

# VACATION RENTAL AND HOMESHARE STAKEHOLDER MEETING

9.12.23



# AGENDA

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Welcome

Updates and reminders

Update on Vacation Rental Software with GovOS

Update on State of Vacation Rentals

Registrant Data

Hotline Calls/City Notifications

Citations

Transfers

General Discussion

Next Stakeholder Meeting – Q4, 2023



# UPDATE AND REMINDERS — VACATION RENTAL SOFTWARE WITH GOVOS

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Final payment testing in the production site

Development with new contract summary tool has concluded and will be entering a testing stage

## Rollout Target

Final testing with workflows and tax remittance

If testing passes, a rollout to homeshares will occur first

We will then move to breaking Vacation Rentals into two rollouts –Agency and Owner



# UPDATE AND REMINDERS — STATE OF VACATION RENTALS

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## Registrant data 9.7.23

Certificate Type	Number of Certificate Type
Homeshare	83
Junior Vacation Rental	14
Vacation Rental	2796
Grand Total	2892

Owner Managed Properties: 1,666

Agency Managed Properties: 1,226



# UPDATE AND REMINDERS — STATE OF VACATION RENTALS

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[Registrant data 9.7.23](#)

9 Neighborhoods at the 20% cap limit

98 wait list applications

Reminder: Homesharing and Junior Vacation Rentals not subject to the  
Vacation Rental Percentage Caps

# UPDATE AND REMINDERS — STATE OF VACATION RENTALS

## Hotline Calls – City Notifications – Calendar year 2023

Event Report Type	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Grand Total
Code Compliance Hotline			4	2	4	2	1	1		14
Community Lead			2	1		1	1			5
My Palm Springs APP (Rattletech)	6	7	7	16	10	7	17	22	10	102
PSPD Dispatch	1		2	9	1	5	5	2	1	26
Vacation Rental Hotline	7	12	22	48	26	25	24	37	16	217
Grand Total	14	19	37	76	41	40	48	62	27	364

## Hotline Calls – City Notifications – Calendar year 2022

Event Report Type	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Grand Total
Code Compliance Hotline		2		1						3	1		7
Community Lead				1	1	3	1	1					7
My Palm Springs APP (Rattletech)	2	1	4	8	5	6	4	4	6	1	7		48
PSPD Dispatch	2	1	11	11	9	3	31	5	4	4	4	1	86
Vacation Rental Hotline	11	27	25	53	31	24	19	14	16	19	13	5	257
Grand Total	15	31	40	74	46	36	55	24	26	27	25	6	405

# UPDATE AND REMINDERS — STATE OF VACATION RENTALS

## Citations Calendar year 2023

Citation Type	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Grand Total	
Failure to post City ID		25	8	24	11	9	8	14	11	110	
Operating w/o Certificate		11	16	9	8	5	8	16	12	2	87
Music Audible at Property Line		1	2	4	13	4	7	7	10	5	53
Cars exceeding the limit		1	1		3	3	3	3	6	3	23
Failure to submit Contract Summary		1	2	1	2	1	4	1	2	2	16
Over Occupancy Limit - Advertisement						1	1	1	3		6
Operating w/o Certificate - Homeshare			2			3	1				6
Failure to Terminate VR Registration					1	3					4
Music Audible at Property Line, Cars exceeding the limit					1		1		2		4
Failure to Respond				1				1			2
Failure to post City ID, advertised occupancy exceeding limits							1	1			2
Failure to respond; Failure to provide records.						1			1		2
Trash bins in public view									1		1
Failure to obtain Gov ID							1				1
Grand Total		39	31	39	39	30	34	45	48	12	317



