

DATE	MT	CALL IN TIME	CALL ID #*	PROPERTY ADDRESS NUMBER	PROPERTY ADDRESS STREET NAME	DESCRIPTION OF CALL	RESPONSIBLE MANAGING PARTY	CITY RESPONDING PARTY	TIME OF RESPONSE	ACTION/FINDINGS	OWNER OCCUPIED	CITATION ISSUED
10/07/2019	8:29	8:29 AM	191007082549	467	E Molino Rd	Three Canisters Are Overloaded With Trash Blowing Down The Road	Diane Harrison	VRCD	9:36	Observed trash violation. got a hold of a contact. They have until 10:30 to correct violation but cannot do it until lunch time.	NO	
10/07/2019	12:08	12:08 PM	191007120813	N/A	N/A	N/A	N/A	N/A	N/A	Caller Hung Up	N/A	
10/07/2019	12:11	12:11 PM	191007120859	1070	E Mesquite Ave	They Are Playing Music Outside Which Is Illegal.	Vacation Palm Springs	VRCD	12:20	no violation observed. Did not disturb guests. R/p did not want a return call. Notified local contact.	NO	
10/07/2019	17:53	5:53 PM	191007175059	1366	Calle De Maria	This Is For 1366 South Calle De Maria, There Is A Trash Can On The Street.	Vacation Palm Springs	VRCD	18:05	Trash can placed at end of driveway which is a violation. Contacted local contact and advised they would need to remove the trash can from sight by 7:15 PM and they said they would send someone right over.	NO	
10/07/2019	23:49	11:49 PM	191007234653	1472	San Jacinto Way	I Gave The Guy That Does The Inspections. Called Me Today To Do An Inspection But I Was Teaching. You Can Call Me Now. You Said I Should Call You And You Would Be Available Until 1am.	Lupe Castillo / Marie Robertson	VRCD	0:02	Returned call to Darryl who is trying to schedule a safety inspection.	NO	
10/08/2019	21:35	9:35 PM	191008212751	1600	N Indian Canyon	Riviera Hotel / 1600 N Indian Canyon Dr. The Generator At The Hotel Is Running And It Is Really Loud, It Is At 60 Decibels. I Am At Gate 1 Off Of Vista Chino	N/A	USS	21:43	We're unable to respond to this since it's unlisted	N/A	
10/08/2019	22:41	10:41 PM	191008224026	N/A	N/A	Hang Up	N/A	N/A	N/A	Caller Hung Up	N/A	
10/10/2019	9:33	9:33 AM	191010092935	5245	E Waverly Drive #100	Barking Dogs, They Bark Constantly When The Owners Are Away. I Tried Talking To With Them To No Avail. What Will You Do When You Come Out, Please Call Me.	Csilla Molnar	VRCD	9:41	Observed dogs barking but noise under allowed decibels. Spoke with property owner who said property is not being rented his friends from cathedral city are staying there while their home is under construction for two months. Spoke with reporting party as well.	N/A	
10/11/2019	18:18	6:18 PM	191011181619	1650	Mesquite	There Is A Dog Barking Loudly At The Property (Caller Unsure Of Exact Address)	N/A	VRCD	18:35	a dog was observed barking. Reported property, 1650 E Mesquite, is not a registered vacation rental. Attempted to make contact with the property owner, no one was home. The dog appeared to be inside the home, not in the backyard. No citation issued, followed up with the reporting party.	N/A	
10/11/2019	19:31	7:31 PM	191011192719	544	W Arenas Road	There Is Loud Music Outside.	Vacation Palm Springs	VRCD	19:45	From the reporting parties property, violation for amplified music beyond the property line was observed. Made contact with the occupants and discussed my observation. Citation issued. Followed up with the local contact and the reporting party.	NO	A6114 - Music
10/11/2019	21:52	9:52 PM	191011214948	2770	E Ventura	This Property Is Unregistered And They Are Playing Really Loud Music. 2770 E Ventura Rd. You Can Hear It From The Street When You Pull Up.	N/A	VRCD	22:03	From the street in front of the property, no violation music or loud occupants was observed. Property is not a registered vacation rental. Reporting party did not request follow up.	NO	
10/11/2019	22:07	10:07 PM	191011220509	2770	E Ventura	2770 E Ventura Rd. They Seem To Have Left For Now.	N/A	VRCD	N/A	See note from previous escalation regarding this complaint. Ticket #191011214948	NO	
10/12/2019	10:32	10:32 AM	191012102732	557	N Orchid Tree Lane	They Were Outside Til 2a Hollering & Yelling. They Aren't Doing It Now But They May Need Reminders On The Ordinances. They Got Into A Swearing Match With One Of The Other Neighbors Last Night Too.	Vacation Palm Springs	VRCD	10:42	Arrived to property location. Upon arriving at property, I was unable to observe noise coming from property. Called local agency to explain complaint. No violation.	NO	
