

November, 2019



DEPARTMENT OF SPECIAL PROGRAM COMPLIANCE

Vacation Rental and Homeshare Monthly Newsletter

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Welcome to the Vacation Rental and Homeshare Monthly Newsletter. The goal for the newsletter is to continue communication to stakeholders on topics of general concern on and between the months of the Quarterly Stakeholder Meeting.

Our next Quarterly Stakeholder Meeting is scheduled on November 12, 2019 at 4:00 p.m. located at 425 N Civic Drive, Palm Springs.

Future Stakeholder Meetings:

- February 11, 2020 - 425 N Civic Drive, Palm Springs - 4:00 p.m.
- May 12, 2020 - 425 N Civic Drive, Palm Springs - 4:00 p.m.

Local Contact

Local Contacts pursuant to [5.25.070 \(e\)](#) are designated to respond, after being contacted by the Enforcement Official, by phone within 15-minutes and 30-minutes in-person (if requested) to any additional or successive complaints regarding the condition, operation, or conduct of occupants of the Vacation Rental.

It is important to keep local contact information current to avoid delays, miscommunication and/or penalties.

If you need to update your Local Contact, please follow the instructions here: [Update your Local Contact](#)

Please contact Shantel Sterling shantel.sterling@palmsspringsca.gov if you have any questions

The Department

The Vacation Rental Compliance Department is now under The Department of Special Program Compliance. Look for this update on the website and future communications

Contact Information:

The Department of Special Program Compliance

Patrick Clifford - 760-322-8372
patrick.clifford@palmsspringsca.gov

425 N Civic Drive
Palm Springs, CA 92262

Office Hours:

8:00 am to 6:00 pm, Monday-Thursday
Closed Fridays

Statement of Rules and Regulations

All adult guests are required to sign and acknowledge the Statement of Rules and Regulations prior to or within 24-hours of occupancy. You can access the form here: [Statement of Rules and Regulations](#)

A copy of this statement is to be at the property throughout the guest stay.



The Department of Special Program Compliance

425 N Civic Dr, Palm Springs, CA, 92262