

DATE	MT	CALL IN TIME	CALL ID #*	PROPERTY ADDRESS NUMBER	PROPERTY ADDRESS STREET NAME	DESCRIPTION OF CALL	RESPONSIBLE MANAGING PARTY	CITY RESPONDING PARTY	TIME OF RESPONSE	ACTION/FINDINGS	OWNER OCCUPIED	CITATION ISSUED
08/17/2020	9:39	9:39 AM	200817093936	N/A	N/A	Information Given To Caller	N/A	N/A	N/A	Information Given To Caller	N/A	
08/17/2020	10:39	10:39 AM	200817103639	1106	Villa Franca	Im The Owner Of The Property And One Of My Renters Received A Violation And I Was Not Notified Directly. I Would Like A Call Back To Know What Happened	Terry Davis	CODE	11:47 AM	Called back RP and talked to him about the citation that was given to his home.	N/A	
08/17/2020	15:59	3:59 PM	200817155500	3085	E Via Escuela	Can You Advise The Renters To Park Theircars More Safely So That They Are Not Sticking Out On The Street And Causing Visual Blockage For Oncoming Cars Going In Both Directions	Mike Paonessa / Jon DeFreitas	CODE	4:28 PM	Arrived at property at 3085 Via Escuela for a car that was parked with backend in street. Made contact with the occupants and ask them to pull up so back end in not in the street. No violation found	NO	
08/17/2020	22:29	10:29 PM	200817222908	N/A	N/A	Information Given To Caller	N/A	N/A	N/A	Information Given To Caller	N/A	
08/18/2020	14:37	2:37 PM	200818143505	N/A	N/A	Referred Caller To Office Hours	N/A	N/A	N/A	Referred Caller To Office Hours	N/A	
08/19/2020	10:34	10:34 AM	200819103059	N/A	N/A	Referred Caller To Office Hours	N/A	N/A	N/A	Referred Caller To Office Hours	N/A	
08/19/2020	12:21	12:21 PM	200819122009s	N/A	N/A	Referred Caller To Office Hours	N/A	N/A	N/A	Referred Caller To Office Hours	N/A	
08/19/2020	20:53	8:53 PM	200819205041	N/A	N/A	Referred Caller To Office Hours	N/A	N/A	N/A	Referred Caller To Office Hours	N/A	
08/20/2020	13:23	1:23 PM	200820132229	N/A	N/A	Referred Caller To Office Hours	N/A	N/A	N/A	Referred Caller To Office Hours	N/A	
08/20/2020	14:00	2:00 PM	200820135559	N/A	N/A	Calling To Report An Illegal Air Bnb. The House Is Full Of People Make A Lot Of Loud Noise And Loud Music.	N/A	CODE	2:05 PM	LM and waiting for call back for address.	N/A	
08/20/2020	21:32	9:32 PM	200820213017	2029	E Paseo Gracia	There's A Pool Party Going On With Very Loud Laughing And Plunging In The Pool. It's Been Going On For A Few Hours. Now.	Tina Gaizetti	CODE	9:38 PM	From the street in front of the property, no violation for loud occupants was observed. The reported loud laughing and plunging into the pool was not observed, all was quiet. Followed up with the property owner, reporting party did not leave a callback number or request follow up.	N/A	
08/20/2020	23:23	11:23 PM	200820232037	590	S Indian Trail	Calling In Regards To A Loud Pool Part Occurring	Brian Douglas / Jim Hodgkins	CODE	11:43 PM	From the reporting party's property, some noise was observed but it did not measure above the ambient noise level for the area. Made contact with the occupants and discussed the complaint and our observation with the responsible renter. He advised that he was aware of the rules, but didn't think their voices were that loud. Reminded the guest of the 10pm-10a quiet hours and he stated they would bring it in for the night. Followed up with the local contact and the reporting party.	NO	
08/21/2020	13:25	1:25 PM	200821132442	N/A	N/A	Caller Hung Up	N/A	N/A	N/A	Caller Hung Up	NO	
08/21/2020	13:30	1:30 PM	200821132751	1985	N Hidalgo Way	They Are Outside Playing Music. They Should Not Do That.	Michelle Arnold	CODE	1:43 PM	From the front of the property, music was heard from property lines. Was able to Shazam the song "Juice by Lizzo". Made contact with the occupants and went over the rules. They said they would turn off the music. Citation issued. Called RP and LC.	NO	A6464 - Music

08/21/2020	15:05	3:05 PM	200821145623	508	N Chiquita Circle	There Is Loud Music And Partyng.	Green Palm Springs	CODE	3:15 PM	From the front of the property, music was heard at the property line. My Sharona by The Knack was playing. Made contact with the occupants and went over the rules. Let him know about the music ordinance. Issued a citation for music. Called RP and LC.	NO	A6465 - Music
08/21/2020	18:21	6:21 PM	200821182053	N/A	N/A	Caller Hung Up	N/A	N/A	N/A	Caller Hung Up	N/A	
08/21/2020	18:28	6:28 PM	200821182518	2505	Toledo	There Were Numerous Violations On This Property And I Need To Know If This Place Can Be Rented	N/A	CODE	6:30 PM	I explained current situation with property. RP did state that there is a group of people but are not being a nuisance.	N/A	
