

DATE	MT	CALL IN TIME	CALL ID #*	PROPERTY ADDRESS NUMBER	PROPERTY ADDRESS STREET NAME	DESCRIPTION OF CALL	RESPONSIBLE MANAGING PARTY	CITY RESPONDING PARTY	TIME OF RESPONSE	ACTION/FINDINGS	OWNER OCCUPIED	CITATION ISSUED
09/30/2019	01:22:35	1:22 AM	190930011844	1907	S Mesa Drive	Can You Call Me Tomorrow. They Are Really Loud They Are Outside. And Talking And Yelling Loud.	Nalleli Lopez	USS	1:40	I Could Hear People Talking In The Back, Not Loud Enough To Go Over Required Levels, I Made Contact And Let Them Know Their Was A Complaint. No Citation Issued.	NO	
10/01/2019	14:12:57	2:12 PM	191001140640	18	Jupiter	18 Jupiter St Keeps Renting Out His Unit Weekly To Different People And That Is Not Allowed Here. I Just Want To Report It Because We Can't Rent Out Our Place So Why Does He Get Away With That?	Natural Retreats	VRCD	14:15	Spoke with reporting party. Explained we have cited him and I would discuss with director to see what the next course of action can be.	NO	
10/03/2019	19:29:44	7:29 PM	191003192627	467	E Molino Rd	Calling To Report That All Of The Trash Cans At This Location Are Full And The Trash Collection Day Was Today And Their Trash Was Not Taken Out So Its Still All Full.	Diane Harrison	VRCD	20:20	From the street in front of the property, observed the trash cans in public view next to the garage door. Reached out to the listed local contact to advise, Diana H stated that she no longer manages that property. Attempted to call the property owner but the listed number failed to connect. Will recheck in 1 hour, if it's not corrected a citation will be issued.	NO	A6112 - Trash
10/04/2019	15:00:42	3:00 PM	191004145359	1088	E Tachevah Drive	We Have Guests At Our Rental Property. They Told Us There Is Loud Music Coming From 1088 E Tachevah Dr.	Turnkey Vacation Rentals	VRCD	15:15	From the reporting parties property, no violation for amplified music was observed. Followed up with the local contact and the reporting party.	NO	
10/04/2019	17:51:18	5:51 PM	191004174757	154	E Ocotillo Ave	Loud People In The Back Yard	N/A	VRCD	18:05	From the reporting parties property, no violation for loud occupants was observed. Followed up with the reporting party.	NO	
10/04/2019	22:18:05	10:18 PM	191004221435	993	N Patencio	They're Out In The Pool Area In The Yard, Being Loud, Talking And Laughing. I Don't Know Their Address	Natural Retreats	VRCD	22:22	From the street on the west side of the property nearest the pool, no violation for loud occupants was observed. Did not appear that anyone was occupying the reported address. Followed up with the local contact.	NO	
10/05/2019	10:30:33	10:30 AM	191005101938	1053	E El Cid	1053 E El Cid Have Some Kind Of Fire Going On, The Smoke Is Spilling Onto Our Rental Property. If You Can't See It, Pls Call Me	Marco Galvez / John Moore	VRCD	10:48	Upon arriving front the front I was unable to see or smell smoke. Made contact with occupants, they stated it had stopped. They gave me access to the rear of the property show area that smoke was coming from which was 1082 E. El Escudero. Went to the front of the property and did not observe any smoke. No violation at property.	NO	
10/05/2019	11:09:35	11:09 AM	191005110924	N/A	N/A	Caller Hung Up	N/A	N/A	N/A	N/A	NO	
10/05/2019	15:26:42	3:26 PM	191005152253	1566	Lorena Way	The Occupants Are Playing Loud Music Outside. Their Voices Are Also Very Loud.	Marc Brooks	VRCD	15:45	From the reporting parties property, violation for amplified music was observed. Made contact with the occupants, the responsible renter refused to provide identification. Followed up with the local contact to retrieve renter information, citation will be issued via mail. Followed up with the reporting party.	NO	A6113 - MUSIC
10/05/2019	15:35:04	3:35 PM	191005153237	2311	N Whitewater Club Dr	Calling To Report Loud Occupants And Blaring Music. This Is A Weekly Occurance.	Rick Sword / Anuy Smith	VRCD	16:23	From the street in front of the property, no violation for loud occupants or amplified music was observed. No citation issued. Followed up with the local contact.	NO	
10/05/2019	17:08:23	5:08 PM	191005170321	147	Tahquitz Way	Music	McLean	VRCD	17:19	From the reporting parties property, no violation for music or loud occupants was observed. Followed up with the local contact and reporting party.	NO	
10/05/2019	17:26:48	5:26 PM	191005172043	1032	Capistrano	Calling Regarding A Party At Property On Capistrano. Not Sure Of The Exact Address But They Are Playing Extremely Amplified Music.	N/A	VRCD	17:45	From the street in front of the property, music was heard being amplified beyond property lines. Property is not a vacation rental and was owner occupied. Owner advised they would turn the music down, no citation issued. Followed up with the reporting party	YES	
10/05/2019	18:22:08	6:22 PM	191005181818	2685	E Livmor Ave	Music	Duane Jahries	VRCD	18:35	From the street in front of the property, no violation for amplified music was observed. Followed up with the local contact and the reporting party.	NO	
10/05/2019	20:59:32	8:59 PM	191005205735	147	Tahquitz Way	They're Having A Party & It Keeps Getting Louder.	McLean	VRCD	9:15	From the reporting parties property, no violation for loud occupants was observed. Followed up with the local contact and the reporting party.	NO	
10/06/2019	00:34:25	12:34 AM	191006003008	1088	E Tachevah Drive	Playing Music All Day. It Is 12:30 And They Are Still Playing Music Outside.	Turnkey Vacation	USS	1:19	All quiet, no violation.	NO	

10/06/2019	02:23:41	2:23 AM	191006021851	2251	Tamarisk Road	2251 Tamarisk Road Screaming And Carrying On.	N/A	USS	2:46	It's quiet, no violation.	NO	
10/06/2019	02:31:45	2:31 AM	191006022537	2105	Tamarisk Road	People Are Loud Screaming, Pool Activity And They Wont Keep It Down.	Stacy Grega	USS	3:03	It's quiet, no violation.	NO	
10/06/2019	03:16:41	3:16 AM	191006031606	N/A	N/A	Will Call Back	N/A	N/A	N/A	N/A	N/A	
10/06/2019	16:30:20	4:30 PM	191006162648	1088	E Tachevah Drive	They Are Playing Very Loud Music And It Has Been Going On For A While Now.	Turnkey Vacation Rentals	VRCD	16:42	Upon arriving at the property, from the street I was unable to observe music until I reached the front door. Made contact with the occupants which was being occupied by the owner. No citation.	NO	
10/06/2019	16:44:21	4:44 PM	191006164057	1088	E Tachevah Drive	Please See Call ID191006162648	Turnkey Vacation	VRCD	16:42	Please See Call ID191006162648	NO	
10/06/2019	18:30:11	6:30 PM	191006182403	1423	Avenida Caballeros	There Is Outside Loud Music Coming From The Back Yard. Please Call Us.	N/A	VRCD	18:43	I was able to observe music from the sidewalk. Made contact with occupants which stated they have a lease contract and have been there for over a year. They will turn the music down to comply. No citation.	NO	