



FAQs: Municipal Code Violations

Q. What are typical violations of the Palm Springs Municipal Code

A. Typical violations fall into the following categories:

- Trash, abandoned appliances, green waste, and junk on private property
- Dead and overgrown plants and trees on private property
- Recreational vehicles, boats, and trailers parked and stored in residential zones
- Cars parked on lawns and non-operational cars parked on private property
- Use of gas-powered leaf blowers
- Trash and recycling containers left in public view after pick-up days
- Temporary real estate and open house signs placed on public sidewalks and streets

B. How do I clarify if something is a code violation?

A. Call the Code Compliance hotline, 760-778-8434. Code Compliance officers are available to assist with understanding City Codes Monday through Friday, 7:30 am to 5:30 pm. Additionally, the [Palm Springs Municipal and Zoning Codes](#) are available online.

Q. What is the best way to report a potential violation and get a timely response for residents?

A. The best way to report a potential violation is through the City mobile app, myPalmSprings, or the City's web-based reporting tool at <https://palmsprings.civitaapp.com>. Both platforms allow you to describe the issue, attach photos, and identify the property's address. Once a submission is made, the information is assigned to the Code Compliance team for review and investigation.

You can also call the Code Compliance hotline at 760-778-8434 outside of the city's regular business hours. Please leave a detailed message regarding the potential violation and indicate if you would like a follow-up call. Compliance Officers monitor the Code hotline and respond seven days a week. For concerns related to a registered vacation rental property, please use the 24-hour vacation rental hotline at 760-322-8383.

Q. What happens after a potential violation is reported?

A. An enforcement officer is assigned to the case and investigates it. If the investigation indicates no code violation, the case is closed. If an enforcement officer determines that a code violation has occurred, the enforcement officer has the authority to take the actions identified in Paragraph 1.06.040 of the Municipal Code.

If there is no immediate danger to health or safety, the enforcement officer shall serve a pre-citation or courtesy notice. The violation shall be corrected or otherwise remedied within fifteen to sixty days from the date of the pre-citation notice.

If the violation is not corrected by the specified compliance date, an administrative citation which imposes a fine will be issued.

The first citation shall carry a fine of \$100, or such amount as the City Council may establish, and shall require correction of the violation within ten calendar days from the date of the first administrative citation; the second citation shall carry a fine of \$250, or such amount as the city council may establish; and the third citation shall carry a fine of \$500, or such amount as the city council may establish.