

DATE	MT	CALL IN TIME	CALL ID #*	PROPERTY ADDRESS NUMBER	PROPERTY ADDRESS STREET NAME	DESCRIPTION OF CALL	RESPONSIBLE MANAGING PARTY	CITY RESPONDING PARTY	TIME OF RESPONSE	ACTION/FINDINGS	OWNER OCCUPIED	CITATION ISSUED
09/14/2020	10:16	10:16 AM	200914101154	1821	Navajo Circle	No Property Access Is Required To Hear Noise.Please Call.	Vacation Palm Springs	CODE	11:03 AM	No violation observed. Spoke with local contact and reporting party	N/A	
09/14/2020	10:47	10:47 AM	200914104643	N/A	N/A	Referred Caller To Office Hours	N/A	N/A	N/A	Referred Caller To Office Hours	N/A	
09/14/2020	15:48	3:48 PM	200914154301	1492	S Calle De Maria	Trash	Arrived LLC Andrew Wooster	CODE	4:10 PM	Called management company left voicemail about issuing citation if not cleaned .trash removed	N/A	
09/14/2020	16:11	4:11 PM	200914161030	N/A	N/A	Caller Hung Up	N/A	N/A	N/A	Caller Hung Up	N/A	
09/14/2020	16:17	4:17 PM	200914161239	1365	E Tachevah Drive	Clr Complaining About 24hr Cleaning Violations Not Being Taken Pls Cb To Advise	Claudia Lunow / Jeff Zeitlin	CODE	N/A	Message Delivered to Code Enforcement	N/A	
09/14/2020	17:00	5:00 PM	200914165712	1492	S Calle De Maria	Also All The Bins Are Overflowing And Excess Bags Visible	Arrived LLC Andrew Wooster	CODE	4:10 PM	Called management company left voicemail about issuing citation if not cleaned .trash removed	N/A	
09/14/2020	18:38	6:38 PM	200914183839	N/A	N/A	Caller Hung Up	N/A	N/A	N/A	Caller Hung Up	N/A	
09/15/2020	12:00	12:00 PM		N/A	N/A	Referred Caller To Office Hours	N/A	N/A	N/A	Referred Caller To Office Hours	N/A	
09/15/2020	18:39	6:39 PM	200915183843	N/A	N/A	Information Given To Caller	N/A	N/A	N/A	Information Given To Caller	N/A	
09/15/2020	19:23	7:23 PM	200915183843	N/A	N/A	Information Given To Caller	N/A	N/A	N/A	Information Given To Caller	N/A	
09/16/2020	10:46	10:46 AM	200916104606	N/A	N/A	Caller Referred To Office	N/A	N/A	N/A	Caller Referred To Office	N/A	
09/16/2020	14:43	2:43 PM	200916144045	299	E Ocotillo Ave	299 Is Playing Music In The Backyard.	McLean	CODE	3:13 PM	. Upon arriving, we went to the RP's property. I was able to observe music beyond property lines. Made contact with occupant, responsible renter was not available, sending citation by mail. Local contact was notified.	NO	A6557 - Music
09/16/2020	15:21	3:21 PM	200916151701	2392	N San Clemente Road	The Guests Are Being Very Loud. I Also Have Questions On What Your Covid Precautions Are Regarding Distancing, Etc. Please Call	Michael Clark / Rems Turner	CODE	3:43 PM	Made contact with RP which gave access Music or loud occupants was not observed. Made contact with Occupants to explain complaint. No violation.	NO	
09/17/2020	10:18	10:18 AM	200917100752	N/A	Via Sonoma / La Reina Way	There Are Tenants That Are Bringing Strangers In Pool Area And Moving All Lounges Together. .	N/A	CODE	10:55 AM	This call is not VR related. They had questions regarding COVID restrictions at the shared pool and hoa responsibilities. No violation	N/A	
09/17/2020	21:44	9:44 PM	200917214123	2405	S Brentwood Drive	There Are 6-8 People Here And There Is Music And Very Loud Talking.	Mike Moore / Joe Rodriguez	CODE	9:54 PM	From the reporting party's property, no violation for loud occupants or amplified music was observed. Some voices were observed in the pool area, but the noise measured was within the permitted limit. No citation issued. Followed up with the local contact and the reporting party.	N/A	
09/17/2020	23:07	11:07 PM	200917230450	2140	E Amado	Occupants Are Being Loud In The Backyard	Mike Ponessa/Jon DeFreitas	CODE	11:16 PM	From the street in front of the property, no violation for loud occupants was observed. All was quiet. No citation issued. Followed up with the local contact, reporting party did not request follow up.	N/A	
