

DATE	MT	CALL IN TIME	CALL ID #*	PROPERTY ADDRESS NUMBER	PROPERTY ADDRESS STREET NAME	DESCRIPTION OF CALL	RESPONSIBLE MANAGING PARTY	CITY RESPONDING PARTY	TIME OF RESPONSE	ACTION/FINDINGS	OWNER OCCUPIED	CITATION ISSUED
10/28/2019	1:07	1:07 AM	191028010721	N/A	N/A	On Call Check In	N/A	N/A	N/A	N/A	N/A	
10/31/2019	22:50	10:50 PM	191031224745	1563	Lorena Way	There's A Loud Party Going On.	Mary Axelrod / Mitch Ogden	VRCD	23:05	From the street in front of the property, no violation for music amplified beyond the property line was observed. The responsible renter was outside of the property when I arrived, so we briefly discussed the complaint as well as the rules regarding music at vacation rental properties. No citation issued. Followed up with the local contact.	NO	
11/01/2019	1:09	1:09 AM	191101010624	1563	Lorena Way	2nd Call. I Called @ 10:30p About A Party And It's Getting Louder. It Sounds Like There's A Lot Of Cars Coming Down Our Street.	Mary Axelrod / Mitch Ogden	AUS	1:34	No Noise. Code 4.	NO	
11/01/2019	14:58	2:58 PM	191101145510	2293	N Starr Road	This Vacation Rental Is Playing Loud Music. Please Call Back With A Resolution.	Bud Riffle / Bianca Coronel	VRCD	15:41	Upon arriving, music was not observed beyond property lines from the front of the home. Music was observed near the front door. Made contact with occupants to explain complaint and educated guest on ordinance. No citation was issued. Notified RP of contact and resolution.	NO	
11/01/2019	18:40	6:40 PM	191101182720	557	S Calle Encilia	I Am Calling To Report That This Address Is A Rental That Is Not Registered. I Would Like A Follow Up Call Regarding The Resolution Please. This House Also Has A Casita.	Turnkey Vacation Rentals	VRCD	18:58	Called the reporting party back as requested, he confirmed that there was not an active nuisance taking place. His concern was that the property was being operated as a vacation rental but was not registered. I advised him that the reported property is in fact a registered vacation rental and is permitted to operate as one. The reporting party had no other concerns to report at the time	NO	
11/01/2019	19:09	7:09 PM	191101190350	550	N Villa Ct unit 115	I Called This Address In About A Month Ago . The Address Is Not Listed Anymore But I Still See People Checking In To Night	N/A	VRCD	19:23	No violations observed, unit did not appear to be occupied. Property is not a registered vacation rental, no local contact to follow up with. Reporting party requested follow up but did not leave a phone number to be able to reach him.	N/A	
11/01/2019	21:03	9:03 PM	191101210120	N/A	N/A	Customer Referred To Office Hours	N/A	N/A	N/A	N/A	N/A	
11/01/2019	23:08	11:08 PM	191101230557	3048	N Bahada Road	We Need Someone To Take A Look At The House.	Albert Khachikyan / Edis Petrosyan	VRCD	23:18	From the street in front of the property, no violation for music amplified beyond the property line but there was noise observed coming from the backyard. Made contact with the occupants and the property was owner occupied, not rented. Briefly discussed the complaint and our observation. Owner advised he would keep the noise level within the permitted limits. No citation issued.	YES	
11/02/2019	12:28	12:28 PM	191102122309	2104	N Jacques	There Is A Party At 2104 N Jacques Dr. They Are Playing Loud Music.	N/A	VRCD	12:45	Not a vacation rental. Took DB readings which were within the limit of time of day. No violation.	N/A	
11/02/2019	13:09	1:09 PM	191102130558	2104	N Jacques	I Called Earlier And No One Has Come Out. Active Party At 2104 N Jacques Dr. 92262	N/A	VRCD	1:09	Second call regarding issue that has been resolved. See call 191102122309	N/A	
11/02/2019	13:18	1:18 PM	N/A	N/A	N/A	Caller Referred to Office Hours	N/A	N/A	N/A	N/A	N/A	
11/02/2019	17:38	5:38 PM	191102173516	301	W Camino Alturas	There Is A Loud Party Going On At This Address.	Vacation Palm Springs	VRCD	18:00	Violation for music being amplified beyond property lines was observed. Made contact with the occupants and briefly discussed the complaint and the observed violation with the responsible renter. Citation issued. Followed up with the local contact.	NO	A6120 - Music
11/02/2019	18:19	6:19 PM	191102181508	350	Pico Road	People By The Pool Playing Loud Music And Talking Too Loud. Guard Can Knock On My Front Door To Walk Through.	Steven Talbott	VRCD	18:55	From the street in front of the property, no violation for music was observed being amplified beyond property lines but there was noise observed coming from the backyard. Made contact with the occupants and briefly discussed the complaint and our observation with the responsible renter. No citation issued. Followed up with the reporting party and the local contact.	NO	
11/02/2019	22:20	10:20 PM	191102231520	1011	Marshall Way	Occupants Are Talking, Laughing So Loud I Can Hear What They're Saying.	Darryl Curty / Paul Kleinschmidt	VRCD	23:28	no violation for loud occupants was observed. There was some noise observed coming from the reported parties property, so we made contact with the occupants. Briefly discussed the complaint and the observation made. No citation issued. Followed up with the local contact.	NO	
11/03/2019	16:25	4:25 PM	191103162207	522	Farrell	522 Farrell Dr 92262 Is Where The Loud Music Is Playing.	N/A	VRCD	16:31	Property is not a registered vacation rental. Music was observed, DB readings were taken. Ambient noise was louder than music coming from property. No violation.	N/A	

11/03/2019	18:12	6:12 PM	191103180716	1074	Olive Way	Address I Provided Is The Address Of A House That Is Having A Party. Can You Go Out And Ask Them To Turn Down The Volume Of Music.	N/A	VRCD	18:32	That property is vacant; the correct address was actually 1074. I arrived on scene at 6:32pm. The owner is the occupant for the weekend; no violations.	YES	
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