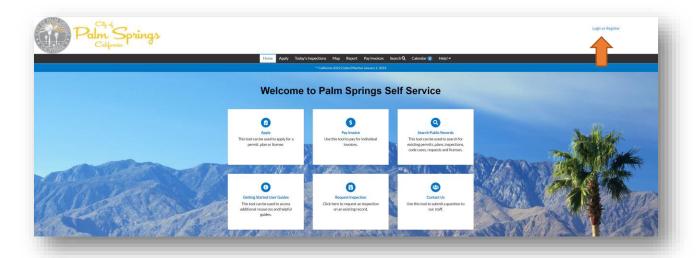
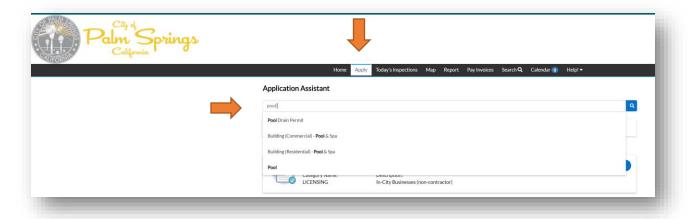
How to apply for a Pool Drain permit.

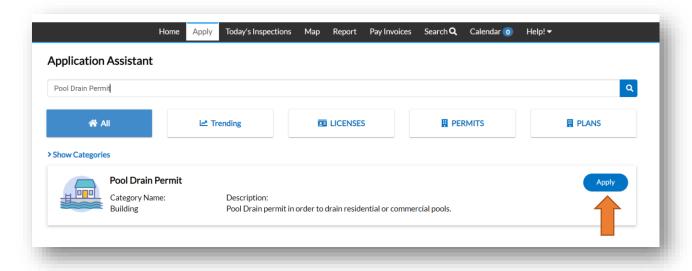
Login or register on the Citizens Self-Serve Portal (CSS).



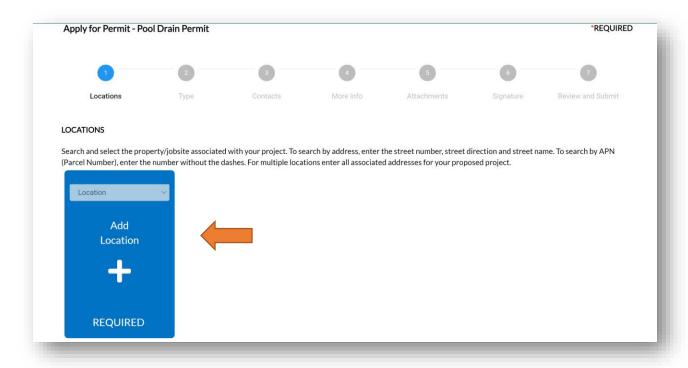
Select Apply. Use the Search bar type "pool".



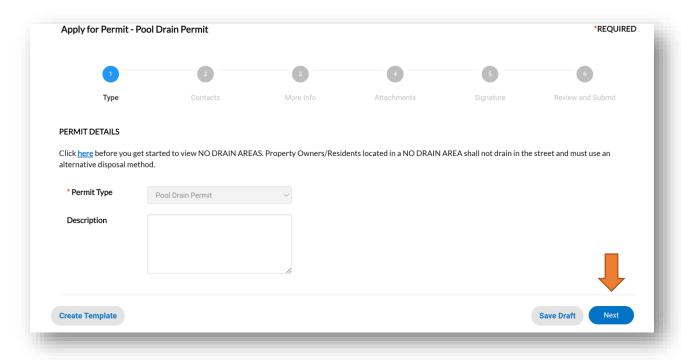
Select "Apply".



