

DATE	MT	CALL IN TIME	CALL ID #*	PROPERTY ADDRESS NUMBER	PROPERTY ADDRESS STREET NAME	DESCRIPTION OF CALL	RESPONSIBLE MANAGING PARTY	CITY RESPONDING PARTY	TIME OF RESPONSE	ACTION/FINDINGS	OWNER OCCUPIED	CITATION ISSUED
04/20/2020	15:36	3:36 PM	200420153226	980	E Garden Road	I Am Concerned And Nerve Racked Because Two People At This Address Just Checked In. I Thought No New Rentals Are To Be Going On At This Time. They Just Parked A Blue Tesla In The Garage.	Vacasa	CODE	15:52	Contacted PO, stated that they just arrived at the property in order to upkeep the home. No violation.	YES	
04/21/2020	10:05	10:05 AM	200421100404	N/A	N/A	Referred Caller to Office Hours	N/A	N/A	N/A	N/A	N/A	
04/21/2020	11:08	11:08 AM	200421110843	N/A	N/A	Referred Caller to Website	N/A	N/A	N/A	N/A	N/A	
04/21/2020	14:54	2:54 PM	200421145433	N/A	N/A	Referred Caller to Website	N/A	N/A	N/A	N/A	N/A	
04/21/2020	15:25	3:25 PM	200421152440	N/A	N/A	Information Given To Caller	N/A	N/A	N/A	N/A	N/A	
04/21/2020	16:33	4:33 PM	200421162834	420	N Villa Court #110	People Were Staying At This Location Last Night. He Owns The Condo And Rents Out As Air Bnb. Last Night 2 People Were Styng There. No One Is There Right Now. Please Call.	Charles Newcomb / Jason Watters	CODE	16:52	Spoke with property owner and local agent He said that is the condo he owns and resides it. He stayed there last night. No violation.	YES	
04/22/2020	8:11	8:11 AM	200422081055	N/A	N/A	Referred Caller to Office Hours	N/A	N/A	N/A	N/A	N/A	
04/22/2020	12:27	12:27 PM	200422122433	N/A	N/A	Referred Caller to Office Hours	N/A	N/A	N/A	N/A	N/A	
04/22/2020	12:30	12:30 PM	200422122820	N/A	N/A	I Had A Registered Nurse Call Me. They Said They Were Allowed To Rent Because They Are Essential Worker. Is That True? Website Doesn't Answer That Question	N/A	CODE	10:28	PO called with questions regarding essential workers possibly renting his property in the near future. Explained requirements needed.	N/A	
04/22/2020	13:50	1:50 PM	200422134618	947	N Cibola Circle	Occupants Are Being Loud. They Come Every Wednesday And Spend About 4 Days Partying. Music Is Loud All Day.	Palm Luxury Properties	CODE	14:20	Property is owner occupied, owner has been staying at his home for several weeks. I also took a DB reading of the music that was observed from the front of the home, DB levels were within the allowed limits for time of day. No violation	YES	
04/22/2020	22:31	10:31 PM	200422222811	1266	S Farrell	I Am Calling Because There Is Loud Music Somewhere On South Ferrel Between San Mateo And Senora	McLean	CODE	22:47	Arrived at the reported property. From the street in front of the property, music was observed amplified beyond the property line. Made contact with the occupants and found that it was owner occupied, not rented. Advised of the complaint and she said she would turn the music down. No violation. Followed up with the reporting party.	YES	
04/23/2020	10:22	10:22 AM	200423101637	1785	N Via Miraleste Unit 1723	This Is For 1785 N Via Miraleste Unit 1723. It Is Being Rented Out And Last Night They Were Making Talking Loud And Laughing All Night. I Asked Them To Quiet Down And They Started Climbing The Tree.	N/A	CODE	11:25	Arrived at the location, there were no occupants present.	N/A	
04/23/2020	12:45	12:45 PM	200423123455	2455	Via Sonoma D	Address Is 2455 Via Sonoma Unit D Palm Springs, Ca 92264. There's A Short Term Renter That's Staying There Illegaly.	N/A	CODE	13:32	Went to location and spoke with occupant. He has been there three months and has a month to month rental agreement with the property owner.	NO	
04/23/2020	13:40	1:40 PM	200423133810	N/A	N/A	Referred Caller To Office Hours	N/A	N/A	N/A	N/A	N/A	
04/23/2020	15:47	3:47 PM	200423154459	N/A	N/A	Referred Caller to Office Hours	N/A	N/A	N/A	N/A	N/A	
04/23/2020	18:59	6:59 PM	200423185647	527	S Indian Trail	There Is Another New Car At The Property. There Has Been A Different Car At The Property The Past 3 Weeks. I Thought There Was Not Suppose To Be Any New Rentals.	Turnkey Vacation Rentals	CODE	19:04	property is owner occupied until at least 06/05/20.	YES	
