

DATE	MT	CALL IN TIME	CALL ID #*	PROPERTY ADDRESS NUMBER	PROPERTY ADDRESS STREET NAME	DESCRIPTION OF CALL	RESPONSIBLE MANAGING PARTY	CITY RESPONDING PARTY	x	ACTION/FINDINGS	OWNER OCCUPIED	CITATION ISSUED
8/10/2020	19:49	7:49 PM	200810194852	N/A	N/A	Information Given To Caller	N/A	N/A	N/A	Information Given To Caller	N/A	
8/10/2020	15:54	3:54 PM	200810155340	N/A	N/A	Caller Hung Up	N/A	N/A	N/A	Caller Hung Up	N/A	
8/10/2020	13:15	1:15 PM	200810131448	N/A	N/A	Dialed Wrong Number	N/A	N/A	N/A	Dialed Wrong Number	N/A	
8/10/2020	11:18	11:18 AM	200810111449	2696	N Avenida Caballeros	You Could Walk Up To The Front Door And Hear The Loud Music. They Are Playing Loud Gangster Rap Music.	Michael Walker	CODE	12:14 PM	Upon arrival, there was no music heard at property line or at front door. I made contact with tenant, and advised him of rule of not having outdoor music and if there is indoor music, doors and windows should be closed it cannot be heard outside. advised him of citation fines should be a violation.	NO	
8/10/2020	10:49	10:49 AM	200810104259	2563	E Verona	This Is Regarding The Gate And It's Not Fixed It Is Banging The Gate And It Is So Loud The Inspector Has Come Out Already. This Needs Attention.	Silvia Tobar	CODE	10:49 AM	Spoke with reporting party who was just updating me that the property owner called him and advised him he would be at the property in a few days and would repair the gate at that time.	N/A	
8/10/2020	10:41	10:41 AM	200810104108	N/A	N/A	Caller Hung Up	N/A	N/A	N/A	Caller Hung Up	N/A	
8/10/2020	10:25	10:25 AM	200810102303	N/A	N/A	Information Given To Caller	N/A	N/A	N/A	Information Given To Caller	N/A	
8/10/2020	8:20	8:20 AM	200810081842	N/A	N/A	Information Given To Caller	N/A	N/A	N/A	Information Given To Caller	N/A	
8/10/2020	8:13	8:13 AM	200810080644	2563	E Verona	Reported Gate Banging All Night Last Week, No Resolution. Block Placed There But Not Used.	Silvia Tobar	CODE	8:22 AM	Spoke with reporting party and he stated that they did not repair the gate, they just put bigger rocks in front of the door to keep it closed. The gate was opened this morning, as the landscaper was there, working in the back yard. Left voicemail for property owner.	N/A	
8/11/2020	20:31	8:31 PM	200811203051	N/A	N/A	Information Given To Caller	N/A	N/A	N/A	Information Given To Caller	N/A	
8/11/2020	20:25	8:25 PM	200811202354	N/A	N/A	Information Given To Caller	N/A	N/A	N/A	Information Given To Caller	N/A	
8/11/2020	15:59	3:59 PM	200811155656	1377	Largo Circle	There Is Loud Music And Too Many Cars At The Property.	Mitch Ogden / Mary Axlerod	CODE	4:20 PM	There were four vehicles parked, loud music and unknown number of individuals. Spoke to Lauren, tenant, advising her she was in violation of the number of vehicles and loud music. I asked if she received the VR rules which she confirmed. I advised her there is not to be outdoor music, only three cars at the property and no more than 6 individuals at any given time. Officer Bowman issued a citation for loud music.	NO	A6244 - Music
8/12/2020	14:03	2:03 PM	200812140302	N/A	N/A	Information Given To Caller	N/A	N/A	N/A	Information Given To Caller	N/A	
8/12/2020	13:08	1:08 PM	200812130056	1500	Avenida Sevilla	The Address Is 1500 Avenida Fevilla The Police Was Called Last Night The Noise Has Been Going On For The Last Three Days	N/A	CODE	1:43 PM	Not a registered vacation rental. Observed music beyond property lines made contact with occupants and explained complaint/observation. Will follow up with property. Citation was not issued	NO	
8/13/2020	22:42	10:42 PM	200813223710	1561	S Camino Real	You'll Be Able To Hear This Noise From The Street. There Are People Being Loud In The Back Yard Of The Property.	Vacation Palm Springs	CODE	10:56 PM	From the reporting party's property, some noise was observed coming from the pool area but it did not measure above the ambient noise level. Made contact with the occupants and briefly discussed the complaint and our observation. Guests stated that they would bring it in for the night. No citation issued. Followed up with the local contact and the reporting party.	NO	

8/13/2020	20:56	8:56 PM	200813205357	1421	Olga Way	Says That There Is Music Coming From The Property. Can Leave Message	Arrived LLC	CODE	9:07 PM	From the reporting party's property, music amplified beyond the property line was observed. Made contact with the occupants and discussed the complaint and the observed violation with the responsible renter. Responsible renter ultimately refused to provide identification, they were then advised that we would request the information from the local contact and the citation would be sent via mail. Followed up with the local contact and the reporting party	NO	A6142 - Music