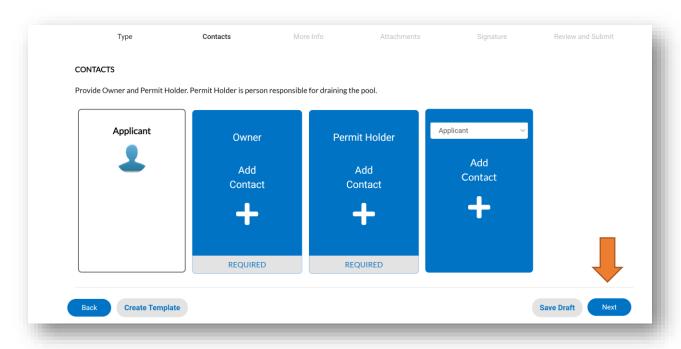
Select location, this is the address of the property for pool drain. This will take you to another window to enter an address in the top left side of the screen. Enter address, the system will identify similar addresses. Select the correct address and the system will bring you back to the location page. Select "Next".



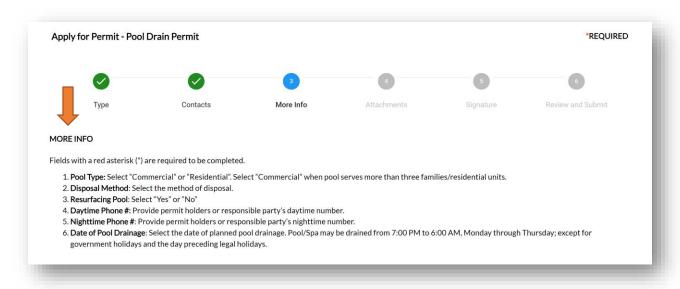
Permit Description is not required, however use the link "here" to view areas in which you may not drain in the street, an alternative method is required. Once you have reviewed the no drainage areas, click "Next".



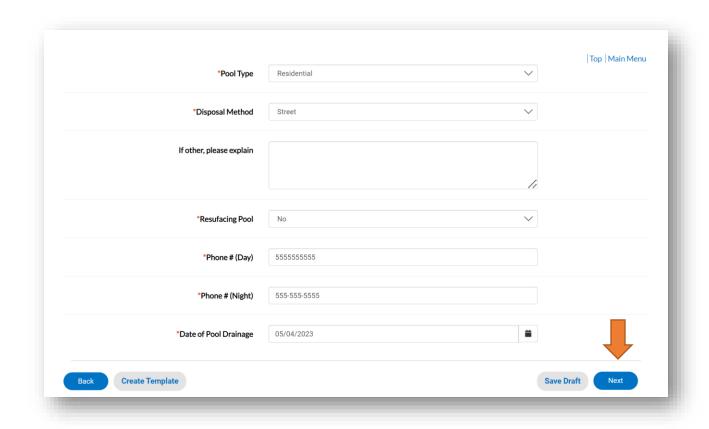
Enter all required contact information and select "Next".



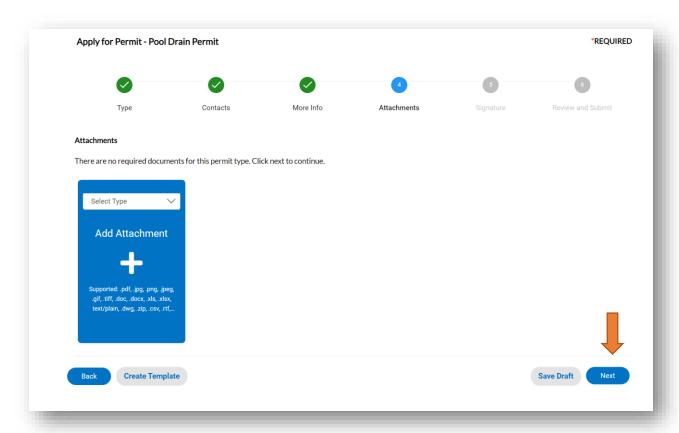
More information has instructions in order to fill out the following information.



