

DATE	MT	CALL IN TIME	CALL ID #*	PROPERTY ADDRESS NUMBER	PROPERTY ADDRESS STREET NAME	DESCRIPTION OF CALL	RESPONSIBLE MANAGING PARTY	CITY RESPONDING PARTY	TIME OF RESPONSE	ACTION/FINDINGS	OWNER OCCUPIED	CITATION ISSUED
07/06/2020	11:51	11:51 AM	200706115015	N/A	N/A	Referred Caller To Office Hours	N/A	N/A	N/A	Referred Caller To Officer Hours	N/A	
07/06/2020	13:36	1:36 PM	200706133550	N/A	N/A	Referred Caller To Office Hours	N/A	N/A	N/A	Referred Caller To Officer Hours	N/A	
07/06/2020	15:26	3:26 PM	200706152241	1841	N Berne Drive	I Have A Guest, But You Can Hear The Noise From The Street, .	RELAX Palm Springs	CODE	3:57 PM	From the street in front of the property, music was observed. Made contact with occupants and issued citation for violation.	NO	A5201 - Music
07/06/2020	19:00	7:00 PM	200706185849	2370	S Alhambra Drive	Loud Music Outside By The Pool Started About 20 Minutes Ago	Palm Springs Rental Agency/OranjPalm	CODE	7:27 PM	Upon arriving from the street I was able to observe voices but not music. Knocked on the door with no answer, went to the south side of the property which I was able to observe music, made contact with occupants, explained complaint and observation. No violation.	NO	
07/06/2020	23:35	11:35 PM	200706232640	3500	N Avenida San Gabriel Rd	The People Renting This Property Are Shooting Off Fireworks. It Almost Hit A Tree, Which Is A Fire Hazard.	Mariana Sumampouw / Alex Sumampouw	CODE	9:59 AM	Called the Reporting Party back to discuss his complaint from the previous night. He confirmed the reported address and his observation of fireworks being set off. Stated that he also placed a call into the PSPD dispatch. I advised I would follow up with property manager of the reported rental to discuss the complaint.	N/A	
07/07/2020	11:18	11:18 AM	200707111507	2370	S Alhambra Drive	I Called In A Complaint Last Night And Wanted A Call Back For Followup. I Did Not Receive That Call. It May Have Been Because It Was From A Blocked Number.	Palm Springs Rental Agency/OranjPalm	CODE	11:29 AM	Returned call to reporting party and advised him of Officers findings when he responded to the call last night.	N/A	
07/07/2020	12:34	12:34 PM	200707122327	1070	E Mesquite Ave	Loud Music	Vacation Palm Springs	CODE	12:46 PM	No violation observed. Unable to contact guests as the property is gated. Call vacation Palm Springs. going to reach out to guests and remind them of rules.	NO	
07/07/2020	21:48	9:48 PM	200707214817	N/A	N/A	Information Given To Caller	N/A	N/A	N/A	Information Given To Caller	N/A	
07/07/2020	22:13	10:13 PM	200707221348	N/A	N/A	Information Given To Caller	N/A	N/A	N/A	Information Given To Caller	N/A	
07/08/2020	9:23	9:23 AM	200708092010	505	N Camino Real	You Can See It From The Street. The Trash Is All Over The Driveway. The Birds And Animals Have Been Picking At It For 4 Days Now. Upto 15 Bags Of Trash At Least.	Sergio Abergó / Robert Mersema	CODE	9:31 AM	Trash and trash bags in front yard. Called local contact advised him he had an hour to remove trash. He said he would call the owner. I also called the owner and advised that the trash would need to be cleaned/removed Also called RP and advised.	NO	
07/08/2020	14:45	2:45 PM	200708144350	2079	Paseo Roseta	I Am The Owner. Our Guests Are Under Max Capacity, One Has Not Been Registered, Also An Extra Unregistered Vehicle. I Need To Know The Covid Policy For Unregistered Guests. Please Call.	Ed Fitzpatrick	CODE	2:57 PM	Returned call to property owner and advised her that they are allowed to have 6 guests at the property, but there are no visitors allowed with the current emergency order.	NO	
07/08/2020	15:54	3:54 PM	200708155408	N/A	N/A	Caller Hung up	N/A	N/A	N/A	Caller Hung Up	N/A	
07/08/2020	16:06	4:06 PM	200708160200	133	W San Carlos	There Is Loud Music All The Time And Alot Of Fireworks.	Jeff Milbrandt	CODE	4:29 PM	Upon arriving music was observed beyond property lines and citation was issued to responsible renter. Local contact was informed.	NO	A5876 - Music
07/09/2020	9:12	9:12 AM	200709091208	N/A	N/A	Information Given To Caller	N/A	N/A	N/A	Information Given To Caller	N/A	
07/09/2020	18:01	6:01 PM	200709180057	N/A	N/A	Caller Hung up	N/A	N/A	N/A	Caller Hung Up	N/A	

07/09/2020	18:14	6:14 PM	200709181049	1058	E Suntan Lane	They Are Having Dueling Parties	Vacation Palm Springs	CODE	7:03 PM	From the street in front of the property and from the RP property line no music was observed. Made contact with the occupants and explained the complaint made and the observations made; Reached out to local management company and informed them of the complaint received, observations made and action taken.	NO	
07/09/2020	21:30	9:30 PM	200709212749	1070	E Mesquite Ave	Can You Text Me? I Dont Want To Wake Up The Rest Of My House.	Vacation Palm Springs	CODE	10:51 PM	no audible noise, made contact with guests, they said they had been outside earlier but were in for the night. No violation observed or issued.	NO	
