

DATE	CALL IN TIME	Call ID #	PROPERTY ADDRESS NUMBER	PROPERTY ADDRESS STREET NAME	DESCRIPTION OF CALL	RESPONSIBLE MANAGING PARTY	CITY RESPONDING PARTY	TIME OF RESPONSE	ACTION/FINDINGS	OWNER OCCUPIED	CITATION ISSUED
4/17/2024	8:06 PM	22720	1190	E BUENA VISTA DR	Follow up from owner of property	Enrique Murfuentes	CODE	8:24 PM	The owner of the property called the Vacation Rental Hotline to report that he received a note on his door from a neighbor regarding loud noise coming from the reported property. The owner wanted to clarify that he is currently occupying the property. I responded to the property and was able to confirm the property is owner-occupied.		Closed
4/18/2024	2:51 PM	22730	2147	Paseo Roseta	Noise outside, in the pool area. They have loud music. He can see them out there right now.	Oasis Rentals	CODE	5:30 PM	I arrived at the location at approximately 5:30 pm in reference to the complaint and made my observations from the street in front of the property. No violation of noise or music was observed coming from the property. Upon arrival at the property, I witnessed no vehicles in the driveway or any signs of occupants at the property. I called the local contact for the property and advised them of the complaint and my observation. The reporting party's information was left so I attempted to call the RP and discuss my observations at the property but there was no answer. I left a voicemail and no further action was taken.		
4/18/2024	7:01 PM	22744	562	S Bedford Dr	Loud music playing outdoors since 5pm that can inside of complainants home. -ongoing *no call back required *no access to property needed	ACME House Company	CODE	7:11 PM	I arrived at the location at approximately 7:11 pm in reference to the complaint and from the street in front of the property I made my observations. No violation of noise or music was observed coming from the property. I called the local contact for the property and advised them of the complaint and my observation. The local contact stated they would call the occupants and make sure no further complaints would be reported. No callback was requested or property access granted by the reporting party.		
4/18/2024	10:38 PM	22750	206	AIRLANE DR	Complainant states there is loud music playing that been ongoing for about 45 mins.	N/A	CODE	10:46 PM	I received a vacation rental hotline call regarding loud music at the property of 204 Airline Dr. I arrived at the address at approximately 10:46 pm, and upon investigation, it was found the reported vacation rental property was not the cause of the music disturbance. The music came from the neighboring non-vacation rental property of 206 Airline Dr. I called the reporting party and explained the owners occupied the property where the music came from. I advised the RP to contact the non-emergency police line if the music continued through the night.		
4/20/2024	8:08 AM	22788	N/A	N/A	Complaint Description: -complaint had to clean the trash on on the street - potential violation is not on going - the trash is blowing all over the street Call Information: Live Call / Voicemail / Follow-up Time Voicemail Left:	N/A	CODE	N/A	No location was provided, not an active/ongoing nuisance, and no reporting party contact information was provided to follow up with.		

4/20/2024	11:21 AM	22790	740	N Plaza Amigo	Complainant left voicemail regarding a noise complaint. They are unsure of whether or not it is a short term rental. They are reporting loud music that can be hear from inside of the complainants home. I've attempted to call the complainant back with no answer - i've left a voicemail letting them know: "I'm not able to locate the address in our City of Palm Springs database. I will submit the complaint with the address you've given me. You can also call the non-emergency line at 760-327-1441	N/A	CODE	11:21 AM	Patrolled area in response to vacation rental hotline complaint of music coming from 740 N Plaza Amigo, which is not a registered rental. Drove through neighborhood to determine if music was possibly coming from a different property which may be a registered rental. Neighborhood was quiet, no sign of violation. Reporting party was not able to be reached by the VR hotline as they left a voicemail.		
4/20/2024	1:00 PM	22796	256	VIA LOLA	Loud music coming from party and loud voices - seems like it is from outdoors - ongoing *would like a callback *gives access to property if needed	ACME House Company	CODE	1:17 PM	Arrived at the property at 1:17 pm, and began my investigation for the complaint of music while standing in the street at the property line. I was able to hear music from the front courtyard area. ultimately, Acme House responded to the location as well since we had difficulty in making contact with the guests. As a result of my investigation, a citation was issued to the responsible renter, and subsequently were also evicted by Acme House.		A7999 - Music Audible at Property Line
4/20/2024	1:00 PM	22794	755	W Crescent Dr	Complainant states that this rental usually has multiple issues with this rental with noise issues. Today they want to report loud music playing outdoors. Complainant can hear it from inside their home *callback only if there is time. *gives access to property if needed	Relax Palm Springs	CODE	1:16 PM	Arrived at the property at 13:16. From the street in front of the property, music was heard coming from the backyard of the reported address. I contacted the occupants at the front door and found that the property was occupied by the owner and not operating as a vacation rental. There was no violation, as the noise measured was within the permitted noise level limits for the time of day of this owner-occupied home. I followed up with the reporting party to inform them of my findings.	YES	
4/20/2024	1:25 PM	22798	2860	DE ANZA RD	loud music playing - possibly outdoors that can be heard from a block away - ongoing *no call back required	Jessica Rodriguez	CODE	1:39 PM	I arrived at the property at 13:39. From the street in front of the property, no violation for music heard beyond the property line was observed. I followed up with the local contact to notify them of the complaint received; the reporting party did not request any follow-up.		
4/20/2024	2:28 PM	22800	1102	VIA SAN MICHAEL	Loud music - unknown if it is playing outdoors or not - ongoing *no call back information provided	Artak Abrahamyan / Simon Abrahamyan	CODE	2:45 PM	I received a complaint from the vacation rental hotline regarding loud music at the property of 1102 Via San Michael. I arrived at the reported address at approximately 2:45 pm and made my observations from the street in front of the property. The property was confirmed to be occupied by the property owner and not rented short-term.	YES	

