

DATE	MT	CALL IN TIME	CALL ID #*	PROPERTY ADDRESS NUMBER	PROPERTY ADDRESS STREET NAME	DESCRIPTION OF CALL	RESPONSIBLE MANAGING PARTY	CITY RESPONDING PARTY	TIME OF RESPONSE	ACTION/FINDINGS	OWNER OCCUPIED	CITATION ISSUED
10/15/2020	15:21	3:21 PM	201015152125	N/A	N/A	Information Given To Caller	N/A	N/A	N/A	Information Given To Caller	N/A	
10/15/2020	22:38	10:38 PM	201015223407	1563	Lorena Way	Not Sure About Property But I Think Its 1591 Lorena Way, You Should Have A Record. They Get A Complaint Every Week. They Have Music Playing Loud And They Are Very Loud.	Mary Axelrod	CODE	10:47 PM	Arrived at the reported address, 1563 Lorena Way, at 22:47. From the street in front of the property, no violation for loud occupants or music amplified beyond the property line was observed. No citation issued. Followed up with the local contact, reporting party did not request follow up.	N/A	
10/16/2020	7:19	7:19 AM	201016071908	N/A	N/A	Caller Hung Up	N/A	N/A	N/A	Caller Hung Up	N/A	
10/16/2020	7:24	7:24 AM	201016072111	2291	E Terry Lane	Reporting There Are 7 Cars And A Motorcycle At This Location. Concerned There Is Not Going To Be A Party.	365 Vacation Rentals	CODE	8:09 AM	From the front of the property, 3 cars and a motorcycle were in the drive way. There were cars parked on the side street since this was a corner lot. Contacted the occupant by government ID, about the complaint. She stated that the cars in the driveway were theirs and that she didn't know who the other cars belonged to. Gave her a good neighbor brochure, No violation found, Called back LC at RP did not request a call back.	NO	
10/16/2020	10:50	10:50 AM	201016104250	1052	E Marshall Way	There Is A Broken Fan At Rental Property. Making A Loud Persistent Noise. I Don't Believe Anyone Is There.	ACME House Company	CODE	11:09 AM	From the front of the property heard a loud noise from either the pool or air conditioning unit. Called the LC and advised her of the noise. She was going to have someone come take a look. She advised that the owners were going the be in this weekend. No violation found. RP did want a callback.	N/A	
10/16/2020	17:33	5:33 PM	201016172921	1131	N Rose Ave	Amplified Music And A Party Happening Now. You Can Call Me When You Arrive You Can Also Access To Listen And Witness	Natural Retreats	CODE	5:45 PM	From the reporting parties property, no violation for loud occupants or music amplified beyond the property line was observed. All was quiet, no noise at all was observed coming from the reported property. Reporting party stated that they had been playing music all afternoon and must have just turned it off after the call. No citation issued. Followed up with the local contact to advise of the complaint.	N/A	
10/16/2020	19:34	7:34 PM	201016193038	2392	N San Clemente Road	They Are Extremely Loud And They Are Playing Music. I Thought They Would Settle Down But They Have Not.	Michael Clark / Rems Turner	CODE	7:45 PM	From the street in front of the property, a violation for music amplified beyond the property line was observed. Made contact with the occupants and briefly discussed the complaint and the observed violation with the responsible renter. Citation issued. Followed up with the local contact, reporting party did not request follow up.	NO	A6561 - Music
10/16/2020	21:05	9:05 PM	201016210213	2750	E Venetia Rd	They Are Playing Music Out Loud Outside, I Complained Online 2 Hours Ago. I Thought The Renters Are Not Supposed To Play Music Outside. Im Trying To Have A Dinner Party.	Poolside Vacation Rentals	CODE	9:15 PM	From the street in front of the the property no violation for noise or music were observed. Upon making our way on the property we observed music being played indoors. Made contact with occupants. Reached out to local contact. Followed up with reporting party.	NO	
10/16/2020	21:24	9:24 PM	201016211622	1269	E Tachevah Drive	The Location Has Very Loud Occupants Causing Noise Disturbance. The Owner Is In That Location.	N/A	CODE	9:36 PM	From the street in front of the property no violation for noise or music was observed. Owner(verified by government issued ID) happened to be outside and contact was made; he was explained the complaint received and observations made. Followed up with reporting party.	YES	

