

DATE	MT	CALL IN TIME	CALL ID #*	PROPERTY ADDRESS NUMBER	PROPERTY ADDRESS STREET NAME	DESCRIPTION OF CALL	RESPONSIBLE MANAGING PARTY	CITY RESPONDING PARTY	TIME OF RESPONSE	ACTION/FINDINGS	OWNER OCCUPIED	CITATION ISSUED
10/14/2019	3:22	3:22 AM	191014031905	2151	E Calle Papagayo	It Is 3:30am, They Are Very Loud And Is Playing Loud Music.	Charley Beushausen	USS	3:50	Upon Arrival Music Not Loud Enough To Issue Citation, I Made Contact And Spoke To Guests, They Apologized And Said They Would Quiet Down.	NO	
10/14/2019	17:05	5:05 PM	191014170232	780	N. Rose Ave	They Are Flying A Drone Can Someone Call Me To Tell Me If You Notify The Homeowner Of The Issues? I Would Like Them To Know.	Vacation Palm Springs	VRCD	17:14	No violation observed and no drone was in use. Contacted local contact who was going to reach out to the guests. Also contacted R/P.	NO	
10/14/2019	17:59	5:59 PM	191014175533	1162	E San Jacinto Way	They Talk Every Night Really Loud At Around 1:00 Am For The Last Several Nights.Please Call Me Back Asap To Discuss.	Palm Springs Holiday Rentals	VRCD	18:00	This is not an active nuisance, this happened last night. Called r/p back whi said the last two nights the guests have been really loud in back yard. Called local contact to have them reach out to guests.	NO	
10/14/2019	18:02	6:02 PM	191014180001	2200	N Janis	The Landscapers Are Here Making A Lot Of Noise,overseeding Working After 5pm.	Vacation Palm Springs	VRCD	18:24	No violation observed. No landscaper on site. Reporting party came outside and said they just left and that she has a video of them.	NO	
10/15/2019	17:09	5:09 PM	191015170628	137	Tahquitz Way	My House Is Vibrating Again! This Is Because Of Loud Music! It's A Weeknight!	N/A	VRCD	17:21	Went to R/P's property. Took 7 decibel readings between 5:22 and 5:40 pm all ranged from 49 to 52. Because they are R# high density they are allowed 60 decibels up until 6 PM and 55 6 PM to 10 PM. No violation, but did go over and they did turn it down slightly, even though they were not required to. Spoke with Event Coord., who was aware of the allowed decibel levels. I spoke with the r/p prior to going over to 137, told her what the decibels were and that I would go over and talk to them.	N/A	
10/15/2019	18:23	6:23 PM	191015181951	137	Tahquitz Way	Officer Was Out And Cited Them. They Have Turned The Music Back Up I Can Hear In The Living Room.	N/A	VRCD	18:37	Arrived at 6:37 pm Went to r/p's property in the back through the laundry room. Decibels levels were 54-55. No violation. I have attempted to call the r/p back, but line was been busy since before I left for the call and are still busy right now at 6:59 pm.	N/A	
10/15/2019	19:34	7:34 PM	191015193006	137	Tahquitz Way	Calling Regarding Loud Music, There Is An Event Going On There. This Is At The Colony 29. Location Is 147 Tahquitz Drive	N/A	USS	19:51	Allied security took care of this and put them in compliance.	N/A	
10/15/2019	20:00	8:00 PM	191015200022	N/A	N/A	Caller Hung Up Was Rude And Cussing	N/A	N/A	N/A	N/A	N/A	
10/15/2019	21:24	9:24 PM	191015212244	137	Tahquitz Way	They Are Having An Event There, And We Have Gotten A Few More Noise Complaint Calls.	N/A	USS	22:22	Police Department Already Went There And Shut It Down This Property Not On Our List Anymore.	N/A	
10/16/2019	10:53	10:53 AM	191016105148	N/A	N/A	Customer referred to office	N/A	N/A	N/A	Customer referred to office	N/A	
10/16/2019	11:29	11:29 AM	191016112513	815	N Calle Quetzal	The City Came By And Was Asking Questions About The Rental Property. They Asked Us A Lot Of Questions, And We Thought It Was Strange. Please Call Me Back	Bianca Coronel	VRCD	11:35	Returned call to reporting party and advised him that it was in fact the Vacation Rental Department that was at his home, responding to a call that came in through the Code Enforcement Department. No violation. All reserved.	N/A	
10/16/2019	11:53	11:53 AM	191016115136	815	N Calle Quetzal	The City Was Here Asking Questions Regarding The Type Of Rental This Property Is. We Thought This To Be Very Strange. Please Call Me Back	Bianca Coronel	VRCD	11:57	Duplicate call already resolved. No violation.	N/A	
10/16/2019	20:28	8:28 PM	191016202511	1701	Joyce Drive	Please Call Me When You Are On The Way	Josh Faggard / Bobby Campbell	VRCD	20:38	From the reporting parties property, no violation for amplified music beyond the property line was observed. Followed up with the reporting party and the property owner who advised that her sister is occupying the property and not a renter.	YES	