8/13/2020	20:26	8:26 PM	200813201751	2007	2007 E Andreas	Can Hear Noise On S E Corner Of Cerritos And Arenas Road - Address Is 2007 East Arenas Road, Palm Springs 92262	Acme House Company	CODE	8:34 PM	Correct address is 2007 E Andreas Rd. Arrived at the reported property at 20:34. From the street in front of the property, music was observed amplified beyond the property line. Made contact with the occupants and briefly discussed the complaint and observed violation with the responsible renter. Citation issued. Followed up with the local contact. Reporting party did not request follow up	NO	A6141 - Music
8/13/2020	18:56	6:56 PM	200813185401	1058	E Suntan Ln	They're Playing Loud Music And Have Been Doing It Every Evening	Vacation Palm Springs	CODE	7:10 PM	Arrived at 7:10 pm to Rps property. Rp gave access into property. From the Rp's property I was able to observe music beyond property lines. Made contact with occupants to explain observation and violation. Occupants refused to provide ID will be mailing out citation.	NO	A5879 - Music
8/14/2020	23:33	11:33 PM	200814233114	622	N Monterey Rd	Loud People, Party, And Music	Eduardo Martinez	CODE	11:45 PM	From the street in front of the property, some voices were heard coming from the pool area. Made contact with the occupants and briefly discussed the complaint and our observation with the responsible renter. Guest advised that they would bring it in for the night. No citation issued. Followed up with the local contact, reporting party did not request follow up	NO	
8/14/2020	23:06	11:06 PM	200814230238	2500	N Farrell	Very Loud, They Have Gazebo In The Backyard With A Light Shinning Through My Window. They Are In The Backyard Yelling And Screaming	Omar Lopez	CODE	11:13 PM	From the street in front of the property we were able to observe music that was coming from the property and extending beyond the property line. Made contact with occupants and informed them of the complaint received and the observations made. Responsible renter provided ID and citation was issued for the observed violation. Reached out to local contact and informed them of the complaint received, observations made and action taken.	NO	A6320 - Music
8/14/2020	22:43	10:43 PM	200814224943	2080	E McManus Dr	Are Being Very Loud. Yelling, Etc.	Miluska Mazzotti / Ruben Mazzott	CODE	10:58 PM	From the street in front of the property, some voices were observed coming from the backyard. Made contact with the occupants and discussed the complaint and our observation with the responsible renter. Guests stated that they would bring everyone inside for the night. No violation, no citation issued. Followed up with the local contact and the reporting party.	NO	
8/14/2020	22:31	10:31 PM	200814222851	N/A	N/A	Very Loud - Verified 1500 Block Of Lorena, Unable To Verify Specific Address	N/A	CODE	10:38 PM	Arrived in the reported area at 22:38. Unable to locate the reported noise anywhere on the reported 1500 Block of Lorena Way. Attempted to make contact with the reporting party, to access his property to make an observation but was unsuccessful. No violation observed	N/A	

8/14/2020	22:24	10:24 PM	200814222049	514	S Roxbury Dr	They're Being Very Loud, Lots Of Screaming	Terry Parmer/Jeffery Anderson	CODE	10:35 PM	From the street in front of the property no violation for noise was observed. Reached out to local contact and informed them of the complaint received and observations made.	N/A	
8/14/2020	21:12	9:12 PM	200814210741	841	Sunny Dunes	Playing Loud Music Outside	Vacation Palm Springs	CODE	9:01 PM	From the street in front of the property I was able to observe music that was coming from the property and extending beyond property lines. Made contact with occupants and informed them of the complaint received and the observations made. Responsible renter provided ID and citation was issued for the observed violation. Reached out to local contact and informed them of the complaint received, observations made and action taken.	NO	A6319 - Music
8/14/2020	20:50	8:50 PM	200814204711	841	E Sunny Dunes	Playing Loud Music Outside	Vacation Palm Springs	CODE	9:01 PM	See Call 200814210741	NO	
8/14/2020	18:58	6:58 PM	200814185820	N/A	N/A	Caller Hung Up	N/A	N/A	N/A	Caller Hung Up	N/A	
8/14/2020	18:48	6:48 PM	200814184529	N/A	N/A	Information Given To Caller	N/A	N/A	N/A	Information Given To Caller	N/A	
8/14/2020	18:34	6:34 PM	200814183427	N/A	N/A	Caller Hung Up	N/A	N/A	N/A	Caller Hung Up	N/A	
8/14/2020	18:30	6:30 PM	200814183001	N/A	N/A	Caller Hung Up	N/A	N/A	N/A	Caller Hung Up	N/A	