07/09/2020	21:51	9:51 PM	200709215045	N/A	N/A	Information Given To Caller	N/A	N/A	N/A	Information Given To Caller	N/A	
07/10/2020	9:41	9:41 AM	200710093655	2500	N Farrell Drive	I Am Calling To Let You Know That I Tend To Walk By Here Everyday, And I Have Been Noticing Unsecured Trashbags. Concerned About Animals.	Omar Lopez	CODE	9:50 AM	Called LC and Owner to pick up trash.	NO	
07/10/2020	15:59	3:59 PM	200710155312	1120	Villa Francea	Short Term Rental, I Can Hear When You Pull Up, The Pool Is At The Front But There Is A Wall. Can't See But Hear It. For Sale Sign	Katrine Fernandes	CODE	4:22 PM	Was able to witness violation and issue a citation.	NO	A6368 - Music
07/10/2020	16:20	4:20 PM	200710161817	1907	S Mesa Drive	Loud Music	Naelli Lopez	CODE	5:02 PM	From the front of the property, music was heard. Made contact with the occupants. They refused to give ID. Waiting for ID from owner. Citation was issued.	NO	A6230 - Music
07/10/2020	16:59	4:59 PM	200710165459	1265	E Tachevah Drive	There Are 6 Cars At The Property Next Door And 2 Are Parked On Our Property. Please Return My Call	Vacasa	CODE	5:25 PM	Made contact with the occupants. There wer 6 cars out front, but they only claimed 3 and said they were there when they came back from the store. No violation found	NO	
07/10/2020	17:31	5:31 PM	200710172612	1510	E San Jacinto Way	The Neighbors Directly Behind Us Are Yelling, Screaming, And Playing Loud Rap Music. They're Partying And Using Foul Language.	Brian Douglas	CODE	5:41 PM	From the front of the property, no music was heard. They were playing volleyball in the pool. Spoke with the occupant and gave them a good neighbor brochure. No violation found. Called LC and RP.	NO	
07/10/2020	18:42	6:42 PM	200710183931	2957	E Sundance	There's New Renters And They're Blasting Rap Music. I Thought They Weren't Supposed To Have Any Music Day Or Night.	John / Brook Thompson	CODE	5:05 PM	Upon arrival i was unable to witness any violation or make contact with the renters at this property. As I was writing my report the renters arrived to the property at 1930hrs and I was able to explained to them the rules in regards to music in the city of Palm Springs at any vacation rental. The renters were understanding of the rules and agreed to follow and remain in compliance nothing further to report.	NO	
07/10/2020	21:08	9:08 PM	200710210541	1907	S Mesa Drive	Partying Next Door Can Call If Needed But I Need To Be Up @ 4 Am. It Appears They Will Be Here All Weekend And Code Violation Officer Has Already Been Out Once	Naelli Lopez	CODE	9:49 PM	Upon arrival I was able to hear some noise however it was not anything that was above the permitted noise for the time. I made contact with the renters and explained the situation in regards to noise. Renters were understanding and stated that would remain in complaint and bring it in. Nothing further to report	NO	
07/10/2020	22:16	10:16 PM	200710221314	2413	E Hildy Lane	Loud Family	Vacation Palm Springs	CODE	10:56 PM	Upon arrival I was able to hear noise from the front of the property. At this posing I made contact with the renters and explained the ordinance and they expressed they would gain compliance.	NO	
07/10/2020	22:19	10:19 PM	200710221729	1164	S Farrell	Please Text Me. They Are Playing Loud Music And Being Loud.	Altamira	CODE	11:25 PM	Long term rental.	NO	
07/10/2020	23:11	11:11 PM	200710230833	2413	E Hildy Lane	The Children Are Making A Lot Of Noise. I Can Hear Them Jumping In The Pool, Screaming At The Top Of Their Lungs.	Vacation Palm Springs	CODE	11:53 PM	Upon arrival was not able to witness any violation. I contacted the local contact they explained that the renters were all inside getting ready for bed.	NO	

07/11/2020	0:27	12:27 AM	200711002155	1565	Sabita Way	Very Loud Going On For Hours. Happened Last Night I Asked The To Be Quiet And They Were Rude Slammed Door In My Face	Teresita Calderon / Joe Medalia	CODE	7:26 AM	Called back LC at 7:15 AM and said that there was no noise to be heard and that the neighbor went over to the house yelling, banging on the door using foul language. I asked her to go over the good neighbor brochure and asked them to make sure they bring everything inside at 10PM.	NO	
07/11/2020	1:20	1:20 AM	200711012017	N/A	N/A	Caller Will Call Back	N/A	N/A	N/A	Caller Will Call Back	N/A	
07/11/2020	2:51	2:51 AM	200711025106	N/A	N/A	Information Given To Caller	N/A	N/A	N/A	Information Given To Caller	N/A	
07/11/2020	10:50	10:50 AM	200711104705	646	S Bedford Drive	Playing Their Music Really Loud It Sounds Like A Disco	Vacation Palm Springs	CODE	10:53 AM	From the RP house heard music playing very loudly. From the front of the property, music was heard from across the street. Made contact with the occupants and went over the rules. Gave them a good neighbor brochure and issued a citation for music.	NO	A6231 - Music
