

DATE	MT	CALL IN TIME	CALL ID #*	PROPERTY ADDRESS NUMBER	PROPERTY ADDRESS STREET NAME	DESCRIPTION OF CALL	RESPONSIBLE MANAGING PARTY	CITY RESPONDING PARTY	TIME OF RESPONSE	ACTION/FINDINGS	OWNER OCCUPIED	CITATION ISSUED
11/16/2020	13:38:31	1:38 PM	201116133703	N/A	N/A	Referred Caller To Office Hours	N/A	N/A	N/A	Referred Caller To Office Hours	N/A	
11/17/2020	10:55:22	10:55 AM	201117105417	N/A	N/A	Caller Hung Up	N/A	N/A	N/A	Caller Hung Up	N/A	
11/17/2020	11:07:41	11:07 AM	201117110723	N/A	N/A	Caller Hung Up	N/A	N/A	N/A	Caller Hung Up	N/A	
11/18/2020	10:58:14	10:58 AM	201118105452	3242	N Mica Dr	Need To Verify Protocol For Face Coverings. There Is 5 To 6 People Outside Moving Furniture Without Mask	Jorge Torres Jr/ Mike Lenard	CODE	11:30 AM	Arrived at 11:30 am to property location. Contacted workers, educated on current orders. No citation.	N/A	
11/19/2020	09:36:25	9:36 AM	201119093553	N/A	N/A	Caller Hung Up	N/A	N/A	N/A	Caller Hung Up	N/A	
11/20/2020	17:54:57	5:54 PM	201120175417	N/A	N/A	Caller Hung Up	N/A	N/A	N/A	Caller Hung Up	N/A	
11/20/2020	22:56:27	10:56 PM	201120225316	538	S Indian Trl	I Just Want It Document That The House Is The One Having A Party/Being Loud. I Dont Know The Complete Address Just That They Live On South Indian Trail.	N/A	CODE	11:00 PM	Called the Reporting Party back at 23:00 to discuss the details related to his complaint. Advised that the house identified as 538 S Indian Trail, had people in the backyard being loud and he just wanted to make sure his property wasn't going to get blamed for it because his is a vacation rental. 538 S Indian Trail is not a registered vacation rental and RP had no information leading to believe it was operating as one.	N/A	
11/21/2020	16:11:18	4:11 PM	201121161105	N/A	N/A	Caller Hung Up	N/A	N/A	N/A	Caller Hung Up	N/A	
11/21/2020	16:28:41	4:28 PM	201121162410	2795	N Biskra Road	Loud Music Playing And A Lot Of Yelling Into The Night Time. This Has Been Going On Since 10am This Morning. Very Loud. Requesting A Warning Only This Time To Make Them Aware How Loud They Are.	Carlos Lora	CODE	4:44 PM	Arrived at the property at 16:44. From the street in front of the property, no violation observed for music or loud occupants. While I was outside observing, the guests came out to speak with me. I briefly discussed the rules related to music and noise. Provided the responsible renter with a good neighbor brochure and discussed the contents within. The guests stated that they were not told the specifics related to music and noise after 10pm. No citation issued. Followed up with the local contact to advise of the complaint. Reporting party did not request follow up.	NO	
11/21/2020	16:38:42	4:38 PM	201121163403	2393	W Nicola Rd	Music	Turnkey Vacation Rentals	CODE	4:49 PM	Arrived at the property at 1649 hrs. From the street on the north side of the property music extending beyond the property line was observed. Made contact with the occupants and informed them of the complaint received and observations made. Followed up with local property contact; citation was issued for violation observed.	NO	A6347 - Music
11/21/2020	17:58:32	5:58 PM	201121175310	949	Vista Dunes	New Homeowner At 949 Vista Dunes Seem To Be Doing Weekly Rental Which Is Not Allowed In This Community For The Past 4 Week Ends . I Will Be Home This Eve.	N/A	CODE	6:00 PM	Called the reporting party back at 18:00. advised that there's not currently any active nuisances, RP just noticed activity at the property that raised red flags such as different cars every weekend. I advised him that we would investigate the reported address.	N/A	
11/21/2020	21:36:58	9:36 PM	201121213206	2841	E Vincenia Rd	The People Are Playing Loud Music And Talking Very Loudly.	Steve Bryan / Cathy Carder	CODE	9:39 PM	Called the reporting party back at 21:39. Advised that the property 2841 E Vincenia, is playing music and people are talking loudly. Property is not a registered vacation rental property, but has been recently cited for operating as an unregistered short-term rental. Reporting party advised to call PSPD non-emergency line for noise disturbances at properties that aren't registered vacation rentals.	N/A	
11/21/2020	22:01:22	10:01 PM	201121220104	N/A	N/A	Caller Hung Up	N/A	N/A	N/A	Caller Hung Up	N/A	
11/21/2020	22:06:36	10:06 PM	201121220347	1220	S San Mateo Dr	Loud And Drunk People Are There And Also A Firepit Is Active But No One Is By It. I Would Like A Text Back Instead Of A Call.	Regenia Money	CODE	10:13 PM	Arrived at the property at 22:13. From the street in front of the property, no violation for music or loud occupants was observed. Some voices were observed in the backyard area, so I made contact with the occupants and briefly discussed the complaint and my observations with the responsible renter. They stated that they would bring it in for the night. No citation issued. Followed up with the local contact to advise of the complaint.	NO	
11/21/2020	22:15:41	10:15 PM	201121221257	1809	Marguerite Street	You Do Not Need To Access My Property. The Is A Huge Party Going On, Loud & A Lot Of Cars	Turnkey Vacation Rentals	CODE	10:27 PM	Arrived at the property at 22:27. From the street in front of the property, loud occupants and music was observed coming from the backyard area. Made contact with the occupants and spoke with the homeowner. ID was verified, property was owner occupied not rented. Briefly discussed the complaint and advised on the rules related to noise after 10p at all homes in palm springs. Owner was apologetic and stated that he would keep the noise down for the rest of the night. Followed up with the reporting party	YES	
11/21/2020	22:23:06	10:23 PM	201121221949	913	Oceo Circle North	People Have Already Been Cited. Bunch Of Adults And Children Playing In The Pool. Children In The House.	Vacation Palm Springs	CODE	10:52 PM	From the walkway nearest the pool area, no violation for loud occupants was observed. All was quiet, no noise at all coming from the reported address. Did not contact the occupants, no citation issued. Followed up with the local contact. Reporting party did not request follow up.	N/A	
11/22/2020	16:31:56	4:31 PM	201122162851	2085	S Pebble Beach Dr	You Have Also Witness It From The Golf Course	David Crook	CODE	4:55 PM	Arrived at 1655 hrs. From the street in front of the property no violation for music was observed; home was owner occupied this was verified via government issued ID.	YES	

11/22/2020	21:27:04	9:27 PM	201122212355	1601	Olga Way	Loud Party Going On	Rodolfo Castillo / Scott Chaffin	CODE	9:45 PM	Arrived at 2145 hrs. From the street in front of the property no violation for noise was observed. No contact was made with occupants. Followed up with local management company.	N/A	
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