

DATE	MT	CALL IN TIME	CALL ID #*	PROPERTY ADDRESS NUMBER	PROPERTY ADDRESS STREET NAME	DESCRIPTION OF CALL	RESPONSIBLE MANAGING PARTY	CITY RESPONDING PARTY	TIME OF RESPONSE	ACTION/FINDINGS	OWNER OCCUPIED	CITATION ISSUED
03/10/2020	11:47	11:47 AM	200310113557	2601	Golf Club Drive Unit 78	Unit 78 In Our Association. IT Has Been Reported To Me The Owner Is Doing Short Term Rents To Various Drug Users. There Are People Coming In And Out Various Times Of The Night. He Has Travel Trailer In The Parking Lot., Where He Stays When Other Are Renting The Condo Out. Please Be Careful Approaching Him. He Is Known To Be Confrontational Police Have Been Notified Previously	N/A	CODE	19:32	Forwarding info to PD	N/A	
03/10/2020	11:47	11:47 AM	200310114122	2601	Golf Club Drive unit 78	Duplicate Call. See Call ID 200310113557	N/A	CODE	19:32	Forwarding complaint to PD	N/A	
03/10/2020	19:20	7:20 PM	200310191241	500	Amado unit 721	She Yells Everything. She Does Everything Loudly. I Can Hear Everything, With All The Doors Closed. She Is Staying In Unit 721, The Gate That You Enter Will Be Perpendicular To Amado, Near The Center.	N/A	AUS	19:57	Went there and made contact with RP. RP was saying neighbors were being loud. Upon arrival, I told her that I would do a courtesy. Spoke with neighbors and asked them to keep it down. Told RP if it continued to contact the police.	N/A	
03/11/2020	12:15	12:15 PM	200311121252	1566	Lorena Way	I May Not Be Home But I Will Leave Gate Unlocked. They Are Super Loud With Music. It Is Ridiculous.	Marc Brooks	CODE	12:32	Upon arriving, I was unable to observe music. I did observe voices from the backyard, were within noise limits. Made contact, explained complaint and ordinance. No citation, no violation.	NO	
03/11/2020	12:27	12:27 PM	200311122429	1566	Lorena Way	They Are Screaming Playing Loud Music And Causing A Disturbance. This House Has Been A Constant Violator.	Marc Brooks	CODE	12:32	Upon arriving, I was unable to observe music. I did observe voices from the backyard, were within noise limits. Made contact, explained complaint and ordinance. No citation, no violation.	NO	
03/11/2020	15:47	3:47 PM	200311154131	770	N Plaza Amigo	There Is A Small Child That Has Been Screaming Every Day For Hours. You Can Hear It From Inside My House. Please Call The Owners.	Grady McGuire / Mel McElree	CODE	16:05	Stood in front of the property for approximately 20 mins. I did not observe any noise during the time I was in front of the property. No violation, no citation.	NO	
03/13/2020	3:13	3:13 AM	200313030958	1130	E Via Colusa	The Occupants Are Being Very Loud. They Are Out In The Backyard.	Charles Martin / John Evans	AUS	4:01	I Have Been Here For 30 Minutes And It Is Very Quite. No Signs Of Anything Going On.	NO	
03/13/2020	22:15	10:15 PM	200313220821	2650	Vincentia Road	They're Being Loud And Laughing In The Pool Area We Can't Sleep.	Steve Bryan / Cathy Carder	CODE	10:29	we were able to hear occupants talking from street adjacent with the east property line. Contact was made with occupants, good neighbor brochure was given. No citation was issued, local contact was called and informed of complaint received.	NO	
03/14/2020	13:04	1:04 PM	200314125828	2332	N San Clemente Road	The Occupants Are Being Loud.	Scott St James	CODE	13:15	Arrived at the RP property at 1:15pm. From the rear of the property, music could be heard. At 1:27 I attempted to contact the occupants at the home. They could not hear my attempts. I then had to call the local contact. I issued a citation and followed up with the RP and local contact.	NO	A6213-Music
03/14/2020	15:38	3:38 PM	200314153412	1566	Lorena Way	This Is The 2nd Time I Have Called. They Are Screaming And Being Very Loud. This Has Been Going On For 3 Days. No One Came Last Time And No One Ever Called Me. Please Call Me	Marc Brooks	CODE	15:54	From the RP property we were able to observe that music was being played outdoors and sound was traveling beyond property lines. We made contact with occupants informed them of our observation and explained that this was a violation of the vacation rental ordinance. Good neighbor brochure was given, occupants did not provide ID for citation. Local contact was called and informed of the violation, contact provided ID information for responsible person. Citation will be issued via mail.	NO	A6019-Music
