

DATE	CALL IN TIME	Call ID #	PROPERTY ADDRESS NUMBER	PROPERTY ADDRESS STREET NAME	DESCRIPTION OF CALL	RESPONSIBLE MANAGING PARTY	CITY RESPONDING PARTY	TIME OF RESPONSE	ACTION/FINDINGS	OWNER OCCUPIED	CITATION ISSUED
4/24/2024	9:37 PM	22910	502	HIGHLAND DR PALM	Reporting party stating this property should not be an STR, but it is being used as one. Reporting party stating outside music has been playing all day long by the pool area. Reporting party would like a follow up call.	N/A	CODE	10:11 PM	I received a complaint from the vacation rental hotline regarding music at the property of 502 S Highland Dr. I researched the address and confirmed the property is not a registered VR. I called the reporting party and explained the property is not a short-term rental. I advised him to call the non-emergency police line if the music continued after 10 pm. The RP stated there have been different cars in the driveway from week to week with different types of music being played at the location. I discussed our investigation process and told the RP our office would monitor the property for any short-term rental activity.		
4/26/2024	8:26 AM	22940	1318	E Via Escuela	Complaint reported that there are six vehicles parked in the driveway and stated that the rental don't have that many bedrooms	Alicia Miner / Ana Aladana	CODE	8:55 AM	Arrived at the property at 8:55AM and made observations from the street in front of the home. I observed 5 cars in the driveway and the home is a 4 bedroom home. I was unable to locate a contract summary on file. I knocked on the door and the daughter of the owner, verified by ID, was occupying the home. This said there was no violation.	YES	
4/26/2024	11:37 AM	22952	1011	S Sagebrush Rd	Music next door has been blasting for hours now, this is causing his dog to bark non stop. The music is coming from the backyard, there is a bunch of guys out there playing the music. This has been going on today, looks like they just got there. In the past about 2years ago, he had issues with this same house about the same issue. He is ok with code compliance officer contacting him if needed.	Luxsy Palm Springs	CODE	11:50 AM	I arrived at the property at 11:50 am, accompanied by Code Officer Wade. I stood at the property line at the east side of the property and was able to hear music coming from the backyard of the residence. After completing my investigation, it was confirmed that the property was homeowner occupied.	Yes	
4/26/2024	1:20 PM	22960	1318	E Via Escuela	Reporting party stated this is his second time calling for this parking violation. Reporting party stating there are 6 cars parked in the driveway and should be 1 vehicle per bedroom; which should only be 4 vehicles. Reporting party stated they are not blocking anything.	Alicia Miner / Ana Aladana	CODE	2:27 PM	Officer Wade responded to this property reference for the same type of complaint earlier this morning. Officer Wade was able to confirm that the property was being occupied by the owner's daughter. I called and spoke to the reporting party, advising that the property is not being rented at this time, and he was satisfied with the response.	YES	
4/26/2024	1:43 PM	22962	3001	N Chuperosa Rd	Reporting party stating she heard screaming, which sounded like a fight coming from this STR. . Reporting party stating pool man was there and he stated this should not be an STR. Reporting party did not know if this should be reported as a noise complaint or illegal rental. Reporting party did not want to leave contact information for follow up call.	N/A	CODE	3:16 PM	I advised Jessica from the vacation rental hotline that this property is no longer a registered vacation rental. I also let Jessica know should she receive another call from the reporting party to report screaming and/or fighting coming from the location to call the police department. The reporting party did not leave her information for me to follow up. with her.		

4/26/2024	10:19 PM	22934	287	E MORONGO RD	287 E Morongo Rd a VM left by RP would like to put in noise complaint for group of guys playing billiards and being loud . Guys are just being loud and rowdy in general, but are most loud when they make a shot.	Acme House Company	CODE	10:50 PM	I received a vacation rental hotline call for noise at the property of 287 E Morongo Rd. I arrived at the address at approximately 10:50 pm and observed the location from the street in front of the home. From my location, there were no observed violation of noise coming from the property. Due to no observed violations at the property, I didn't contact the occupants. I called the local contact agency Acme to discuss the complaint and my observations during my investigation of the property. The agent confirmed the property is rented for the weekend and stated he would touch base with the responsible renter to make sure the occupants understand the vacation rental noise ordinance. No contact was requested from the reporting party.		
