

DATE	CALL IN TIME	Call ID #	PROPERTY ADDRESS NUMBER	PROPERTY ADDRESS STREET NAME	DESCRIPTION OF CALL	RESPONSIBLE MANAGING PARTY	CITY RESPONDING PARTY	TIME OF RESPONSE	ACTION/FINDINGS	OWNER OCCUPIED	CITATION ISSUED
2/18/2024	11:35 PM	21292	1552	E Twin Palm DR	Complainant reported a noise violation where rents are playing loud music.	N/A	CODE	6:30 AM	Checked at 6:30 AM. Based on Master Property List, this is not a registered vacation rental property.		
2/21/2024	12:38 PM	21350	3508	E Escoba	Guest have been yelling/screaming in the pool area occurred today from 10:00 till just recently -Noise disturbance also occurred last night 02/20 from 9:00-11:30PM -RP has asked guest to keep it down about 2 times however they have increased the noise -Nosie disturbance is not actively occurring -Code Compliance Officer can access RP property if needed -RP will like a call back from Code Compliance Officer	N/A	CODE	4:45 PM	Property is no longer listed as a vacation rental. Contacted the RP and explained this to him and gave him the non-emergency PD line. I also advised him that we'd look into the property as an unregistered VR.		
2/23/2024	1:50 PM	21376	2300	Bisnaga	Reporting party stating there is a party going on at this STR. Reporting party left contact details for follow up call from Code Compliance officer.	Carlos Tzintzun / Chelli	CODE	2:10 PM	I arrived at the property, accompanied by Code Officer Wade, at approximately 2:10 pm. Upon arrival, we both walked the perimeter of the property and were not able to hear any music. It was later discovered that the guests had a DJ, as he was observed carrying his equipment to his vehicle in the driveway. We made contact with the guests to remind them that outdoor music is not permitted. I attempted to call the reporting party and was not able to make contact. I then called the local contact and advised him of the complaint. The local contact stated that he was most likely going to evict the guests.		
2/23/2024	2:22 PM	21378	1000	Via Vedera	Reporting party stating there are children screaming. Reporting party stating they are in the swimming pool. Reporting party wanted to stay anonymous for this call.	McLean	CODE	4:14 PM	No violation- the property is being rented for more than 28 nights. Contact was made with the property management company to advise them of the complaint, they stated they would still let the guests know to be more mindful of noise while out at the pool.		
2/23/2024	2:56 PM	21380	1000	Via Vedera	Complainant states her husband just called to report a noise complaint 30 mins ago and noise disturbance continues. There's kids screaming at the pool, it has been going on for over an hour. Continuous screaming, woke them up in the morning, etc. Kids are screaming every single weekend they stay at the rental.	McLean	CODE	4:14 PM	Duplicate complaint-Property is currently being rented long-term (checked in January 1, 2024, and will be checking out on February 28th. Code Officer Wade responded to the call and contacted McLean Rentals who advised that they would remind the guests to be mindful while outside in the pool. I called and spoke to the reporting party and advised them that the property is not being used as a short-term rental at this time.		

2/24/2024	3:52 PM	21402	1021	E Via San Dimas	Loud music that can be heard from the backyard Happened Last night as well and they are concerned about it happening again tonight since they had to move to a different area to be able to sleep. would like a call back from code compliance	N/A	CODE	5:58 PM	Upon arrival at the property, I witnessed music and two cars parked in the driveway. I contacted the occupants to investigate if the property was being rented without a vacation rental certificate. I got confirmation from the occupants that they are the property owner. I was able to confirm ownership by a California driver's license. I called the RP and informed them that the property is being occupied by the owner and is not rented short term. No further actions were take	YES	
2/24/2024	6:12 PM	21406	750	W Leisure Way	Amplified music playing outdoors - still ongoing Complainant would like a call back - complainant states the code compliance officer will not need access to their property because the music is loud enough- access denied	PSP Property Care	CODE	8:12 PM	The property is a registered vacation rental but is currently owner-occupied. I was able to confirm the property owner by running their California license plate through dispatch. I called the RP and left and voicemail regarding my observations at the property.	YES	
2/24/2024	8:29 PM	21408	282	El Camino	Complainant is reporting that there is a noise disturbance down the street where there is a loud party with music that can be heard from inside the complainants home and they can also hear someone talking from what sounds like a pa speaker- The complainant does not know the exact address, only the street name. They state the noise can be heard from the street. I have provided the non emergency phone number as well.	N/A	CODE	10:43 PM	As there are multiple short-term rentals in the area, we went to investigate the area. No short-term rental in the area were hosting a party. The location of the reported party was at 282 El Camino, which is not a registered vacation rental, and had no indications of short-term rental use. home was not in violation of palm springs noise ordinance. RP was called and notified of the conclusion of the investigation. No citation issued at this time.		Closed