

July, 2022



DEPARTMENT OF SPECIAL PROGRAM COMPLIANCE

Vacation Rental and Homeshare Newsletter

In this issue:

- ◆ Office Relocation
- ◆ Appointments
- ◆ Local Contact

Welcome to the Vacation Rental and Homeshare Newsletter. The goal for the newsletter is to continue communication with stakeholders on topics of general concern on and between the months of stakeholder meetings.

Stakeholder Meeting

Rescheduled to:

Tuesday, August 16, 2022

[Register in advance for the meeting.](#)

Office Relocation

The Department of Special Program Compliance has moved to the following address: **230 Museum Drive, Palm Springs, CA 92262**

- Please continue to mail any correspondence to the previous location 425 N. Civic Drive, Palm Springs 92262
- Phone numbers have not been changed. The department website can be accessed [here](#).
- Please see the map on the second page

Appointments

The Department of Special Program Compliance is currently taking in-person appointments only.

If you would like to schedule an appointment, please follow the link below.

[Special Program Compliance Appointment Reservation](#)



Local Contact

Reminder

Your designated Local Contact must respond, after being contacted by the Enforcement Official **by phone within 15-minutes and 30 -minutes in-person** (if requested) to any additional or successive complaints regarding the condition, operation, or conduct of occupants of the Vacation Rental.

It is important to keep local contact information current to avoid delays, miscommunication and/or penalties.

If you need to update your Local Contact, please follow the instructions here: [Update your Local Contact](#)

The Department of Special Program Compliance
425 N Civic Dr, Palm Springs, CA, 92262



**Effective Aug. 1st, 2022,
the Department of Special
Program Compliance
has temporarily moved to
the Police Sub Station in
the Downtown Palm
Springs Park.**

The address of the Downtown Palm Springs Park is **230 N Museum Drive**. Public parking is available in the parking structure across the street from the Art Museum. Our office is located adjacent to the parking structure at the south east corner.

The Department of Special Program Compliance sees by appointment only. If you would like to schedule an appointment, appointments can be made on the Special Program Compliance page on our city website, palmspringsca.gov.



Please note that the 230 N Museum Drive address is for locational purposes only. The Downtown Park does not have mail service.



Documents (no signature required) may still be mailed to our 425 N Civic Drive Address which will be forwarded to our new location.