04/23/2020	20:02	8:02 PM	200423195910	1932	S Navajo Drive	Approx 8 People Are At The House & In The Street, They Were Not Wearing Mask. Unsure If They Are Renting Out The Property.	Vacasa	AUS	22:12	Upon Arrival I Made Contact With The Guests. The Home Is Owner Occupied. I Did Advise The Home Owner That There Was A Complaint And He Said That This Should Have Been Reported On The App	YES	

04/23/2020	23:05	11:05 PM	200423230324	947	N Cibola Circle	There Were Some Guests Over The Weekend And They Left But Now They Have Brought In More People, A New Group Of Renters So They Are Still Renting It.	Palm Luxury Properties	AUD	0:03	I Met With The People At The Property. They Stated They Are Family Members and Owner	YES	
04/24/2020	8:36	8:36 AM	200424083519	N/A	N/A	Referred Caller to Office Hours	N/A	N/A	N/A	N/A	N/A	
04/24/2020	8:53	8:53 AM	200424084923	1120	Via Francea	We Are Here At The Rental And Wanted To Touch Basic With You.	Katrine Fernandes	CODE	9:41	Approved Stay. Told the occupant that he must follow all the VR rental rules.	NO	
04/24/2020	9:32	9:32 AM	200424093128	N/A	N/A	Referred Caller to Office Hours	N/A	N/A	N/A	N/A	N/A	
04/24/2020	10:58	10:58 AM	200424105511	2303	Hildy Lane	This Is A Short Term Rental And Two Cars With Out Of State Plates Are There Since Yesterday. They Are Not The Owner, I Know Who That Is. These Are New Renters.	Suzan Hancock	CODE	11:38	Made contact with the the occupants who stated they were not using the home as a vacation rental. Occupants identified themselves as Doctors who are currently assisting at Desert Regional Medical Canter with the COVID19 patients. Above information was verified with owner and local contact.	NO	
04/24/2020	11:44	11:44 AM	200424114401	N/A	N/A	Referred Caller to Office Hours	N/A	N/A	N/A	N/A	N/A	
04/24/2020	12:55	12:55 PM	200424125206	N/A	N/A	I Wanted To Know If There Was An Approval Process For Essential Workers To Stay Out There For Short Term Rental. I Need To Know By Today 04/24.	N/A	CODE	13:00	Gave him a list of rental companies to call and assist him on properly getting a rental as an essential worker.	N/A	
04/24/2020	13:10	1:10 PM	200424130642	815	N Calle Quetzal	The Above Address, There Are Cars At The Home And It Is A Rental Home Only	Bianca Coronel	N/A	13:49	Made contact with the occupants spoke with the owner. Home is owner occupied, no violation observed no citation was issued.	YES	
04/24/2020	13:45	1:45 PM	200424133953	N/A	N/A	Referred Caller to Office Hours	N/A	N/A	N/A	N/A	N/A	
04/24/2020	14:48	2:48 PM	200424144527	623	Desert Way	People Just Checked In Today At This Property. I Thought Short Term Are Not Allowed, Cant This Be Looked Into ?	Kara Moulder / Fred Noble	CODE	15:57	Made contact with the property owner and found that the property is currently occupied by a long-term renter, not short-term, and is not in violation of the current moratorium. Followed up with the reporting party.	NO	
04/24/2020	14:53	2:53 PM	200424144920	500	E Amado Unit 504	There Are Renters At 500 East Amado Unit 504 That Should Not Be There. You Can Access My Property If You Call Ahead Then I Can Let You In.	N/A	CODE	14:55	Called owner and he said his husband is at the property. Called back RP to let her know.	N/A	
04/24/2020	15:35	3:35 PM	200424152816	1960	S Divot Lane	There Are People Staying At This Location. Per The Mayor Of Palm Springs & Riverside County States That No One Is To Be At These Rental Properties.	Manny Hernandez	CODE	15:37	Called the local contact and he stated that the owners daughter is staying at the property. Called back RP and left a message.	NO	
04/24/2020	18:01	6:01 PM	200424175515	2770	Ventura	Loud Music Since 11am With Alot Of Cars Out Front	N/A	CODE	18:38	From the street in front of the property music was observed made contact with the occupants who stated they were not the owners but were not renting.	NO	