08/21/2020	18:44	6:44 PM	200821183920	1866	Jacques Drive	I Have Reported This Residence Several Times. They Had A Mariachi Band There At 10pm Last Night.	Mary Link	CODE	6:59 PM	Called RP at 6:59 pm regarding complaint. No answer, left VM with observation made and outcome during the event on the previous day. Not an active nuisance.	NO	
08/21/2020	19:04	7:04 PM	200821190427	N/A	N/A	Referred Caller To Website	N/A	N/A	N/A	Referred Caller To Website	N/A	
08/21/2020	19:22	7:22 PM	200821191908	1525	S Calle De Maria	There Is Rental With Adults And Children Screaming And I Can Not Take It Anymore. Pleas Send Someone Soon.	Claudia Lunow	CODE	7:35 PM	Arrived at 7:35 pm to property location. Upon arriving, observed noise coming from the rear that consisted of kids voices, splashing. Took DB readings, noise was at or below ambient noise levels with a occasional one to two DB spikes. No violation, no citation.	N/A	
08/21/2020	19:25	7:25 PM	200821192046	1436	E Luna Way	Playing Very Loud Music Outside, They Have A Microphone And Have Been Blasting This Since 2 Pm. Please Make Them Stop.	Turnkey Vacation Rentals	CODE	7:50 PM	Upon arriving, music was observed from the front of the home while standing on the sidewalk. Made contact with responsible renter to explain complaint and issued citation.	NO	A5883 - Music
08/21/2020	19:59	7:59 PM	200821195509	1436	E Luna Way	I Placed A Call Before And They Got Quiet But They Got Loud Again And I Think They're Going To Be Non Compliant All Night	Turnkey Vacation Rentals	CODE	9:34 PM	Second call, refer to previous ticket # 200821192046	NO	
08/21/2020	20:01	8:01 PM	200821195850	1224	E Deepwell Road	2nd Call, Noisy Neighbors	Claudia Lunow	CODE	9:35 PM	Second call, refer to previous ticket # 200821191908	NO	
08/21/2020	20:34	8:34 PM	200821203016	1921	S Araby Dr	Thre Is A Loud Party Going On With Lots Of People And Loud Music	Oasis Rentals	CODE	8:48 PM	From the street in front of the property we observed music that was extending beyond the property line. Made contact with the occupants and explained the complaint received and observations made. Citation was issued for music violation observed. Reached out to local management company and informed them of the complaint received, observations made and actions taken.	NO	A5884 - Music
08/21/2020	22:02	10:02 PM	200821215613	2500	N Farrell Drive	Gazebo Light Shines Over Fence Into My Window, Occupants Being Very Loud.	Omar Lopez	CODE	10:22 PM	From the street in front of the property no violation for noise was observed. Reached out to owner of the property to inform them of the complaint received and observations made; voicemail was left.	NO	
08/21/2020	22:06	10:06 PM	200821220343	1008	E Apache Road	Calling To Report Screaming And Yelling In The Backyard.	Palm Springs Rental Agency/Oranj Palm	CODE	10:42 PM	From the street in front of the property we observed people talking in the patio area. Made contact and found home was owner occupied; we explained complaint received and observations made. Occupants stated they would be coming in for the night. Reached out to management company and informed them of the complaint received and observations made.	YES	
08/21/2020	22:28	10:28 PM	200821222506	2841	Vicentia	2841 Vicentia Rd. This Is A Non Authorized Vacation Rental. There Are A Bunch Of People Out At The Pool Right Now Partyng.	N/A	CODE	11:07 PM	From the street in front of the property we observed occupants talking in the backyard patio. We made contact and informed occupants of the complaint received and observations made; occupants stated they would be coming indoors for the night.	NO	

08/21/2020	22:38	10:38 PM	200821223354	1025	E Apache Road	I Am Trying To Get Some Sleep. They Are Out In The Street. Someone Needs To Come Out Her Immediately	Vacation Palm Springs	CODE	10:51 PM	From the street we did not observe any people at the property or out in the street being loud. No contact was made with occupants. Reached out to local management company and informed them of the complaint received and observations made.	N/A	
08/21/2020	22:40	10:40 PM	200821223445	2841	Vicentia	This Is A Non Authorized Vacation Rental. There Are A Bunch Of People Out At The Pool Right Now Partying.	Telephone: N/A	CODE	11:07 PM	From the street in front of the property we observed occupants talking in the backyard patio. We made contact and informed occupants of the complaint received and observations made; occupants stated they would be coming indoors for the night.	NO	
