

PALM SPRINGS PUBLIC LIBRARY

2020-2021 ANNUAL REPORT



STATISTICS AT-A-GLANCE:

Palm Springs Public Library

City Librarian Jeannie Kays



MAIN LIBRARY

- Library Visits/Door Count: 12,948
- Materials Checked Out: 112,658
- Number of eBook Check-outs: 39,832
- Public Service Hours: 454
- NEW Library Cards Issued: 1,593
- Public Computer Sessions: 1,649
- Public Wi-Fi Sessions: 3,456
- Number of In-Person Programs: 0
- In-Person Program Attendance: 0
- Virtual Programs: 160
- Live Attendance (Virtual Program): 920
- On-Demand Views: 7,367
- Volunteer Hours: 0
- Number of Reference Questions: 828

Re-opened to the public May 5, 2021

WELWOOD MURRAY MEMORIAL LIBRARY

Closed during this time due to COVID-19
(Re-opened to the public July 1, 2021)

PLEASE NOTE: COVID-19 negatively impacted the majority of our numbers, since we were mainly closed to the public during this time.

What a year! During Fiscal Year 2020-21, we were only open for in-person service 454 hours, or roughly 57 days. We know this was hard on our book-loving patrons, however, our virtual services were well-loved. During the library closures, our pickup service, Library-A-Go-Go, served 12,207 patrons. Checkouts and streams of electronic format materials were through the roof! We had 48,378 loans of eBooks and e-audio books. Patrons watched 19,696 movies, downloaded 15,482 songs, viewed 7,063 magazines, and the New York Times online was accessed 4,458 times.

Our library team is full of flexible, adaptable people who care about the community they serve. We worked hard during the closure to bring you virtual programming and develop new services like "Ask a Librarian." We recognized that patrons missed the chance to browse for a new book or movie, so we did the browsing for you. You can still utilize this service by visiting our website or giving us a call. You tell us what you like or recently enjoyed, and we can make suggestions for new titles.

We took the opportunity to rearrange our children's collection; we hope that you like the change. Personally, I think the new arrangement opens the room and makes it look bigger and more organized.

Come see us at the library where you can browse for new titles or enjoy classics too. Learn a language through our Mango Languages program, or even get your high school diploma through Career Online High School. We are here for you through all the stages of your life, and we're open to all!

On behalf of the Library Board of Trustees, Friends of the Palm Springs Library, Palm Springs Public Library Foundation, and the Library Staff, I thank you for your continued support. We look forward to serving you in the coming years.

Palm Springs Public Library

300 S. Sunrise Way, Palm Springs, CA 92262
760-322-READ (7323) www.pslibrary.org

Summer Reading Stays Virtual

We continued with Beanstack, a virtual system, for a second year for Summer Reading. Staff created online activities, crafts and more. Once again we tracked books and minutes read and participants earned badges and a chance to win fabulous grand prizes generously provided by the PS Sustainability Commission, Friends of the Palm Springs Library and many local businesses and organizations.

SUMMER READING STATS:

TOTAL SIGNUPS: 495

COMPLETIONS: 263 (53%)

TOTAL BOOKS READ: 2,254
(Pre-K only)

TOTAL MINUTES READ:
180,121 (3,002 hours, youth +
teens + adults)

TOTAL ACTIVITIES
COMPLETED: 829



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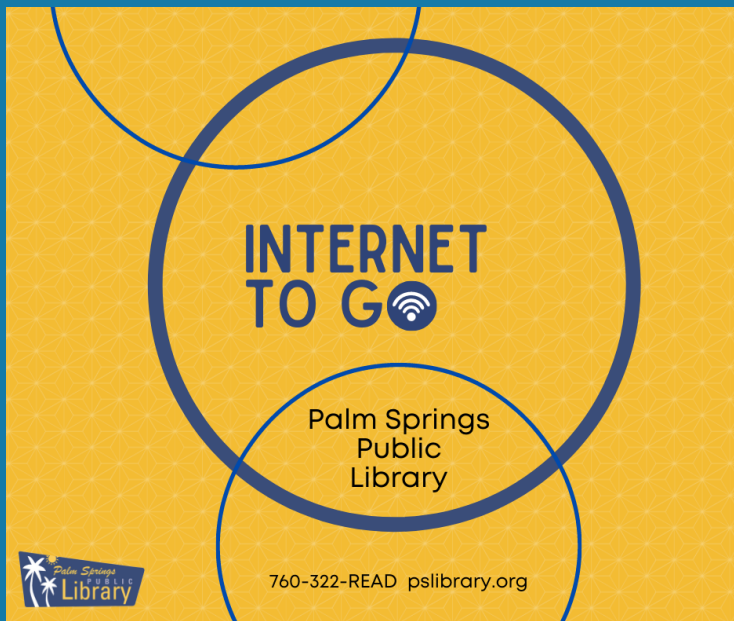
IREAD



Craft Kits To-Go & More

They say that necessity is the mother of invention, and that was so true during the COVID-19 closure! Library staff created craft to go kits that included all the supplies needed to create fun crafts like t-shirt tote bags, rock painting, gingerbread houses for the holidays and other fun crafts. But the fun didn't stop there; staff then created 'unboxing' events online where we discovered together what new materials the Library was receiving. Our Teen Librarian Sean had a beat-down COVID pinata event LIVE on Instagram, and many recorded story times available on our YouTube channel. And then there were the jokes...library humor slipped inside the pages of our materials as people made their pick-ups using our Library-A-Go-Go service. We pulled out all the stops to make sure the community knew the Library was there for them, during the pandemic and always.

Palm Springs Public Library Foundation Gets Grant for Mobile Hotspots



In April 2021, the Library introduced Internet To Go, mobile Hotspots to lend to those without access to the Internet. Twenty (20) Hotspots were purchased with funds from a grant awarded to the Palm Springs Public Library Foundation on behalf of the Library. The grant was provided by The Inland Empire Community Foundation (IECF) in partnership with the Department of Housing, Homelessness Prevention, and Workforce Solutions (HHPWS) and the Inland Empire Funders Alliance. These Hotspots are available to checkout at the Library for up to two weeks, free with a library card!