

DATE	MT	CALL IN TIME	CALL ID #*	PROPERTY ADDRESS NUMBER	PROPERTY ADDRESS STREET NAME	DESCRIPTION OF CALL	RESPONSIBLE MANAGING PARTY	CITY RESPONDING PARTY	TIME OF RESPONSE	ACTION/FINDINGS	OWNER OCCUPIED	CITATION ISSUED
12/07/2020	13:08	1:08 PM	201207130353	1111	E Palm Canyon Dr #101	I Booked With Urbanian B I Have A Reservation For December. If It Books Under 15 Percent Do I Have To Cancel? I Am Not Sure.	Vacation Palm Springs	CODE	1:32 PM	Called RP and advised him Southern CA is at 10.3 % ICU capacity and we are still waiting for detailed instructions regarding hotels and VR.	N/A	
12/08/2020	14:32	2:32 PM	201207143210	N/A	N/A	Caller Referred To Website	N/A	N/A	N/A	Caller Referred to Website	N/A	
12/09/2020	17:27	5:27 PM	201209172649	N/A	N/A	Information Given to Caller	N/A	N/A	N/A	Information Given to Caller	N/A	
12/09/2020	19:10	7:10 PM	201209191028	N/A	N/A	Caller Hung Up	N/A	N/A	N/A	Caller Hung Up	N/A	
12/09/2020	19:18	7:18 PM	201209191450	2750	E Venetia Rd	Child Is Screaming In The Pool	Poolside Vacation Rentals	CODE	7:29 PM	Arrived at the property at 19:29. From the street in front of the property nearest the pool area, no violation for loud occupants was observed. No noise at all was observed coming from the reported address, and the pool area appeared to be vacant. Followed up with the reporting party who acknowledged that the noise seemed to stop right after she got off the phone with the hotline. Discussed my findings with the reporting party. Did not contact the occupants, no citation issued. Followed up with the local contact to advise of the complaint received.	N/A	
12/10/2020	10:22	10:22 AM	201210101929	3243	N Mica Dr	I Need To Know If Vacation Rentals Are Allowed At This Time. People Short Term Renting Their House Right Now.	Arrived LLC Andrew Wooster	CODE	10:42 AM	Spoke with reporting party advised of new order and that the guests checked in prior to announcement, they are ok to stay until departure date.	N/A	
12/11/2020	15:38	3:38 PM	201211153617	1133	E Via Escuela	Tenants Playing Loud Music And The Dog Is Barking Non Stop	ACME House Company	CODE	3:51 PM	Arrived at the property at 15:51. From the street in front of the property, no violation for music amplified beyond the property line or a barking dog was observed. No noise at all was observed coming from the property. Attempted to follow up with the reporting party to discuss the details related to their complaint, did not get an answer so a voicemail was left. Did not attempt to contact the occupants, no citation issued. Followed up with the local contact.	N/A	
12/11/2020	17:11	5:11 PM	201211170007	399	W Santa Catalina	I Have Called About 20 Times About This Issue, There Is A Fraternity Gathering Going On Now. Text Me First Before Coming	Natural Retreats	CODE	5:30 PM	Arrived at the property at 17:30. From the street in front of the property nearest the backyard pool area, no violation for loud occupants was observed. Voices were heard, but it was a normal volume and the noise measured remained below the permitted limits for the time of day. Did not contact the occupants, no citation issued. Followed up with the local contact to advise of the complaint. Reporting party stated that we did not need to follow up	N/A	
12/12/2020	10:30	10:30 AM	201212102445	N/A	N/A	I Want To Speak With Someone Regarding A Reservation For Palm Springs Id I'm Unclear On The Policy For Renting A Airbnb. I Will Have The Address When I Get The Call Back.	N/A	CODE	10:35 AM	Call RP at 10:35am. Asked her to call OSP on Monday for clarification. Told her that STR are 28 days or less.	N/A	
12/12/2020	12:44	12:44 PM	201212124435	N/A	N/A	Caller Will Call Back	N/A	N/A	N/A	Caller Will Call Back	N/A	
12/12/2020	20:54	8:54 PM	201212205344	1221	S Paseo de Marcia	Loud Party In Backyard	ACME House Company	CODE	9:07 PM	Arrived at 2107 hrs. From the street in front of the property no violations for noise or music were observed. Reached out to local management company.	N/A	
12/13/2020	0:27	12:27 AM	201213002439	2650	Vincentia Road	I Am Calling To See If The House Has Been Rented - There Are People There And They Are Coming And Going At This Time Of Night	Steve Bryan / Cathy Carder	CODE	12:58 AM	Reached out to reporting party and informed then of the current of the current guidelines in place for acceptable lodging at vacation rental properties.	N/A	
12/13/2020	11:40	11:40 AM	201213113645	N/A	N/A	Referred Caller To Office Hours	N/A	N/A	N/A	Caller Referred To Office Hours	N/A	

12/13/2020	11:44	11:44 AM	201213113916	1133	E Via Escuela	3 Large Dogs Are Very Loud And Fight With Dogs And PeopleWe Had To Go To Ask Them To Contain Dogs They Brought Them In The House This Happen All Weekend	ACME House Company	CODE	11:57 AM	From the front of the property, no dogs were heard barking. Contacted the occupants and they had brought the dogs inside. Called LC. No violation found.	NO	
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