

DATE	MT	CALL IN TIME	CALL ID #*	PROPERTY ADDRESS NUMBER	PROPERTY ADDRESS STREET NAME	DESCRIPTION OF CALL	RESPONSIBLE MANAGING PARTY	CITY RESPONDING PARTY	TIME OF RESPONSE	ACTION/FINDINGS	OWNER OCCUPIED	CITATION ISSUED
09/29/2020	15:36	3:36 PM	200929153640	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	
09/29/2020	15:45	3:45 PM	200929153819	200	Tamarisk Road	Unfair Complaints Against My Unit. What Can I Do? This Tenant Is Making Up Stories And Complaining About Simple Things Like Walking, Talking And Sitting In A Chair.	Silvia Tobar / Linda Mamone	CODE	3:57 PM	Called RP and advised I would provide information to Patrick Clifford to note possible neighbor unjustified complaints. Advised her that we would respond to VR complaints but if no violation is identified, we would not make contact.	N/A	
09/29/2020	16:00	4:00 PM	200929155954	N/A	N/A	On Call Checking In	N/A	N/A	N/A	On Call Checking In	N/A	
10/02/2020	15:38	3:38 PM	201002153343	N/A	N/A	Referred Caller To Office Hours	N/A	N/A	N/A	Referred Caller To Office Hours	N/A	
10/02/2020	17:46	5:46 PM	201002174108	955	Azalea Cir E	I Have Called Many Times Re This Rental . They Are Breaking The Rules, Have Loud Music & In The Middle Of The Street. I Can't Get To My Mailbox, They're Not Wearing Masks, I'm Tired.	Cynthia Muller / Richard Nedell	CODE	6:10 PM	From the street in front of the property, no violation for amplified music was observed. All was quiet. Followed up with the reporting party who advised that the music stopped right after they called it in, but it was playing loudly all afternoon. No citation issued. Followed up with the local contact.	N/A	
10/02/2020	18:37	6:37 PM	201002183714	N/A	N/A	Caller Will Call Back	N/A	N/A	N/A	Caller Will Call Back	N/A	
10/02/2020	22:29	10:29 PM	201002222640	3243	N Mica Dr	There Are A Bunch Of Loud People.	Arrived LLC Andrew Wooster	CODE	10:36 PM	From the street in front of the property we observed occupants talking in the backyard patio. Made contact with the occupants and informed them of the complaint received and observations made; occupants stated they understood and would be coming indoors for the night. Followed up with local management company.	NO	
10/02/2020	23:06	11:06 PM	201002230549	N/A	N/A	N/A	N/A	N/A	N/A	Caller Hung Up	N/A	
10/02/2020	23:12	11:12 PM	201002230815	2030	Joshua Tree Place	Having Loud Conversations And A Gathering. I Want Them Quiet So I Can Go To Sleep. They Are Extremal Loud Repeat Offenders	Dennis Woods / Anna Madril	CODE	11:21 PM	From the street in front of the property we observed occupants talking in the backyard patio. Made contact with the occupants and informed them of the complaint received and observations made; occupants stated they understood and would be coming indoors for the night. Followed up with local property contact.	NO	
10/02/2020	23:48	11:48 PM	201002234617	2125	E Rogers Rd	Loud Music (Heavy Bass) Loud Occupants	Arrived LLC Andrew Wooster	CODE	11:58 PM	From the street in front of the property observed occupants talking in the backyard patio, no violation for music was observed. Made contact with the occupants and informed them of the complaint received and observations made; occupants stated they understood and would be coming indoors for the night. Followed up with local management company.	NO	