10/16/2020	23:41	11:41 PM	201016233321	10	Warm Sands Place	They Have Loud Children Jumping And Screaming In The River	Carol & John Curry	CODE	11:56 PM	From the street in front of the property I observed people talking in the backyard patio area of the property. Spoke with responsible renter and informed them of the complaint received and observations made. Occupants stated they would be coming indoors for the night. Reached out to local contact however call went to voicemail; I was unable to leave message due to inbox being full.	NO	
10/17/2020	0:19	12:19 AM	201017001905	N/A	N/A	Caller Hung Up	N/A	N/A	N/A	Caller Hung Up	N/A	
10/17/2020	0:20	12:20 AM	201017001727	2135	Sonora Road	They're Talking And Laughing. Lights On By The Pool	Charlie Beushausen	CODE	12:29 PM	From the street in front of the property I observed people talking Spoke with responsible renter and informed them of the complaint received and observations made. Occupants stated they would be coming indoors for the night. Reached out to local contact and informed them of the complaint received and observations made.	NO	
10/17/2020	0:26	12:26 AM	201017002152	1100	E Racquet Club Road	Loud Party - Unsure Of Address, On E Racquet Club Between Avenida Caballeros And Aurora, N Side	ACME House Company	CODE	12:32 AM	From the street in front of the property, no violation for loud occupants was observed but some voices were heard coming from the backyard area. Made contact with the occupants and discussed the complaint and my observations with the responsible renter. No citation. Followed up with the local contact and the reporting party.	NO	
10/17/2020	13:48	1:48 PM	201017134830	N/A	N/A	Caller Hung Up	N/A	N/A	N/A	Caller Hung Up	N/A	
10/17/2020	13:56	1:56 PM	201017135022	2393	El Charro	If Your Coming Torward Palm Canyon From You And Take East El Chorro Way. It Is The 3rd House On The Left. The Party Music And Pool Is Loud And The Dogs Barking. Dave Williams Is A Great Help.	Brian Douglas / James Hodgkins	CODE	2:10 PM	No music or noise was observed beyond property lines. RP was contacted but did not answer twice. Local contact was also called and left a voicemail to call us back. We did not make contact with the occupants. They called back and the property isn't being rented. owners are in town.	YES	
10/17/2020	14:08	2:08 PM	201017140348	646	S Camino Real	Can Call Back If Needed. Im Not Sure If The Noise Is Coming From 646 S. Camino Real Or If Its Coming From 10 Warm Sand Place.	ACME House Company	CODE	2:52 PM	Went to RP home to witness the violation. Was able to observe the song "Every little thing" by J Boog feat Fiji. Arrived at property at 2:52pm. tried to make contact with the occupants. Called the LC and had them try to make contact. Someone from the agency came out and made contact with the occupants. After going over the complaint and the rules, the denied to give me their ID. Called LC and had her send it to me. The citation will be mailed.	NO	A6488 - Music
10/17/2020	14:32	2:32 PM	201017142749	10	Warm Sands Place	Callback Is Fine Only If It Is Needed. They Have Been Making Noise For 12hrs Yesterday And Today They Are Starting Again And The Music Is Very Loud.	Carol & John Curry	CODE	2:31 PM	From the front of the property no music was heard. Called the LC at 2:36pm. Advised her of the complaint and that the music was coming from another property. Called RP and went to property to hear the music.	N/A	
10/17/2020	15:34	3:34 PM	201017153356	N/A	N/A	Caller Hung Up	N/A	N/A	N/A	Caller Hung Up	N/A	

10/17/2020	15:43	3:43 PM	201017153544	N/A	N/A	I Want To Know About Loud Children Being A Nuisance.	N/A	CODE	3:44 PM	Called the reporting party back at 15:44. RP had some general questions related to noise level limits. We discussed the rules related to the noise ordinance, what the permitted noise level limits are based on the time of day and what is allowed as far as intermittent outbursts over the noise level limit depending on the time of day. Also discussed how we respond to conduct noise measurement observations, and the enforcement action taken if a violation is found to be present.	N/A	
10/17/2020	16:02	4:02 PM	201017155903	679	Palo Verde Ave	Please Come Out And Address The Screaming That's Occurring At 679 Palo Verde On 10-17-20. It's Very Disturbing.	Kristen Olsen	CODE	4:12 PM	From the reporting party's property, occupants making noise in the backyard area was observed but the noise measured within the permitted limits for the time of day. Intermittent outbursts were observed, so we made contact with the occupants to advise of the complaint received and our observation. Reminded the guests to be mindful of the neighboring properties and limit as much as possible the loud outbursts. No citation. Followed up with the local contact and the reporting party.	NO	