08/22/2020	1:14	1:14 AM	200822011409	N/A	N/A	Information Given To Caller	N/A	N/A	N/A	Information Given To Caller	N/A	
08/22/2020	9:40	9:40 AM	200822093638	N/A	N/A	Information Given To Caller	N/A	N/A	N/A	Information Given To Caller	N/A	
08/22/2020	9:41	9:41 AM	200822093854	574	N Chiquita Circle	Loud Music	Vacation Palm Springs	CODE	9:48 AM	From the front of the property, music was heard coming beyond property lines. Made contact with the residence. They stated that they weren't checked in and that they were never knew the rules for music. Gave them a good neighbor brochure. Called back RP and LC	NO	A6467 - Music
08/22/2020	12:22	12:22 PM	200822121957	296	N Orchid Tree Lane	Loud Occupants	Vacation Palm Springs	CODE	12:30 PM	From the front of the property music was playing. "Get a little closer by Pretty Rick" Made contact with the occupants about the complaint. Occupant stated that she didn't understand what property lines meant. issued a citation. Called LC and RP.	NO	A6468 - Music
08/22/2020	12:30	12:30 PM	200822122645	1805	N Nogales Way	Drone Issues Flying In The Area Concerned About Privacy What Are The Local Rules On This Please Call Me Only	Evie Rose	CODE	12:32 PM	RP was explained FAA rules regarding drones, at time of call RP stated that drone was no longer flying.	N/A	
08/22/2020	13:29	1:29 PM	200822132535	2029	E Paseo Gracia	There Is A Pool Party At The Address With Loud Music Outside Music Is Not Allowed At Palm Springs City	Tina Gaizetti	CODE	1:38 PM	From the front of the property no music was heard. Made contact with the occupants since one was out front. Went over the rules and the complaint. No violation found. Called LC. RP didn't want a callback.	NO	
08/22/2020	13:33	1:33 PM	200822132950	503	E Laurel Circle	This Has Been Going On Since Yesterday. Loud Music And Partying Since Yesterday.	Oasis Rentals	CODE	1:47 PM	Upon arriving, music was not observed until I reached the front door. Observed one vehicle in driveway and three on street, occupant was contacted and explained complaint and rules, also only confirmed four vehicles belong to the property. No violation, no citation.	NO	
08/22/2020	13:41	1:41 PM	200822134124	N/A	N/A	Caller Hung Up	N/A	N/A	N/A	Caller Hung Up	N/A	
08/22/2020	13:45	1:45 PM	200822134234	503	E Laurel Circle	I Wanted To Add To My Report That They Are Passed Their Limit For The Amount Of Vehicles Parked.	Oasis Rentals	CODE	1:47 PM	Refer to call # 200822132950	NO	
08/22/2020	14:45	2:45 PM	200822144059	350	W Pico Rd	You Can Hear The Loud Occupants And Music From The Road.	Daniel Wozniak	CODE	3:03 PM	Arrived at the property. From the front of the property, music was heard, but not sure which house. Went to the RP address and asked to access the property. They said they didn't complain and that I could not come in. Went back to the property and made contact with the occupants. Went over the complaint and they said they heard the same music. Went to the backyard and the music was coming from another property. No violation found. Called back LC	NO	
08/22/2020	15:08	3:08 PM	200822150552	1186	E Racquet Club Rd	There Is Very Loud Music Coming From The Unit.	Bret Allison / Paula Good	CODE	3:19 PM	Arrived at 3:19 pm to property location. Music was not observed	N/A	
08/22/2020	15:31	3:31 PM	200822153149	N/A	N/A	Caller Hung Up	N/A	N/A	N/A	Caller Hung Up	N/A	
08/22/2020	15:38	3:38 PM	200822153439	2405	S Brentwood Drive	This Occurred Last Night 8p-10p And Today 2:30pn And Still Going On Now.	Mike Moore / Joe Rodriguez	CODE	4:00 PM	Did not observed loud occupants at property location. Made contact with occupants to explain complaint. No violation.	NO	

08/22/2020	17:05	5:05 PM	200822170229	160	W San Carlos Rd	There Is Loud Music Coming From The Reported Property. Please Call Me	Marvin Melgar / Arnold Galvan	CODE	5:31 PM	Upon arriving, music was not observed beyond property lines. Contacted the occupants to explain complaint. no violation, no citation.	NO	
08/22/2020	17:44	5:44 PM	200822174101	1005	E La Jolla Road	That Property Is A 4 Bedroom Home And There Are 5 Cars In The Driveway. This Is A Parking Violation.	Palm Springs Rental Agency/Oranj Palm	CODE	6:04 PM	Arrived at 6:04 pm to property location. Upon arriving five vehicles were observed on the driveway of the property. Made contact with the responsible renter, explained violation and issued citation. Local contact was informed.	NO	A5886 - Too Many Vehicles
