

DATE	MT	CALL IN TIME	CALL ID #*	PROPERTY ADDRESS NUMBER	PROPERTY ADDRESS STREET NAME	DESCRIPTION OF CALL	RESPONSIBLE MANAGING PARTY	CITY RESPONDING PARTY	TIME OF RESPONSE	ACTION/FINDINGS	OWNER OCCUPIED	CITATION ISSUED
08/26/2019	7:17	7:17 AM	190826070620	2825	N Los Felices Road #206	Have Been Out On The Patio All Night And Yelling And There Are Multiple Over Night Visitors, Should Only Be 2 There, And There Are Multiple Cars As Well.	Jospeh Ratliff	USS	7:58	No Loud Music, They Said The Cars Are Not Theirs, Advised Them There Was Noise Complaint, They Apologized. No Citation Issued. I Advised Them That The Neighbors Were Not Happy With Them Because It Was Noisy All Night.	NO	
08/26/2019	16:19	4:19 PM	190826160743	2821	N Los Felices Road Unit k206	Owner Has Vacation Rental, The Tenants Are Loud All Hours Of The Night, Too Many Occupants, And Too Many Vehicles Parked. Noise Is Mostly At Night.	N/A	VRCD	16:38	Spoke with the tenant who states they have a 1 year lease and is not renting it out to anyone, they currently have two friends staying with him since this past weekend. Advised him of complaint	N/A	
08/27/2019	11:34	11:34 AM	190827112426	18	Jupiter	Owner Rents Out His Mobile Home. Land Lease Says No Vacation Rentals Allowed. Management Currently In Litigation With Him. Renters Are Loud & Leave Trash All Over Pool Area Pool Area Is For Residents Only. He Made Physical Threats To My Husband. We Filed A Police Report On 8/24 Report # 1908p-4588.	N/A	VRCD	11:48	Spoke with reporting party who advised that there is not an active nuisance happening right now. She was calling because her and her husband had an incident with the property owner this weekend. She fears for her safety and indicated that she reported this to both park management and police department and pd advised her to notify us. I advised her we have cited the property owner and that there is current litigation with the park and we are working on it.	NO	
08/27/2019	11:36	11:36 AM	190827113518			Duplicate Call. Please see Call ID 190827112426	N/A	VRCD	11:45	Duplicate Call. Please see Call ID 190827112426	NO	
08/28/2019	18:56	6:56 PM	190828185257	3420	E Avenida Fey Norte	Really Really Loud Music And Can Be Heard Thru Windows.	Rick Walker	VRCD	19:07	No violation observed. Home did not appear to have any occupants, possible incorrect address listed. Followed up with the local contact.	N/A	
08/28/2019	19:12	7:12 PM	190828190734	3420	Avenida San Gabriel	The Noise Has Stopped. If It Starts Again We Will Call.	N/A	VRCD	19:41	No violation for loud occupants or music observed. Address is not currently listed as a vacation rental property, and it did not appear that the home was occupied. Followed up with the reporting party.	N/A	
08/30/2019	7:48	7:48 AM	190830074552	955	Azalea Cir E	This Is A 5 Bedroom House, With 6 Cars And One Is Parked On The Street.	McLean Company	VRCD	10:15	I observed three vehicles in the driveway, one in the streets. No violation. Local agency was contacted. No violation.	NO	
08/30/2019	11:50	11:50 AM	190830114430	154	E Ocotillo Ave	They Dont Have A Permit. New People Have Just Shown Up.	N/A	VRCD	11:30	See call #18 for resolution.	NO	
08/30/2019	14:52	2:52 PM	190830145114	154	E Ocotillo Ave	I Called Earlier And Haven't Heard Back. I Was Told To Call And Let You Know When There Is Activity There Because Its An Unregistered Rental. There Is Now Loud Music Going On At 154 Ocotillo	N/A	VRCD	15:06	From the street in front of the property, did not observe a violation for music being played, but we could hear the occupants in the backyard. Made contact with the occupants, issued a good neighbor brochure and briefly discussed the contents. No citation issued. Followed up with the reporting party.	NO	
08/30/2019	19:29	7:29 PM	190830192911	N/A	N/A	On Call Checking In	N/A	N/A	N/A	On Call Checking In	N/A	
08/30/2019	19:29	7:29 PM	190830192633	1675	S La Verne	There Are 4 Cars Parked Here And There Can Only Be 3. They Are Being Loud In The Back Yard.	ACME House Company	VRCD	19:44	Violation observed, 4 cars observed parked in the driveway. Made contact with the occupants and briefly discussed the violation. Citation issued. Followed up with the local contact and the reporting party.	NO	A6106 - Too Many Vehicles