09/18/2020	12:09	12:09 PM	200918120904	N/A	N/A	Caller Hung Up	N/A	N/A	N/A	Caller Hung Up	N/A	
09/18/2020	13:08	1:08 PM	200918130431	225	Orchid Tree Lane	The People At This Property Music Is To Loud. If Your Guard Is Coming Please Call Me And Let Me Know	Ricardo Gomez/John Ruggiero	CODE	1:18 PM	No music or noise was heard. Contacted the occupants and they were there staging the house for photos. Tried call the RP twice and no answer.No citation issued.	NO	

09/18/2020	15:39	3:39 PM	200918153610	225	N Sybil Rd	Playing Loud Base Music. Also, Flying Drones Around And It Is Very Intrusive And Probably Not Ok Within A Mile Of Airport.	Eddie Nestlebusch	CODE	3:46 PM	From the reporting party's property, music amplified beyond the property line was observed. Made contact with the occupants and briefly discussed the complaint and the observed violation with the responsible renter. Citation issued. Followed up with the local contact, reporting party did not request follow up.	NO	A6558 - Music
09/18/2020	16:33	4:33 PM	200918162959	2390	E Santa Ynez Way	Very Loud Bass Being Played Outside. Please Call Me Before Coming Out.	Charlie Beushausen	CODE	4:46 PM	AGave access into the property to observe the music being played. Observed two songs and decibels ranging from 55 to 57 DBA. Made contact with occupant that was found to be the property owner. Asked to bring down the music due to being over the allowed limits for time of day. No violation.	YES	
09/18/2020	18:30	6:30 PM	200918182758	1414	S Sagebrush Road	I Was Walking By And Just Heard The Loud Music. I See Four Cars At The Home Now, In The Driveway. Please Make It Stop.	David Monaghan / Jim Murphy	CODE	6:45 PM	Music was not observed to be playing, no violation.	N/A	
09/18/2020	19:08	7:08 PM	200918190822	N/A	N/A	Caller Hung Up	N/A	N/A	N/A	Caller Hung Up	N/A	
09/18/2020	19:05	7:05 PM	200918190203	2110	N Avenida Caballeros	Music	ACME House Company	CODE	7:13 PM	Music was not observed to be playing, voices were heard and were within the allowed limits for time of day. No violation, contacted local management.	N/A	
09/18/2020	19:13	7:13 PM	200918191100	1341	E Luna Way	They Are Blocking Driveway	Robin Brown / Jeff Taylor	CODE	7:18 PM	Upon arrival I did not observe driveway being blocked; however there was a vehicle parked perpendicular on to the sidewalk. Reached out to local property contact and informed them of the complaint received and observations made. Local contact will reach out to occupants to correct the parking issue.	NO	
09/18/2020	19:16	7:16 PM	200918191358	1230	S Calle De Maria	5 Vehicles For A 3 Bedroom House, We Are Concerned For Covid Reasons. Caller Is Afraid Of Retrabution And Wants To Stay Anonymous. Did Not Want To Disclose Any More Info, (Last Name Or Contact Info)	Palm Springs Rental Agency/Oranj Palm	CODE	7:30 PM	Upon arriving, I was able to observe five vehicles parked on the driveway exceeding the allowed limits for the property. Made contact with the responsible renter to explain violation and issued citation.	NO	A5892 - Too Many Vehicles
09/18/2020	21:13	9:13 PM	200918211248	N/A	N/A	Caller Hung Up	N/A	N/A	N/A	Caller Hung Up	N/A	
09/18/2020	21:44	9:44 PM	200918213933	2390	E Santa Ynez Way	I Feel Like I'm Experiencing Retaliation. The Owner Is In Residence And They Are Unhappy I Called Earlier And Complained. I Want A Call Before Anyone Goes Out There.	Charlie Beushausen	CODE	10:02 PM	Stated that the owner of the property at 2390 Santa Ynez had reached out with a negative message after our visit to the property earlier in the day. Stated that they were still out in the backyard being loud. Arrived at the property at 22:02. From the reporting party's property, some voices were observed louder than the ambient noise. As we continued observing for the next couple of minutes, the occupants at the property went inside and there were no longer any noise concerns. Reported property is owner occupied, not rented. No citation issued. Followed up with the property owner and the reporting party.	YES	
