

DATE	MT	CALL IN TIME	CALL ID #**	PROPERTY ADDRESS NUMBER	PROPERTY ADDRESS STREET NAME	DESCRIPTION OF CALL	RESPONSIBLE MANAGING PARTY	CITY RESPONDING PARTY	TIME OF RESPONSE	ACTION/FINDINGS	OWNER OCCUPIED	CITATION ISSUED
04/06/2020	8:29	8:29 AM	200406082411	868	E Janet Circle	The Pool Equipment Goes Off Every 10-15 Minutes And Is Broken And Making A Loud Noise And Vibrating Our Property Badly. Been Going On All Night And This Morning	Altamira	CODE	9:52	Went directly to reporting party. RP Stated the pool motor went off about every 12 minutes and it scares them as it shakes their house. I stayed there 15 minutes and never heard it. Went to violation location and attempted to speak with occupant. No one answered the door. Contacted local agency (Altamira) and left a voicemail for them.	N/A	
04/06/2020	8:32	8:32 AM	200406082917	467	S Calle El Segundo #D5	A New Tenant Moving In, I Would Like To Know The Protocol. Please Call.	Marc Lange	CODE	9:41	Spoke with occupant in unit D5 who is the property owner. Owner asked for information on closing out the vacation rental permit. Advised to contact the office to get the appropriate closure forms for the permit and TOT.	YES	
04/06/2020	11:10	11:10 AM	200406110450	3243	N Mica Dr	The Occupants Are Not Following The Staty At Homes Rules And They Are Not Wearing Masks. They Are Coming And Going At All Hours Of The Day And Night And Doing Construction, For About A Week.	Arrived, LLC	CODE	11:34	I did not observe construction work or noise at time of arrival. I also did not observe any person(s) outside of the property. No violation, no citation.	N/A	
04/06/2020	12:56	12:56 PM	200406125430	N/A	N/A	Referred Caller to Office Hours	N/A	N/A	N/A	N/A	N/A	
04/06/2020	12:24	12:24 PM	200406122112	210	W El Camino	I Am A Resident In Palm Springs. There Is A Group That Just Checked In Next Door They Are Smoking Pot. Is This A Legal Rental Right Now?	McLean	CODE	15:28	Occupants have been in the city for the last 3 weeks, no violation, no citation.	NO	
04/06/2020	13:46	1:46 PM	200406134156	1224	E San Lucas Rd	There Is A Short Term Rental That Had People In It Last Week. They Have New Renters In It Now. The Address Is 1224 E San Lucas Rd.	N/A	CODE	14:00	Made contact with Occupant. Occupant stated that they are mitigating No violation, no citation.	NO	
04/06/2020	18:24	6:24 PM	200406181758	2931	Sundance Circle E	I Am The President Of The Hoa And I Want To Report A Vacation Rental. Please Call Me Back So I Know How To Answer Tenants Questions.	Turnkey Vacation Rentals	CODE	19:28	Contacted Agency; they verified that PO are staying at their home. No violation.	YES	
04/06/2020	18:51	6:51 PM	200406184454	1566	Lorena Way	We Have Not Heard Anything For Several Days From This Location, But I Think They Have Rented It Out Again, Because There Is A Lot Of Noise Coming From The Back Yard Pool Area.	Marc	CODE	19:29	Contacted Manager, stated that occupants arrived prior to the moratorium and have a long term lease of eight months. No violation.	NO	
04/07/2020	10:19	10:19 AM	200407101826	N/A	N/A	Caller Will Call Back	N/A	N/A	N/A	N/A	N/A	
04/07/2020	11:43	11:43 AM	200407113744	3243	N Mica Dr	I Called Yesterday To Report Activity And I Have Not Heard Back On The Results. They Are Running Around Not Wearing Masks, I See People Entering And Leaving, There Are Vehicles.	Arrived, LLC	CODE	17:19	Contacted rental agency, they stated owner is at the property. No violation.	YES	
04/07/2020	16:15	4:15 PM	200407161434	N/A	N/A	Asked to Speak With Someone in the Office	N/A	CODE	N/A	Caller Wanted Specifics On The Owners Being Allowed To Stay In The Properties	N/A	
04/08/2020	11:02	11:02 AM	200408105750	22359	Fawnridge	There Is An Air Bnb. It Is Still Being Rented.	N/A	CODE	11:07	Property falls outside of our jurisdiction, belongs to County of Riverside. Contacted RP to inform them to call County.	N/A	
04/08/2020	11:41	11:41 AM	200408113656	3243	N Mica Dr	This Is The Third Day I Have Called. And Was Promised A Call Back. No One Ever Contacted Me. This Is Regarding Activity Going On At The Property With No Masks Being Used.	Arrived, LLC	CODE	11:56	Contacted the RP on 4/7. According to the rental agency, the property owner is at the property	YES	
