

DATE	MT	CALL IN TIME	CALL ID #*	PROPERTY ADDRESS NUMBER	PROPERTY ADDRESS STREET NAME	DESCRIPTION OF CALL	RESPONSIBLE MANAGING PARTY	CITY RESPONDING PARTY	TIME OF RESPONSE	ACTION/FINDINGS	OWNER OCCUPIED	CITATION ISSUED
07/10/2019	2:51	2:51 AM	190710024847	335	Yorba Rd	Calling Because The Residence At Playing Marco Polo Full Blast In The Pool At 3am And We Have Asked To Keep Down And They Are Ignoring Us, The Address Is 335 Or 330 South Yorba Road.	N/A	USS	3:37	Palm Springs Police Responded. This Is Not VR Property.	N/A	
07/10/2019	2:51	2:51 AM	190710024847	335	Yorba Rd	Duplicate Call ID. Please See ID 190710024847	N/A	USS	3:37	Duplicate Call ID. Please See ID 190710024847	N/A	
07/10/2019	3:03	3:03 AM	190710030300	N/A	N/A	On Call Checking In	N/A	N/A	N/A	N/A	N/A	
07/10/2019	2:51	2:51 AM	190710024847	335	Yorba Rd	Duplicate Call ID. Please See ID 190710024847	N/A	USS	3:37	Duplicate Call ID. Please See ID 190710024847	N/A	
		12:00 AM	190710031714	N/A	N/A	On Call Checking In	N/A	N/A	N/A	On Call Checking In	N/A	
		12:00 AM	190710032222	N/A	N/A	On Call Checking In	N/A	N/A	N/A	On Call Checking In	N/A	
07/11/2019	12:41	12:41 PM	NA	N/A	N/A	Customer Service Inquiry	N/A	N/A	N/A	Referred To Website	N/A	
07/11/2019	20:58	8:58 PM	190711205440	1672	S Calle Rolph	Loud Neighbors.	Ron Caprole / Russell Treacy	VRCD	21:21	Arrived and observed a music violation. Guest did not want to provide ID. Citation will be mailed. Called local contact and reporting party	NO	MUSIC - A6000
07/11/2019	20:58	8:58 PM	190711205440	1672	S Calle Rolph	Duplicate Call ID. Please See ID 190711205440	Ron Caprole / Russell Treacy	VRCD	21:21	Duplicate Call ID. Please See ID 190711205440	NO	
07/12/2019	0:38	12:38 AM	190712003446	1922	Sandra Road	Said That The Gate Is Left Open And No One Is There. And The Gate Is Banging Against The Wall Waking Them Up. It Is Blowing In The Wind.	Jimenez Garcia / Hrach Marukyan	USS	2:47	Not something that this hotline can address tried to call caller back to let them know but no answer, left message with information.	NO	
07/12/2019	0:38	12:38 AM	190712003446	1922	Sandra Road	Duplicate Call ID. Please Se ID 190712003446	Jimenez Garcia / Hrach Marukyan	N/A	N/A	Duplicate Call ID. Please Se ID 190712003446	NO	
07/12/2019	0:38	12:38 AM	190712003446	1922	Sandra Road	Duplicate Call ID. Please Se ID 190712003446	Jimenez Garcia / Hrach Marukyan	N/A	N/A	Duplicate Call ID. Please Se ID 190712003446	NO	
07/12/2019	1:08	1:08 AM	190712010806	N/A	N/A	On Call Checking In	N/A	N/A	N/A	On Call Checking In	N/A	
07/12/2019	2:34	2:34 AM	190712023056	1922	Sandra Road	2nd Call. Someone Needs To Go Out And Fix The Gate At This Property. It Is Broken And It Keeps Slamming And Waking Up My Baby. Please Call Me To Let Me Know That This Is Being Taken Care Of.	Jimenez Garcia / Hrach Marukyan	USS	2:47	Not something that this hotline can address tried to call caller back to let them know but no answer, left message with information.	N/A	
07/12/2019	2:34	2:34 AM	190712023056	1922	Sandra Road	Duplicate Call ID. Please See Call ID 190712023056	Jimenez Garcia / Hrach Marukyan	USS	2:47	Duplicate Call ID. Please See Call ID 190712023056	N/A	
07/12/2019	14:42	2:42 PM	190712144026	1053	E El Cid	They Are Shooting Off Fire Crackers And This Is Not Allowed.	Marco Galvez / John Moore	VRCD	15:15	No Violation Observed	NO	
07/12/2019	16:43	4:43 PM	190712163829	1588	S Cerritos Drive	Kids Throwing Rocks Over The Wall At Me And Dog While I Was Outside Swimming.	Vacation Palm Springs	VRCD	17:23	Arrived and did not observe a violation. Reporting party called police as well who handled the concern. I called the local contact and reporting party	NO	
07/12/2019	16:43	4:43 PM	190712163829	1588	S Cerritos Drive	Duplicate Call ID. Please See ID 190712163829	Vacation Palm Springs	VRCD	17:23	Duplicate Call ID. Please See ID 190712163829	NO	
07/13/2019	2:00	2:00 AM	190713015655	3460	Avenida San Gabriel	We Are Trying To Sleep And They Having A Party In The Pool. They Are Being Very Loud And Yelling. It Has Been Going On For Hours.	N/A	USS	2:18	Not a vacation rental. Contacted reporting party	N/A	
07/13/2019	2:13	2:13 AM	190713021211	N/A	N/A	Customer Service Inquiry	N/A	N/A	N/A	Caller Will Call Back	N/A	
07/13/2019	2:00	2:00 AM	190713015655	3460	Avenida San Gabriel	Duplicate Call ID. Please See ID 190713015655	N/A	USS	2:18	Duplicate Call ID. Please See ID 190713015655	N/A	