07/11/2020	11:56	11:56 AM	200711115122	2413	E Hildy Lane	Really Loud. They Are Having Parties Every Night. Now There Are Children Playing In The Pool And They Are Loud. I Called Last Night And No One Called Me Back. I Need A Callback	Vacation Palm Springs	CODE	12:09 PM	Called RP. This was a call from last night and RP was upset that no one called back. I asked if any music was happening at this time and RP said no. Wanted to know what to do if it happened again. RP thought no came out. Told RP to call if music starts back up.	NO	
07/11/2020	14:53	2:53 PM	200711144815	680	N Ashurst CT Unit I110	There Are 9 People There And We See There Are People There Every Weekend. Dogs Too.	N/A	CODE	2:55 PM	RP stated that the possible renters were staying in the property which is not listed as a registered vacation rental. RP also stated that the renters were not currently at the property, however they would contact us as soon as they return.	N/A	
07/11/2020	16:10	4:10 PM	200711160543	2880	E Plaimor Ave	Music	Brian Douglas / Jim Hodgkins	CODE	4:10 PM	Upon arrival I was unable to determine the possible complaint being violated. I was able to make contact with the renters and explained that there was a complaint for the rental and explained the current orders in regards to vacation rentals in Palm Springs. Nothing further to report.	NO	
07/11/2020	16:51	4:51 PM	200711164718	1421	Olga Way	There Is Party With Music, With More Than 8 People, More Than 4cars Parked Outside.	Arrived LLC	CODE	4:10 PM	Upon arrival we were unable to witness any music being heard from the front of the property. We contacted the reporting party and they were able to grant us access to their property in order to witness the violation. Upon hearing the violation we were able to make contact with the renters. We explained the situation in regards to the complaint as well as explain the current vacation rental ordinances. The renters were understanding of the citation and explained that they would turn the music off in order to gain compliance. Citation issued. Nothing further to report	NO	A6370 - Music
07/11/2020	18:17	6:17 PM	200711181502	1265	E Tachevah Drive	Complaint: Loud Music	Vacasa	CODE	6:44 PM	From the street in front of the property I was able to hear music that was extending beyond the property line. I made contact with the occupants and explained the complaint received and observations made. Citation was issued for music at the property line. Reached out to local contact to inform them of complaint received, observations made and action taken.	NO	A6130 - Music
07/11/2020	18:42	6:42 PM	200711184101	1265	E Tachevah Drive	Music Went Down And Then Back Up.	Vacasa	CODE	12:12 AM	Please see call 200711181502	NO	
07/11/2020	20:12	8:12 PM	200711195812	2957	E Sundance	Reporting Noise Disturbance, Amplified	John / Brook Thompson	CODE	10:37 PM	Per Robert De Avila: Resolved witness violation the violation is music. spoke to occupants and issued citation	NO	A6131 - Music

07/11/2020	21:33	9:33 PM	200711212701	1117	E Alameda	People Who Are There Are Selling Drugs. Cars Come In And Leave With Brown Grocery Bags And Put Them In Their Trunk And Leave.	ACME House Company	CODE	9:38 PM	Reached out to reporting party and informed him that the complaint he had submitted was something that he should contact the Police Department for. Reporting party stated that he had called the Police Department already for this but was reporting this to the vacation rental hotline as well. I asked reporting party if there was any active vacation rental nuisance violations he stated that there was none that he was aware of.	N/A	
07/11/2020	22:54	10:54 PM	200711224921	1130	E Via Colusa	The House Is Throwing A Loud Party And Playing Their Music Loud. It You Go To The House You Will Hear It. I've Called At Least 3 Times In The Last Month About This Property.	Charles Martin / John Evans	CODE	11:11 PM	From the street in front of the property I did not observe any music coming from the property I did however hear people talking at times loudly in the backyard patio. I made contact with the occupants and informed them of the complaint received and observations made, occupants stated they would be coming in for the night. Reached out to local contact and informed them of the complaint received, observations made and actions taken.	NO	
07/12/2020	14:24	2:24 PM	200712141845	947	N Cibola Circle	The People At The Above Address Are Always Blaring Music, Please Call.	Palm Luxury Properties	CODE	2:25 PM	Was previously sent to this property today at 1316hrs . Was able to identify the home owner and the property is currently owner occupied.	YES	