

| DATE | MT | CALL IN TIME | CALL ID #* | PROPERTY ADDRESS NUMBER | PROPERTY ADDRESS STREET NAME | DESCRIPTION OF CALL | RESPONSIBLE MANAGING PARTY | CITY RESPONDING PARTY | TIME OF RESPONSE | ACTION/FINDINGS | OWNER OCCUPIED | CITATION ISSUED |
|------------|-------|--------------|--------------|-------------------------|------------------------------|--|----------------------------|-----------------------|------------------|--|----------------|------------------------|
| 11/12/2019 | 16:53 | 16:53 | 191112165136 | N/A | N/A | Customer Referred to Office Hours | N/A | N/A | N/A | N/A | N/A | |
| 11/15/2019 | 10:55 | 10:55 | 191115105400 | N/A | N/A | Customer Referred to Office Hours | N/A | N/A | N/A | N/A | N/A | |
| 11/15/2019 | 11:33 | 11:33 | 191115113152 | N/A | N/A | Customer Referred to Office Hours | N/A | N/A | N/A | N/A | N/A | |
| 11/15/2019 | 18:27 | 18:27 | 191115182447 | 668 | N Farrell Drive | They Are Extremely Loud And They Have Too Many People Parked Everywhere. I Have Guests Coming In 30 Minutes And This Cannot Be Happening | Lavonne Lascelle | VRCD | 18:41 | observed many occupants in the backyard making noise. Made contact with the occupants and when they answered the door it was observed that the occupancy was over the permitted limit of 10 people for the time of day at the property. Briefly discussed the complaint and the observed violation with the responsible renter. Citation issued. Followed up with the reporting party and the local contact. | NO | A6123 - Over Occupancy |
| 11/16/2019 | 12:21 | 12:21 | 191116121643 | 505 | N Camino Real | 5 Cars Parked In The Driveway. This Is The 3rd Violation. Her Licence Should Be Suspended | Sergio Abrego | VRCD | 12:35 | Observed 5 vehicles at the property. Made contact with responsible occupant. Property is not being rented this weekend. No violation, no citation. | NO | |
| 11/16/2019 | 14:36 | 14:36 | 191116142907 | 1179 | N May | They Are Having A Loud Party And Disturbing Everyone | N/A | N/A | 14:52 | From the street in front of the property, noise and music was observed beyond the property line. Made contact with the occupants Property is not a registered vacation rental and it was not operating as one. Briefly discussed the noise ordinance with the occupants and advised them to continue to stay within the permitted limits throughout the evening. No citation. Followed up with the reporting party. | YES | |
| 11/16/2019 | 16:57 | 16:57 | 191116165344 | 691 | Dunes Ct | 691 Dunes Court, It Is Being Used As A Short Term Rental And That Is Not Allowed By The Hoa. They Have A Renter There Now. | N/A | N/A | 17:30 | No active nuisance reported. Will investigate rental booking sites for possible unregistered rental property. | N/A | |
| 11/16/2019 | 17:18 | 17:18 | 191116171233 | 1053 | E El Cid | Extremely Loud Music. My Walls Are Shaking. I Went Over To Aks Them To Turn The Music Off. I Got Cussed Out. 3 Houses Down From The Corner. Either 1023 Or 1053 20 Cars Parked On The Street | Marco Galvez / John Moore | VRCD | 17:32 | From the street in front of the property, no violation for music was observed. Property was owner occupied and he stated that pspd had just been at the property as well to speak with him about a neighbor complaint. No citation issued. Followed up with the reporting party | YES | |
| 11/16/2019 | 20:52 | 20:52 | 191116205147 | N/A | N/A | Caller Will Call Back | N/A | N/A | N/A | N/A | N/A | |
| 11/17/2019 | 0:03 | 0:03 | 191117000009 | 1025 | Deepwell | There Is Loud Music And Yelling At 1025 Deepwell. | N/A | VRCD | 0:13 | From the street in front of the property, observed noise coming from the backyard. Made contact with the occupants Property is not a registered vacation rental nor was it operating as one. Briefly discussed the complaint we received and our observation. Occupants stated that she was in the jacuzzi with some of her friends but that she would bring everyone inside for the rest of the night. No citation issued. Reporting party did not request follow up. | N/A | |
| 11/17/2019 | 4:03 | 4:03 | 191117040047 | 1421 | Olga Way | They Are Outside In The Hot Tub Drinking And Screaming. You Can Knock At My Door To Witness The Violation If Needed. Please Call. | Palm Springs Getaways | VRCD | 8:30 | Contacted the agency regarding the call that occurred overnight. They will be getting in contact with the guest. | NO | |
| 11/17/2019 | 4:42 | 4:42 | 191117043620 | 1421 | Olga Way | Second Call. People In Hottub Are Screaming. You Can Come To My Door And Hear It. When Will Someone Respond? | Palm Springs Getaways | VRCD | 8:30 | Contacted the agency regarding the call that occurred overnight. They will be getting in contact with the guest. | NO | |
| 11/17/2019 | 13:51 | 13:51 | 191117134243 | 443 | W Merito PI | 443, Or 465 W. Merito | N/A | VRCD | 14:06 | Called RP regarding call. RP stated that the night before there was music being played loudly from a property. Properties that were given were not vacation rentals, suggested to call if there is another nuisance being observed. | N/A | |
| 11/17/2019 | 15:25 | 15:25 | 191117152044 | 443 | W Merito PI | I Was Up Until 1am Last Night Because Of This Music & It Just Started Again. I Need Someone To Come Measure It. I Can Hear It From Inside My House. It's 443 W Merito PI. I Called Last Night Too. | N/A | VRCD | 15:42 | Property is not a registered vacation rental. From the front of the property I was unable to observe loud music. Went to the RP's property and they stated that music was shut off prior to my arrival. No violation. | N/A | |