

DATE	CALL IN TIME	Call ID #	PROPERTY ADDRESS NUMBER	PROPERTY ADDRESS STREET NAME	DESCRIPTION OF CALL	RESPONSIBLE MANAGING PARTY	CITY RESPONDING PARTY	TIME OF RESPONSE	ACTION/FINDINGS	OWNER OCCUPIED	CITATION ISSUED
4/1/2024	10:11 AM	22386	1326	N Rose Ave	The complainant states that there is screaming and yelling coming from the backyard/pool area. There are 4-5 kids and some adults. The complainant states that it is more just conversation, it screaming and yelling and has been going on since 8am. This is ongoing and currently happening. Complainant would like a call back from the Code Compliance Officer.	Hector Ayala Agency	CODE	10:22 AM	NO VIOLATION OBSERVED UPON ARRIVAL. CALLED LOCAL AND ADVISED. SAID IT HAD BEEN GOING ON SINCE 8 and it was kids screaming. Contacted local, Hector Ayala who said he would call and speak to guests.		
4/1/2024	4:29 PM	22406	2320	S Calle Palo Fierro	Reporting party stating guests placed lawn furniture in the golf course and are having a soccer game. Reporting party stating children are playing soccer and screaming with no adult supervision. Reporting party would like a call back from Code Compliance Officer upon investigation.	ACME House Company	CODE	4:50 PM	Arrived at the property at 4:50 PM and began an investigation from the street in front of the property. Noise was heard coming from the pool area of the property, which sounded like kids playing in the pool. No violation was witnessed at this time. Local contact was called and notified of the complaint and stated that the property owner were the occupants of the property at this time. Local contact stated that he would reach out to the owners and notify of the complaint as well. RP was called and notified of the owner-occupied home and conclusion of the investigation.		
4/3/2024	1:06 PM	22454	1510	E San Jacinto Way	stated last night the STR had very loud music playing after hours. It would come and go, said that on some songs they would blast it, and on others they would turn it down back low. The STR is currently playing music inside the house, but with the doors open and can be heard and along with the bass, so the music is not too loud yet. RP would like to put in complaint in now before noise gets worse and if someone can go out and advise STR of the rules.	Jill Emery / Elizabeth Denton	CODE	1:01	From the street in front of the property, no violations for music or loud occupants were observed—no citation was issued. I followed up with the local contact and ended up speaking with the property owner about the reported concerns. I also followed up with the reporting party to discuss my findings.		
4/3/2024	4:31 PM	22456	2301	E Francis Dr	there's 2 kids screaming . Doesn't hear the parents just keep hearing the kids screaming. Going on all week, everyday they're outside screaming. Currently hearing potential violation, she was outside reading when she heard them.She can hear the kids inside her home from her living room as well.	Luz Madrigal	CODE	4:46 PM	I arrived at the property at approximately 1646 hrs. The reporting party complained of loud noise in the pool area of the property. From the street in front of the property, I witnessed no noise from the property line. After observing the property, I called the local contact to advise of the noise complaint and to have them reach out to the renters to inform them of the complaint. I called the reporting party to update I reached out to the local contact and explained the issues reported. The local contact assured there would be no further issues at the property. No further action was taken.		

4/4/2024	12:03 PM	22464	978	N Tuxedo Cir	The complainant reported that there is ongoing screaming from the kids and adults when they are outside. This has been occurring for about a week. This happens during the and and evenings until 8pm.	Poolside Vacation Rentals	CODE	12:15 PM	Upon my arrival, I stood in the street at the property line to make my observations for any type of screaming or any other loud noise. After standing at the property line for 10 minutes, I was not able to hear any noise. Upon completion of my investigation, I called Poolside Vacation Rentals and spoke to John. I advised John of the complaint and my observations. John indicated that he would contact the guests staying at the property to advise them of the complaint.		
4/4/2024	12:11 PM	22466	480	E Bogert Trail	Reporting party stating they are having a swimming pool party at STR. Reporting party stating children are screaming and being loud. Reporting party stating this STR is a party place. Reporting party would like a call back from Code Compliance Officer.	Joel Hillman/Jordan Smith	CODE	12:32 PM	I arrived at the property at 12:32. From the reporting party's property, no violation for loud occupants was observed. Before I left their property, I discussed my findings with them and educated them on the specifics of the city's noise ordinance. I then followed up with the local contact to notify them of the report received and the observations made. No citation issued.		
4/6/2024	12:36 AM	22498	2140	N Sunrise Way	The neighbor is a fulltime vacation rental, he doesn't mind music during the day but there's country music on amplified speaker right now by the pool and all the pool lights are on. There's no doorbell, there's double gates, that was a problem last time he made a complaint.	Air Concierge	PSPD	12:36 AM	The property address is 2140 N Sunrise Way. I called PSPD dispatch to see if they could send me the event record for the call. Once received, I reviewed the officer's notes, and they did not observe any music from the property line. I called and spoke to Imad with Air Concierge to advise him of the complaint that was received, and that there was no observed violation by the police department. Imad said that he has a Noise Aware device outside the property and it did not alert him, however, he indicated that he would be responding to the property anyway to speak with the guests.		
4/6/2024	4:24 PM	22510	1322	S Farrell	Complainant is reporting excessive vehicles into the property - 3 or 4 bedroom home - five vehicles - currently there now Will like a call back with an update / no access to property	Joshua Gilbert / Kevin Francis	CODE	4:39 PM	arrived at approximately 4:39 pm. I made observations from the street in front of the property and observed a violation due to the property having 5 vehicles in the driveway at a short-term rental reported to be a 3-bedroom property. I made contact at the front door with the primary renter, Haley Jordan who stated she is on the friends and family list and admitted to all the vehicles belonging to their group. I issued a citation for vehicles exceeding the limit I called the reporting party and advised the occupant were cited and the vehicles were moved off the property.		A7855 - Vehicles Exceeding Permitted Limits
4/6/2024	7:10 PM	22518	2121	E Calle Felicia	10 guys drunk outside being loud in the yard. They're currently yelling obscenities . Complainant can hear them while he's inside his home with the doors/windows closed. Can be heard while on the call in the background.	Michael Shreeve	CODE	7:21 PM	I arrived at the property at approximately 7:21 pm and observed the location from the street in front of the home. I did not observe any violations of noise or music coming from the property. I did not contact the occupants as there were no observed violations. I called the local contact for the property and discussed the complaint and my observations. The local contact stated he would call the responsible renter and make sure no further issues would be reported. once I returned to my work station I called the reporting party to discuss my observations. The reporting party stated the noise had died down and the occupants went inside the house.		

4/7/2024	9:43 AM	22530	2775	N Girasol Ave	Wanted to report Loud screaming and is currently on going also been going on since 9am.	Poolside Vacation Rentals	CODE	10:00 AM	I arrived at the property at 10:00 am. Upon my arrival, I stood in the street at the property line to make my observations and was able to hear what sounded like kids playing in the pool. I took decibel readings while at the property line, which were within normal limits for noise. I called and spoke to John from Poolside Vacation Rentals to advise him of the complaint that was received, and indicated that per the reporting party, the noise began at approximately 9 am. I asked that John make contact with the guests to go back over the quiet hours with them to avoid any further complaints. I then attempted to contact the reporting party, however, was unsuccessful.		
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