

DATE	MT	CALL IN TIME	CALL ID #*	PROPERTY ADDRESS NUMBER	PROPERTY ADDRESS STREET NAME	DESCRIPTION OF CALL	RESPONSIBLE MANAGING PARTY	CITY RESPONDING PARTY	TIME OF RESPONSE	ACTION/FINDINGS	OWNER OCCUPIED	CITATION ISSUED
11/02/2020	22:03	10:03 PM	201102220329	N/A	N/A	Information Given to Caller	N/A	N/A	N/A	Information Given To Caller	N/A	
11/03/2020	11:01	11:01 AM	201103105748	5301	E Waverly #192	On Friday And Saturday, There Are Non Registered Visitors At #192. It's Not Loud, But I Can Hear Them. How Do I Report This And When?	N/A	CODE	1:44:31 PM	Called RP and advised they can call the Hotline and we will either respond or the PD. If it is talking and laughing, if excessive, we will make contact with tenants to mind their volume.	N/A	
11/03/2020	12:58	12:58 PM	201103125722	N/A	N/A	Information Given to Caller	N/A	N/A	N/A	Information Given To Caller	N/A	
11/04/2020	19:28	7:28 PM	201104192534	1932	S Navajo Drive	Reporting Loud Screams And Yelling And Laughing And Partying It Up. Knock On Door And Tell Them To Please Please Please Keep It Down.	ACME House Company	CODE	7:40:00 PM	Arrived at the property at 19:40. From the street in front of the property, no violation for loud occupants was observed. Voices were heard coming from the backyard area, but the noise measured was within the permitted limit for the time of day. No citation issued. Followed up with the local contact and the reporting party to discuss the complaint and advise of my findings.	N/A	
11/04/2020	23:20	11:20 PM	201104231714	1365	E Tachevah Drive	They Are Having A Loud Argument.	Claudia Lunow / Jeff Zeitlin	CODE	11:29:00 PM	Arrived at the property at 23:29. From the street in front of the property, no violation for loud occupants was observed. All was quiet, no noise at all was observed coming from the reported address. Followed up with the reporting party to gather some more information related to complaint, and acknowledged that they must have stopped before I got there. Did not contact the occupants, no citation issued. Followed up with the local contact to advise of the complaint. Spoke with Jeff who stated that the property was currently owner occupied, not rented.	YES	
11/05/2020	15:47	3:47 PM	2.01105E+11	N/A	N/A	Referred Caller To Office Hours	N/A	N/A	N/A	Referred Caller To Office Hours	N/A	
11/05/2020	17:54	5:54 PM	201105175402	N/A	N/A	Information Given to Caller	N/A	N/A	N/A	Information Given To Caller	N/A	
11/05/2020	18:02	6:02 PM	201105175551	2001	E Camino Parocela #D25	They Need To Call Me To Get Into The Gate - Unit Is D25 - There Are 4 Women In The Pool With Wine Glasses. Discuss	N/A	CODE	11:59:39 PM	Called back reporting party and inquired about whether there was a violation at vacation rental unit G4, reporting party stated she was calling about unit D25. I informed reporting party the unit she called about was not a registered vacation rental; she was also informed that people were allowed to be at the pool and advised her to contact her HOA for rules regarding drinking at the pool area.	N/A	
11/06/2020	8:37	8:37 AM	201106083405	1341	E Luna Way	The Occupants At This Address Have A Dog Which Has Been Barking Non-Stop For Four Days.	Robin Brown / Jeff Taylor	CODE	8:48:00 AM	Arrived at the property at 8:48am. From the front of the property, I heard a dog bark once. Contacted the occupants and went over the complaint and rules. Gave him a good neighbor brochure. Said he would be bringing the dog in the house. Called LC and RP did not request a callback.	NO	
11/06/2020	13:37	1:37 PM	201106133712	N/A	N/A	Caller Will Call Back	N/A	N/A	N/A	Caller Will Call Back	N/A	
11/06/2020	16:42	4:42 PM	201106164055	N/A	N/A	Caller Will Call Back	N/A	N/A	N/A	Caller Will Call Back	N/A	

11/06/2020	16:42	4:42 PM	201106163553	3165	E Loma Vista Circle	Amplified Music Party At 3165 East Loma Vista Circle Live Singer And Piano Player. Not Sure If Its A Rental. Please Call And Let Me Know. They Have Speakers Pointed Right At Me.	N/A	CODE	4:43:00 PM	Called the reporting party back at 16:43. Confirmed the address RP was reporting as 3165 E Loma Vista Cir, Property is not a registered vacation rental, and no information was provided to suspect that it is operating as one. RP was educated on what is permitted within the noise ordinance and provided the police non-emergency line should the music/noise increase in volume or cause a disturbance.	N/A	
11/06/2020	21:30	9:30 PM	201106212748	557	N Calle Marcus	There Is On And Off Loud Noise Coming From This Property	Turnkey Vacation Rentals	CODE	9:38:00 PM	From the street in front of the property no violation for loud occupants; noise measured in allowable levels for time of day. Followed up with local contact.	N/A	
11/07/2020	11:03	11:03 AM	201107110203	272	N Via Las Palmas	Loud Children Screaming Running Round Playing For Past Couple Of Days	Altamira	CODE	11:17:00 AM	From the front of the property, kids and adults were heard at the pool. Took noise readings and all were well within the limits. Did not contact the occupants. Called back LC	N/A	
11/07/2020	14:18	2:18 PM	201107141507	1033	S Calle de Maria	Extremely Loud Music And Noise.	Vacation Palm Springs	CODE	2:49:00 PM	From the side of the property, I was able to here music "It;s Tricky by RUN DMC". Contacted the occupants and went over the complaint and rules. Issued a citation for music, Followed up with the LC. RP did not need a callback.	NO	A6491 - Music
11/07/2020	15:51	3:51 PM	2.01107E+11	N/A	N/A	Referred Caller To Office Hours	N/A	N/A	N/A	Referred Caller To Office Hours	N/A	
11/07/2020	16:22	4:22 PM	201107162153	N/A	N/A	Caller Hung Up	N/A	N/A	N/A	Caller Hung Up	N/A	
11/07/2020	23:58	11:58 PM	201107235832	N/A	N/A	Caller Hung Up	N/A	N/A	N/A	Caller Hung Up	N/A	
11/08/2020	0:04	12:04 AM	201108000315	679	S Palo Verde Ave	They Are In The Backyard Being Very Loud.	Kristen Olsen	CODE	12:10:00 AM	Arrived at the property at 00:10. From the street in front of the property, a violation for music amplified beyond the property line and vehicles exceeding the permitted limit was observed. Made contact with the occupants and briefly discussed the complaint and the observed violations with the responsible renter. Citation issued. Followed up with the local contact to advise of the complaint and observed violation. Reporting party requested follow up but did not leave a call back number.	NO	A6491 - Too Many Vehicles
11/08/2020	0:06	12:06 AM	201108000336	1310	E Vista Chino Road	I Am Going To Try To Go Back To Sleep	Vacation Palm Springs	CODE	12:32:00 AM	From the street in front of the property no violation for noise was observed. Followed up with local management company.	N/A	
11/08/2020	7:17	7:17 AM	201108071429	611	W Leisure Way	There Was An Disturbance Last Night With A Number Of Individuals Having A Party. I Have Talked To Them And Asked Them To Leave. I'm Calling To See If Anyone Else Has Reported This.	Todd Faucher / Alfonso Felix	CODE	7:44:11 AM	Called back RP (owner of the home) at 7:35am. He wanted to know if there was any complaints called in last night for the occupants staying at his rental.	NO	