04/08/2020	11:55	11:55 AM	200408115104	1148	N Calle Marcus	Report, Since The Monitorium There Has Been Outsiders Coming In And Out, Different Cars, They Stay About 3-4 Days And Then Leaves. I Understand There Were Not Suppose To Be Any New Renters?	Francisco Armas	CODE	12:55	Property appears to be vacant upon arrival.	N/A	
04/08/2020	12:27	12:27 PM	200408122727	N/A	N/A	Referred Caller to Office Hours	n/a	n/a	N/A	N/A	N/A	
04/08/2020	14:23	2:23 PM	200408142055	2390	E Santa Ynez Way	Property Is Currently Being Rented Out	Charlie Beushausen	CODE	14:32	Property owner is at the property sheltering in place.	YES	

04/08/2020	15:36	3:36 PM	200408153158	1057	Tachevah Drive	The Rentals Came Two Days Ago And Just Adhering To The Ordinance Set Forth.	Jonathon or Mark	CODE	16:31	Spoke with the local contact who advised that the current occupants are renters, but were in place prior to the moratorium. No violation, the renters are permitted to stay through their booked rental term.	NO	
04/09/2020	9:42	9:42 AM	200409093547	3242	N Mica Dr	There Is Activity Going On At The House Next Door. The Activity Takes Place Between 9:30 Am And 2:30 Pm Daily.	Jorge Torres Jr	CODE	10:02	I spoke with the local contact and had him stop them and have them leave by 12 noon. Also left a voicemail for the property owner.	NO	
04/09/2020	14:08	2:08 PM	200409140638	2990	E Santa Ynez Way	Property Keeps Getting Rented Out	Charlie Beushausen	CODE	14:14	Spoke with local contact who said it is the owner sheltering in place at the property and not sure how long they will remain there at this point.	YES	
04/09/2020	14:31	2:31 PM	200409142919	N/A	N/A	Referred Caller to Office Hours	N/A	N/A	N/A	N/A	N/A	
04/09/2020	17:57	5:57 PM	200409175355	527	S Indian Trail	I Walk By This Property Every Day, And I Keep Seeing New Cars There, Currently There Are 3 Cars In Driveway 2 From California, And 1 Is From Colorado. I Thought There Was No New Rentals?	Turnkey Vacation Rentals	CODE	0:36	Called local contact and informed them of the complaint received, local verified that home is currently owner occupied.. No citation issued.	YES	
04/09/2020	18:03	6:03 PM	200409175852	1177	N Paseo Dero	The Owners Staying At The House, But They Are Having Guests Coming In On The Weekends, And It Is A Different Group Each Weekend. Just Letting You Know, We Are Concerned.	PSP Property Care	CODE	0:35	Called local contact and informed them of the complaint received. Local contact stated that home was currently owner occupied and that she would relay message to owner. No citation issued.	YES	
04/10/2020	8:41	8:41 AM	200410084047	N/A	N/A	Dialed Wrong Number	N/A	N/A	N/A	N/A	N/A	
04/10/2020	8:19	8:19 AM	200410081401	1932	S Navajo Drive	This Is A Short Term Rental. The Vehicles Keep Changing For 3 Weeks. Out Of State Plates. I Would Like To Know If I Am Wrong So I Do Not Keep Calling.	ACME House Company	CODE	0:33	Made contact with the local contact who advised that the property is owner occupied and not rented. No violation, followed up with the reporting party.	YES	
04/10/2020	14:29	2:29 PM	200410142534	554	Plaza Amigo	I Want The Person Who Gets The Complaint Calls For This Address To Know That I Am The Owner Of The House And I Will Be There Until Wednesday. In Case Anyone Calls In To Complain.	Norma	N/A	N/A	N/A	YES	
04/10/2020	17:04	5:04 PM	200410170139	2540	S Araby Drive	They Are Renting The Property During The Ordinance. These People Are Passing My House And Walking Outside.	Julie Rupp / Candy or Tom Brust	CODE	18:30	Made contact with occupant who informed us he was sheltering in place due to being unable to return home. Spoke to homeowner who corroborated the statements made by the occupant. No violation was observed no citation was issued.	NO	
04/10/2020	17:15	5:15 PM	200410171205	450	W Alvarado	According To The Guidelines, I Don't Think They're Supposed To Be In There. They've Been In The Rental Since February.	Teri Grady	CODE	22:06	Owner called back and confirmed that occupants have been renting out home since 02/1/2020 and are currently sheltering in place.	NO	
