, no citation.	NO	
07/05/2019	14:40	2:40 PM	190705143510	1566	Lorena Way	There Has Been Very Loud Noise Going On Two Days And It Happened Last Week As Well. Please Call	Todd Hover	VRCD	14:48	Upon arriving, I did not observe noise and DB levels were below limit for time of day. Made contact with occupant that was walking outside to their vehicle, explained complaint. No violation, no citation.	NO	
07/05/2019	14:40	2:40 PM	190705143510	1566	Lorena Way	Duplicate Call ID. Please See ID 190705143510	Todd Hover	VRCD	14:48	Duplicate Call ID. Please See ID 190705143510	NO	
07/05/2019	16:11	4:11 PM	190705160724	1999	Sandalwood	There Are 4 People Using Our Community Pool, Drinking And Being Loud. We Don't Allow Rentals To Use Our Pool And This Property Doesn't Have A Permit To Rent. Address Is 1999 Sandalwood.	N/A	VRCD	16:21	Not a vacation rental, suggested to the RP to contact HOA or security to inform the guest of the community rules.	NO	
07/05/2019	16:11	4:11 PM	190705160724	1999	Sandalwood	Duplicate Call ID. Please See ID 190705160724	N/A	VRCD	16:21	Duplicate Call ID. Please See ID 190705160724	NO	
07/05/2019	16:34	4:34 PM	190705163211	N/A	N/A	Started A Noise Complaint And Then Indicated That He Might Call Back	N/A	N/A	N/A	Caller Will Call Back	N/A	
07/05/2019	16:11	4:11 PM	190705160724	1999	Sandalwood	Duplicate Call ID. Please See ID 190705160724	N/A	VRCD	16:21	Duplicate Call ID. Please See ID 190705160724	NO	
07/05/2019	16:48	4:48 PM	190705164826	N/A	N/A	Caller Will Call Back	N/A	N/A	N/A	Caller Will Call Back	N/A	
07/05/2019	16:55	4:55 PM	190705165235	1475	Sunny Dunes Road	Very Loud Music Coming From This Residence Since Yesterday.	ACME House Company	VRCD	18:39	Upon arriving, myself and another officer did not observe music or noise coming from the property. Made contact with occupants and notified them of complaints, Educated them on ordinance. No violation, no citation.	NO	
07/05/2019	16:55	4:55 PM	190705165235	1475	Sunny Dunes Road	Duplicate Call ID. Please See ID 190705165235	ACME House Company	VRCD	18:39	Duplicate Call ID. Please See ID 190705165235	NO	

07/05/2019	17:29	5:29 PM	190705172644	1566	Lorena Way	I Called Earlier. I Need A Follow Up To See If The Problem Was Addressed. This Home Has 10 Cars Parked Out Front. They Are Screaming And Playing Loud Music. I Need A Call Back To See Whats Going On	Todd Hover	VRCD	20:55	Contacted RP and notified of call status. RP mentioned that noise was down after my latest visit to the property.	NO	
07/05/2019	16:11	4:11 PM	190705160724	1999	Sandalwood	Duplicate Call ID. Please See ID 190705160724	N/A	VRCD	16:21	Duplicate Call ID. Please See ID 190705160724	NO	
07/05/2019	17:29	5:29 PM	190705172644	1566	Lorena Way	Duplicate Call ID. Please See ID 190705172644	Todd Hover	VRCD	20:55	Duplicate Call ID. Please See ID 190705172644	NO	
07/05/2019	18:06	6:06 PM	190705175925	1475	Sunny Dunes Road	Music Is Still Ongoing And Loud	ACME House Company	VRCD	18:39	Upon arriving, myself and another officer did not observe music or noise coming from the property. Made contact with occupants and notified them of complaints, Educated them on ordinance. No violation, no citation.	NO	
07/05/2019	18:06	6:06 PM	190705175925	1475	Sunny Dunes Road	Duplicate Call ID. Please See ID 190705175925	ACME House Company	VRCD	18:39	Duplicate Call ID. Please See ID 190705175925	NO	
07/05/2019	18:06	6:06 PM	190705175925	1475	Sunny Dunes Road	Duplicate Call ID. Please See ID 190705175925	ACME House Company	VRCD	18:39	Duplicate Call ID. Please See ID 190705175925	NO	
07/05/2019	18:06	6:06 PM	190705175925	1475	Sunny Dunes Road	Duplicate Call ID. Please See ID 190705175925	ACME House Company	VRCD	18:39	Duplicate Call ID. Please See ID 190705175925	NO	
