

DATE	MT	CALL IN TIME	CALL ID #*	PROPERTY ADDRESS NUMBER	PROPERTY ADDRESS STREET NAME	DESCRIPTION OF CALL	RESPONSIBLE MANAGING PARTY	CITY RESPONDING PARTY	TIME OF RESPONSE	ACTION/FINDINGS	OWNER OCCUPIED	CITATION ISSUED
11/23/2020	8:03	8:03 AM	201123075905	894	N Topaz Cir	There Is Kids Screaming Very Loud And Can Hear From Street With All Doors And Windows Closed In My House.	Altamira	CODE	8:27 AM	No violation observed. Notified agency and returned call to reporting party	N/A	
11/23/2020	13:23	1:23 PM	201123132118	N/A	N/A	Information Given To Caller	N/A	N/A	N/A	Information Given To Caller	N/A	
11/23/2020	13:37	1:37 PM	201123133652	N/A	N/A	On Call Checking In	N/A	N/A	N/A	On Call Checking In	N/A	
11/25/2020	11:06	11:06 AM	2.01123E+11	N/A	N/A	Information Given To Caller	N/A	N/A	N/A	Information Given To Caller	N/A	
11/25/2020	16:33	4:33 PM	2.01125E+11	N/A	N/A	Referred Caller To Office Hours	N/A	N/A	N/A	Referred Caller To Office Hours	N/A	
11/26/2020	14:30	2:30 PM	201126142804	1370	Padua Way	They Have Been Playing Loud Music.	RELAX Palm Springs	CODE	2:38 PM	Arrived at 2:38 pm. No Violation observed. Contacted local contact (Relax Palm Springs) who indicated the property is owner occupied for the holiday. I actually inspected the property yesterday on 11/25/20 with Relax and they indicated it was owner occupied at that time. The reporting party called the hotline back at 2:42 PM and indicated the nuisance stopped. Returned call to reporting party and went straight to voicemail and I left a message.	YES	
11/26/2020	14:42	2:42 PM	201126144055	1370	Padua Way	The Nuisance Has Stopped Now.	RELAX Palm Springs	CODE	2:38 PM	See Call Notes for Call ID 201126142804	YES	
11/27/2020	11:15	11:15 AM	201127111133	202	N Louella Rd	Not Sure If Property Is Covered, They Have Been Playing Loud Music All Morning, At This Moment They Stopped.	Julio Vargas	CODE	11:18 AM	Called RP at 11:18. He said the music wasn't happening and that it was earlier today. Told him I would call the LC. Called the LC and advised him of the complaint. He said he would call the renters and let them know.	N/A	
11/27/2020	12:36	12:36 PM	201127123332	1117	E Alameda	There Is A Rental Place And They Are Parking Their Cars In Front Of Place. I Am Not Part Of The Or Renting, But I Live Here And They Are Parking There And It Is An Eye Sore.	ACME House Company	CODE	12:43 PM	Arrived at the property at 12:43pm. From the front of the property, 2 cars were observed in a 3bd. No violation found. Called RP. He didn't like the fact that the car was parked on side of his property. Advised that parking in front of the property is not a violation. Called LC.	N/A	
11/27/2020	13:16	1:16 PM	201127130932	3450	E Circulo San Sorrento Rd	Mostly Noise Complaint. Sounds Like There's A Lot Of People & 2 Mini Vans In Driveway. Flood Light Shine As Well.Sounds Like Construction Being Done In Back	Nazario Ramirez	CODE	1:49 PM	Called RP back to understand the problem. He wanted to know if the house was a rental. The noise wasn't going on at the time I called. It was earlier in the day. Went over the rules of the rentals. He called the Code hotline for the lights. Call LC to go over the complaint. No violation found.	N/A	
11/27/2020	18:23	6:23 PM	201127182211	N/A	N/A	Loud Occupants	N/A	CODE	6:25 PM	Called the Reporting Party back at 18:25. She was unsure of the address and whether or not it's a registered vacation rental, but noted that it was on the corner of Vereda Norte & Camino Centro. None of the homes on the identified corner are registered vacation rental properties, and the reporting party did not provide any information to suspect they are operating as one; Just that there was music playing. Advised the RP on police non-emergency line for noise disturbances at properties that aren't STVR.	N/A	
11/27/2020	18:25	6:25 PM	201127182138	2007	E Andreas Road	Lot Of Kids And Loud Mouth Adults Screaming And Yelling Today, All Day. It's Still Happening Right Now. Please Make Them Stop. Cross Street Is Cerritos. Thank You For Your Help.	ACME House Company	CODE	6:39 PM	Arrived at the property at 18:39. From the street in front of the property nearest the backyard pool area, no violations for loud occupants or music were observed. Voices were heard coming from the pool area, but the noise measured was within the permitted limits for the time of day. Did not contact the occupants. Followed up with the local contact.	N/A	
11/27/2020	19:25	7:25 PM	201127191637	386	E Racquet Club Road	My Tenants Are Saying That Guest Are Really Loud I Will Followup With Guest If They Become To Loud Again And Then We Will File A Formal Complaint	365 Vacation Rentals	CODE	7:28 PM	Called the Reporting Party back at 19:28. He stated that he is the property manager for a rental property and that his guests reported to him that the occupants in the house identified as 386 E Racquet Club Rd, were being very loud and they could hear they're voices from the patio. PM went to the house and did not hear anything that was in excess of the noise level limits. He stated that there was no need to come out to take readings at the moment, but if the noise started up again he would call back.	N/A	
11/27/2020	19:58	7:58 PM	201127195328	386	E Racquet Club Road	My Tenants Are Saying That The Guests Are Really Loud I Will Followup With My Tenants If The Guests Become Too Loud Again And Then We Will File A Formal Complaint Against The Rental.	365 Vacation Rentals	CODE	8:03 PM	Please see Call ID 201127191637	N/A	

11/28/2020	22:47	10:47 PM	201128224700	N/A	N/A	Caller Will Call Back	N/A	N/A	N/A	Caller Will Call Back	N/A	
11/28/2020	22:53	10:53 PM	201128224954	502	N Lujo Circle	There Is A Terrible Noise Coming From The Unit - I Am Calling To Report	N/A	CODE	11:08 PM	Arrived at 2308 hrs. From the street in front of 503 Lujo Circle no violation for noise was observed. Reached out to reporting party who clarified that she had called about 502 Lujo Circle which is not a registered vacation rental and was owner occupied. No violation for noise was observed at either property.	YES	
11/29/2020	18:31	6:31 PM	201129183100	N/A	N/A	Referred Caller To website	N/A	N/A	N/A	Referred Caller To Website	N/A	
11/29/2020	20:30	8:30 PM	201129202742	2135	Sonora Road	There Are People Outside Screaming Bloody Murder. I Can't Sleep.	Charlie Beushausen	CODE	8:43 PM	Arrived at 2043 hrs. From the street in front of the property no violation for noise was observed. No contact was made with occupants. Followed up with local property contact.	YES	