10/12/2019	12:03	12:03 PM	191012115959	421	N Farrell Drive	I Have Been Having Several Problems With These People. They Are Loud And They Are Playing Amplified Music. Please Stop By My Property First When You Arrive.	David Crook/Germino Gilbert Dirige	VRCD	12:25	Upon arriving, I met with the RP which gave me access to their property. Upon entering their property I was able to observe music. Made contact with occupants to explain violation. Occupant declined ID, which was later sent over via text message from PO of vacation rental property. Mailing citation to occupant.	NO	A5868 - Music
10/12/2019	12:30	12:30 PM	191012122524	2079	Paseo Roseta	Please Assist Playing Loud Music, Please Have Them Stop Asap. Please Call Re: Questions About Renting The Property	Ed Fitzpatrick	VRCD	12:42	No violation observed. Made contact with occupants to explain complaint.	NO	
10/12/2019	12:44	12:44 PM	191012124106	2770	E Ventura	It Is An Unregistered Rental, They Rented It Off Air Bnb. I Called Yesterday Then They Stopped. Loud Music Coming From The House.	N/A	VRCD	12:53	Property is not a registered vacation rental. Upon arriving from the street in front of the property I was able to observe music. Made contact with occupants to explain complaint and violation observed on property. Educated occupants on ordinance. No citation.	NO	
10/12/2019	15:42	3:42 PM	191012153133	524	S Calle Santa Rosa	I Have Been A Resident For 8 Years, And Have Been Experiencing Constant Noise For 3 Years At The Address Is 524 Callesant Rosa Zip 92264 Address. Please Contact Me Before Coming	Walt Hawkins	VRCD	15:59	From the street in front of the property, violation for amplified music beyond the property line was observed. Made contact with the occupants and discussed our observation. Citation issued. Followed up with the local contact.	NO	A5866 - Music
10/12/2019	15:45	3:45 PM	191012154116	888	E Janet Circle	The Vacation Rental Lease Requires No Music And They Are Breaking The Rules And Playing Loud Music	Altamira Vacation Rentals, LLC	VRCD	16:30	From the street in front of the property, music was observed being amplified beyond the property line. Made contact with the occupants, discussed the observed violation and issued a citation. Followed up with the local contact.	NO	A5867 - Music
10/12/2019	16:40	4:40 PM	191012163754	888	E Janet Circle	Please Have Them Stop Playing The Bongo Music, I Called 2 Hrs Ago But Music Is Still Going On.	Altamira Vacation Rentals, LLC	VRCD	16:40	Duplicate Call, see notes for ticket # 191012154116 for situation disposition.	NO	
10/12/2019	16:54	4:54 PM	191012165022	711	S Riverside	At 711 South Riverside Drive They Are Playing Very Loud Music, There Is A Lot Of Bass.	N/A	VRCD	17:15	From the street in front of the property, occupants observed making noise but within the permitted limits. No citation issued. Property is a multi-family residence, not a vacation rental.	N/A	

10/12/2019	17:09	5:09 PM	191012170546	1469	Francis Drive	The Property Is 1469 Francis Drive, Palm Springs. They Are Being Very Loud And Screaming Outside. There Are Alot Of Kids	N/A	VRCD	17:25	From the street in front of the property, occupants were observed making noise in the backyard. Made contact with the occupants who stated that they had rented the property from AirBnB. Discussed our observation, no citation issued. Property is an unregistered vacation rental. Reporting parting did not request follow up.	NO	
10/12/2019	18:09	6:09 PM	191012180711	350	Pico Road	They Are Playing Loud Music, And They Have Had 6 Vehicles Parked There Since Last Night.	Steven Talbott	VRCD	18:34	From the street in front of the property, violation for cars exceeding the limit was observed. Made contact with the occupants who confirmed that they were responsible for the 6 cars parked at the property. Citation issued. Followed up with the local contact.	NO	A6116 - Too Many Vehicles
10/12/2019	19:38	7:38 PM	191012193513	N/A	N/A	Refused To Give Her Name. Caller Was Calling Regarding A Previous Call She Placed For Loud Noise. She Stated The Compliance Office Already Visited The Property She Reported.	N/A	N/A	N/A	N/A	N/A	
10/13/2019	12:09	12:09 PM	191013120749	N/A	N/A	Wanted To Know If A Property Was On The Rental List. Agent Checked, But Also Advised To Call Back During Regular Hours	N/A	N/A	N/A	N/A	N/A	