04/24/2020	18:18	6:18 PM	200424181145	153	W Santa Catalina Rd	Possible Illegal Rental And They Are Flying A Drone. City I D Is 3665. I Have Photos And Videos Of The Drone.	Tom Neville	CODE	18:52	Made contact with the occupants and found that it was owner occupied. No violation for short term renting or drone flying was observed. Followed up with the reporting party.	YES	
04/25/2020	11:36	11:36 AM	200425113218	N/A	N/A	Short Term Rental Loud Noise 8pm To 10pm On 4/25/20 Renters Are Still There	N/A	CODE	11:45	Can't investigate. RP left no number and no address for the complaint.	N/A	
04/25/2020	12:46	12:46 PM	200425124352	623	Desert Way	Am Concerned About Possible New Rental Since 4/24 Afternoon.	Kara Moulder / Fred Noble	CODE	13:05	She stated that as of 4/24 the property is being rented out for 6 months. Call back RP to let him know.	N/A	
04/25/2020	13:37	1:37 PM	200425133201	895	Arquilla Road	It's On The Intersection Of Sw Corner Of Arquilla And El Alameda. It's Technically On N Arquilla. They Moved In Last Weekend Then They Left And Came Back This Weekend. They're There Now	Alex	CODE	14:00	He stated that friends were staying for the weekend, I told him that the are not following the city ordinance and that they have 24hrs. to leave the property or he will be fined. He stated that they would be out by noon on 4/26.	NO	

04/25/2020	14:45	2:45 PM	200425144222	2770	E Ventura Road	There Is A Very Loud Party Going On. Please Call Me Back Regarding This.	N/A	CODE	15:03	From the street in front of the property, noise and music was observed amplified beyond the property line. Property is not a registered vacation rental, and owner advised property was not rented but his friends were using it for the weekend. Advised owner of the Complaint and briefly discussed the restrictions regarding the shelter-in-place order. No citation issued for noise, but property was found to be in violation of the emergency declaration. Followed up with the reporting party.	NO	
04/25/2020	15:01	3:01 PM	200425145656	2379	Yosemite Dr	This House Is Across The Gulf Course Is Having A Pool Party Of 5 Or 6 People. I Do Not Believe They Are The Owners Of The House. My Call Back Number Will Not Accept Calls From A Blocked Number	Joe Kramer	CODE	15:23	Made contact with the occupants and verified that home is currently owner occupied informed owners of the complaint. Reached out to local contact and left voicemail informing him of the complaint received. No citation was issued	YES	
04/26/2020	16:50	4:50 PM	200426164716	N/A	N/A	I Am Reporting A Listing I Saw On Air B&b From An Individual Near E. Vista Chino In Desert Park Estates. Listing Says It Is Available As Of May 1st. 3bdr/2bath @ 350 A Night	N/A	CODE	16:52	Called reporting party at 4:52 PM for additional information. Caller stated that she did not know what the address was but had found this listing on Airbnb. Reporting party emailed link of Airbnb listing of property.	N/A	
04/26/2020	18:19	6:19 PM	200426181419	2318	E Acacia Rd	Please Issue Them The \$5,000. Fine. I See 6 Cars In Parking Lot That Just Arrived This Weekend. This Is Not Fair My Air B And B's Are Not Allowed Why Is This One?	Ryson Management	CODE	18:40	Made contact with the occupants who stated they had rented the property out through Airbnb from 04/23/2020 - 05/03/2020. Upon reviewing all available information property was found to be in violation of the emergency declaration for short term lodging during the moratorium. Made contact with local mangement company. Citation will be issued. Followed up with reporting party.	NO	
04/26/2020	23:04	11:04 PM	200426230309	1011	Marshall Way	They're Talking Very Loudly And Playing Ping Pong Or Something, I Can't Sleep.	Darryl Curty / Paul Kleinschmidt	CODE	23:23	made contact with the occupants and informed them of the complaint received they stated they would be coming in for the night. Asked occupants if they were owners they sated they are currently renting the property long term for four months. I reached out to local contact who verified that property is being rented out until the end of July.	NO	