10/03/2020	8:00	8:00 AM	201003075714	1410	Sabita Way	Unit Has Cars Parked Everywhere Even Side Walk, Loud Music. Cannot Even Walk My Dog.	Palm Luxury Properties	CODE	8:24 AM	From the front of the property a car was parked blocking the sidewalk and no music was heard. Contacted the occupants and they identified 5 cars that were theirs. Ask them to move the car blocking the sidewalk. Went over all the rules with them about cars and music. No Violation found. Called back LC and RP	NO	
10/03/2020	10:39	10:39 AM	201003103919	N/A	N/A	Caller Hung Up	N/A	N/A	N/A	Caller Hung Up	N/A	
10/03/2020	10:43	10:43 AM	201003104051	2135	Sonora Road	Caller Did Not Leave Info For Callback, States There Is Too Much Noise And Partying At The Rental Every Weekend	Charlie Beushausen	CODE	11:54 AM	From the front of the property, I could hear kids talking.No music was heard. Did not make contact with the occupants. No violation found. Called LC	N/A	
10/03/2020	12:51	12:51 PM	201003125106	N/A	N/A	Dialed Wrogn Number	N/A	N/A	N/A	Dialed Wrong Number	N/A	
10/03/2020	12:57	12:57 PM	201003125427	1183	E San Jacinto Way	Loud Occupants	Vacation Palm Springs	CODE	1:22 PM	Frrom the front of the property, music was observed at property lines. Contacted the occupants and went over the complaint. Issued a citation for music. Called back RP and LC	NO	A6485 - Music
10/03/2020	15:13	3:13 PM	201003150659	5301	E Waverly Drive # 220	Outside You Cannot Really Hear The Noise. Inside My Home The Noise Is So Loud. There Is Loud Base Coming From The Unit All The Time.	Joan Seamans	CODE	3:32 PM	No music or noise was heard from RP's. Guest from the upstairs apt was walking up the stairs to apt. Talked with occupants about the complaint and rules. No violation found. Call LC and RP	NO	
10/03/2020	17:07	5:07 PM	201003170451	3010	N Puerta del Sol	If Someone Rents The House Can They Have Additional Cars. It Says They Are Only Allowed 1 Car Per Bedroom. There Are 6 Cars	TRAVLR Vacation Homes	CODE	5:20 PM	From the street in front of the property, 4 vehicles were observed parked in the driveway and 2 vehicles parked along the street in front of the property. Made contact with the occupants and briefly discussed the complaint and our observation with the responsible renter. She stated that they only had the 4 vehicles parked in the driveway and did not know who the vehicles parked along the street belonged to. No citation issued. Followed up with the local contact, reporting party did not request follow up.	NO	
10/03/2020	18:51	6:51 PM	201003185100	N/A	N/A	Caller Will Call Back	N/A	N/A	N/A	Caller Will Call Back	N/A	
10/03/2020	21:10	9:10 PM	201003205507	N/A	N/A	I Want To Report A Party Going On Couple Blocks Away, They Are Very Loud And I Need To Sleep. I Refused To Give Out My Address And I Dont Know Exactly The Address For The Violation. Vicinity Of Sonora	N/A	CODE	9:12 PM	Reporting party stated that she no longer heard the music and there was no need for us to come out.	N/A	
10/04/2020	14:03	2:03 PM	201004135805	636	S CAmino Real	There Is Very Loud Music	N/A	CODE	2:11 PM	Music was coming from 636 Camino Real.636 is not a registered VR, its a duplex of small apartments. No violation found.	N/A	
10/04/2020	16:19	4:19 PM	201004161553	674	S Grenfall Road	Amplified Music, Very Loud Been Goung On For Around 2 Hours Now At Least Or More.	Vacation Palm Springs	CODE	4:31 PM	From the street in front of the property we observed music that was extending beyond the property line. Made contact with the occupants and explained the complaint received and observations made. Responsible renter provided ID; citation was issued for the aforementioned violation. Followed up with local management company.	NO	A6338 - Music

10/04/2020	18:49	6:49 PM	201004184439	1033	S Calle de Maria	It Sounds Like They Are Banging Drums Or Hitting Something With Bats Or Drums	Vacation Palm Springs	CODE	7:05 PM	From the street in front of the property as well as the street on the north side of the property no violation for noise was observed. No contact was made with occupants. Followed up with local management company.	N/A	
10/04/2020	20:31	8:31 PM	201004202557	2211	E Calle Papagayo	Loud Music. I Am The Owner And My Residents Are Complaining To Me.	Esther Munoz / Robert Carlson	CODE	9:08 PM	From the street in front of the property no violation for noise was observed. Made contact with occupants and informed them of the complaint received and observations made; occupants stated they had not heard music from any of the neighboring properties. No violation was observed no citation was issued.	NO	