8/14/2020	18:10	6:10 PM	200814180627	1825	Aquanetta Drive	Music	Turnkey Vacation Rentals	CODE	6:25 PM	Upon arriving, music was not observed beyond property lines or near the home when contact was made with occupants. Explained complaint, no violation no citation.	N/A	
8/14/2020	16:09	4:09 PM	200814160925	N/A	N/A	Caller Hung Up	N/A	N/A	N/A	Caller Hung Up	N/A	
8/14/2020	15:51	3:51 PM	200814154823	299	E Ocotillo	There Are Also Four Cars With A Three Bedroom.	McLean	CODE	4:08 PM	Upon arriving I observed two vehicles in the driveway, music was not observed. No violation no citation.	N/A	
8/14/2020	15:20	3:20 PM	200814151614	1371	E San Lucas Rd	1371 Said That The Unit Would Not Be A Vacation Rental But I See A Lot Of Different Cars There So Seems To Be A Short-Term Rental, Wants To Be Sure They Are Allowed To Do This	Vacasa/ Todd Kosel	CODE	3:26 PM	Called back RP. He wanted to know if the property is a STR. I told him that they are registered as a STR.	N/A	
8/15/2020	23:38	11:38 PM	200815233338	2124	N Avenida Caballeros	Loud Pool Party. Screaming And Thumping Music. Its Been Going All Afternoon And All Evening Literally Since About 2 O'clock. About 8 Pm There Were About 8 Cars Parked In The Driveway.	Michael Clark	CODE	11:47 PM	From the street in front of the property no violation for music as observed. We were able to observe occupants talking in the backyard patio. Made contact and explained complaint received and observations made as well as allowable noise levels for the time of day. Occupants stated they understood and mentioned they would be coming indoors for night. Reached out to local contact and informed them of complaint received, observations made and actions taken.	NO	
8/15/2020	17:35	5:35 PM	200815173108	1602	Olga Way	We Would Like For Someone To Go To The Pool To Quiet The Yelling And Screaming Of The Game. They Are Too Loud. I Understand They Are Having Fun. Please Just Be Quieter About It.	Vacasa/Todd Kosel	CODE	5:40 PM	From the street in front of the east property wall, some noise was observed in the backyard pool area but it was measured within what was permitted for the time of day. Did not make contact with the occupants. No violation, no citation issued. Followed up with the local contact to advise of the complaint and our observation. Followed up with the reporting party to advise of our findings.	N/A	

8/15/2020	16:33	4:33 PM	200815163050	2190	N Roberto Dr	I Am Calling To Report On Loud Music Coming From The Above Address. I Do Not Wish To Leave Any Other Information	Palm Springs Rental Agency/Oranj Palm	CODE	4:44 PM	From the street in front of the property, we were unable to hear the reported music amplified beyond the property line. Made contact with the occupants and discussed the complaint and our observation with the responsible renter. Guests advised that they were aware of the rules related to music and were committed to keeping the sound contained within the property. No violation, no citation issued. Followed up with the local contact. Reporting party did not leave call back information or request follow up.	NO	
8/15/2020	15:05	3:05 PM	200815150311	2080	E McManus Dr	Please Call Me For Access	Miluska Mazzotti / Ruben Mazzotti	CODE	3:11 PM	From the front of the property, music was heard." I came thru by Youngboy Never Broke Again" was playing. Made contact with the occupant and went over the complaint. Gave them a good neighbor brochure, Issued a citation for music. Called RP and LC. When I came back to the office, I was informed that an officer had gone out to the property the night before and went over all the rules with them.	NO	A6463 - Music
8/15/2020	14:44	2:44 PM	200815143943	299	E Ocotillo Ave	I'm Calling About This Certain Address. I Was Out Working On My Property And The Occupants Of This Address Told Me To Be Quiet. They Have 5 Cars Outside.	Mclean	CODE	3:29 PM	See notes from Ticket #: 200815141640 for disposition. 2nd call for the same property from the same reporting party, had just arrived at the property when this call come through.	N/A	
8/15/2020	14:23	2:23 PM	200815142131	1106	Villa Francea	There Is Loud Noise From The House Across The Street	Terry Davis	CODE	2:44 PM	From the street in front of the property I was able to observe music that was coming from the property and extending beyond property lines. Made contact with occupants and informed them of the complaint received and the observations made. Responsible renter provided ID and citation was issued for the observed violation. Reached out to local contact and informed them of the complaint received, observations made and action taken.	NO	A6321 - Music
