

DATE	CALL IN TIME	Call ID #	PROPERTY ADDRESS NUMBER	PROPERTY ADDRESS STREET NAME	DESCRIPTION OF CALL	RESPONSIBLE MANAGING PARTY	CITY RESPONDING PARTY	TIME OF RESPONSE	ACTION/FINDINGS	OWNER OCCUPIED	CITATION ISSUED
1/19/2024	12:29 AM	20744	1570	E Sunny Dunes	Reporting party stating there is screaming going on at this STR. Reporting party was standing by his window and I could hear the screaming. Reporting party stated they have complained about this STR multiple times. Reporting party left contact details and requesting a follow up call.	ACME	CODE	12:30 AM	I arrived at the property at 12:30 am and observed the location from the street in front of the property. I witnessed people in the backyard with random outbursts. I stood at the location for over ten minutes and captured multiple decibel readings that were within the noise limits. Due to the time of the call, I made contact with the occupants and advised them on quiet time hours. I informed them of the noise complaint and asked the occupants to be considerate of the neighbors and move indoors. I contacted the property agency Acme and advised them of the complaint and my observation. I called the reporting party and advised on my observations at the property. No violation was witnessed and no further action was taken.		
1/19/2024	2:15 PM	20750	2300	Calle Palo Fierro	He had spoken with Jason from Code compliance before and was trying to follow up and submit another complaint. He believes they are illegally renting the property as a short term rental (the property has a prohibition from renting by the city) This is an ongoing issue they've had tenants during thanksgiving, MLK and currently this weekend.	N/A	CODE	5:15 PM	The property is a registered short-term vacation rental but is currently under suspension from 11/1/23 to 11/1/25 and should only be rented on a long-term basis. Officer Gonzales arrived at the property and made contact with the occupants. Officer Gonzales was able to receive a reservation itinerary from Airbnb for a 31-day long-term stay which the property is allowed to advertise while on suspension. The property is operating within the limits of its suspension.		
1/19/2024	8:11 PM	20754	823	Topaz Cir	Complainant is reporting a Loud outdoor pool party - no music just loud screaming currently ongoing *informed complainant I am not able to find that address and provided the non - emergency line (760)3271441.	Todd Farr / Kirk Allen	CODE	8:24 PM	At approximately 8:24 pm, I arrived at the location and took my observations and decibel readings from the street in front of the property. I heard no sounds of a pool party, and no amplified music was heard. I called the local contact which are the owners of the property and advised them of the noise complaint. I directed them to call the responsible renter to ensure the property doesn't receive further complaints throughout their stay. I called the reporting party and discussed my observations at the property. No further action was taken.		
1/20/2024	9:42 PM	20774	2418	E Via Lazo	Reporting party stated there is a large party going on. Reporting party stating you the music is very loud and she can feel all the bass in her house. Advised reporting party that I was not able to locate the address in our City of Palm Springs database and provided non emergency phone number.	N/A	CODE	10:47 PM	Did not receive a call from the VR hotline. Looked up the address, and was not able to locate property in the vr masterlist. No Contact information to call the RP to obtain more information.		