

DATE	MT	CALL IN TIME	CALL ID #*	PROPERTY ADDRESS NUMBER	PROPERTY ADDRESS STREET NAME	DESCRIPTION OF CALL	RESPONSIBLE MANAGING PARTY	CITY RESPONDING PARTY	TIME OF RESPONSE	ACTION/FINDINGS	OWNER OCCUPIED	CITATION ISSUED
02/17/2020	20:11	8:11 PM	200217200658	1124	S Sagebrush Road	There's Outdoor Amplified Music.	Lux Box Agency	AUS	20:43	Upon Arrival There Was No Noise. The Guests Had Left The Property, No Citation Was Issued. As I Was Here It Was Super Quiet Nothing Going On, As I Was Calling It In The Owner Came And Panicked As No One Was Supposed To Be There Not Rented Yet. But The Call Was For Loud Party Etc There Is No Party No Noise No People. Appears To Be A False Call. Called Caller Back With Resolution No Answer Left Message.	NO	
02/21/2020	9:02	9:02 AM	200221085922	1847	Apache Circle	It Is An Unregistered Vacation Rental And Kids Are Screaming In The Pool.	N/A	CODE	9:17	From the property line heard kids in the back yard. Made contact with the RP. He thought it was a illegal VR. Made contact with occupants. Said he was using his friends house and did not rent. Gave him a good neighbor brochure. No violation found.	NO	
02/21/2020	19:28	7:28 PM	200221192526	185	W Santa Catalina Rd	Calling Regarding Music And Noise	Jonathan Taylor	CODE	19:40	From the street in front of the property no violation for music or noise was observed. No contact was made with occupants. Local contact was informed of complaint received.	NO	
02/21/2020	23:04	11:04 PM	200221225930	1186	E Racquet Club Rd	There's A Lot Of People Parked At The House, There Were 7 Cars Before And Now There Is 5 Currently Parked Nearby	Bret Allison / Paula Good	CODE	23:13	Upon arrival we were unable to observe a violation for cars as there were only two cars parked on the property which is allowed to have up to four cars on the driveway. No contact was made with occupants. Reached out to local contact and left voicemail for a call back.	NO	
02/22/2020	10:58	10:58 AM	200222105405	2311	N Whitewater Club Dr	Have Called So Many Times For This Property Before. Loud Occupants And Playing Music. Which Started @ 7:15am Today.	Rick Sword / Anuy Smith	CODE	11:10	From the RP heard no noise or music. Arrived at 2311 Whitewater at 11:15AM. From the front of the property, heard no noise or music. Made contacted with the occupants. Gave them a good neighbor brochure and told them to be mindful of the neighbors. Called and left message for local contact. still waiting to hear back. no violation found.	NO	
02/22/2020	19:44	7:44 PM	200222194018	137	Tahquitz Way	I Have Been Listening To The Loud Music Etc Since 12 This Afternoon Please Send Someone Out	N/A	CODE	19:49	Arrived at the property at 7:49 PM from the street in front of the property music could be heard however this was coming from Colony 29 and not a the vacation rental. Noise readings were taken which showed that music was within the decibels allowed. No citation was issued. We spoke with property management personnel about complaint.	N/A	
02/22/2020	20:14	8:14 PM	200222201320	N/A	N/A	Caller Said Nuisance Stopped But Will Call Back If An Issue	N/A	N/A	N/A	N/A	N/A	
02/22/2020	22:18	10:18 PM	20022221535	2191	E Calle Papagayo	People Talking Loudly And Using The Pool.	Charley Beushausen	CODE	20:30	From the street in front of the property no noise or music was audible reporting party gave access to his property and no noise was heard from his property line either. No citation was issued. Local contact was notified.	NO	
02/22/2020	23:00	11:00 PM	200222230000	N/A	N/A	Noise Stopped After He Called, Will Call If He Needs Us Still	N/A	N/A	N/A	N/A	N/A	
02/23/2020	23:05	11:05 PM	200223230428	N/A	N/A	Line Disconnected	N/A	N/A	N/A	N/A	N/A	
02/23/2020	23:10	11:10 PM	200223230605	2393	San Clemente	They Are Playing Loud Music In The Backyard. We Cannot Sleep For Work.	Turnkey Vacation Rentals	CODE	23:23	From the street in front of the property no noise or music was audible reporting party gave access to property and no noise was heard from property line either. No citation was issued. Local contact was notified.	NO	