10/17/2020	16:10	4:10 PM	201017160627	204	N Orchid Tree Lane	There Is A Group Of College Age Boys And There Is A Lot Noise Going On. It Sounded Like There Is A Bunch Of People In The Pool.	Palm Springs Rental Agency/OranjPalm	CODE	4:21 PM	From the side of the property, a decibel reading were taken. All within the allowable levels. No violation found. Called back LC and RP.	N/A	
10/17/2020	16:10	4:10 PM	201017160718	740	E Mel	Like To Report Loud Music Been Going On For Hours	N/A	CODE	4:48 PM	Arrived at the property at 16:48. From the street in front of the property, music was observed amplified beyond the property line but it was within the permitted noise limit for the time of day. Property is not a registered vacation rental property and was found to be owner occupied, not operating as one. No citation. Followed up with the reporting party to discuss our findings.	YES	
10/17/2020	17:04	5:04 PM	201017170147	1190	N Rose Ave	There Is A House On Our Street That Is Having A Large Party, Despite Covid.	Vacation Palm Springs	CODE	5:23 PM	From the street nearest the backyard pool area, music amplified beyond the property line was observed. Made contact with the occupants and briefly discussed the complaint and the observed violation with the identified responsible renter, Citation issued. Followed up with the local contact, Roxy. Reporting party did not request follow up.	NO	A6562 - Music
10/17/2020	17:49	5:49 PM	201017174353	1186	E Racquet Club Rd	The Residents Are Making Loud Noises Where I Can Hear It All The Way From My House.	Bret Allison / Paula Good	CODE	5:56 PM	From the street on the east side of the property no violation for noise was observed. Noise readings were taken and were between 40 - 45 decibels. No contact was made with occupants; reached out to local contact and informed them of the complaint received and observations made. Followed up with reporting party.	N/A	
10/17/2020	18:08	6:08 PM	201017180200	2500	N Farrell Drive	To Many Cars At This Location. Loud Occupants. Too Many People In The Home. Are We Not In A State Of Shutdown In The State Of California For Covid 19	Omar Lopez	CODE	6:14 PM	From the street in front of the property, no violations for loud occupants or vehicles exceeding the permitted limit were observed. No citation issued. Followed up with the reporting party, to advise of our observations. Followed up with the property owner, Chris, to advise of the complaint	N/A	

10/17/2020	22:15	10:15 PM	201017221215	204	N Orchid Tree Lane	It's A Corner House And You Should Be Able To Hear All The Loud Talking.	Palm Springs Rental Agency/OranjPalm	CODE	10:33 PM	From Andreas street on the south side of the property we were able to observe occupants talking in backyard patio. Made contact and informed responsible renter of the complaint received and observations made. Responsible renter stated they would be coming indoors for the night. Reached out to local management agency however call was not answered; voicemail was left along with callback number.	NO	
10/17/2020	23:00	11:00 PM	201017225619	2957	E Sundance	There A Lot Of Noise And A Pool Party At 2957 Sundance Circle East. It's A Gate Community	Brooke Thompson / John Chakalis	CODE	11:18 PM	Duplicate Call. Please see below call ID 201017230253	N/A	
10/17/2020	23:05	11:05 PM	201017230253	2957	E Sundance	There A Lot Of Noise And A Pool Party At This Location. It's A Gated Community,	Brooke Thompson / John Chakalis	CODE	11:18 PM	Observation was made from the property line in front of the unit as well as from reporting party's property. No violation for noise or music was observed. No contact was made with the occupants. Followed up with reporting party. Reached out to property owner and informed them of the complaint received, observations made and actions taken.	N/A	
10/18/2020	23:38	11:38 PM	201018233657	1565	Sabita Way	You Can Access The Property, I'm Calling To Report A Disturbance. Neighbor Is Making Noise.	Teresita Calderon / Joe Medalia	CODE	12:04 AM	Duplicate Call. Please see below call ID 201018234441	N/A	
10/18/2020	23:51	11:51 PM	201018234441	1565	Sabita Way	You Can Access The Property, I'm Calling To Report A Disturbance. Neighbor Is Making Noise.	Teresita Calderon / Joe Medalia	CODE	12:04 AM	From the street in front of the property no violation for noise was observed. No contact was made with the occupants. Followed up with local contact and informed her of the complaint received and observations made.	N/A	