08/30/2019	19:31	7:31 PM	190830193021	1510	E San Jacinto Way	This Was Called In By Police Department. There Is Loud Noise And Yelling Coming From This Property	Brian Douglas	VRCD	19:34	No violation for loud occupants observed. Followed up with the local contact.	NO	
08/30/2019	20:41	8:41 PM	190830203450	1145	E Tachevah Drive	Shooting Fireworks It Lit Up Our Whole Yard. It Did Stop For Now Though. We Have A Lot Of Dry Bush.	Jason Davis	VRCD	20:50	From the street in front of the property, no violation for loud occupants observed. Made contact with the reporting party who advised that there wasn't anymore noise, so there's no need to access his property. Followed up with the local contact.	NO	
08/30/2019	23:19	11:19 PM	190830231610	2413	E Hildy Lane	Would Like To Have Someone Call Me To Ensure That The Matter Gets Resolved. Was Happening Earlier It Is Now Quiet. But They Are Still Singing Or It Some Music Being Played.	Vacation Palm Springs	VRCD	23:30	From the reporting parties property, observed noise from the backyard of the reported property, but no music being amplified. Made contact with the occupants and briefly discussed our observation and the rules regarding noise after 10pm with the responsible renter. No citation issued. Followed up with the local contact and the reporting party.	NO	
08/31/2019	11:08	11:08 AM	190831110545	268	Burton Way	There Is Very Loud Music.	ACME House Company	VRCD	11:17	Music was not observed past property line. Music was observed near the home. Made contact with guest to explain complaint and educate them on ordinance. No violation.	NO	
08/31/2019	11:39	11:39 AM	190831113602	268	Burton Way	Someone Just Called. The Music Stopped And Now Back On Just As Loud.	ACME House Company	VRCD	11:17	See call #26 for notes.	NO	

08/31/2019	12:25	12:25 PM	190831122406	1598	Amelia Way	You Will Be Able To Hear The Nuisance From The Street. There Is A Loud Obnoxious Pool Party Going On.	Kevin Crawford	VRCD	12:39	Upon arriving, I was not able to observe music. Made contact with guest to explain complaint. Educated guest on ordinance. No violation.	NO	
08/31/2019	12:41	12:41 PM	190831123803	268	Burton Way	2nd Call. They Turned Off The Music When You Came But Then Turned It Right Back On.	ACME House Company	VRCD	13:00	Arrived at R/P's property. Observe music coming from neighboring property. Located music once on street, music was coming from an owner occupied property. Made contact with P/O, they will turn it down. No violation.	YES	
08/31/2019	17:45	5:45 PM	190831173708	2320	N Victoria Road	Volume Of Music Coming From This Home Has Been High On And Off Through Out The Day. Just As I Called In Now It Has Ceased, But Last Night Music Was Loud Til 11pm.	Albino Garcia / Emil Nazarian	VRCD	17:55	From the street in front of the property, violation for music being amplified beyond the property line observed. Made contact with the occupants and advised of the violation, occupants were argumentative and uncooperative. Citation will be issued via mail. Followed up with the property owner.	NO	Pending Citation
08/31/2019	18:13	6:13 PM	190831180955	210	W Camino Carmelita	Loud Music	ACME House Company	VRCD	18:30	From the street in front of the property, music observed but unable to identify if it was coming from the reported property or a neighboring property. Made contact with the occupants and briefly discussed the rules regarding music. No citation issued. Followed up with the local contact.	NO	
08/31/2019	19:57	7:57 PM	190831195436	2821	Sundance Circle E	All Day This Rental Is Blasting Music With Kids Screaming And People Laughing And The Music Is Vibrating My House With Windows Closed. Please Get It Under Control.	McLean	VRCD	20:13	Arrived to property location. Upon arriving, I observed music from the pool area. Made contact with guest, they stated they are borrowing the property and are friends with PO; contacted PO to confirm which they did. Educated guest on ordinance and music was shut off. No citation was issued.	NO	
08/31/2019	20:15	8:15 PM	190831201315	1563	Lorena Way	They Have Had Blaring And Pounding Music Since Noon.	Mary Axelrod / Mitch Ogden	VRCD	20:28	From the street in front of the property, violation for music being amplified beyond the property line was observed. Made contact with the occupants and advised them of the observation. Responsible renter refused to provide ID. Citation will be issued via mail. Followed up with the local contact.	NO	A6108 - MUSIC