8/15/2020	14:19	2:19 PM	200815141640	299	E Ocotillo	I Would Like To Report The 3 Bedroom, Max 6 People Unit Beside Mine Has 5 Cars Out Front And More Than 6 People Back By The Pool.	Mclean	CODE	2:44 PM	From the street in front of the property, two vehicles were observed parked in the driveway and two vehicles were parked along the street in front of the property. Made contact with the occupants and discussed the complaint received and my observation with the responsible renter. Guest stated that they only had three vehicles at the property and did not know who the other vehicle belonged to. Also discussed the occupancy limits and the guest stated that there were only 6 people at the property, I was able to observe 4 people while speaking with the guests at the front door. No violation, no citation issued. Followed up with the local contact and the reporting party.	NO	
8/15/2020	14:09	2:09 PM	200815140749	987	Twin Palms	4 Party Houses. Very Loud Noise And Music	Vacation Palm Springs	CODE	2:12 PM	From the front of the property, I could hear people out back. Went to the side of the house and heard music from the house behind 987 E Twin Palms. Made contact with occupants about the complaint. went over the rules. No violation found. Called back RP and LC. Issued citation to house on Navajo Circle	NO	
8/15/2020	13:54	1:54 PM	200815135217	1492	S Calle De Maria	I Am Reporting A Party Going On With Alot Of Guests And Music	Arrived LLC Andrew Wooster	CODE	2:04 PM	From the front of the property, I could hear people in the backyard. Made contact with the occupants and advised them of the complaint. No violation found. Called back RP.	NO	

8/15/2020	13:51	1:51 PM	200815134849	N/A	N/A	The Big Corner House And They Are Blasting Music Full Volume. I Can Hear It Inside My House.	N/A	CODE	3:02 PM	Called RP and LM. No address. RP called back and said music has stopped.	N/A	
8/15/2020	13:50	1:50 PM	200815135008	N/A	N/A	Information Given To Caller	N/A	N/A	N/A	Information Given To Caller	N/A	
8/15/2020	12:52	12:52 PM	200815125016	296	N Orchid Tree Lane	Just Knock On Our Door.	Vacation Palm Springs	CODE	1:03 PM	From the front of the property, no music was heard. Did not make contact with occupants. Called back RP an LC. No violation found.	N/A	
8/15/2020	11:13	11:13 AM	200815110910	947	N Cibola Circle	Music Played So Loudly On And Off All Day.	Palm Luxury Properties	CODE	11:28 AM	From the front of the property, music was heard. Made contact with the occupants and it was owner occupied. Told her she needs to abide by the STR rules and turn down the music. No violation found.	YES	
8/15/2020	10:33	10:33 AM	200815101115	2701	E Vincentia	Neighbor Is Harassing Current Renters, Caller Has Made Police Aware Of This Issue. Please Call Owner At This Number. He Needs To Discuss Legal Options To Resolve This Matter.	N/A	CODE	11:43 AM	Called back RP. Wanted to know what to do about his neighbor playing loud music and harassing his tenants. I gave him the non-emergency number and told him to call and have police come out and witness the violation.	N/A	
8/16/2020	22:13	10:13 PM	200816221053	206	E Morongo Rd	@ 206 East Morongo Rd They Are Loud & Drunk	Ric Gomez	CODE	10:20 PM	From the street in front of the property I observed occupants being loud in the backyard patio. Made contact with occupants found that home is not a vacation rental and is owner occupied. Advisement was given regarding allowable noise levels for time of day.	Yes	
8/16/2020	21:38	9:38 PM	200816213417	233	E Ocotillo	Loud Occupants	Acme House Company	CODE	9:52 PM	From the street in front of the property no violation for noise was observed. Reached out to reporting party and informed him of observations made. Attempted to reach out to local management company to inform them of complaint and observations.	Yes	
8/16/2020	18:08	6:08 PM	200816180528	513	Bedford	I Prefer Not To Have A Guard Access But He Would Be Able To Access From The Corner Of Teresa And 513 Bedroom	Vacation Palm Springs	CODE	6:16 PM	From the street on the east side of the property I was able to observe music that was coming from the property and extending beyond property lines. Made contact with occupants and informed them of the complaint received and the observations made. Responsible renter provided ID and citation was issued for the observed violation. Reached out to local contact and informed them of the complaint received, observations made and action taken.	NO	A6324 - Music
8/16/2020	12:32	12:32 PM	200816123200	N/A	N/A	Information Given To Caller	N/A	N/A	N/A	Information Given To Caller	N/A	
8/16/2020	2:07	2:07 AM	200816020723	N/A	N/A	Information Given To Caller	N/A	N/A	N/A	Information Given To Caller	N/A	