

April, 2020



# DEPARTMENT OF SPECIAL PROGRAM COMPLIANCE

## Vacation Rental and Homeshare Monthly Newsletter

### In this issue:

- ◆ Local Contact Information
- ◆ COVID-19
- ◆ Quarterly Stakeholder Meeting

Welcome to the Vacation Rental and Homeshare Monthly Newsletter. The goal for the newsletter is to continue communication to stakeholders on topics of general concern on and between the months of the Quarterly Stakeholder Meeting.

The Quarterly Stakeholder Meeting scheduled on May 12, 2020 at 4:00 p.m. is **CANCELLED**

Future Stakeholder Meetings:

- August 11, 2020 - 425 N Civic Drive, Palm Springs - 4:00 p.m.
- November 10, 2020 - 425 N Civic Drive, Palm Springs - 4:00 p.m.

## Local Contact Information

Local Contact Definition: *the Owner, a local property manager, or agent of the Owner, who is available twenty-four hours per day, seven days per week for the purpose of responding in-person within thirty (30) minutes to complaints regarding the condition, operation, or conduct of occupants of the Vacation Rental, or any agent of the Owner authorized by the Owner to take remedial action and who responds to any violation of this code.*

If you have recently changed Local Contacts, or if there is updated information to provide, please visit [Updating Mailing Address and Local Contact Information](#) on our website.

## COVID-19

The Department of Special Program Compliance thanks you for your continued understanding and support at this time with the Local Emergency Orders.

For further information on COVID-19 please visit [COVID-19 updates](#) on our website by visiting the link above.

### Additional Information

Riverside County Public Health COVID-19 information [www.rivcoph.org/coronavirus](http://www.rivcoph.org/coronavirus)

State of California COVID-19 information [www.cdph.ca.gov/covid19](http://www.cdph.ca.gov/covid19)

### Local Orders:

[Current Riverside County Short-Term Lodging Order](#) \*This order supersedes the Palm Springs Local Emergency Order below with an end date of June 19, 2020

[Palm Springs Local Emergency Order](#)

### State Order:

[Executive Order N-33-20 Stay at Home Order FAQ's](#)

## May Quarterly Stakeholder Meeting

The May Quarterly Stakeholder Meeting has been cancelled in response to COVID-19 and the local Emergency Orders.

However, we would like to send out next month a newsletter that specifically answer questions that you might have tabled for the Stakeholders meeting.

If there are questions or updates that you would like to email in, please email: [Vacation.Rentals@palm Springsca.gov](mailto:Vacation.Rentals@palm Springsca.gov)

Please state in the subject: May Quarterly Stakeholder Question.

We are also looking into incorporating Zoom video conferencing for our future stakeholder meeting. If this is of interest to you, please let us know.

The Department of Special Program Compliance

425 N Civic Dr, Palm Springs, CA, 92262