4/27/2024	10:56 AM	22972	470	E Avenida Olancha	Per Rp stated lot of kids screaming outside by the pool, Kids are really aloud. They all are out there now and have been since 2 hours outside by the pool. RP just want to have the dad tell them not to scream but the dad refused and said no they are swimming having a good time they are kids.	N/A	CODE	12:05 PM	This property is not a registered short-term rental. Unable to locate an advertisement on Airbnb or VRBO, listed for sale on Pacaso as a co-ownership property. I called and spoke to the reporting party to ensure this was the correct address which he confirmed. RP was advised this is not a registered short-term rental and was provided the non-emergency police dispatch number to report any nuisances.		
4/27/2024	12:55 PM	22976	1510	E San Jacinto	Reporting party stating loud rap music is being played at this STR. Reporting party stating the music is being played outside by pool area. Reporting party wished to remain anonymous for this call.	Jill Emery / Elizabeth Denton	CODE	1:03 PM	I arrived at the location and was met by Code Officer Bowman. Upon my arrival at 1:03 pm, I began my investigation by standing in the street at the property line where I was unable to hear any music. I walked the perimeter of the property line during my investigation and was able to hear people talking, but no music. I then attempted to call the local contact to advise them of the complaint and left a voicemail asking for a return call. No contact was made with the reporting party as they wanted to remain anonymous.		
4/27/2024	3:03 PM	22978	477	E Via Colusa	Complaint Description: Noise complaint since last night. Playing loud music and screaming and shouting. Requested a callback from officer.	Ilse Hernandez / Pete Damante	CODE	3:24 PM	I received a vacation rental hotline complaint regarding loud music at the property of 477 E Via Colusa. I arrived at the property at approximately 3:24 PM and from the street in front of the property I conducted an inspection and found no violations for music or noise at the property. While leaving the property, I encountered an occupant leaving the property who claimed to be a friend of the owner. After calling the local contact, it was confirmed the occupant was indeed authorized to stay at the property. The owners were not currently at the property but were in town enjoying the Stagecoach music festival. I called the reporting party and discussed my observation at the property. The RP stated she did not hear any music during our conversation but would call back if it picked back up.		

4/27/2024	3:43 PM	22980	480	E Bogert Trail	Guests of rental are being loud, yelling, cursing while playing a basketball game and music playing outside - currently ongoing	Joel Hillman/Jordan Smith	CODE	4:10 PM	I arrived at the property at approximately 4:10 PM in reference to loud music at the address of 480 E Bogert Trail. From the street in front of the property, I didn't witness any violations coming from the reported address. I called the reporting party who confirmed the music was currently being played and granted access to her property. While investigating the property from the reporting party's property I was able to identify the song title and artist of the music heard. Once confirmed the song, I contacted the responsible renter at the front door of the property. I notified the occupants of the complaint and advised, that they violated the vacation rental ordinance regarding amplified music. I asked the responsible renter for her ID which she complied with, and I issued citation A7856 for music beyond property lines. I called the local contact on file and informed the contact of the violation at the property and a citation was issued to the responsible renter. No further action was taken.	A7856 - Music Audible at Property Line
4/27/2024	3:53 PM	22982	1114	N Calle Marcus	Complaint Description: Loud music playing from the backyard -currently ongoing	TRAVLR Vacation Homes	CODE	4:49 PM	I received a vacation rental hotline call for music at the property of 1114 N Calle Marcus. I arrived at the address at approximately 4:49 PM and observed the location from the street in front of the property. From my location, there were no observed violations of noise or music coming from the property. Due to no observed violations at the property, I didn't contact the occupants. I called the local contact to discuss the complaint and my observations during my investigation of the property. The agent confirmed the property is rented for the weekend. LC also stated he would call the responsible renters and go over the vacation rental music ordinance. No contact was requested from the reporting party.	