08/22/2020	20:01	8:01 PM	200822195742	1124	S Sagebrush Road	There Is A Live Band Playing Loudly And Is Disturbing My House Guest.	Lux Box Agency	CODE	8:20 PM	Upon arriving, music was not observed beyond property line, music was observed near the north side wall while on the property. Contact was made and explained complaint. No violation.	N/A	
08/22/2020	20:20	8:20 PM	200822201948	N/A	N/A	Caller Hung Up	N/A	N/A	N/A	Caller Hung Up	N/A	
08/22/2020	20:21	8:21 PM	200822201844	1160	E Marion Way	I Am Calling To Report A Lot Of Noise	McLean	CODE	8:29 PM	Voices were observed along with a few outburst. Noise did not exceed levels for time of day. No violation, no citation.	N/A	
08/22/2020	20:26	8:26 PM	200822202139	674	S Grenfall Road	You Can See Everything. There Are 5 Cars Outside And You Can Hear The Music. The Music Has Been Going Since 5 P.M. And It's Getting Amplified.	Vacation Palm Springs	CODE	8:41 PM	Upon arrival we observed that the home was over on the total amount of vehicles allowed. Contact was made with the occupants, complaint and observations were explained. ID was provided by responsible renter and citation was issued. Reached out to local contact to inform them of complaint received observations made and actions taken.	NO	A6325 - Music
08/22/2020	22:49	10:49 PM	200822224659	1160	E Marion Way	Have Been Loud All Night And Now It Is After 10pm.	McLean	CODE	11:08 PM	From the street in front of the property we observed occupants talking in the backyard patio. We made contact and informed them of the complaint received and observations made. Occupants understood and stated they would be coming indoors for the night. Followed up with local contact and informed them of the complaint received observations made and actions taken.	NO	
08/23/2020	11:31	11:31 AM	200823112708	1845	N Nogales Way	Very Loud Music Since Yesterday Until Late And Night And Started Again At 10 Am.	Turnkey Vacation Rentals	CODE	11:43 AM	From the front of the property, music was heard at property lines. Chunky by Format B" was playing. Contacted the occupants and advised them of the complaint. Went over the rules and gave them a good neighbor brochure. Issued a citation. Called back the RP and LC	NO	A6471 - Music
08/23/2020	12:14	12:14 PM	200823121153	232	N Monterey Road	The Music Is Extremely Loud.	Palm Springs Holiday Rentals	CODE	12:21 PM	From the front of the property, no music was heard. Called RP to gain access to property of complaint. When I gained access no music was heard. Call LC to advised him of the complaint. No Violation found	N/A	
08/23/2020	15:58	3:58 PM	200823155302	2250	S Palm Canyon Dr #40	Airb&b Occupants Of Unit 40 Are Not Practicing Safe Distancing And Playing Loud Music, Take Over The Pool. Crowds Of 10-12 Around The Grill. This Has Been An Ingoing Issue	George Gonzalez	CODE	6:09 PM	no violation for music was observed. Reached out to local contact and informed them of complaint received and observations made. "	N/A	
08/23/2020	16:10	4:10 PM	200823160435	3140	E Vincentia Rd	Excessive Music Noise Is Coming From 3140 E Vincentia-Also There Are 2 Cars Parked In Front Of My House	Turnkey Vacation Rentals	CODE	4:24 PM	From the front of the property, music was heard. Music was coming from another property. Made contact with the owner and she said that the house was not being rented. I checked the backyard for her to make sure there were no people in the yard per her request. No violation found. Called back RP	N/A	
08/23/2020	16:37	4:37 PM	200823163505	3140	E Vincentia Rd	Excessive Music. Noise Is Coming From 3140 E Vincentia. Also There Are 2 Cars Parked In Front Of My House.	Turnkey Vacation Rentals	CODE	4:50 PM	See Call 200823160435	N/A	

08/23/2020	18:24	6:24 PM	200823182041	2450	N Whitewater Club Dr	I'm Renting Out My Property, The People Who Are Renting Have Dogs. I Didn't Agree To It, & They Won't Leave My Property. Please Call Back.	Vanessa Placencia	CODE	9:21 PM	Reached out to reporting party and informed them that the City did not get involved with terms and conditions that each individual homeowner established for their property such as whether or not animals are allowed on the property. Reporting party understood and had no further questions.	N/A	
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