

| DATE      | CALL IN TIME | Call ID # | PROPERTY ADDRESS NUMBER | PROPERTY ADDRESS STREET NAME | DESCRIPTION OF CALL   | RESPONSIBLE MANAGING PARTY | CITY RESPONDING PARTY | TIME OF RESPONSE | ACTION/FINDINGS   | OWNER OCCUPIED | CITATION ISSUED                         |
|-----------|--------------|-----------|-------------------------|------------------------------|---|----------------------------|-----------------------|------------------|---|----------------|---|
| 4/29/2024 | 11:10 AM     | 23026     | 1593                    | Via Roberto Miguel           | The complainant stated that the renters placed trash and recycling in his bins after the trash had been picked up. The complainant has taken in the trash bins but they now have trash and will be sitting there until the next trash pick up, a week from now. | Vacasa Seasonals           | CODE                  | 11:22 AM         | Called RP @ 11:22 AM, and advised him placing trash and recycling in his bin is not a VR violations. I offered to call property manager to see if they can assist.<br>Called Vacasa advising her of complaint. She stated she will verify if property was rented and will call back.<br>Mo called back and confirmed they had tenants this weekend and will send their maintenance crew to pick up the trash.<br>Called RP and requested he place his trash out so it can be picked up.   | NO             |   |
| 5/3/2024  | 10:30 PM     | 23068     | 191                     | E Morongo                    | Complainant states the for most of the day today there have seven vehicles and now currently six - ongoing . Complainant states this rental is not a six bedroom home and so it should not have six vehicles.   | Marshall Watson            | CODE                  | 10:40 PM         | Upon arrival, I observed 2 vehicles parked in the driveway and 3 vehicles on the street in front of the property. The vacation rental property is a five-bedroom and from my observation, the property is not in violation of exceeding the vehicle limit.  |                |   |
| 5/4/2024  | 1:46 PM      | 23084     | 456                     | Sonora Rd                    | Reporting party stating there is a party happening at this STR. Reporting party stating music is so loud that his walls are shaking. Reporting party would like follow up call from Code Compliance Officer.  | Brandon Hwang              | CODE                  | 2:02 PM          | Arrived at the location at approximately 2:02 pm, where I observed several vehicles on the street and driveway, as well as music that could be heard beyond the property line. Made contact at the door with the owner's daughter. Left a voicemail for the property owner, and also followed up with the RP at his request.  | NO             |   |
| 5/4/2024  | 5:07 PM      | 23092     | 2750                    | E Venetia Rd                 | oud outdoor music being played outside by the complainants home - still ongoing<br>- sent by app about an hour ago  | Claudia Lunow              | CODE                  | 4:42 PM          | Arrived at the property at approximately 4:42 pm in response to a Rattletech complaint for loud music. Code Officer Ingram joined me shortly after as he tended to other citizen-issued complaints. Upon arrival, I could hear music at the property line as I stood in the street facing the property. After completing our investigation, we contacted the occupants, and it was confirmed via photo ID that the property was owner-occupied. Officer Ingram called the reporting party to advise.  | YES            |   |
| 5/4/2024  | 5:54 PM      | 23094     | 900                     | S Nueva Vista                | Loud music playing outdoors - ongoing - informed complainant that the house address is not in the database and they can call non emergency dispatch if needed.  | Brian Benanati             | CODE                  | 6:05 PM          | I arrived at approximately 6:05 pm and from the street in front of the property I was able to hear music beyond the property line. I made contact with the responsible rental of the property and advised the occupant of the complaint submitted to the hotline operator. I discussed my observations upon arrival and explained the vacation rental rules regarding music regulations in the City of Palm Springs. I issued a citation for music heard beyond the property lines to the responsible renter and shortly after I called the local contact for the property. I informed the LC of the music complaint and a citation was issued to the responsible renter. | NO             | A7857 - Music Audible at Prop[erty Line |

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|----------|----------|-------|------|-------------------|---|--|------|----------|--|-----|--|
| 5/4/2024 | 9:57 PM  | 23104 | 1303 | E Racquet Club Rd | Partying all day today. There was loud music outside, now theyre inside but she can still hear them loud and clear in her home. There's no music but they are still talking loud/ shouting.   | Oasis Rentals                          | CODE | 10:05 PM | At approximately 10:05 pm I arrived at the property of 1303 E Racquet Club Rd in reference to loud music. Upon arrival, I didn't witness any music coming from the residence. I checked the contract summary submissions and I was not able to locate a contract. I called the property management agency Oasis Rental and the agent was able to confirm the owners are occupying the property until 5/6/24. No further action was taken.  | YES |  |
| 5/4/2024 | 10:54 PM | 23108 | 470  | E Avenida Olancha | Currently observing potential violation. Vacasa has different people coming in and they're usually very disruptive. , this rental has been having a large/loud party. Its been going on for at least 3 hours. They're yelling loudly by the pool. | N/A                                    | CODE | 11:11 AM | I received a complaint from the vacation rental hotline regarding music at the property of 470 Avenida Olancha. I researched the address and confirmed the property is not a registered vacation rental in the City of Palm Springs. I called the reporting party and advised them to contact the non-emergency police line if the music continued throughout the night.   |     |  |
| 5/5/2024 | 11:08 AM | 23112 | 1303 | E Racquet Club Rd | Called last night regarding property, last night there was loud music and its still ongoing. The music is currently playing. She doesn't want to go through another day of this .   | Oasis Rentals                          | CODE | 11:50 PM | Officer Ingram responded to similar complaint last evening and was able to confirm that the property is being occupied by the owner through 5/6/24. I also spoke with the reporting party. All parties satisfied.  |     |  |
| 5/5/2024 | 5:24 PM  | 23116 | 2267 | N Janis Dr        | loud noises and car noises<br>- loud music coming from the house<br>- caller has been having the noise issue since Friday<br>- potential violation is ongoing   | Tim Householder /<br>Micah Householder | CODE | 5:48 PM  | I arrived at 1748 hours and stood at the front property line. From the front property line, music could be heard and it was clear that the music was coming from the front patio area of the property in question (2267 Janis Dr). I contacted the occupants of the residence and spoke to the responsible renter, explained to her who I was, why I was there, and the Palm Springs Vacation Rental Ordinance which she was violating, and subsequently gave her a citation for PSMC 5.25.070(G)<br><br>The local contact was notified and the reporting party was anonymous. |     | A6829 - Music Audible at Property Line |