03/14/2020	17:04	5:04 PM	200314170051	1566	Lorena Way	Please Call Asap, The Occupants Are Still Be Very Loud And Yelling Still, Second Complaint. Please Assist Asap.	Marc Brooks	CODE	17:20	From the street in front of the property, no violation for loud occupants was observed. Followed up with the reporting party and asked to access their property to conduct another observation, but the reporting party declined allowing us access. While observing at the front, occupants of the rental came out and we briefly discussed the complaint and our observation. Went over the rules regarding noise and music, as well as the limits of cars and occupants at a vacation rental property. They advised that they had already been told to turn off the music, and that they would ensure that the noise was kept under the permitted limit. No citation issued. Followed up with the local contact and the reporting party.	NO	
03/14/2020	17:24	5:24 PM	200314172121	1566	Lorena Way	There Is Loud Music And Yelling At This Location. This Is Not The First Time This Has Happened. Please Call Me With The Resolution	Marc Brooks	CODE	18:13	See Call ID 200314170051	NO	
03/14/2020	21:29	9:29 PM	200314212904	N/A	N/A	Caller Hung Up	N/A	N/A	N/A	N/A	N/A	
03/14/2020	23:06	11:06 PM	200314230330	993	Patencio Road	They Are Having A Loud Meeting With A Lot Of Music And Singing.	Zen Home	CODE	23:17	From the property line, noise was observed coming from inside the home. Made contact with the occupants and the property owner was present, property was not currently being rented. Briefly discussed the complaint and our observation, property owner advised that they had some friends over but no one was outside. Owner advised that they would close the doors and windows facing the backyard and ensure that the noise was kept within the permitted limits. No citation issued.	NO	
03/15/2020	0:26	12:26 AM	200315002303	147	Tahquitz Way	Caller Didn't Want To Leave Any Information. Caller Sounded Irrate.	McLean	AUS	1:31	Everything All Clear, Noise Level Was Not High Enough To Issue Citation, I Let Them Know That There Was A Complaint Made	NO	

03/15/2020	0:26	12:26 AM	200315002303	147	Tahquitz Way	Caller Didn't Want To Leave Any Information. Caller Sounded Irate.	McLean	CODE	0:36	Arrived at the property at 0:36. From the street in front of the property, a violation for music amplified beyond the property line was observed. Made contact with the occupants who stated that the responsible renter was not available. Briefly discussed the complaint, our observation, and the rules regarding music and noise at a vacation rental property. Occupants apologized and advised that they would turn the music off. Citation issued and will be sent via mail. Followed up with the local contact to advise of the observed violation and request the responsible renters information.	NO	A6126-Music
03/15/2020	14:42	2:42 PM	200315143724	147	Tahquitz Way	Loud Music And Loud Occupants. I Have Been Forced To Leave My Home. We Had To Put With This Until 1:30am This Morning.	McLean	CODE	0:58	Arrived at the property at 2:58 PM. From the street in front of the property we observed music amplified beyond the property line. Made contact with the occupants who stated that the responsible renter was not available. Briefly discussed the complaint, our observation, and the rules regarding music and noise at a vacation rental property. Occupants denied having any music playing. Citation issued and will be sent via mail. Followed up with the local contact to advise of the observed violation and request the responsible renters information.	NO	A6214-Music
03/15/2020	18:24	6:24 PM	200315182024	1837	S Caliente Road	Calling To Report A Pool Party. There Is Loud Music. Loud Adults And Children. There Is Also 5 Cars Parked There.	Blanca Gonzalez/Kurt Meisenbach	CODE	20:53	From the street in front of the property no music was observed, there was also no audible adults or children. Contact was not made with the occupants. Citation was not issued.	No	