07/05/2019	18:06	6:06 PM	190705175925	1475	Sunny Dunes Road	Duplicate Call ID. Please See ID 190705175925	ACME House Company	VRCD	18:39	Duplicate Call ID. Please See ID 190705175925	NO	
07/06/2019	8:32	8:32 AM	190706082918	605	W Crescent Drive	The Trash Can Is Overflowing, And Stuff Is Blowing Around.	Cheryl Markovitz/Derek Markovitz	VRCD	8:50	Arrived and correct address is 605. Observed one trash container on street. Notified local contact, they will be moving it to the back shortly. Will follow up.	NO	
07/06/2019	8:32	8:32 AM	190706082918	605	W Crescent Drive	Duplicate Call ID. Please See ID 190706082918	Cheryl Markovitz/Derek Markovitz	VRCD	8:50	Duplicate Call ID. Please See ID 190706082918	NO	
07/06/2019	11:12	11:12 AM	190706110954	605	W Crescent Drive	Someone Put Out The Trash 5 Days Early And I'm Concerned Because Its Going To Be A Mess With The Birds And Raccoons Getting To It.	Cheryl Markovitz/Derek Markovitz	VRCD	11:33	Arrived at 1133 to property location. Trash container was out in public view. Contacted local contact. Came back at 1245 and trash containers were no longer out.	NO	
07/06/2019	11:32	11:32 AM	N/A	N/A	N/A	Referred Caller To Website	N/A	N/A	N/A	Referred Caller To Website	NO	
07/06/2019	13:47	1:47 PM	190706134357	1566	Lorena Way	There Has Been Loud Music Going On For Three Days Now. There Is Screaming And Yelling.	Todd Hover	VRCD	14:03	Upon arriving, I observed talking coming from the backyard which noise levels were below limit. I did not observe music. Notified local contact. No violation, no citation.	NO	
07/06/2019	15:04	3:04 PM	190706150109	2210	Milben Circle	There Are 2 Residences On Milen Circle In Competition For Loudest Music And Occupants. 2244 Milben Circle Is The 2nd Address I Am Referring	Turnkey Vacation Rentals	VRCD	15:27	Upon arriving, I observed music beyond property lines. Made contact with occupants and issued citation. Notified local contact of complaint and citation.	NO	A5850 - MUSIC
07/06/2019	15:04	3:04 PM	190706145458	2244	Milben Circle	There Are 2 Residences On Milen Circle In Competition For Loudest Music And Occupants. 2210 Milben Circle Is The 2nd Address I Am Referring	Oasis Rentals	VRCD	15:23	Upon arriving, I did not observe music coming from the home, made contact with occupants and notified them of complaint and educated them on ordinance. Notified local contact of complaint. No violation, no citation.	NO	
07/06/2019	16:19	4:19 PM	190706161501	820	W Regal Drive	I Am Calling To Report Loud Music And Loud Occupance. We Have Small Children Here. They Are Using Foul Language.	Vacation Palm Springs	VRCD	16:38	Upon arriving, I headed to the east side of the property. I observed voices from within the property, took DB readings which they were over at certain times, music was not observed. Notified occupants of noise, notified local contact of complaint. No violation, no citation.	NO	
07/06/2019	16:19	4:19 PM	190706161501	820	W Regal Drive	Duplicate Call ID. Please See ID 190706161501	Vacation Palm Springs	VRCD	16:38	Duplicate Call ID. Please See ID 190706161501	NO	
07/06/2019	16:36	4:36 PM	190706163137	1469	E Francis Drive	1469 Francis Drive - They Are Very Loud. People Screaming.	N/A	VRCD	17:08	Arrived at 1708 to property location. Property is not a registered vacation rental. Made contact with guest which confirmed they rented property. Explained noise ordinance. Will follow up regarding possible illegal vacation rental.	NO	
07/06/2019	16:51	4:51 PM	190706164553	2045	Jacques Drive	I Am Calling Regarding Amplified Music And Loud Occupants From Their Party	Altamira Vacation Rentals LLC	VRCD	17:19	I observed voices from occupants and music. I then made contact with occupants and explained complaint. Occupants denied music and gave me access to enter and inspect, music was not coming from their property, it was a neighboring property that is not a vacation rental. Notified contact. No violation, no citation.	NO	