09/18/2020	22:53	10:53 PM	200918225005	360	N Monterey	Music	Oasis Rentals	CODE	11:04 PM	From the street in front of the property we could hear occupants talking in the backyard patio area. Made contact with the occupants and informed them of the complaint received and observations made. Occupants state they would be coming indoors for the night. Followed up with local management company.	NO	

09/19/2020	8:11	8:11 AM	200919080848	1341	E Luna Way	I Need To Speak To A Compliance Officer. Issue Is Not Resolved.	Robin Brown / Jeff Taylor	CODE	8:44 AM	From the front of the property, a truck was seen parked illegally. Contacted the occupants and had them move the truck. Called LC and RP. No violation found.	NO	
09/19/2020	11:03	11:03 AM	200919110058	1265	E Tachevah Drive	Please Come To My House And You Can Hear Perfectly.	Vacasa/Todd Kosel	CODE	11:05 AM	I contacted the RP via phone, explained property is owner occupied. RP mentioned that while inside the home they are not able to hear the music only audible when outside next to the pool. No violation.	YES	
09/19/2020	12:08	12:08 PM	200919120545	790	W Via Vadera	There Is Music And Our Guests In Our Property Rental Are Having A Hard Time Relaxing	Christopher Hesse/Eva Whitney	CODE	12:24 PM	From the front of the property, music was heard. The first attempt at contacting the residence was unsuccessful. Contacted the LC, contacted the occupants and went over the complaint and rules. A citation was issued. Called back LC and RP.	NO	A6481 - Music
09/19/2020	14:45	2:45 PM	200919144150	10	Warm Sands Place	The People Are Very Loud. Outside Party. Behind My Property. Been Going On All Day.	Carol & John Curry	CODE	2:59 PM	Arrived at the property and could hear occupants in the rear of the property. Decibel readings were well within the allowed limit. Contacted the occupants and went over the rules. and complaint. Called LC. No violation found.	NO	
09/19/2020	15:19	3:19 PM	200919151943	N/A	N/A	Information Given To Caller	N/A	N/A	N/A	Information Given To Caller	N/A	
09/19/2020	15:25	3:25 PM	200919152115	1414	S Sagebrush Road	There Is Very Very Loud Music Coming Form The Unit. You Cannot Play Any Music At All.	David Monaghan / Jim Murphy	CODE	3:39 PM	no violation for amplified music was observed. Some voices were heard coming from the pool area, but the noise measured was within the permitted limit for the time of day. No citation. Followed up with the local contact and the reporting party.	N/A	
09/19/2020	16:37	4:37 PM	200919163519	2135	Sonora Road	Noise Is Waking Up The Entire Neighborhood	Charlie Beushausen	CODE	4:44 PM	From the street in front of the property, no violation for loud occupants was observed. Some noise was observed coming from the backyard area but was measured within the permitted limits for the time of day. No citation issued. Followed up with the local contact, reporting party did not leave any call back information.	N/A	
09/19/2020	16:47	4:47 PM	200919164430	210	W El Camino	Feel Free To Walk And Witness The Violation	McLean	CODE	4:55 PM	From the street in front of the property, no violation for amplified music was observed. Music observed in the neighborhood was determined to be coming from the hotel properties located on E Palm Canyon Dr. No citation. Followed up with the local contact and the reporting party.	N/A	