4/20/2024	3:04 PM	22802	2258	N San Antonio Rd	Loud screaming at the pool - complainant can hear them inside and making their dogs bark - ongoing *would like a call back *no access to property needed	VACASA	CODE	3:10 PM	I received a vacation rental hotline call regarding loud occupants coming from the property of 2258 N San Antonio Rd. I arrived at the location at approximately 3:10 pm in reference to the complaint and from the street in front of the property I made my observations. No violation of noise or music was observed coming from the property. I called the local contact for the property and advised them of the complaint and my observation. The local contact stated they would call the occupants and make sure no further issues would be reported. I called and notified the reporting party that there were no violations witnessed but the local contact was advised to make sure the noise nuisance doesn't continue.		
4/20/2024	3:10 PM	22804	590	S Indian Trail	Complainant works from home, he has every window closed and its so loud with kids screaming, jumping in the pool and being very loud . This has been ongoing issue for 5 years, but this particular group has been there since yesterday. Yesterday was bad and he dealt with it, but he can't any longer. He has everything closed and he can still hear them inside his home.	Chad Sain	CODE	3:24 PM	I received a complaint from the vacation rental hotline regarding loud kids screaming in the pool area at the property of 590 S Indian Trail. I arrived at the property at approximately 3:24 pm and observed the location from the street in front of the home. I did not observe any noise or loud screaming from the property. I did not contact the occupants as there were no violations witnessed. I contacted the local contact for the property and discussed the complaint and my observations at the property. I called the reporting party and discussed what I witnessed at the property. I asked the RP if he was able to hear noise and the RP stated the noise had stopped and if it remains at the level it is at he would be happy.		
4/20/2024	3:40 PM	22806	2303	N Milo Dr	Guests are playing music outside, ongoing for about 15 mins. Unacceptable for a STR to be playing loud music outside.	Debby Luna	CODE	4:02 PM	I received a complaint from the vacation rental hotline regarding loud music at the property of 2303 N Milo Dr. I arrived at the reported address at approximately 4:02 pm and made my observations from the street in front of the property. I witnessed music playing from the property that could be heard beyond the property line. Additionally, I observed vehicles exceeding the allowed parking limit outside the vacation rental. I made contact with the occupants and informed them of the violations. When I asked for identification so I could issue the citation, the responsible renter refused to provide it. I called the local property agent to inform them of the contact I had at the property. The agent stated she wanted the renters evicted and called the Palm Springs Police Department to assess on the eviction process. Upon arrival of the police, I was able to obtain the necessary identification to issue the citation.		A7854 - Music audible at property line; Vehicles over permitted limit

4/20/2024	11:47 PM	22824	1961	Avery	<p>**Property Not Listed in the Database**</p> <p>The address is 1961 Avery, on the corner of Andi and Avery. The complainant states that there is a party and the noise is very loud. It is currently ongoing and has been like this for the past 4-5 days. The complainant states that it is approximately 11:30 and it is very loud and they cannot sleep or hear himself talk on the phone because of how loud it is.</p> <p>Complainant wanted to end the call and there was no confirmation is he wanted a call back from the Code Compliance Officer.</p>	N/A	CODE	11:54 PM	Received a call for noise at 11:42 pm for the property located at 1961 Avery. A quick view from the master list showed that this was a canceled VR. Arrived at the property and began an investigation from the street in front of the home. There was no indications of short term use. A further investigation will take place from the office to verify property usage. RP was called and advised of the findings		
4/21/2024	5:25 PM	22844	3065	N Farrell Dr	Loud party with music and it's currently ongoing.	Kyle Wolverton	CODE	5:39 PM	Received a call for music coming from the property located at 3065 N Farrell at 5:24 PM. We arrived at the property at 5:39 and began an investigation from the street Infront of the property. Music and noise were heard coming from the backyard. We tried contacting the guest at the property but were unsuccessful. The property manager was notified and advised to come to the property to assist in making contact with the guest. The property manager and PD came to assist in making contact. Music was still being played via speaker at the time we were able to make contact with the guest. Advised guest to stop playing music and issued citation A7905. RP did not request a call back.		A7905 - Music Audible at Property Line
4/21/2024	7:31 PM	22848	2390	E Santa Ynez Way	Extremely loud music playing and it's currently ongoing for about 4-6 hours.	Charlie Beushausen	CODE	7:53 PM	Received a call for music coming from the property at 2390 Santa Ynez at 7:30 PM. Arrived at the property at 7:53 PM and began an investigation from the street in front of the property. Music was heard coming from the property. Verified that the homeowners were occupying the property via license plate of the vehicle in the driveway, and also through the property management company stating that the homeowners were occupying the home. No violation, or citations issued at this time. RP did not leave call back information to advise of the status of the call.	YES	Closed