04/10/2020	22:22	10:22 PM	200410221859	1672	S Calle Rolph	This Is The 3rd Time In 2 Weeks I Have Called On The Property. You Can Hear The Music On The Street, Didnt Receive A Call Back Last Time. Please Call.	Ron Caprole / Russell Treacy	CODE	0:26	Called local contact who stated that the home is currently owner occupied. Informed contact of the complaint received with regards to music being played loudly contact stated that he would relay message to owner of the house. No citation issued.	YES	
04/11/2020	10:04	10:04 AM	200411100104	303	W Via Escuela	Please Call Assist, The Above Vacation Rental Was Moved Into Today And It Is A Rental And The Occupants Need To Be Removed Asap, Urgent	Michael Sims / Bret Allison	CODE	11:27	Spoke with the property owner who advised that he is currently occupying the residence along with his immediate family members. No violation. Followed up with the reporting party.	YES	
04/11/2020	11:38	11:38 AM	200411113255	2350	Tamarisk Road	There Is Someone Parked At 2350 Tamarisk. No One Is Supposed To Be There Due To The Global Issue. This Is A Serious Offense.	N/A	CODE	11:45	Called the reporting party back and advised that the reported property, 2350 Tamarisk, is not a registered vacation rental property. Asked if there was any active nuisance other than people just being at the residence and he said no. Advised that we would look into whether the property was operating as an illegal rental.	N/A	
04/11/2020	11:41	11:41 AM	200411113702	3710	Calle De Carlos #7	The Landlord Of 3710 Calle De Carlos #7 Is Illegally Renting Out The Unit.	N/A	CODE	11:58	Called the reporting party back and discussed the details of her complaint. Advised we will follow up and investigate the potential unregistered rental activity.	N/A	
04/11/2020	12:00	12:00 PM	200411115932	N/A	N/A	Referred Caller to Office Hours	N/A	N/A	N/A	N/A	N/A	

04/11/2020	12:18	12:18 PM	200411121558	3242	N Mica Dr	Please Call There Is An Occupant With A Weapon At The Above Address, Please Assist Asap.	Jorge Torres Jr	CODE	12:25	Called the reporting party back. He stated that he thought he saw someone near the reported property that may or may not have had a weapon. I advised him that if he felt he was in danger or had reason to believe there was suspicious activity, call the police.	N/A	
04/11/2020	12:36	12:36 PM	200411123248	1224	E Deepwell Road	. I Am Not Home At This Time. Calling To Report That People Have Checked In.	Claudia Lunow	CODE	14:28	Made contact with the owner. He is currently occupying the residence and has been at the property for about a week. Followed up with the reporting party.	YES	
04/11/2020	13:13	1:13 PM	200411130859	1175	E El Alameda	I Believe This Home Is A Vacation Rental But Suddenly Today It Is Occupied. There Are Multiple Cars Parked In Front Of The House. I Can Hear Children In The Backyard Playing.	Catherine Lankford	CODE	16:05	Made contact with the local contact who advised that the property owner is currently occupying the residence. No violation. Followed up with the reporting party.	YES	
04/11/2020	14:13	2:13 PM	200411140754	N/A	N/A	Please Call To Confirm Noise Complaint For Past 6 Days Children Out Playing But A Very Very Loud.	N/A	CODE	16:03	Called the reporting party back, she not able to identify a particular property just that she was hearing some sort of noise.	N/A	
04/11/2020	15:20	3:20 PM	200411151336	N/A	N/A	There Is A Resident Using The Pool Area Walking Around This Is A Short Term Renter At Saddle Rock Estates	N/A	CODE	19:39	The property isn't listed and there wasn't any caller information.	N/A	
04/11/2020	17:02	5:02 PM	200411165928	2904	Sonora Road	They Are Really Loud And There Are People Occupying Even After The No Occupy Rule From The City.	Vinnie Jones / Charles Pena	CODE	16:57	Reached out to local contact who stated he did not know is home was owner occupied or not. Followed up by making in person contact owner who said he and his family were currently occupying the home.	YES	
04/11/2020	17:14	5:14 PM	200411171052	3242	N Mica Dr	Construction Workers Are At The Location Bringing Equipment Into The House	Jorge Torres Jr	CODE	19:47	Reached out to local contact who advised that there was no construction being done at the property and that it was currently owner occupied. Followed up with reporting party.	YES	
