

DATE	MT	CALL IN TIME	CALL ID #*	PROPERTY ADDRESS NUMBER	PROPERTY ADDRESS STREET NAME	DESCRIPTION OF CALL	RESPONSIBLE MANAGING PARTY	CITY RESPONDING PARTY	TIME OF RESPONSE	ACTION/FINDINGS	OWNER OCCUPIED	CITATION ISSUED
12/02/2019	12:18	12:18 PM	191202121741	N/A	N/A	Disconnected	N/A	N/A	N/A	N/A	N/A	
12/02/2019	14:44	2:44 PM	191202144333	N/A	N/A	Caller Will Call Back	N/A	N/A	N/A	Caller Will Call Back	N/A	
12/03/2019	14:59	2:59 PM	191203145835	N/A	N/A	Customer Inquiry	N/A	N/A	N/A	Caller Referred To Office Hours	N/A	
12/04/2019	10:59	10:59 AM	191204105342	165	W Santa Clara Way	During Thanksgiving Holiday There Were 16 Tenants And They Left Trash All Over The Place And In The Streets, Trash Bins With Full Trash Were Left Open. We Are Now Noticing Rodents.	Vacation Palm Springs	VRCD	12:00	Upon arriving I did not observe trash or trash containers on or around property. No indication of rodents on or around the property. No violation.	NO	
12/05/2019	12:17	12:17 PM	191205121423	2901	N Chuperosa Rd	The Address Is 2901 Chuperosa. They Have Water Running Out Of Their Garage.	N/A	VRCD	12:36	Upon arriving I noticed water coming from the garage door. Contacted Code Compliance to handle this call. This location is not a vacation rental No violation found.	N/A	
12/05/2019	15:05	3:05 PM	191205150217	N/A	N/A	Customer Inquiry	N/A	N/A	N/A	Customer Referred To Office Hours	N/A	
12/06/2019	10:24	10:24 AM	191206102139	284	E Ocotillo	There Is A Car For This Property Blocking My Driveway.	ACME House Company	VRCD	10:45	Upon arriving I did not notice any violations. Talked to RP and she stated everything was fine and she was able to get out of her driveway. Contacted the property manger and they advised me that this house is no longer a VR as of 11-17-19. The house is for sale. Did not make contact with the occupants. No violation was found.	NO	
12/06/2019	10:42	10:42 AM	191206103855	284	E Ocotillo	I Was Able To Get My Car Out. Please Cancel The Previous Call.	ACME House Company	VRCD	10:45	Call canceled	N/A	
12/07/2019	20:25	8:25 PM	191207201734	2540	S Calle Palo Fierro	Loud Music Bass Too Loud	N/A	VRCD	20:50	Arrived and home is not a vacation rental. Music and talking could be heard from the property line; contact was made with occupants and they were informed that a complaint for noise had been received and were advised to turn the music down and try to contain all noise within the property lines. Occupant stated they would lower music and try to keep voices down.	Yes	
12/07/2019	23:25	11:25 PM	191207232202	2191	E Calle Papagayo	The Occupants At This Location Are Talking Loudly At The Pool.	Charley Beushausen	VRCD	21:38	Arrived at the reporting party's property, access was granted to observe complaint. From the property line we were able to observe occupants talking loudly from the area of the pool for the vacation rental. Upon arrival at the vacation rental we spoke with the occupant in charge and informed him of the complaint received and the observations made. Occupant understood and stated that they did not realize they were being so loud; he apologized and mentioned they would be coming in for the night. Good neighbor brochure was given to occupants. Local contact was made aware about the above complaint and the actions that were taken to resolve the issue.	NO	