

DATE	MT	CALL IN TIME	CALL ID #*	PROPERTY ADDRESS NUMBER	PROPERTY ADDRESS STREET NAME	DESCRIPTION OF CALL	RESPONSIBLE MANAGING PARTY	CITY RESPONDING PARTY	TIME OF RESPONSE	ACTION/FINDINGS	OWNER OCCUPIED	CITATION ISSUED
11/04/2019	11:07	11:07 AM	191104110605	N/A	N/A	Caller Referred To Office Hours	N/A	N/A	N/A	N/A	N/A	N/A
11/04/2019	11:41	11:41 AM	191104113710	1162	E San Jacinto Way	They Weren't Very Noisy This Weekend But They Did Park In Front Of My House, Can I Prevent That? It Makes It Inconvenient For Me And They Put The Recyclables In My Can And Were Rude About It This Am	Palm Springs Holiday Rentals	VRCD	11:56	Called reporting party. I explained that he should call while the active nuisance is happening, as there is not much that can be done since the vehicles are gone and guests checked out. Notified local contact.	NO	
11/04/2019	14:01	2:01 PM	191104140051	2354	N San Gorgonio	Caller Wanted To Know If 2354 N San Gorgonio Was Registered.	N/A	N/A	N/A	Looked Up The Address, Not Listed. The Caller Wants To Wait. Home Was Just Purchased And There Have Been Different People Partying On Weekends. Declined To Make A Report, For Now	N/A	
11/05/2019	4:35	4:35 AM	N/A	N/A	N/A	Caller Referred To Office Hours	N/A	N/A	N/A	N/A	N/A	
11/05/2019	8:09	8:09 AM	191105080659	2390	E Santa Ynez Way	Trash Bins Are Out And Open, Big Crows In Them And Scattering Trash	Charlie Beushausen	VRCD	8:41	It is trash day on this street. Trash cans were placed at curb by PSDS. The blue bin had already been emptied and the brown bin still had trash in it. Notified local contact of call. No violation.	NO	
11/05/2019	8:25	8:25 AM	191105082213	N/A	N/A	Caller Referred To Office Hours	N/A	N/A	N/A	N/A	N/A	
11/05/2019	11:39	11:39 AM	191105113714	N/A	N/A	Caller Referred To Office Hours	N/A	N/A	N/A	N/A	N/A	
11/07/2019	19:52	7:52 PM	191107194929	2701	E Mesquite Ave S83	Occupants Are In The Back Of The Unit Talking Loudly, Also Possible Over Occupancy.	Delfino Herrera / Vacasa	VRCD	20:25	From the north property line, no violation for loud occupants was observed but there was noise observed coming from the back patio. Made contact with the occupants and briefly discussed the complaint and my observation. Advised guests to ensure that the noise stayed within the permitted limits. No citation issued. Followed up with the local contact.	NO	
11/07/2019	20:17	8:17 PM	191107201448	2701	E Mesquite Ave S83	I Called About A Half Hour Ago And They Are Still Outside Being Loud, Drunk, And Screaming.	Delfino Herrera / Vacasa	VRCD	20:25	2nd call for the same nuisance, See note from Call 191107194929	NO	
11/08/2019	15:05	3:05 PM	191108145549	1120	Villa Francea	There Is A Party At This Location And They Are Out By The Pool That Is In The Front Yard, The Occupants Are Very Loud And There Is Loud Music As Well. I Do Have A Recording Of Nuisance If Interested.	Chris White	VRCD	15:18	From the street in front of the property, no violation for music was observed. Occupants making noise in the front yard was observed, but within the permitted limits for the time of day. Made contact with the occupants and briefly discussed our observation. No citation issued. Followed up with the local contact.	NO	
11/08/2019	22:25	10:25 PM	191108222155	1371	E Luna Way	They're In The Back Yard Being Very Loud. There's About Half A Dozen People Back There.	Timothy Burks	VRCD	22:38	From the street in front of the property, no violation for loud occupants was observed. Followed up with the local contact.	NO	
11/08/2019	23:07	11:07 PM	191108230504	3149	E Ventura Road	There Are Woman In The Backyard Making A Lot Of Noise And Yelling And Screaming Happy Birthday .	Vanessa Garcia	VRCD	23:15	From the street in front of the property, a violation for music amplified beyond property lines and loud occupants was observed. Made contact with the occupants and briefly discussed my observations with the responsible renter. Responsible renter stated that she was unaware of the rules regarding noise and music. Responsible renter refused to provide her identification. Followed up with the property owner regarding the complaint and requested the responsible renter's name and address, citation will be issued via mail.	NO	A6121 - Music