08/31/2019	23:01	11:01 PM	190831225801	2025	E Calle Lileta	They Have A Surround Sound Movie Going On Out Doors. I Need Someone To Turn It Down.	N/A	VRCD	23:10	From the street in front of the property, observed occupants in the backyard being loud. Made contact with the occupants who said they were friends of the owner, not renting. Advised the guest of the rules regarding noise after 10pm. No citation issued. Not a registered vacation rental. No contact to follow up with.	NO	
09/01/2019	0:47	12:47 AM	190901004245	223	Jill Circle	The Tenants are Very Noisy. They Are Playing Really Loud Music While They Are Outside In Their Backyard Pool. There Is Screaming As Well, I Cannot Sleep.	Palm Springs Getaways	USS	1:14	No violation, it is quiet the noise is coming from another property which is not a vacation rental.	NO	
09/01/2019	1:36	1:36 AM	190901013322	685	N Farrell	This Is The 2nd Night where its Is Very Loud.	Chris Fischer / Laurie Moulton	USS	2:12	It was quiet when I got here, there is no violation.	NO	
09/01/2019	4:50	4:50 AM	190901044621	400	E Glen Circle S	Said That They Are Talking And Loud It Is 5am In The Morning And Waking Me Up.	Vacation Palm Springs	USS	5:42	No violation here, it's very quiet.	NO	
09/01/2019	13:33	1:33 PM	190901132657	2429	N Via Monte Vista	There Were 5 People Signed Up And There Was 8 There. We Are Self Calling For An Eviction Because The Police Did Not Show Up. The Manager Is Still Out Side And They Are Refusing To Leave.	Pete Jones / Mark Bianco	VRCD	13:38	Owner advised that they were waiting for the police to show up because they needed help keeping the peace to evict the current occupants. Advised the owner that I would follow up with PSPD Dispatch regarding the event. Dispatch advised that an officer was already on scene and the occupants were leaving.	NO	
09/01/2019	14:12	2:12 PM	190901140940	1150	E Adobe Way	There Is Very Loud Music Coming From The Property.	Oasis Rentals	VRCD	14:16	From the street in front of the property, no violation for amplified music observed. Made contact with the occupants because noise coming from the backyard was observed. Briefly discussed the rules regarding noise and music. No citation issued. Followed up with the local contact and reporting party.	NO	
09/01/2019	15:53	3:53 PM	190901155043	2301	E Francis Drive	They Are Playing Loud Music Outside. They Played Music Yesterday But It Was Not Loud Like Today. I Work Graveyard And Am Trying To Sleep.	Patricia Mesa/Dawn Radue	VRCD	16:12	From the street in front of the property, no violation for amplified music observed. No citation. Followed up with the local contact	NO	
09/01/2019	16:33	4:33 PM	190901163130	210	W El Camino	I Would Like To Report The house That Has Amplified Music, Breaking The Rules.	McLean	VRCD	16:50	From the street in front of the property, music amplified beyond the property line was observed. Made contact with the occupants and discussed the observed violation. Citation issued. Followed up with the local contact.	NO	A6109 - MUSIC
09/01/2019	17:05	5:05 PM	190901170523	N/A	N/A	Customer Inquiry	N/A	N/A	N/A	Customer asked about policy	NO	

09/01/2019	17:11	5:11 PM	190901170911	1003	E Twin Palms Drive	There Is Loud Music And Screaming At A Pool Party.	Palm Springs Rental Agency	VRCD	17:15	From the street in front of the property, no violation for amplified music was observed. Followed up with the local contact and the reporting party.	NO	
09/01/2019	19:40	7:40 PM	190901193810	345	W El Portal	The Music Is So Loud	Palm Springs Rental Agency	VRCD	20:03	From the street in front of the property, music was observed being amplified from the backyard. Property was owner occupied, spoke to the owner and he advised that he would bring the music inside. No citation issued.	YES	
09/01/2019	22:48	10:48 PM	190901224612	2631	Chuperosa	There Is A Party Going With Music, Loud Noises And Yelling.	Tom Neville	VRCD	23:01	Observed music from property. Made contact with occupants and explained violation, Occupant stated they signed a long term agreement, which was presented to me. Educated guest on noise ordinance. No citation.	N/A	