10/16/2019	21:02	9:02 PM	191016205929	1701	Joyce Drive	I Need You Back Out, 10 Minutes After You Left They Turned Lights Back On And Music Is Blaring Again.	Josh Faggard / Bobby Campbell	VRCD	21:17	See details from Ticket #: 191016202511 for disposition.	YES	
10/17/2019	13:07	1:07 PM	191017130604	N/A	N/A	Customer referred to office	N/A	N/A	N/A	Customer referred to office	N/A	
10/18/2019	13:22	1:22 PM	191018131924	1008	E Apache Road	They Are Having A Loud Pool Party	Palm Springs Rental Agency	VRCD	13:41	From street in front of property I observed music. Made contact with occupant to explain complaint. Occupant stated that they are owners, confirmed through title check. They will lower music. No citation.	YES	
10/18/2019	14:36	2:36 PM	191018143417	1008	E Apache Road	They Are Having A Loud Pool Party	Palm Springs Rental Agency	VRCD	14:50	We went by there twice.. it was quieter the second time and its owner occupied currently.	YES	
10/18/2019	19:57	7:57 PM	191018195312	350	W El Portal	Loud Occupants, Music Inside But Blaring Across The Pool And Shouting Over The Music. We Live In Canyons And Noise Is Amplified.	Hector Ayala	VRCD	20:13	From the reporting parties property, no violation for amplified music or loud occupants was observed. Followed up with the local contact.	NO	

10/18/2019	21:12	9:12 PM	191018210836	1164	N Rose Ave	They're Having A Party, Screaming & Playing Music. We Do Have A Dog So He Might Bark When You Come By.	Joan Goldman	VRCD	21:23	From the street in front of the property, violation for music amplified beyond property lines was observed. Made contact with the occupants and briefly discussed the observed violation. Citation issued. Followed up with the reporting party and the local contact.	NO	A6117 - MUSIC
10/18/2019	21:55	9:55 PM	191018215000	426	E Sonora	The House Is Having A Very Loud Party, Loud Music. Did Not Have Exact Address. Just Said On Sonora	N/A	VRCD	22:10	AFrom the street in front of the property, no violation for loud occupants or amplified music was observed. Property is not a registered vacation rental. Attempted to follow up with the reporting party but I did not get a response.	N/A	
10/18/2019	23:17	11:17 PM	191018231432	2738	E Plaimor Ave	They're Out At The Pool Being Very Loud.	Joan Goldman	VRCD	23:23	From the street in front of the property, no violation for loud occupants was observed. Followed up with the local contact.	NO	
10/19/2019	11:19	11:19 AM	191019111506	350	W El Portal	This Is My 2nd Time Calling About This Issue. They Are Making Loud Music And Shouting Over The Loud Music.	Hector Ayala	VRCD	12:54	Upon arriving I was unable to observe music beyond property lines. Music was observed when I was near the door. Made contact with occupants to explain complaint. Educated occupants on ordinance. No violation, no citation.	NO	
10/19/2019	14:28	2:28 PM	191019142820	N/A	N/A	Information Given to Caller	N/A	N/A	N/A	N/A	N/A	
10/19/2019	14:56	2:56 PM	191019145122	382	N Farrell	Loud Occupants at Rental.	Sergio de la Cruz / Pablo Gonzalez	VRCD	15:04	I did not observe loud occupants or noise. No violation, no citation.	NO	
10/19/2019	15:02	3:02 PM	191019145456	821	E Sunair Road	The Renters Took Out The Blue Barrel Out To The Curb. Trash Isn't Collected Until Thursday. I Don't Want To Look At That Blue Bin All Week. I Think They May Be Too Loud As Well	Relax Palm Springs	VRCD	15:10	From the street in front of the property, trash container was observed in public view. Made contact with the local contact and advised that the trash containers needed to be removed from public view. Rechecked shortly after and the container was no longer in public view. No citation issued.	NO	
10/19/2019	15:08	3:08 PM	191019150529	N/A	N/A	Caller referred to office hours	N/A	N/A	N/A	caller referred to office hours	N/A	
10/19/2019	16:57	4:57 PM	191019165718	N/A	N/A	Caller Hung Up	N/A	N/A	N/A	Caller hung up	N/A	
10/19/2019	17:17	5:17 PM	191019171402	2045	Jacques Drive	They Are Being Very Loud, And Having A Party. There Are 8 Cars Parked In The Driveway And On The Street.	Altamira Vacation Rentals LLC	VRCD	17:32	From the street in front of the property, violation for amplified music beyond the property line was observed. Made contact with the occupants and discussed our observation. Citation issued. Followed up with the local contact.	NO	A6118 - MUSIC