4/27/2024	9:56 PM	22996	830	ARROYO VISTA DR	Complaint Description: Loud music music playing in the backyard. Seems like they're having a party. Its been ongoing since he arrived home 30 mins ago.	N/A	CODE	11:39 PM	I received a complaint from the vacation rental hotline regarding music at the property of 830 Arroyo Vista Dr. I researched the address and confirmed the property is not a registered VR. I also researched Airbnb and VRBO for any short-term advertising for the property and I was unable to locate any listings. The reporting party did not request a callback or leave any contact information.	

4/28/2024	11:53 AM	23006	1149	N Calle Rolph	<p>Complainant is reporting there is a large party with multiple vehicles (5) parked in the driveway with loud music playing outdoors and screaming .</p> <p>Complainant does not know exact address and may not even be a short term rental. They stated the location is either at calle marcus or n calle rolph , can be heard from the street</p> <p>*Only wants a call back if there is an issue finding the location.</p>	Carlos Serrano / Lupe Zetina	CODE	12:10 PM	I called and spoke with the RP to get additional details about this complaint. I was then able to narrow down the actual location to 1149 N Calle Rolph, which is a registered vacation rental. I then drove to the location at 12:10 pm and was met by Officer Bermudo who also responded to the property. The occupants of the property were all in the residence's front yard, and after speaking with them, it was determined that the property owner's daughter was staying there, as confirmed by her photo ID. I called the rp back and left a voicemail, advising him of my findings.	YES	
4/28/2024	1:17 PM	23008	1566	Lorena Way Palm	complainant is stating that there is loud music playing from the short term rental outdoors by the pool and can hear the neighbors asking them to lower it down. - ongoing	Judy Eastman	CODE	1:25 PM	I arrived at the property and was met by Officer Bermudo at 1:25 pm. Upon my arrival, I was able to hear music coming from the rear of the residence. while standing in the street at the property line, and was able to identify the song playing. While conducting my investigation, I also observed 4 vehicles close to the property, in addition to 2 parked in the driveway. After attempting to make contact at the front door with no success, I called and spoke to the local contact, Judy, who stated she would respond to the property as she lives 2 blocks away. Once the local contact arrived, the guests came to the front of the property and confirmed that the excess vehicles in the street belonged to their group and that they were playing music, however, felt that it was not loud. I issued a citation for both violations and advised the guests to move the extra vehicles out of the neighborhood. No follow up with the RP as they were anonymous.		A8254 - Music Audible at Property Line; Vehicles over permitted limit
4/28/2024	3:19 PM	23012	2825	E Verona Rd	Complainant states that the owners of the property have lost their permit to rent as a short term rental since about two months ago . However, the complainant states there have been potential renters staying at the location , currently ongoing and are in the backyard.	Jorge Araga / Ana Gomez	CODE	4:28 PM	Know un-registered VR property. Photos and Jotform completed. Code Officer Bermudo responded to the location, Code Officer Piscuneri called and spoke to the RP.		
4/28/2024	3:59 PM	23014	1322	S Farrell Dr	Excessive vehicles - total of 6. 4 in the driveway and two out on the street (mini cooper and tesla are n the street). Exceeds the limit of three bedroom home and should be one per bedroom. - currently ongoing	APEK Rentals	CODE	4:08 PM	Arrived at 4:08pm. Upon arrival, four vehicles were observed in the driveway of the residence along with several parked on the public street directly in front. I contacted the occupants of the residence and it was discovered that the owner, confirmed by California driver license, was occupying the residence. No violation.	YES	
4/28/2024	4:57 PM	23018	37855	Thompson Rd	They're having a party with loud music and it's also shaking the complainant windows. They are currently observing the potential violation	N/A	CODE	5:03 PM	Address is not in the City. No contact information for RP.		
4/28/2024	7:58 PM	23024	367	E Tamarisk Rd	loud dogs barking none stop -potential violation, and is it ongoing	N/A	CODE	8:08 PM	367 Tamarisk is not an active STR. RP was anonymous and was unable to forward their complaint to Animal Control.		