09/19/2020	18:05	6:05 PM	200919180029	5301	E Waverly Drive # 220	The Apartment Is Used As An Air Bnb They Have Broken Every Hoa Rule. We Have Already Tried To Resolve With Owner To No Success.	Joan Seamans	CODE	6:07 PM	Called the reporting party back at 18:07. RP advised that there was no one currently in the unit but was just looking for guidance on how to best proceed. Briefly discussed some options and advised her to reach out if the sound or vibration becomes excessive or creates discomfort and we could take noise readings and assess appropriate enforcement action.	N/A	
09/19/2020	18:37	6:37 PM	200919183419	2180	E Paseo Gracia	It Sounds Like There Are Only Two Couples There, It Sounds That There Are 5 Couples And They Are Drunk And Disorderly And Are Throwing Eachother Into The Pool.	Turnkey Vacation Rentals	CODE	6:44 PM	From the street in front of the property, no violation for loud occupants was observed. Attempts to call the reporting party and knocks at the door were unsuccessful. Some voices were observed, but the noise measured was within the permitted limit for the time of day and did not measure above the ambient noise level for the area. No citation issued. Followed up with the local contact and the reporting party.	N/A	

09/19/2020	18:40	6:40 PM	200919183724	3110	E Verona Road	Can Hear The Music Every Weekend For The Last 3 Weekend	Sarshar Sacket	CODE	6:53 PM	From the street in front of the property we observed loud music that was extending beyond the property line. Made contact with the occupants who stated they would be turning music down, Violation was observed; citation was issued. Followed up with local property manager.	NO	A5894 - Music
09/19/2020	20:19	8:19 PM	200919201907	N/A	N/A	Caller Hung Up	N/A	N/A	N/A	Caller Hung Up	N/A	
09/19/2020	20:10	8:10 PM	200919200705	2180	E Paseo Gracia	There Was A Loud Noise That Sounds As If Someone Threw Something At Our Home. They're Playing Music. I Can Hear Them Talking Outside And I Can Hear The Base Through My Window.	Turnkey Vacation Rentals	CODE	8:16 PM	From the reporting party's property line, music amplified beyond the property line was observed. Made contact with the occupants and tried to discuss the complaint and the observed violation, but the occupants were uncooperative and verbally dismissive. Occupants ultimately refused to provide identification, so the information was requested by the property manager and the citation will be sent via mail. Followed up with the reporting party.	NO	A6560 - Music
09/20/2020	7:47	7:47 AM	200920074203	Unlisted	N/A	Complaint: I Want To Know Why And Who The Code Enforcement People Are They Came To My House And Pounded On My Windows And Doors When I Was Not Home Yesterday I Have No Idea Why They Upset My Animals Twice Now	N/A	CODE	8:40 AM	Called back RP. Asked her to send me footage of what she was claiming. No violation found.	N/A	
09/20/2020	15:38	3:38 PM	200920153507	790	W Via Vadera	Constant Screaming & Yelling	Christopher Hesse/Eva Whitney	CODE	3:52 PM	Upon arrival, we could not hear any noise from the front of the property line. The reporting party allowed access to their property, we observed kids playing in the pool; at times there were outbursts of voices and laughter but these were within the allowed levels for the time of day. Contact was made with the occupants we informed them of the complaint and observations made. The local contact was informed of the complaint and findings. No citation was issued.	NO	
09/20/2020	23:01	11:01 PM	200920225901	286	West Via Lola	Loud Voices Screaming And Yelling Poolside, I Am Trying To Sleep, I Do Not Need A Call Back	Leslie Spoor / Robin Barnes	CODE	11:13 PM	no violation for loud occupants was observed. No citation issued. Voicemail was left for local property contact. Reporting party did not leave any call back information.	N/A	