07/06/2019	17:13	5:13 PM	190706170549	1566	Lorena Way	X St. Shannon / The Kids Are Screaming Again In The Back Yard, My Partner Sunny Yelled At Them To Shut Up. The Little Kids Are Out Of Control. This Is Getting Rediculous, Going On 3 Days Now.	Todd Hover	VRCD	17:45	I took readings at the reporting party's property and they were under the limits.	NO	

07/06/2019	17:13	5:13 PM	190706170549	1566	Lorena Way	Duplicate Call ID. Please See ID 190706170549	Todd Hover	VRCD	17:45	Duplicate Call ID. Please See ID 190706170549	NO	
07/06/2019	17:40	5:40 PM	190706173738	2045	Jacques Drive	Its Regarding Music Has Not Stopped	Altamira Vacation Rentals LLC	VRCD	23:31	When call was made, local contact and PD were at the property.	NO	
07/06/2019	17:42	5:42 PM	190706173944	439	E Avenida Palmera	There Is Loud Music Coming From This Address, I Can Hear It Very Loudly In My House.	Altamira	VRCD	18:25	Upon arriving, I went to RP's property, they stated that music was turned off 30 minutes prior to my arrival. I inspected for myself and music was not observed. Notified occupants of complaint, local contact arrived on site while I talked to the occupants.	NO	
07/06/2019	17:40	5:40 PM	190706173738	2045	Jacques Drive	Duplicate Call ID. Please See ID 190706173738	Altamira Vacation Rentals LLC	VRCD	23:31	Duplicate Call ID. Please See ID 190706173738	NO	
07/06/2019	18:30	6:30 PM	190706182933	N/A	N/A	Report A Party Complaint	N/A	N/A	N/A	Information Given To Caller	N/A	
07/06/2019	17:40	5:40 PM	190706173738	2045	Jacques Drive	Duplicate Call ID. Please See ID 190706173738	Altamira Vacation Rentals LLC	VRCD	23:31	Duplicate Call ID. Please See ID 190706173738	NO	
07/06/2019	22:04	10:04 PM	190706220135	909	E Anza Drive	They Are Screaming And Yelling And Playing Very Loud Music.	Vacation Palm Springs	VRCD	22:23	Upon arriving, I did not observe noise nor music coming from property. Notified local contact of complaint. No violation, no citation.	NO	
07/06/2019	22:16	10:16 PM	190706221356	2045	Jacques Drive	Loud Occupants All Day. 7 Cars In A 3 Bedroom House. This Is An Ongoing Issue. This Is The Third Time. I Do Not Think Your System Works Very Well.	Altamira Vacation Rentals LLC	VRCD	22:45	I did not observe noise coming from the property nor music. At time of arrival, I observed four (4) vehicles in the driveway, property is a four (4) bedroom home. No violation, no citation.	NO	
07/06/2019	22:19	10:19 PM	190706221423	2045	Jacques Drive	Screaming And Making Loud Noise In The Pool. This Is 2nd Time Today Reporting This Violation. If You Need Access To My House To Witness Violation, Call Me First.	Altamira Vacation Rentals LLC	VRCD	22:45	I did not observe noise coming from the property nor music. At time of arrival, I observed four (4) vehicles in the driveway, property is a four (4) bedroom home. No violation, no citation.	NO	
07/06/2019	22:20	10:20 PM	N/A	N/A	N/A	Referred Caller To Website	N/A	N/A	N/A	Referred Caller To Website	NO	
07/06/2019	23:59	11:59 PM	190706235315	1469	E Francis Drive	1469 E. Francis Dr., Is Having A Loud Party, Please Ask Them To Quiet Down.	N/A	VRCD	0:10	Upon arriving I was not able to hear noise or music due to ambient noise. Made contact with occupants, notified them of complaint. Occupants admitted to music being on with windows opened. Suggested to turn it down and close all doors and windows leading to outside. Not a registered vacation rental. No citation.	NO	
07/07/2019	19:04	7:04 PM	190707185324	400	Via Escuela	The Property At 400 North Via Escuela Is Consistently Being Rented Out And Occupied By Various People. The Tenants Aren't Always A Problem But The Owners Don't Have A Rental Permit And Should Be Fined	N/A	VRCD	20:27	This is a vacation rental & there is no violation.	NO	