

DATE	MT	CALL IN TIME	CALL ID #*	PROPERTY ADDRESS NUMBER	PROPERTY ADDRESS STREET NAME	DESCRIPTION OF CALL	RESPONSIBLE MANAGING PARTY	CITY RESPONDING PARTY	TIME OF RESPONSE	ACTION/FINDINGS	OWNER OCCUPIED	CITATION ISSUED
11/30/2020	7:23	7:23 AM	201130071943	N/A	N/A	I Would Like To Know If Railing Are Required For The Hot Tub To Make Sure Elderly Guests Can Get Out Safely. We Also Wanted To Know What The Restriction Would Be In Place Due To The Pandemic	N/A	N/A	N/A	Caller Referred to Office Hours	N/A	
12/01/2020	18:42	6:42 PM	201201184214	N/A	N/A	Transferred Call	N/A	N/A	N/A	Transferred Call	N/A	
12/02/2020	15:12	3:12 PM	201202150718	690	E Sierra Way	They Use The Residence As An Air B&b. There Is A Motor Home Parked In The Street, Restricting Traffic.	Julie Makinen / John Westcott	CODE	3:28 PM	Arrived at the property 15:28. Made contact with the owner of the RV who stated that he was staying at the reported address thru the weekend and that when he inquired with the owner they said it would be ok to have the RV parked at the property. Briefly discussed the rules related to RV's parked/stored in a residential zone. The owner of the RV stated that he would look for a place to temporarily park it. I advised him the RV would need to be moved from the property within 24hrs or it would be cited. Followed up with the local contact, Julie, and she stated that she would reach out to the guests and try to assist them in finding a place to store the RV.	NO	
12/03/2020	11:13	11:13 AM	201203110443	1985	N Hidalgo Way	The Trash At This Property Is Overflowing Onto The Ground And Into The Street.	Michelle Arnold	CODE	11:19 AM	Today is trash day for that area. I will follow up towards the end of the day to assure trash was picked up.	N/A	
12/03/2020	15:08	3:08 PM	201203150554	1985	Marguerite Street	We Have Asked The Landscaper Not To Use The Gas Blower And He Is Verbally Threatening Us.	Javier Islas	CODE	3:10 PM	Called the reporting party back at 15:10. Scott stated that he observed a landscaper using a "backpack leaf blower" at the reported address and confronted the landscaper telling him that they're not allowed to use those. He stated that the landscaper became aggressive with him while telling him to leave him alone. RP was advised that this is a police matter and if he felt threatened to call 911 or the police non-emergency line.	N/A	
12/04/2020	10:17	10:17 AM	201204101704	N/A	N/A	Caller Hung Up	N/A	N/A	N/A	Caller Hung Up	N/A	
12/04/2020	10:29	10:29 AM	201204102144	611	E Simms Road	Noise/Music Can Be Heard From The Street. I Need Something Done About This Asap. Please Call Me Back As You Arrive.	Lars Michno / Josh Levine	CODE	10:44 AM	Arrived at the property at 10:44am. From the front of the property, no music was heard. Construction was going on. Contacted the owner at the home. He stated the house was not being rented and that he was adding a new roof. No violation found. Called back RP	YES	
12/04/2020	23:45	11:45 PM	201204234048	2047	S Birde Way	There Are People At 2047 South Birdie Way Are In The Pool And Playing Music And Talking Loudly	N/A	CODE	11:59 PM	Arrived at 2359 hrs. From the street in front of the property we observed occupants talking in backyard patio are. Made contact and found that home was owner occupied.	YES	
12/05/2020	9:55	9:55 AM	201205095151	1120	E Louise Drive	1120 East Louise Has Has Lot Of People , In The Street Playing Kick Ball. Not Quiet.	Letty Ramirez / Marie Navarro	CODE	10:03 AM	Called the owner of the property at 10:03am and advised her of the complaint. Did not go out to the property, since playing kickball is not a code violation. Rp did not want a callback.	N/A	

12/05/2020	13:21	1:21 PM	201205131712	1951	Araby Drive	The Address Is 1951 Araby Drive, I Don't Know If This Is A Vacation Rental Or Not, But He Sprinklers Have Been Going Off For 2 Hours Now, Don't Know If They Will Continue To Be On For 24 Hours.	N/A	CODE	2:25 PM	1951 Araby is not a VR.	N/A	
12/05/2020	13:41	1:41 PM	201205133712	513	Bedford Dr	Loud Music/ Partying	Vacation Palm Springs	CODE	1:58 PM	Arrived at the property 1:58pm. From the front and side of the property, no music was heard. Heard people outside, Contacted the occupants, and went over the rules. Call the LC at 2:09pm and RP at 2:11pm.	NO	
12/05/2020	13:54	1:54 PM	201205135120	1951	Araby Drive	Not Sure If Vacation Rental, But Sprinklers Have Been Going Off For 2 Hours Now. 1951 Araby Drive.	N/A	CODE	2:25 PM	1951 Araby is not a VR.	N/A	
12/05/2020	14:32	2:32 PM	201205143206	N/A	N/A	Caller Called About Covid 19 Restrictions.	N/A	N/A	N/A	Caller Will Call Back	N/A	
12/05/2020	15:48	3:48 PM	201205154818	N/A	N/A	Customer Asked About Covid Affecting Rentals.	N/A	N/A	N/A	Information Given To Caller	N/A	
12/05/2020	18:04	6:04 PM	201205180420	N/A	N/A	Caller Will Call Back	N/A	N/A	N/A	Caller Will Call Back	N/A	
12/05/2020	21:54	9:54 PM	201205215344	N/A	N/A	Caller Will Call Back	N/A	N/A	N/A	Caller Will Call Back	N/A	
12/06/2020	8:00	8:00 AM	201206075945	N/A	N/A	He Wanted To See If The Covid 19 Restriction Has Effected Short Term Rentals.	N/A	N/A	N/A	Information Given To Caller	N/A	
12/06/2020	10:58	10:58 AM	201206105428	1120	E Louise Drive	On Friday When They Had 10 Guests Out Kicking Balls And I Was Told By Him That You Ok'd Them Having That Many People Out In The Yard Playing. I Just Don't Believe It. Call Me Please.	Letty Ramirez / Marie Navarro	CODE	11:10 AM	Arrived at the property at 11:10am. From the front of the property, kids could be heard in the backyard all with the allowable levels. The rents were outside. I talked with them about the complaint. They stated they were packing up and leaving within the hour. No violation found. Call back LC an RP.	NO	
12/06/2020	12:48	12:48 PM	201206124854	N/A	N/A	Caller Hung Up	N/A	N/A	N/A	Caller Hung Up	N/A	