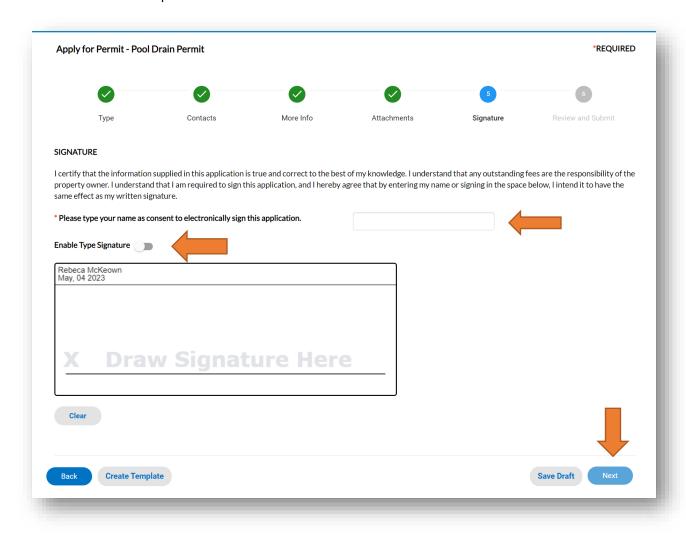
Date of pool drainage must be Monday through Thursday, except legal holidays and the day preceding legal holidays. Pool drainage hours are from 7:00 p.m. to 6:00am.



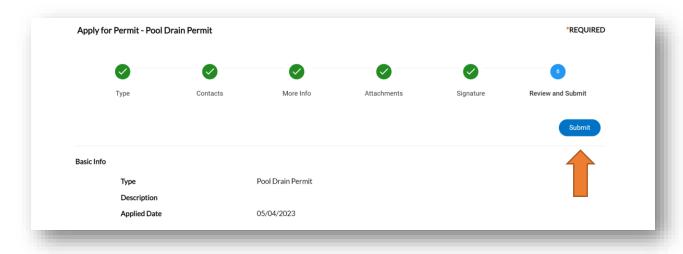
Attachments are not required, skip by selecting "Next".



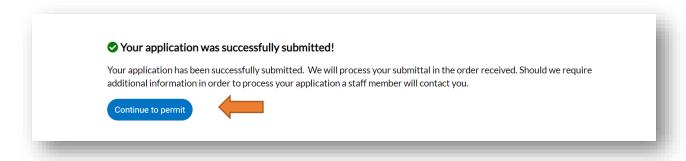
Sign your application. You may draw your signature or toggle the "Enable Type Signature" on to type in your name. Select "Next" when complete.



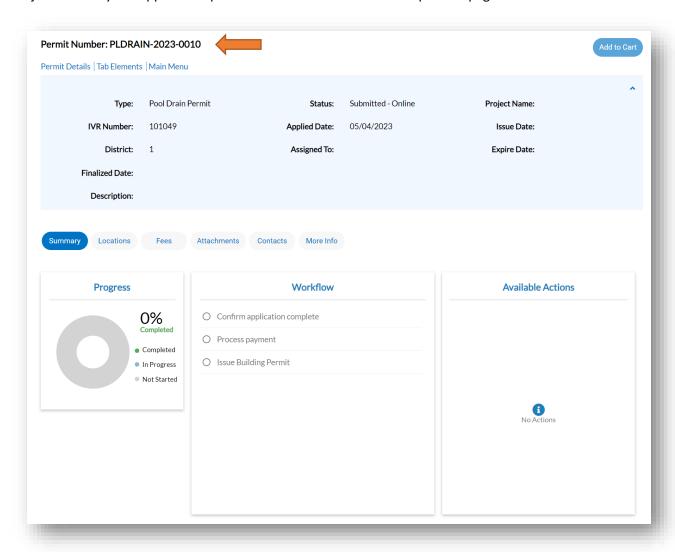
Review your application, go back, and correct as needed. When complete, click "submit".



Confirmation of submittal will appear. Click "Continue to permit" to view permit number.



Project summary will appear and permit number is located on the top left of page.



What to expect next

Staff will review method of drainage and location are appropriate in 1 to 2 business days. Staff will fee and invoice the permit. You will receive notification that fee is due. Permit issuance, the permit and payment options are available on CSS.