07/13/2019	3:24	3:24 AM	190713031845	3460	Avenida San Gabriel	There Is So Much Noise And We Cannot Sleep. They Are Having A Party. It Is 3460 San Gabriel 92262 It Is In Vintage Palms. It Is An H O A. Do Not Come To Me Go To Them Only.	N/A	USS	3:47	Not a vacation rental. Contacted reporting party	N/A	
07/13/2019	3:32	3:32 AM	190713032829	3460	Avenida San Gabriel	This Rental Is In The Vintage Palms Housing Complex. The Address Is 3460 Avenida San Gabriel. This Is My 2nd Call. They Are Yelling And Being Very Loud And We Can't Sleep.	N/A	USS	4:02	Not a vacation rental. Contacted reporting party	N/A	
07/13/2019	10:08	10:08 AM	190713100447	3263	N.Mica Drive	I Don't Know If The Property Is A Vacation Rental Or Not. But, There's A Lot Of Loud Music Being Played.	Brendhan Springe / Mark Hames	VRCD	10:25	Upon arriving I was not able to hear music beyond property lines. As I got closer to the door is when I observed music. Made contact with occupants and informed them of complaint along with Music Ordinance. No violation, no citation.	NO	
07/13/2019	12:29	12:29 PM	190713122443	2500	N Farrell	2500 N. Ferrell Dr. Renters Are Very Loud Music, Cars Everywhere.	N/A	VRCD	12:45	Property is not a registered vacation rental. Upon arriving I observed music beyond property lines. Made contact with occupants to inform them of complaint along with music ordinance. No violation, no citation.	NO	

07/13/2019	14:00	2:00 PM	190713135545	2120	Del Lago	There Is Someone Trimming Trees And The Leaves Are Being Thrown Into The Yard And Pool I Manage. Also, Loud Music. I Would Like Them To Call Me.	N/A	VRCD	15:30	Property is not a vacation rental. At time of arrival, I did not observe music coming from the property. No violation.	NO	
07/13/2019	14:00	2:00 PM	190713135545	2120	Del Lago	Duplicate Call ID. Please See ID 190713135545	N/A	VRCD	15:30	Duplicate Call ID. Please See ID 190713135545	NO	
07/13/2019	14:30	2:30 PM	190713142935	N/A	N/A	Caller Hung Up	N/A	N/A	N/A	Caller Hung Up	N/A	
07/13/2019	14:31	2:31 PM	190713143027	679	E Palo Verde Ave	They Have Outside Music That Is Very Loud.	Vacation Palm Springs	VRCD	14:56	Upon arriving, I did not observe music coming from this property. Contacted the local agency to inform them of complaint. No violation.	NO	
07/13/2019	16:06	4:06 PM	190713160306	505	N Camino Real	This Location Has Too Many Cars In There Driveway And On The Street. The Rules Say Its One Car Per Bedroom And They Have 7. I'm Tired Of It And They Always Make A Lot Of Noise. Please Help.	Sergio Abrego	VRCD	16:25	Arrived and observed a vehicle limit violation. Made contact with responsible person. Guest did not have ID. Citation will be mailed. Called local contact and reporting party	NO	Too Many Vehicles - A5839
07/13/2019	16:06	4:06 PM	190713160306	505	N Camino Real	Duplicate Call ID. Please See ID 190713160306	Sergio Abrego	VRCD	16:25	Duplicate Call ID. Please See ID 190713160306	NO	
07/13/2019	18:31	6:31 PM	190713183011	N/A	N/A	There Are People In Her House That She Does Not Think Belong There, She Has Decided To Call The Police First, And Then Call Up If She Needs Code Compliance To Go Out.	N/A	N/A	N/A	Information Given To Caller	N/A	
07/13/2019	19:27	7:27 PM	190713192142	1260	E San Jacinto	Please Do Not Send Anyone Directly To Myhome, They Are Being Very Loud In The Backyard, This Happens Every Weekend.	Palm Springs Rental Agency	VRCD	19:40	Arrived and did not observe a violation to the noise ordinance. Called local contact to advise. Reporting party did not want a call back	NO	
07/13/2019	19:27	7:27 PM	190713192142	1260	E San Jacinto	Duplicate Call ID. Please See ID 190713192142	Palm Springs Rental Agency	VRCD	19:40	Duplicate Call ID. Please See ID 190713192142	NO	
07/13/2019	23:55	11:55 PM	190713235226	3048	N Bahada Road	Loud Music And Trash. It Is Becoming A Problem.	Albert Khachikyan / Edis Petrosyan	VRCD	0:10	Arrived observed loud occupants. Made contact with guest and advised of complaint and rules to the city. I called the local contact to advise	NO	
07/13/2019	23:55	11:55 PM	190713235226	3048	N Bahada Road	Duplicate Call ID. Please See ID 190713235226	Albert Khachikyan / Edis Petrosyan	VRCD	0:10	Duplicate Call ID. Please See ID 190713235226	NO	
07/14/2019	8:25	8:25 AM	190714082456	N/A	N/A	Caller Hung Up	N/A	N/A	N/A	Caller Hung Up	NO	
07/14/2019	8:31	8:31 AM	190714082919	880	E San Lorenzo	Landscaper Are Trimming Palm Trees With Change Saws.	Palm Springs Getaways	VRCD	9:15	Arrived to property location. Upon arriving I did not observe any tree trimming or workers at or near the property. No violation, no citation.	NO	