

DATE	CALL IN TIME	Call ID #	PROPERTY ADDRESS NUMBER	PROPERTY ADDRESS STREET NAME	DESCRIPTION OF CALL	RESPONSIBLE MANAGING PARTY	CITY RESPONDING PARTY	TIME OF RESPONSE	ACTION/FINDINGS	OWNER OCCUPIED	CITATION ISSUED
5/8/2024	9:11 PM	23150	1960	DIVOT LN	The bass of the music is disturbing and can feel the vibrations, they're currently observing the potential violation.	Vacasa	CODE	9:25 PM	I received a vacation rental hotline call regarding music at the property of 1960 Divot Ln. I arrived at approximately 9:25 pm and from the street in front of the property, I found no violations. I contacted Vacasa management and they confirmed the property is owner-occupied and blocked off for the weekend. As there were no witnessed violations, I advised Vacasa to call and inform the owner of the complaint. The reporting party stated the music violation is currently being observed however, didn't leave any callback information for me to contact or grant access to their property to witness the violation.	YES	
5/9/2024	1:16 PM	23164	1530	E Palm Canyon Dr Unit 101	Back area is full of mattresses dangerous stuff like glass on the ground. There's only 1 dumpster. There was 1 man going through the dumpster. He got startled when the complainant walked up , but then resume what he was doing. Requesting an inspector to check the back area of this property. The man is still back there for the past 30 mins. There's a double field gate but its not locked, its a mess back there. Might attract rats. This has been ongoing for 1 month. But since December she has noticed the back being a mess. Requested to remain anonymous.	N/A	CODE	1:46 PM	This property is not a registered rental, this is an apartment complex. Reporting party information was not provided to follow up with them to have them forward their complaints via the proper department.		
5/10/2024	4:01 PM	23186	620	N Hermosa Dr	They are very very loud and asked them to be quiet and they argued with me. wants to sign complaint so guest can loose their deposit.	Poolside Vacation Rentals	CODE	4:06 PM	. Arrived at the property at 4:06 PM and began an investigation into the compliant. Began my observations from the street in front of the property. No noise was heard coming from the property after 10 minutes of observation. While on sight, I received another call from the vacation rental hotline stating that the same property was now having music and noise violations. I was unable to hear any noise or music from the street in front of the home. I called the RP 2 times to attempt to gain access to the property to observe a violation but was unsuccessful and left messages. There were no violations observed and no citations issued. Property manager was advised of the complaint.		
5/10/2024	4:11 PM	23188	620	N Hermosa Dr	Second complaint now they are playing music, they are loud and rude. They are verbally combative. can access RP property and requested callback	Poolside Vacation Rentals	CODE	4:06 PM	Duplicate complaint, please see call #23186. Call was received for this property at 3:53 PM, for music and noise. No violations witnessed in the duration of the investigation.		

5/10/2024	7:01 PM	23190	620	N Hermosa Dr	Loud music playing, the guests are being verbally abusive. Requesting officer out there to handle situation. Continuing playing music. Call Information: Voicemail Time Voicemail Left: 550pm pst	Poolside Vacation Rentals	CODE	7:08 PM	Arrived at the property at 7:08 PM and began an investigation from the street in front of the home. No vehicles observed in the driveway, and no noise or music heard from the property line. Decibel readings were taken but were inaccurate as there was wind. I attempted to call the RP to gain property access but was unsuccessful and left a voice message. No Violation or citations issued. Property management was aware of the complaint because the RP had called them. Property manager stated that they also didn't witness any issues at the property. Attempted to call RP but was unsuccessful, left voice message.		
5/10/2024	7:12 PM	23192	1162	E San Jacinto	they've had garbage cans out in the front. Every time she goes out to her front yard she has to stare at 4 large garbage cans. They used to have a service to bring the cans in and out, but these big cans are just sitting out there.	Palm Springs Holiday Rentals	CODE	7:16 PM	Arrived to the property at 7:16 PM. Made observations from the street in front of the property. Trash cans were observed in public view. I called the property management company of the violation and gave them a time limit to remove the trash cans in public view. Upon reinspection of the property the trash cans were removed. No citations issued at this time. RP was called and advised of the conclusion of the investigation.		
5/11/2024	12:24 PM	23210	1344	Farrell Dr	Five vehicles at the rental which according to the complainant is over the limit by either one or two vehicles , - ongoing since the night before.	Cassandra Bluds / Oscar Flink	CODE	12:38 PM	I arrived at the property at 12:38 pm and observed 4 vehicles in the driveway, and another 2 in the street. I contacted the occupants at the front door who confirmed that they were renting for the weekend and that the additional 2 vehicles in the street, both Ford Mustangs, belonged to the cabana boys who were hired for an event. I explained the vehicle ordinance to them and issued a citation to the responsible renter. I also followed up with the local contact by phone,. As requested, I also called the reporting party back, informing him of the outcome.		A8258 - Vehicles over Permitted Limit
5/11/2024	3:12 PM	23216	210	W Camino Carmelita	Playing loud music out by the pool and complainant can hear it from their home. Loud music was playing yesterday as well . Complainant shouted to them and asked them to quiet down. Still ongoing.	ACME House Company	CODE	3:21 PM	I received a vacation rental hotline call for music at the property of 210 W Camino Carmelita. I arrived at the address at approximately 3:21 PM and observed the location from the street in front of the property. From my location, there were no observed violations of music coming from the property. I called the local contact to discuss the complaint and my observations during my investigation of the property. The agent confirmed the property is not currently rented short-term and owner-occupied for the weekend. Due to no violations witnessed, there was no attempt to contact the occupants. No contact was requested from the reporting party.	YES	

5/11/2024	4:08 PM	23218	2047	Zachary Ct	The short term rental has a big party with vehicles blocking the complainants driveway . Burgundy SUV - still ongoing They state the vehicle may also belong to 2036 zachary or 2026 zachary ct since those are str as well	Jessica Lester	Code	4:31 PM	I received a vacation rental hotline call for vehicles exceeding the allowed limit at the property of 2047 Zachary Ct. I arrived at the property at approximately 4:31 PM and from the street in front of the property I witnessed two vehicles in front of the reported vacation rental. The rental is a three-bedroom and allows three vehicles at the property. After contacting the reporting party, they confirmed the car belonged to the neighbor across the street which was not a vacation rental and owner occupied. The RP talked to the neighbor and had the owner move the vehicle. No further action was taken.		
5/11/2024	9:13 PM	23230	2775	e Verona Rd	Loud party, screaming and talking. Going on for over an hour and a half. Requested to remain anonymous.	Andy	CODE	9:11 PM	Received a call for music being played at the property located at 2775 E Verona at 9:11PM. A quick search from the office indicated that the property was registered with the city of palm springs but is currently suspended. We arrived at the property at 9:24PM and began an investigation from the street in front of the property. Music was heard from the property line. Decibel readings were taken, but because it was windy, seemed to read inaccurate. Contact was made with the tenant. We verified that the tenants were actually the homeowners of the property. At this point we made them aware of the complaint. No citations were issued. RP was anonymous so no call back was made.	YES	
5/11/2024	9:42 PM	23232	2755	e Verona Rd	Loud music playing ongoing for about 2 hours. Requested to remain anonymous.	Andy	CODE	9:11 PM	Duplicate call from call 23216. Homeowner occupied property. No Violation.		