11/09/2019	9:08	9:08 AM	191109090501	1421	Olga Way	Need To Get In Touch With Owner Of House. They've Had Major Landscaping Going On Since Yesterday. They Said They Would Clean It But Haven't	Palm Springs Getaways	VRCD	9:30	Owner occupied. Landscapers will take care of the trash.	YES	
11/09/2019	10:23	10:23 AM	191109101830	350	W El Portal	We Live In The Canyons,this Shouting By Children To Each Other Sometimes The Adults. This Has Been Going On For A Couple Of Weeks Now. We Thought They Would Leave Eventually.	Hector Ayala	VRCD	10:40	Arrived to property location. Took DB readings, occupants were under the allowed limit, children's voices were not observed. No violation.	NO	
11/09/2019	15:37	3:37 PM	191109153323	1566	Lorena Way	I Am Reporting Very Loud Voices. This Has Been Reported 3 Or 4 Times In The Past.	Marc Brooks	VRCD	15:55	From the reporting parties property, no violation for loud occupants was observed. Noise observed coming from the reported property was within the permitted limits. Followed up with the local contact.	NO	
11/09/2019	15:44	3:44 PM	191109154342	N/A	N/A	Customer Inquiry	N/A	N/A	N/A	Information Given to Customer	N/A	
11/09/2019	16:34	4:34 PM	191109162507	888	El Alameda	There Is A Lot Of Noise And Several Different Groups Of People In And Out Of The House. I Am Being Told This Is Not A Vacation Rental, Can I Dispute?	N/A	N/A	16:45	Caller was looking for information, not an active nuisance. Callers name or call back number was not received during the call. Unable to call back to follow up.	N/A	

11/09/2019	16:52	4:52 PM	191109165125	N/A	N/A	Returning Call, Please Call.	N/A	VRCD	20:17	Property Manager was called in error due to confusion regarding the previous complaint. PM stated that he did not call into the vacation rental hotline, but that someone from the call service had reached out to him. He was just returning their call.	N/A	
11/09/2019	17:47	5:47 PM	191109174713	N/A	N/A	On Call Checking In	N/A	N/A	N/A	On Call Checking In	N/A	
11/09/2019	18:35	6:35 PM	191109183126	211	E Avenida Olancha	If You Need To Access Property Call There's A Dog. Active Nuisance For Loud Occupants, And Music.	Richard Cronin / Kevin Chiodini	VRCD	18:54	From the reporting parties property, violation for music amplified beyond the property line was observed. Made contact with the occupants and briefly discussed the complaint and the observed violation with the responsible renter. Citation issued. Followed up with the reporting party and the local contact.	NO	A6122 - Music
11/09/2019	20:38	8:38 PM	191109203415	2475	Cahuilla Hills Drive	Callback Needed If Before 9:30p Not Sure Of The Exact Address But Its Obvious There Is A Super Loud Party With Boo's And A Doorman	Mike Mueller/Nick Bode	VRCD	21:00	From the street in front of the property, music amplified beyond the property was observed. Made contact with the occupants and the property was owner occupied, he was having a wedding event for his niece. Briefly discussed the complaint and my observation. No citation issued. Owner stated that he would have the music lowered. Followed up with the reporting party.	YES	
11/09/2019	21:28	9:28 PM	191109212534	2475	Cahuilla Hills Drive	The First House On The Right. You Come To On The Hill. They Are Having A Party. It Is Really Loud.	Mike Mueller/Nick Bode	VRCD	21:33	See notes from previous call 191109203415	YES	
11/09/2019	23:06	11:06 PM	191109230259	2770	E Ventura Road	Reporting Loud Music At 2770 East Ventura	Robert Mrazek / Claudia Lunow	VRCD	23:15	From the street in front of the property, no music or noise was observed coming from the property. Property is not a registered vacation rental. Followed up with the reporting party.	NO	
11/10/2019	0:02	12:02 AM	191109235809	3243	N Mica Dr	Talking Too Loud Making A Lot Noise Around The Pool.	Arrived, LLC	VRCD	0:11	From the street in front of the property, no violation for loud occupants was observed. No noise was observed coming from the reported property. Did not attempt to make contact with the occupants. Followed up with the local contact.	NO	
11/10/2019	16:57	4:57 PM	191110165532	1600	E Sunny Dunes	They Are Having A Party, They Are Loud . They Are Screaming And Having A Good Time.	Palm Springs Rental Agency	VRCD	17:08	Arrived to property location. DB reading were below the allowed limit for time of day. Owner occupied. No violation	NO	