

BE IN THE KNOW!

WHAT YOUR PALM SPRINGS CODE COMPLIANCE CAN DO FOR YOU!

Contact Code Compliance at:

City's website (www.palmspringca.gov) via the "Submit a Service Request", my Palm Springs app., or call the hotline number at **760-778-8434**.

To contact Police non-Emergency, please call **(760) 327-1441**.



Gas Powered Leaf Blowers

Please contact us as soon as you see them at a location! If they are almost done by the time, you see them, you can let us know the day of the week and time of day they are usually at the location. We can use this information to conduct proactive patrols. It's very helpful and we appreciate it!



"Overwatering" Complaints?

The Desert Water Agency is overseeing "**overwatering**" complaints. Please contact them at conservation@dwa.org for this type of issue. DWA should also be notified as soon as possible if water is observed bubbling out of the road. If you happen to notice an issue such as a broken sprinkler head, this can be reported through the city's website/app or by calling the Code Hotline.



Abandoned Vehicles

Code Officers can only tag an **abandoned vehicle** on a public street for 72 hours. If you see the registration is expired, or the car is obviously non operational, please contact the Palm Springs Police Department **non-emergency number** to have it towed.



Recreational Vehicles

Code Officers can issue non-occupied **recreational vehicles** a 72 hour notice to move the vehicle; however, if the recreational vehicle is occupied, please contact **PSPD**. We want to keep our Code Officers safe!



Construction Noise

Construction noise outside of the allotted hours is handled by Code Compliance.

Weekdays	Saturday	Sundays & Holidays*
7 a.m. to 7 p.m.	8 a.m. to 5 p.m.	Not permitted



Party music and noise from a non-vacation rental property, such as hotels, boutique hotels, bars, and private residences are handled by **PSPD**.



Homeless Encampments

If you notice an **occupied unhoued camp**, please reach out to **PSPD**. If the camp is **not occupied**, Code Compliance is able have the discarded items removed. Contact us! We'll be glad to get it taken care of.



Trash and debris in any of the wash areas

Simple! Contact Riverside County Flood control at www.rcdflood.org and select the "Maintenance Request Form." The city does not handle items within the flood control areas.



Barking dogs or issues related to animals

Animal Control is where you want to be! They work under **PSPD** and can be reached at the non-emergency number, and also on the city's website.



Music from a Vacation Rental.

NO MUSIC or SOUND (TV, cell phone, radio, etc) are allowed outside at any time. Any type of **SOUND** from any sound producing device is not allowed outside of a Vacation Rental unit. Please call the **Vacation Rental Hotline at (760) 322-8383 – 24 hours a day, 7 days a week.**



Cannabis Odor.

If you smell Cannabis outside a cannabis business, please call or report to Code Compliance.