10/19/2019	17:28	5:28 PM	191019172409	1110	Abrigo Road	. The Music Is Loud, I'm Unsure If It's A Rental Property.	N/A	VRCD	18:06	From the street in front of the property, no violation for amplified music or loud occupants was observed. Property is not a registered vacation rental property. Followed up with the reporting party.	N/A	
10/19/2019	17:48	5:48 PM	191019174641	2390	E Santa Ynez Way	Parking	Charlie Beushausen	VRCD	18:18	From the street in front of the property, no violation for cars exceeding the limit was observed. Followed up with the local contact.	NO	
10/19/2019	18:29	6:29 PM	191019182121	350	W El Portal	This Is The Second Time Today I Have Had To Call Today About The Loud Music.	Hector Ayala	VRCD	18:38	From the reporting parties property, violation for music amplified beyond property lines was observed. Made contact with the occupants and discussed the observed violation. Citation issued. Followed up with the reporting party and the local contact.	NO	A6119 - MUSIC
10/19/2019	20:25	8:25 PM	191019202137	622	N Monterey Road	There Is So Much Noise And Music In The Outside They Have Had It All Weekend And It Is Getting To Me.	Eduardo Martinez	VRCD	20:31	From the street in front of the property I observed music beyond the property lines. Made contact with responsible renter to explain violation. Issued citation. Notified local contact of complaint and outcome.	NO	A5869 - MUSIC
10/19/2019	22:16	10:16 PM	191019220731	2130	E Calle Felicia	Regarding, There Is Loud Music, Loud People.	N/A	VRCD	22:25	From the street in front of the property, loud occupants and music was observed. PSPD arrived at the same time as I did as they were dispatched for a disturbance at the property as well. Made contact with the property owner and discussed the observation. No citation issued. Property is not a registered vacation rental nor was it operating as one.	N/A	
10/19/2019	22:23	10:23 PM	191019221809	137	Tahquitz Way	They Have A Generator Going. They're Breaking Down There Set Up.	N/A	VRCD	22:44	From the reporting parties property, no violation for loud occupants was observed. The property is not a registered vacation rental, it is the Colony 29 resort property. Followed up with the local contact.	N/A	
10/19/2019	22:24	10:24 PM	191019222332	N/A	N/A	Wanted To Get The Address Where They Were Having A Party	N/A	N/A	N/A	Caller Will Call Back	N/A	

10/19/2019	22:31	10:31 PM	191019222829	590	S Indian Trail	There Is A Very Loud Party Going On At This Location.	Brian Douglas	VRCD	22:38	From the street in front of the property, occupants were observed making noise in the backyard. Made contact with the occupants and the property owner was present. Briefly discussed the noise ordinance and noise levels after 10pm. He stated that he would bring everyone in and keep the noise down for the rest of the evening. No citation issued. Property was owner occupied, not operating as a vacation rental.	YES	
10/19/2019	23:34	11:34 PM	191019233107	980	E Garden Road	The Music Is Blaring.	Christopher Hesse/Eva Whitney	VRCD	23:44	From the sidewalk nearest the east side of the property, no violation for loud occupants or music amplified beyond property lines was observed. Followed up with the local contact.	NO	
10/20/2019	2:23	2:23 AM	191020022042	1600	N Indian Canyon	There Is A Loud Noise Coming From The Generators And The Hvac System At The Riviera Hotel. Also, They're Throwing Glass Bottles Into The Trash, Which Makes A Loud Noise.	N/A	USS	3:52	Per Allied Security, a note was made for city day crew. Caller was referred to call the police for this issue.	NO	
10/20/2019	8:42	8:42 AM	191020083857	956	E San Lorenzo Road	Open Active Construction Site. They Are Not Allowed To Do Contract Work On The Weekends. It Is Part Of The Ordinance.	Tom Ritchie	VRCD	9:02	Upon arriving at the property I observed two males shoveling rocks onto the driveway, when made contact they also stated that they would be doing more work inside the property, they then had the PO come to the front. Made contact with the PO and explained ordinance regarding construction days and times. Construction was halted. No citation.	YES	
10/20/2019	9:46	9:46 AM	191020094007	350	W El Portal	I Need To Speak With A Supervisor About The Officer Who Came Out To The Rental. I'd Need To Submit A Harassment Complaint Against Him, Today! I Will Give Further Details To The Super. Call Me Asap!	Hector Ayala	VRCD	9:48	They requested a supervisors name and number along with the names of the officers that were at the property last night regarding the violation for music. Gave information requested.	N/A	