04/11/2020	17:37	5:37 PM	200411173419	1162	E San Jacinto Way	There Is Someone At That Property And I Think They Are In Violation Of The City's Regulations Regarding The Rental Properties In This Area In The Covid 19 Era.	Palm Springs Holiday Rentals	CODE	20:02	Reached out to local contact who stated that the home is currently being occupied long term (60 days). Called back reporting party to inform them of findings.	NO	
04/11/2020	18:42	6:42 PM	200411183823	272	N Via Las Palmas	These People Are Having A Loud Pool Party And They Are There, They Are Playing Music Outside And It Is Audible From Down The Street. They Are Occupying The House And There Should Not Be Anyone There.	Altamira	CODE	20:05	Reached out to local management company who stated that the home is currently being rented out for 3 months. Informed local contact of the complaint received to have him follow up with the occupants. Followed up with call to reporting party.	NO	
04/11/2020	19:04	7:04 PM	200411190129	272	N Via Las Palmas	People Are Screaming In The Yard And Playing Loud Music. Please Call Me Back	Altamira	CODE	20:05	See notes for previous call.	NO	
04/12/2020	0:41	12:41 AM	200412003616	223	Jill Circle	They Are Having A Party. It Has Been Going On For A Few Hours. We Thought They Would Stop By Now, But They Haven't	Arrived LLC	CODE	11:03	Spoke to RP and apologized for late follow-up. RP was more concerned about social distancing than noise.	N/A	
04/12/2020	10:28	10:28 AM	200412102414	523	N Lujo Circle	There Are People At The Property And They Are Violating The City Mandate About No Vacation Rentals Until June 19.	Manuel Ramierz	CODE	11:30	Not being rented but used by family members.	NO	
04/12/2020	10:55	10:55 AM	200412105339	1251	E Via Estrella	I Saw New Renters Arrive 2 Days Ago Against Covid-19 Restrictions.	365 Vacation	CODE	11:12	Spoke to 365 Vacation Rentals, who stated property is not being rented and being used by property owner.	YES	
04/12/2020	11:30	11:30 AM	200412112822	40575 Ventana Court.	Ventana	Owner Is Stating Its "Family Members" But We Know They Are N2nants Moving In During Covid-19 Lockdown. The Address: 40575 Ventana Court. Owner Is Stating Its "Family Members" But We Know They Are Not	N/A	CODE	12:26	Not a Vacation Rental.Called RP and advised her property in Palm Desert are not in our jurisdiction.		
04/12/2020	11:36	11:36 AM	200412113233	12	Warm Sands Place	There Is A Home A Block From My Home. They Park In Front Of My Home. They Weren't There 2 Days Ago. I Am Assuming That They Are Staying In A Vacation Rental.	Carol & John Curry	CODE	12:23	Spoke to Local Contact, who stated property is being used the owner of the property.	YES	
04/12/2020	12:31	12:31 PM	200412122953	1240	Pasatiempo Road	New Renters Since Covid-19 Rule. This Is The Third Since Rule Came Into Effect.	Heather Marquez	CODE	14:18	Received voicemail from Heather who states she no longer manages the property. Will leave case open until update has been obtained	N/A	
04/12/2020	12:31	12:31 PM	200412122744	1180	Pasatiempo Road	New Renters Moved In Friday. This Is The 4th Group Of People Since March 18th. Against Covid-19 Compliance	Vacation Palm Springs	CODE	21:56	Home owner called back to state that his boyfriend is currently occupying the house and he himself was on his way to Palm Springs he stated that they will be sheltering in place here in Palm Springs.	YES	

04/12/2020	13:43	1:43 PM	200412133813	12	Warm Sands Place	I Still Have Not Gotten A Call Back Regarding The Rental Violation At The Address	Carol & John Curry	CODE	15:14	it's being used by the property owner.	YES	
04/12/2020	14:53	2:53 PM	200412145316	N/A	N/A	Referred Caller to Office Hours	N/A	N/A	N/A	N/A	N/A	
04/12/2020	15:48	3:48 PM	200412154216	2505	Toledo	2505 Toledo Ave There Is A Pool Party Going On And There Shouldn't Be Anyone There To Begin With .	N/A	CODE	18:11	i just called the on call and that is not a vacation rental and the on call called the reporting party and said it was a resident and they need to call the police to resolve the matter	N/A	
04/12/2020	19:15	7:15 PM	200412191316	N/A	N/A	Referred Caller to Office Hours	N/A	N/A	N/A	N/A	N/A	