

DATE	MT	CALL IN TIME	CALL ID #*	PROPERTY ADDRESS NUMBER	PROPERTY ADDRESS STREET NAME	DESCRIPTION OF CALL	RESPONSIBLE MANAGING PARTY	CITY RESPONDING PARTY	TIME OF RESPONSE	ACTION/FINDINGS	OWNER OCCUPIED	CITATION ISSUED
10/19/2020	11:50	11:50 AM	201019115020	N/A	N/A	Information Given To Caller	N/A	N/A	N/A	Information Given To Caller	N/A	
10/19/2020	12:47	12:47 PM	201019124723	N/A	N/A	Caller Dialed Wrong Number	N/A	N/A	N/A	Caller Dialed Wrong Number	N/A	
10/19/2020	15:45	3:45 PM	201019154345	N/A	N/A	Referred Caller To Office Hours	N/A	N/A	N/A	Referred Caller To Office Hours	N/A	
10/21/2020	22:09	10:09 PM	201021220728	2233	E Smokewood Avenue	Noise Complaint, Music Is Loud And People Are Yelling	Kristen Olsen	Code	10:22 PM	From the street in front of the property, music amplified beyond the property line was observed. Made contact with the occupants and briefly discussed the complaint and my observation with the self identified responsible person. He stated that they were friends of the owner and not renters. Issued the guests a good neighbor brochure and briefly discussed the contents within. Advised the guests I would be following up with the owner to verify. After calling the owner and the local contact, it was found that the property was in fact rented and they were not friends of the owner. Identification for the responsible renter was provided, citation issued and will be sent via mail. Reporting party did not request follow up.	NO	A6563 - Music
10/21/2020	22:28	10:28 PM	201021222539	2233	E Smokewood Avenue	Being Very Loud. Someone From The City Just Arrived.	Kristen Olsen	CODE	11:18 PM	See notes from the previous call. Ticket # 201021220728	NO	
10/22/2020	12:29	12:29 PM	201022122311	1117	E Alameda	Violation Can Be Seen From The Street-I Have Vacation House - Trash Cans Not Correctly Put Back In Place- Correct Today	ACME House Company	CODE	1:17 PM	Call Jocelyn, LC, and told her the complaint. They went out and put the trash bins back. She sent me photos. No violation found.	N/A	
10/22/2020	17:49	5:49 PM	201022174903	N/A	N/A	Caller Hung Up	N/A	N/A	N/A	Caller Hung Up	N/A	
10/22/2020	17:55	5:55 PM	201022175038	465	Merito Pl	They Are Very Loud. Music Is Played Loudly	N/A	CODE	7:38 PM	The home was owner occupied and was not being used as a rental. No violation noted.	YES	
10/23/2020	14:08	2:08 PM	201023140808	N/A	N/A	Caller Hung Up	N/A	N/A	N/A	Caller Hung Up	N/A	
10/23/2020	14:11	2:11 PM	201023140912	1251	E Verbena Dr	There Is Loud Music From The Back And Too Many Cars On The Street	ACME House Company	CODE	2:27 PM	From the front of the property, music was heard. "Should I stay or should I go by The Clash". Contacted the occupant and went over the complaint and rules. Issued a citation for Music. Called back RP & LC.	NO	A6247 - Music
10/23/2020	15:02	3:02 PM	201023150055	N/A	N/A	Referred Caller To Office Hours	N/A	N/A	N/A	Referred Caller To Office Hours	N/A	
10/23/2020	18:41	6:41 PM	201023183814	1828	S Aquanetta Drive	There's Loud Music Being Played, There's No Music Allowed	Donna Kuwalski/Zachary Schorr	CODE	6:49 PM	From the reporting party's property, music amplified beyond the property line was observed. Made contact with the occupants and briefly discussed the complaint and the observed violation with the responsible renter, Citation issued. Followed up with the property owner, Zach, to advise of the complaint and the observed violation. Followed up with the reporting party to advise of enforcement action taken.	NO	A6564 - Music
10/23/2020	21:16	9:16 PM	201023211312	2135	Sonora Road	Loud Pool Party	Charlie Beushausen	CODE	9:42 PM	From the street in front of the property no violation for noise was observed. No contact was made with the occupants. Followed up with local property contact.	N/A	

10/23/2020	23:34	11:34 PM	201023232231	4193	E Calle San Raphael	Rental At 4193 E Calle San Raphael For Last Year And A Half Is Just Non Stop Noise. I Called The Police.	Laura Delgadillo / Barney Miller	CODE	11:42 PM	From the street in front of the property we observed amplified music that was extending beyond the property line. Made contact with the occupants and informed them of the complaint received and observations made. Responsible renter provided ID and citation was issued. Followed up with local contact.	NO	A6565 - Music
10/24/2020	12:57	12:57 PM	201024124919	2135	Sonora Road	This Is My 2nd Time Calling To Report The Noise. The People Are Screaming. Please Call The Owner. I Gave You My Number. I Want To Be anonymous	Charlie Beushausen	CODE	1:20 PM	From the front of the property, no noise was heard. Tried to call RP for property access, and there was no answer. Called LC and LM for him. Will try and call back. No violation found.	N/A	
10/24/2020	14:07	2:07 PM	201024140501	852	San Lorenzo	Loud Noises Coming From Property	Travis Ginett	CODE	2:22 PM	From the front of the property, music was heard. "Sing it Back by Pete Tong & The Heritage Orchestra & Jules Buckley Feat Becky Hill" playing. Contacted the occupants and went over the complaint and rules. Issued citation for music. Call LC. RP did not request a call back.	NO	A6489 - Music
10/24/2020	15:36	3:36 PM	201024153254	1251	E Verbena Dr	I Wanted To Know What The Rules Are For Vacation Ordinance I Recieved A 500 Ticket Wanted To Know The Ordinance	ACME House Company	CODE	3:38 PM	Called RP at 3:38 pm. He had questions about the citation from yesterday.	NO	
10/24/2020	16:37	4:37 PM	201024163521	1088	E Tachevah Drive	There Is Music Playing Outside.	Turnkey Vacation Rentals	CODE	4:45 PM	From the street in front of the property, no violation for music amplified beyond the property line was observed. No noise at all was observed coming from the property. Did not contact the occupants. Followed up with the local contact from TurnKey to advise of the complaint. Reporting party did not request follow up.	N/A	
10/24/2020	17:14	5:14 PM	201024170828	510	N Villa Court #107	A Man That Invited Homeless People To Stay At His House And Hes Screaming For Them To Get Out Its Been Happening Since 7 Am This Morning,	Curtis Kellams / Jennifer Kellams	CODE	5:15 PM	Called the RP back at 17:15 to discuss the detail regarding her complaint. After speaking with her, she was advised that this was a police matter and not vacation rental enforcement. Advised on the police non-emergency line, also advised on 911 if she felt threatened or in immediate danger	N/A	
10/24/2020	21:20	9:20 PM	201024211957	N/A	N/A	Caller Hung Up	N/A	N/A	N/A	Caller Hung Up	N/A	
10/24/2020	21:27	9:27 PM	201024212424	1027	E La Jolla	The Renters Are Playing Amplified Music At 1027 East La jolla	N/A	CODE	1:59 AM	called the RP back and explained that they are unable to respond to unlisted properties. Advised RP to call local sheriff.	N/A	