# UPDATE AND REMINDERS — STATE OF VACATION RENTALS

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## Transfers

616 Transfer processed since April 2020

Average 15 a month

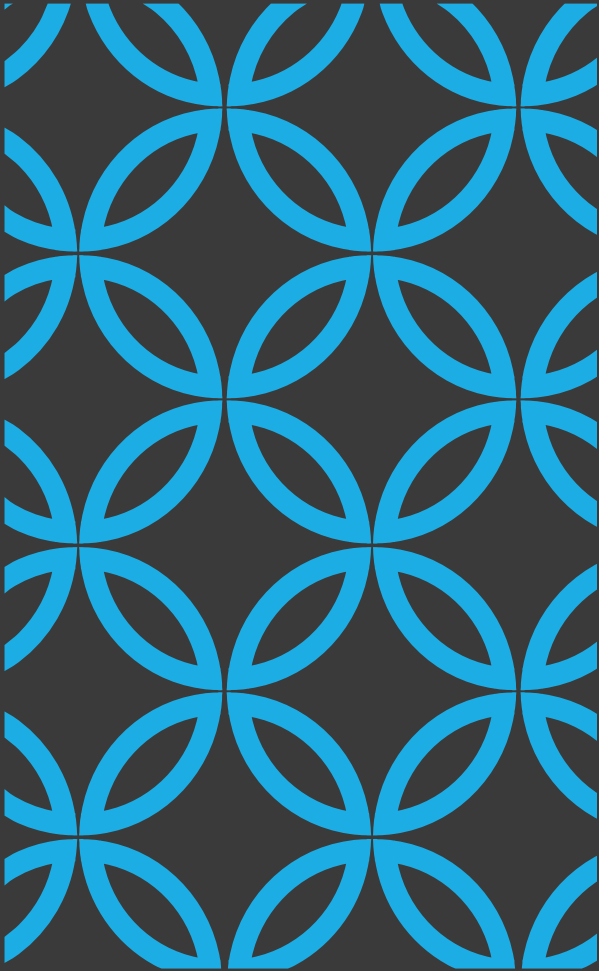
178 processed for 2023 average 22 a month

**Reminder: If transferring from an Agency to Owner managed**

The owner must apply for a Transient Occupancy Permit to collect and remit tax from guests

The owner is now required to submit Contract Summaries prior to each guest stay

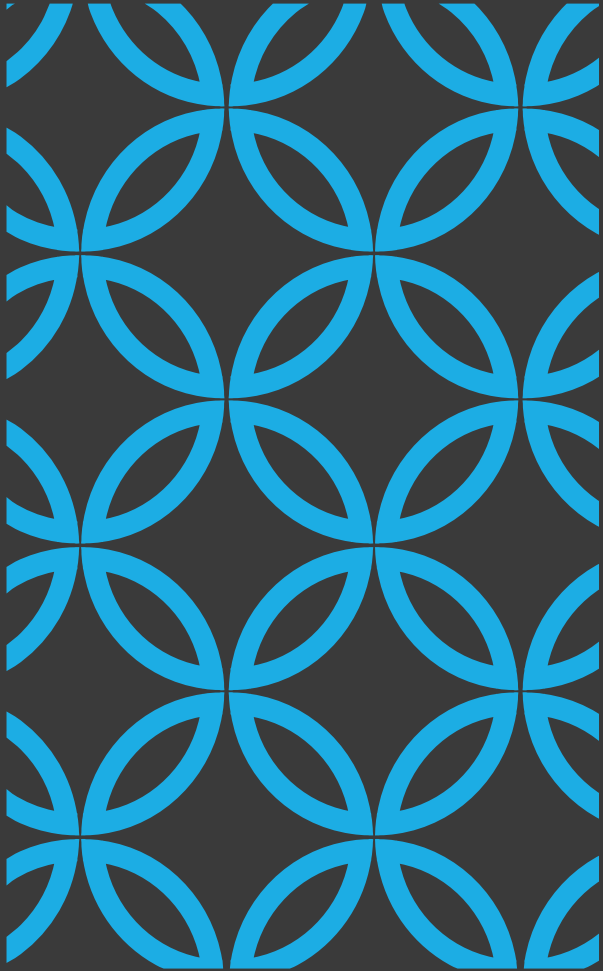




# GENERAL DISCUSSION

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Please raise your hand so we can call on you to ask a question.



THANK YOU FOR ATTENDING

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