

DATE	CALL IN TIME	Call ID #	PROPERTY ADDRESS NUMBER	PROPERTY ADDRESS STREET NAME	DESCRIPTION OF CALL	RESPONSIBLE MANAGING PARTY	CITY RESPONDING PARTY	TIME OF RESPONSE	ACTION/FINDINGS	OWNER OCCUPIED	CITATION ISSUED
6/8/2024	11:26 AM	23908	279	W Overlook Rd	Complainant states they heard a loud boom from inside of their home and they went outside to check and noticed it was coming from the short term rental and complainant informed them personally and let them know that loud amplifying music is not allowed and have turned it down but complainant would like to report it just to make us aware. Not currently ongoing .	David Owen Fair / Brandon Cincotta	CODE	2:23PM	After receiving this complaint, I researched the short-term vacation rental database and confirmed that this is a registered homeshare. As the hotline had indicated that this was not an active nuisance, I called and spoke to the owner, David, who stated that his partner and friends were currently at the house. He went on to elaborate that at this time, he is not operating as a homeshare, and has recently submitted an application for a short-term vacation rental certificate. I called the reporting party back and left a voicemail for him in which I advised that the property is not being rented, and provided the police department's non-emergency dispatch number to report any future disturbance.	YES	
6/8/2024	11:41 AM	23910	2303	Desert Park Ave	Complainant states the airbnb property next to them is playing loud music and yelling all day at the pool and can be heard from complainants home. Currently ongoing for four hours.	Poolside Vacation Rentals	CODE		I received a secondary call from the hotline, regarding this property, in which the reporting party called back shortly after reporting their initial complaint. The reporting party called again to inform the hotline that the music had been turned off. As such, with there being no active nuisance, I did not respond to the location, and called and spoke to Deja from Poolside Vacation Rentals. Deja was able to confirm that the property was occupied by renters for the weekend, and she indicated that she would contact them to go over the complaint with them. I called and left the reporting party a voicemail, informing her that I spoke to the property management company.	NO	
6/8/2024	11:59 AM	23912	720	N Rose Ave	The vacation rental is playing loud music outdoors. Currently ongoing. *would like a call back with an update and access is permitted	Vacasa	CODE	12:21 PM	I began my investigation in the street and walked the entire property line, however, I was unable to detect any music. As the reporting party granted property access, I called and confirmed that they were home to provide access, and I met at that location. I stood in the reporting party's where I was able to hear music and people talking, I then returned to the property where I attempted to make contact at the front door with the responsible renter in order to issue a citation. I then called and spoke to Osirus with Vacasa, advising him that I would need to have someone contact the guest to come to the door. Once the responsible renter came to the door, I advised her of the complaint received, and the witnessed violation. I issued an administrative citation to the responsible renter and informed her of the payment and appeals process.		A8276 - Music audible at property line

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6/8/2024	5:49 PM	23920	1266	S Farrell Dr	complainant states there are about six vehicles and that is over the limit.	Mike Paonesa / Jon DeFreitas	CODE	6:03 PM	I arrived at 6:03 PM. Upon arrival, I observed 4 vehicles parked in the driveway, and 2 parked on the street (S Farrell Dr) directly in front of the residence. I then contacted the occupants and spoke to the primary guest, identified myself, explained to her why I was there, the PSMC which she was violating, and subsequently issued her a citation. She was also instructed to move the excessive vehicle away from the residence immediately.		A6831 - Vehicles over permitted limit
6/8/2024	9:24 PM	23924	2193	Marguerite St	A pretty good party going on and lots of cars for a 3 or 4 bedroom house	Karisah Fnu	CODE	9:39PM	Arrived at 9:39 PM. Upon arrival, I could hear music coming from the backyard of the residence while standing at the front property line. There were 3 vehicles parked in the driveway and 1 parked near the residence on the street. This is a 3 bedroom residence. I contacted the occupants and spoke with the primary guest, identified myself, told him why I was there, and told him the municipal code that he was violating. When questioned about the vehicle parked on the street, he denied that it belonged to him or anyone inside of the residence. He did admit to playing music and stated "I just turned it off when you got here." I subsequently issued him a citation.		A6832 - Music audible at property line
6/9/2024	12:24 PM	23938	620	S Camino Real	complainant is reporting the renters are playing music outside with a lot of bass that can be heard from inside. currently ongoing.	Devin Pitcher	CODE	12:37 PM	I arrived at the property at approximately 12:37 pm, where I began my investigation for the complaint of music heard beyond the property line. As I approached the property, I could immediately detect music playing with heavy bass. I completed my investigation in a neighboring property. I then made contact at the front door of the vacation rental, and was able to speak with the responsible renter went over the witnessed violation with the guests at the door, and subsequently issued an administrative citation to the responsible renter. I called and informed the local contact, I received a second hotline call for the same property, and the RP asked for a call back. I called that RP back and advised him of the outcome.		A8277 - Music audible at property line
6/9/2024	1:10 PM	23940	620	S Camino Real	party ongoing at the backyard of the rental - they are playing loud music and can hear the bass and shaking the walls of their apartment. Currently ongoing	Devin Pitcher	CODE	12:37 PM	Duplicate call. Reporting party was called back at the conclusion of my investigation per his request.		