

DATE	MT	CALL IN TIME	CALL ID #*	PROPERTY ADDRESS NUMBER	PROPERTY ADDRESS STREET NAME	DESCRIPTION OF CALL	RESPONSIBLE MANAGING PARTY	CITY RESPONDING PARTY	TIME OF RESPONSE	ACTION/FINDINGS	OWNER OCCUPIED	CITATION ISSUED
09/02/2019	9:34	9:34 AM	190902093028	1507	E San Jacinto Way	Please Assist There Is Construction Work Going On At The Above Location, Per The Law Construction Can Not Work On A Holiday. Please Assist Asap.	N/A	VRCD	9:51	Arrived to property location. Incorrect address, correct address is 1507. At time of arrival, I did not observe work being performed. R/P stated that they made contact with worker prior to my arrival. Will follow up.	N/A	
09/02/2019	13:48	1:48 PM	190902134505	268	Burton Way	Loud Music Has Been Going For About 1 Hour	ACME House Company	VRCD	14:06	Property was not being occupied by guest. Cleaners were at the property at time of arrival. No violation, no citation.	N/A	
09/05/2019	8:12	8:12 AM	190905081122	N/A	N/A	Caller Hung Up	N/A	N/A	N/A	N/A	N/A	
09/05/2019	12:37	12:37 PM	190905123106	210	W El Camino	My Client's Got A \$500 Ticket For Playing The Birthday Song On Their Cell Phone On 09/01. I'm Trying To See How To Get This Resolved. I Have Been Trying To Reach The Proper Department. I Have Reached Out An Hour Ago As Well But I Have Not Heard Anything As Of Yet.	McLean	VRCD	13:08	At 1308 I contacted the Sev which was out of the office, Sev then contacted me at 1329 in regards to his client receiving a citation. I explained the details of the day and the outcome of the complaint which resulted in his client receiving a citation for music beyond property lines. Sev did admit that his clients were playing music, Sev wanted to receive a warning due to the citation amount, I explained no warnings are to be issued and his client could contest the citation.	N/A	
09/05/2019	12:37	12:37 PM	190905123433	210	W El Camino	Duplicate Call. Please See Call ID 190905123106	McLean	VRCD	13:08	Duplicate Call. Please See Call ID 190905123106	N/A	
09/05/2019	13:51	1:51 PM	190905135041	N/A	N/A	Dialed wrong number	N/A	N/A	N/A	Was Trying To Reach Palm Springs Code Enforcement, Not Vacation Rental Hotline	N/A	
09/05/2019	18:02	6:02 PM	190905180017	3010	N Puerta Del Sol	There Is An Amplified Noise Coming From This Address. They Are Having A Party. It Is Amplified Music.	Chris Ponce / Israel Casimiro	VRCD	18:15	From the street in front of the property, music being amplified was observed. Made contact with the occupants, property owner was present. Owner occupied for the weekend. No citation issued. Followed up with the local contact.	YES	
09/06/2019	19:30	7:30 PM	190906192937	N/A	N/A	Caller Hung Up	N/A	N/A	N/A	Caller Hung Up	N/A	
09/06/2019	19:35	7:35 PM	190906193050	154	Ocotillo	154 Ocotillo In The Back Yard Talking Too Loud.	N/A	VRCD	19:42	From the street in front of the property, observed occupants being loud in the backyard. Made contact with the occupants and discussed the observation. Property is not a registered vacation rental, but occupants stated they rented via vrbo.com. No citation issued.	NO	
09/07/2019	3:40	3:40 AM	190907033804	646	S Bedford Drive	They Are Chatting And Laughing, Making Noise.	Vacation Palm Springs	USS	4:07	All quiet, no violation.	NO	
09/07/2019	7:47	7:47 AM	190907074450	467	E Molino Rd	The Rental Normally Does Not Have A Dog, It Barked All Night And Continues To Bark. Please Tell Them To Keep It Inside	Diane Harrison	VRCD	10:45	Made contact with occupant, they stated that they do not have a dog, I also did not observe or heard a dog on the property. No violation, no citation.	NO	
09/07/2019	10:01	10:01 AM	190907095756	2311	N Whitewater Club Dr	The Tenants Were Playing Music Last Night Until 2am And Now They Are Again. Its Very Loud.	Rick Sword	VRCD	10:19	Upon arriving I was unable to observe music from the property until I reached the front door. Made contact with occupants and explained complaint, educated on ordinance. No citation.	NO	
09/07/2019	10:30	10:30 AM	190907102955	N/A	N/A	Caller Hung Up	N/A	N/A	N/A	Caller Hung Up	N/A	
09/07/2019	13:47	1:47 PM	190907134530	467	E Molino Rd	There Are 4 Cars In A Driveway That Is Zoned For 3.	Diane Harrison	VRCD	15:18	There were 4 vehicles in drive way which is allowed, no violation	NO	
09/07/2019	13:51	1:51 PM	190907134918	426	E Simms Road	The Trash Is Overflowing And Blowing Into My Yard.	Gio Barone / Lorena Valdez	VRCD	15:20	Some trash overflowing, called local agency and they will come pick it up.	NO	
09/07/2019	18:43	6:43 PM	190907184038	3048	N Bahada Road	There Are Way Too Many Cars For That Property And They Seem To Be Everywhere, No Noise Though .	Albert Khachikyan / Edis Petrosyan	VRCD	18:54	Made contact with the occupants who stated they only had four cars. No citation issued. Followed up with the local contact.	NO	
09/07/2019	22:01	10:01 PM	190907215854	1010	E Marion Way	There Are 5 Cars Parked Infront Of The House And 2 Cars Parked Down The Street On Navajo Dr.	ACME House Company	VRCD	22:15	From the street in front of the property, three cars observed in the driveway and two on the street in front of the house. Made contact with the occupants who advised that they only had the three cars in the driveway. No citation issued. Followed up with the local contact.	NO	
09/08/2019	8:03	8:03 AM	190908080112	3048	N Bahada Road	I Called To Report This Yesterday, But They Still Have 7 Cars Outside. You Do Not Need To Come, I Am Just Notifying You.	Albert Khachikyan / Edis Petrosyan	VRCD	11:15	Upon arriving, the property appeared to be vacant with no vehicles on the driveway. No violation.	NO	

09/08/2019	11:41	11:41 AM	190908113713	426	E Simms Road	Extremely Loud Music. My Renters Are Behind Home.	Gio Barone / Lorena Valdez	VRCD	11:57	Arrived to property location. Upon arriving i did not observe music or noise coming from the property. Made contact with occupants and explained complaint and educated them on ordinance. No violation.	NO	
09/08/2019	19:51	7:51 PM	190908195052	N/A	N/A	Customer Inquiry	N/A	N/A	N/A	Information Given To Caller	N/A	